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Nov 17, 2025

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COURT OF KING'S BENCH OF ALBERTA

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CALGARY

RESONDANTS

IN THE MATTER OF THE COMPANIES' CREDITORS ARRANGEMENT ACT, RSC 1985, c. C-36, as amended CARRANGEMENT ACT, RSC 1985, c. C-36, as a mended CARRANGEME

AND IN THE MATTER OF THE COMPROMISE OR

ARRANGEMENT OF WALLACE & CAREY INC., LOUDON BROS

LIMITED and CAREY MANAGEMENT INC.

APPLICANTS

DIGIFLEX INFORMATION SYSTEMS INC.

DOCUMENT

AFFIDAVIT OF MOHAMAD Z. MARDUKHI

ADDRESS FOR

SERVICE AND

CONTACT

INFORMATION OF PARTY FILING THIS

DOCUMENT

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Email Address: cnimmo@bdplaw.com

File No. 79894-1

AFFIDAVIT OF MOHAMAD MARDUKHI

Affirmed on November 14, 2025

- I, Mohamad Mardukhi, of Vancouver, British Columbia, AFFIRM AND SAY THAT:
- I am the President, Chief Executive Officer, sole director, sole shareholder and founder of the 1. Applicant, Digiflex Information Systems Inc. (Digiflex). I have personal knowledge of the matters deposed to in this Affidavit, except where stated to be based on information and belief, in which case, I believe the information to be true.
- I make this affidavit in support of Digiflex's application pursuant to section 11 of the Companies' 2. Creditors Arrangement Act, RSC 1985, c C-36 (the CCAA), seeking, among other things, an order declaring that Digiflex is not required to provide 7-Eleven Inc., 7-Eleven Canada Inc., or 7-Eleven

Distribution Canada Corporation (SEDCC, together with 7-Eleven Inc. and 7-Eleven Canada Inc., 7-Eleven), access to the Digiflex ERP Software (defined below) or any associated maintenance or support services.

Background

My educational background and work history

- 3. My training is in computer sciences. I studied computer science at the undergraduate level at the University of Toronto in the Engineering Science Department from 1973 to 1976, and at the University of Calgary in the Computer Science Department from 1978 to 1979. I also took several computer science courses at the graduate level at the University of Calgary from 1979 to 1980.
- 4. After graduation, I started working in the information technology (IT) industry for the grocery distribution and food services industry, which I have done now for over 45 years. I began my career in May 1980 at Canalta Data Services (Canalta) where I was involved in all aspects of software development from analysis, design, coding, quality assurance, implementation, user training, writing reference manuals to managing the entire process.
- 5. Canalta was later acquired by Great Pacific Industries Inc. (**Great Pacific**), a subsidiary of the Jim Pattison Group, which operated a number of grocery retail and wholesale chains, including Associated Grocers and Overwaitea Food Group. This part of my career spanned from May 1980 to May 1995.
- 6. From March 1996 to August 1998, I was the Chief Information Officer of Overwaitea Food Group, where I was responsible for managing the IT department. I left this position in August 1998 to concentrate all my efforts on Digiflex.

Digiflex and its ERP Software

- 7. In 1993, I started Digiflex. Digiflex was formed to develop and market an integrated suite of applications for the grocery distribution and food service industries. Digiflex offers a range of software solutions, including a full enterprise resource planning (ERP) suite encompassing all aspects of distribution management, financials, and business intelligence.
- 8. ERP software is a type of business management software that helps companies manage and integrate the core processes of their business, such as finance and accounting, human resources, supply chain management, inventory and procurement, and manufacturing and production. A key benefit of ERP software is that it collects data across many business functions and can therefore provide a business with a comprehensive view of their operations and allows them to optimize and add efficiencies to their business. This is much more difficult for a company to do if it is not using an ERP system but rather a number of different software applications that have their own separate databases. ERP is critical for companies in supply chain management as it optimizes inventory, planning, and purchasing. Common brands of ERP software that the general population are familiar with are SAP and Oracle.

Digiflex ERP Software

- 9. Digiflex's ERP software consists of a number of ERP modules and associated software programs.
- 10. **ProCLASS.** Digiflex's ProCLASS Distribution Management System (**ProCLASS**) is the ERP module which handles, among other things, purchasing, inbound control and receiving, warehouse management and inventory control, order processing and billing, logistics, shipping control, and consolidated reporting. ProCLASS was the first ERP system to handle the business requirements of small to very large businesses in wholesale, retail, food service, and manufacturing of food and non-food products in one integrated system.

- 11. **CLASS Financials.** Digiflex's CLASS Financials are the ERP modules which focus on a distributor's financial data. CLASS Financials software programs include CLASS Accounts Receivable, CLASS Accounts Payable, and CLASS General Ledger.
- 12. **LAZER DBMS**. LAZER DBMS is the software program that is the database management system for the ProCLASS and CLASS Financials ERP modules.
- 13. ProCLASS and CLASS Financials are both ERP modules; however, ProCLASS was the first module and is the backbone of the system. Hence, occasionally when I am speaking of the **Digiflex ERP Software** as a whole (which includes ProCLASS, CLASS Financials, and LAZER DBMS), I merely state **ProCLASS**.
- 14. I started the development of ProCLASS and the associated modules and software in 1985 when I was the IT Manager at Canalta. I was the lead architect on a 25-person team that designed and developed ProCLASS. In June 1993, I entered into a sales agreement with Great Pacific (who had now acquired Canalta) whereby Great Pacific assigned the ownership of ProCLASS and other associated software to myself. I then subsequently assigned my rights to Digiflex. My goal for Digiflex was to sell the Digiflex ERP Software that I had been building while I was at Canalta, and then at Great Pacific, to other grocery and food distributors and build my own business.
- 15. Since the inception of Digiflex ERP Software, it has undergone multiple upgrades and enhancements to expand its functionality and to improve its efficiency.
- 16. Digiflex ERP Software was originally developed for the OpenVMS operating system, which runs on AlphaServer and Itanium servers (i.e. hardware) from Hewlett-Packard Enterprise, which are no longer offered for sale and therefore no longer widely available. There is, however, a technical solution which is to upgrade to a modern standard server and run Digiflex ERP Software with the OpenVMS version from a

company called VMS Software Inc. (VSI). Digiflex currently has one client that is running Digiflex ERP Software on a standard server using OpenVMS from VSI.

17. Digiflex has also been developing a version of the Digiflex ERP Software that would work on the Windows operating system and would run on any modern standard server and can also be cloud-based. The project is currently around 80% complete but has not been the company's focus over the past few years.

Digiflex's ERP Software is covered by copyright

- In 1999, I registered the software as copyrights with the Canadian Intellectual Property Office. Copies of the copyright registrations for ProCLASS, CLASS Accounts Receivable, CLASS Accounts Payable, CLASS General Ledger, and LAZER DBMS are attached as Exhibit A.
- 19. Digiflex includes the following copyright warnings with all our source code, database, schemas, and documentation:

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!* Copyright (c) 1997, 1998, 1999, 2000, 2001, 2002, 2003, 2004, 2005
      2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015,
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Digiflex's licensing model

- 20. Digiflex's business model is to license its software to companies in a wide range of industries and sizes, and Digiflex has done so for the last 30 years throughout Canada, the United States, and Malaysia.
- 21. To license Digiflex ERP Software, a client enters into two agreements: (1) a software license agreement, which permits the client to use the ERP Software but does not transfer Digiflex's ownership rights in the ERP Software itself; and (2) a maintenance agreement which relates to, among other things, software upgrades and enhancements, operating system compatibility, as well as a 24/7 support line for the software. A 24/7 support line for any ERP software is critical given that even a few minutes of downtime at a critical time can lead to operational nightmares, especially for companies in the food distribution business.
- 22. In terms of costs, for the software license, Digiflex charges a single, one-time, lump-sum fee that gives the client a limited-user or unlimited-user, perpetual license. The license fee is based on the client's annual sales which is commonly proportional to the number of transactions that run through the Digiflex ERP Software.
- 23. The cost of the maintenance agreement is an annual fee that may vary from year to year. Typically, it is based on 15 to 25% of the original license fee, which is a standard maintenance fee for software licenses. The maintenance agreement is not perpetual but will renew automatically each year on terms to be agreed upon between Digiflex and the client, unless either party gives 30 days written notice of termination.
- Over the years, many companies have purchased licenses to use Digiflex ERP Software, including, Best Direct Distributors, Canada West Foods, Centennial Foodservice, Thrifty Foods, New Food Classics, and two of the debtor companies in the CCAA proceeding Wallace & Carey Inc. (Wallace & Carey) and Loudon Bros Limited (Loudon Bros).

Digiflex's Relationship with the Debtor Companies: Wallace & Carey and Loudon Bros

25. Wallace & Carey and Loudon Bros were two of Digiflex's long term customers. Digiflex and Wallace & Carey's business relationship started in 2000 when Digiflex was successful in an RFP process for Wallace & Carey's ERP software. For over 23 years, Digiflex and Wallace & Carey had a positive relationship of mutual benefit. Digiflex provided Wallace & Carey with reliable software and support, while Wallace & Carey grew its business from annual sales of \$200 million to over \$2 billion.

The Debtor Company's Software Licenses

- 26. During the span of their relationship, Digiflex entered into four license agreements between the two debtor companies.
- 27. With Wallace & Carey, Digiflex had three software license agreements:
 - a software license agreement entered into on March 9, 2000 to allow Wallace & Carey to use the ProCLASS Software and LAZER DMBS, a copy of which is attached as Exhibit
 B;
 - (b) a software license agreement entered into on August 12, 2003 to allow Wallace & Carey to use the CLASS Financials Software, a copy of which is attached as **Exhibit C**;
 - a software license agreement entered into on April 23, 2012 to allow Wallace & Carey to use the ProCLASSBI Intelligence Suite, a copy of which is attached as **Exhibit D**.
- 28. I refer collectively to the three Wallace & Carey software licenses as the W&C Software Licenses.
- 29. With respect to Loudon Bros, Digiflex entered into one software license agreement on February 18, 2013, which was to allow Loudon Bros to use the ProCLASS Software, CLASS Financials Software, and LAZER DMBS for a limited number of concurrent users (the LB Software License). Additional user



licenses were added via addendums. A copy of the license agreement with the addendums are attached as **Exhibit E**.

30. Loudon Bros, a related company of Wallace & Carey, still required its own license even though Wallace & Carey had a license to. Separate companies require separate license agreements and both need to pay maintenance fees.

The Debtor Companies Maintenance Agreements

31. All four licenses incorporate the same maintenance agreement, which is attached as Schedule "A" to all the W&C Software Licenses and the LB Software License (the W&C Maintenance Agreement).

<u>Digiflex provided general IT Helpdesk Services to Wallace & Carey</u>

- 32. In addition to the W&C Software Licenses and W&C Maintenance Agreement, Digiflex also provided general IT helpdesk support to Wallace & Carey also known as Helpdesk Level 2 (**Helpdesk Services**) which began in June 2008. There is no written contract between Wallace & Carey related to the Helpdesk Services.
- 33. The Helpdesk Services were not tied to the Digiflex ERP Software but were for any general IT issue, including problems with the OpenVMS operating system, servers, or other computer issues. This was not a standard service that was offered by Digiflex. It was only offered to Wallace & Carey given our long-term relationship to save them the cost of hiring additional full-time employees to be available 24/7.

Wallace & Carey's request for a new ERP system

34. In 2021, Wallace & Carey issued an RFP for a new ERP system. While Digiflex participated in the RFP process, it was not selected. Patrick Carey, Wallace & Carey's CEO at the time, told me that the reason was because Digiflex's new ERP system was still in development and we did not offer a monthly fee-per-

user charge like other ERP providers (we only offer a one-time license fee option). Wallace & Carey selected an ERP system from Epicor Software Corporation (**Epicor**) based in Austin, Texas.

Timeline of events since discovering that 7-Eleven was in the picture

Wallace & Carey requests ERP software for a new company

- 35. The first time I became aware that Wallace & Carey was in the process of winding down and that a new distribution company would be taking over was in July 2024 via an email exchange I had with Wallace & Carey's Director of IT, Heather Miller. A copy of my email correspondence between me and Ms. Miller between July 4, 2024 to July 22, 2024 is attached as **Exhibit F**, which should be read starting from the last page first to proceed in chronological order.
- 36. On July 4, 2024 at 10:03 AM, I received an email from Ms. Miller with the subject line: "New Company ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank Reconciliation". In the email, Ms. Miller wrote:

We have a request to setup a completely separate ERP system using Digiflex software for our new distribution company. This system will operate temporarily from Jan 1st, 2025 to March 31st, 2025 (with a possible extension to June 30th, 2025).

The goal is to wind down Wallace & Carey so no invoices will be moved to the new distribution company.

Can you please provide a quote for the development, test and go-live support and ongoing maintenance and support agreements – details below:

[...]

We would like to have the new system available with a point in time setup including master data / balances loaded for testing by November 18th, 2024 and then reload/update master data / balances for go-live on Jan 1st, 2025.

- 37. Ms. Miller's request was not typical. The last time I had received a request from Wallace & Carey for a new ERP system was in 2013 when they requested a system for Loudon Bros. This resulted in a new software license the LB Software License that I mentioned above.
- 38. I replied to Ms. Miller on the same day at 2:16 PM, advising that this was a major project and because it was a new company, substantial new license fees would apply. I also wrote: "If all of this expenditure is going to be for 3 or 6 months only, why can't they continue operating with the current set-up for that short period?" By this I meant that if the new company was only going to be operating temporarily on the Digiflex ERP Software, that Wallace & Carey should continue operations as is for the 3-to-6-month period, and then the new company could launch on whatever software they were going to be using. In response, Ms. Miller confirmed that they understood it was a major project but that senior management still wanted the estimate.
- 39. On July 12, 2024 at 12:23 PM, I provided Ms. Miller with a range of quotes for the software licenses (to use ProCLASS and CLASS Financials) and annual maintenance fees based on annual sales of \$100 million, \$600 million, and \$700 million annual sales. I provided Ms. Miller with this table:

System	Annual Sales \$100M License Fee	Annual Sales \$600M License Fee	Annual Sales \$700M
		3	
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ProCLASS	\$300,000	\$2,000,000	\$2,400,000
CLASS A/P	\$60,000	\$400,000	\$480,000
CLASS A/R	\$60,000	\$400,000	\$480,000
CLASS G/L	\$60,000	\$400,000	\$480,000
CLASS B/R	\$4,000	\$30,000	\$35,000
Total License Fee:	\$484,000	\$3,230,000	\$3,875,000
		-	
Annual Maintenance Fee:	\$169,400	\$807,500	\$968,750

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- 40. I also advised that the implementation cost range would be approximately \$80,000 to \$450,000. I advised that the license fee would be payable in two installments, half on signing, and half on January 2, 2025, the day after the new company was to launch. I also advised that the maintenance fee would be payable on January 2, 2025.
- 41. Ms. Miller responded on the same day at 2:18 PM, asking for an additional quote based on \$300 million annual sales. She also inquired whether it was possible to buy subscription-based licenses rather than perpetual and asked about the Helpdesk Services.
- 42. On July 15, 2024 at 9:31 AM, I provided Ms. Miller with the additional quote and advised that Helpdesk Services would be \$180,000 per year for the new company or a combined rate of \$225,000 for both the new company and Wallace & Carey and/or Loudon.
- 43. On July 22, 2024 at 12:08 PM, Ms. Miller replied stating that, instead of starting a separate company, Wallace & Carey wanted to change its company name and fiscal year end:

After further discussion with Finance, they have confirmed that we do not require a separate company.

What we need is to change our company name and fiscal calendar to calendar month effective January 1st, 2025.

Effectively, we will end our fiscal year in October 2024 as normal, start our new fiscal year for Nov/Dec 2024 and then change to a new fiscal calendar based on calendar month with our company name changed on Jan 1st, 2025.

- 44. I responded to Ms. Miller on the same day at 13:34, advising her that a new software license would still be needed given that it would be a new company.
- 45. At no time in July 2024 when I was having these discussions with Ms. Miller did anyone advise me of the CCAA proceeding, the TSA, or any court orders that would allow the new company to use the Digiflex ERP Software without a license.



Wallace & Carey's CEO and Senior IT Staff relay my points to 7-Eleven

- 46. Between the end of July 2024 and beginning of September 2024, I had a number of conversations with senior executives at Wallace & Carey about a license for 7-Eleven and their need for a license to use the software, including Patrick Carey, the former CEO, and David Morgan, a Director at Wallace & Carey. I believed that they were trying to help me. A copy of the email correspondence between myself, Mr. Morgan, and Mr. Carey is attached as **Exhibit** G, which should be read starting from the last page first to proceed in chronological order.
- 47. On July 22, 2024 at 2:26 PM, the same day that Ms. Miller advised me that only a company name change would be required, I received an email from Mr. Morgan, with the subject line: "ProCLASS for SEDCC". In the email, Mr. Morgan wrote:

Pat [Carey] has informed me that you have been asked to provide a quote to implement a new/modified ProCLASS for SEDCC, the new 7-Eleven company replacing W&C. Pat also asked me to find out the status of the quote. Can you please update me on the status. I have not been kept in the loop other than understanding that the new company will take effect January 1, 2025 & will switch to a monthly financial reporting.

- 48. This was the first time that I learnt that the "new distribution company" that Ms. Miller had spoken of was SEDCC.
- 49. In the subsequent email exchange, Mr. Morgan and I discussed the logistics of setting up SEDCC on the Digiflex ERP Software and I reiterated the need for SEDCC to have a license regardless of the method used to onboard SEDCC onto the system.
- 50. On September 4, 2024, I had an in-person meeting with Mr. Carey and Mr. Morgan. There, Mr. they advised me that SEDCC was considering implementing a different ERP system (i.e. a system not owned by Digiflex).
- 51. On September 5, 2024 at 12:13 PM, I emailed Mr. Carey and Mr. Morgan to remind them that, regardless of if SEDCC was able to begin using a new ERP system on January 1, 2025, Wallace & Carey's

ERP systems would need to remain active for a period of time after SEDCC was set up, for the purpose of applying closing transactions, as well as for audit and other investigative purposes. This would require them to continue to pay maintenance fees. I also reiterated that if SEDCC decided to proceed with the Digiflex ERP Software, it would need to have a new software license. I advised that based on my four decades of working in ERP implementations, I could not foresee SEDCC being up and running with a new ERP system anytime soon and that they were likely "a couple of years and several million dollars away from a successful implementation."

- 52. On September 9, 2024 at 12:29 PM, I sent Mr. Morgan and Mr. Carey an email summarizing the key points from my meetings with Mr. Carey. My email stated:
 - If 7-Eleven wants to use ProCLASS for SEDCC in January, the only option is to purchase a license, likely based on \$600M per year in sales. They will then pay 50% of the license fee upfront and pay the remaining 50% upon successful implementation in January. This option has several significant advantages for 7-Eleven:
 - 1. They will have the legal use of our software for as long as it is needed. They will no longer have to rush through implementation of another unproven software within a few months.
 - 2. Rushing through implementation of another software will have a high chance of failure, as is very common with ERP implementations. Such a possible failure can be very costly, and certainly much more costly than our license and minimal implementation costs.
 - 3. There is zero chance of implementation failure of our software as it has been running successfully under the W&C banner for over 20 years. SEDCC's will be a straightforward new instance of ProCLASS, of which we have implemented many for W&C over the years. There will even be no need for any new data entry / load beyond the new minutes it takes to change company name / addresses in set-up records.
 - 4. Over the years, we implemented many ProCLASS customizations to satisfy 7-Eleven specific needs. It is very unlikely that you can find such features in any other ERP software, and some of those features are very complex and will be costly to develop in any other ERP.
 - 5. We already know that the existing ProCLASS hardware and software infrastructure can handle many times more business than \$600M per year without needing any upgrades. W&C reached over \$2B in sales a few years ago on the same platform.

- 6. If there are any concerns about the existing ProCLASS server (which, as of today, has been running 7x24 for 652 days non-stop, i.e., not a single hardware or software failure or reboot in that period), there is an emulation option available that will allow running our software exactly as is on a Windows server.
- 7. 7-Eleven can gain significant efficiencies by using the ProCLASS infrastructure, e.g., by moving some DSD items to corporate warehouses, by integrating store and warehouse pricing and promotions, by taking advantage of some corporate store features in ProCLASS that were not of use to W&C, etc.
- 8. We will use the license fee to fund the completion of our Windows version of ProCLASS that is already over 80% complete. This will then offer a modern and proven ERP option to 7-Eleven at minimal implementation and training costs.
- 9. 7-Eleven will be able to use ProCLASS (both existing and new modern version) for other divisions beyond SEDCC at reduced licensing fees and with minimal implementation costs.
- 53. Mr. Carey subsequently asked me if he could pass these on to 7-Eleven, to which I agreed.

7-Eleven starts emailing me about the Digiflex ERP Software

- Beginning on October 7, 2024 and continuing to early November 2024, I started to receive emails from 7-Eleven about the Digiflex ERP Software and maintenance agreements. Throughout this correspondence, I received conflicting information about whether it was Wallace & Carey using the software or 7-Eleven. A copy of the email correspondence between myself and various individuals at 7-Eleven is attached as **Exhibit H**, which should be read starting from the last page first to proceed in chronological order.
- On October 7, 2024 at 10:12 AM, I received an email from Anvaya Naik, Senior Manager of Strategic Sourcing at 7-Eleven, Inc., requesting a "maintenance renewal quote for 1 year term of the existing Digiflex licenses that were acquired as part of the Wallace [&] Carey contract." I responded to Ms. Naik on the same day to clarify if the contemplated agreements would be with Wallace & Carey or 7-Eleven. I noted that I did not know if Wallace & Carey exists (or would still exist as of 2025) as a legal entity.
- 56. On October 8, 2024, Ms. Naik responded that "7-Eleven Canada will be buying entity but ... that only Wallace [& Carey] transactions will be carried on [Digiflex]."

- 57. On October 15, 2024 at 2:06 PM, I replied to Ms. Naik advising her that Digiflex was waiting to hear about a new license agreement with 7-Eleven, which needed to be sorted before they could speak about the maintenance agreement. However, given that the Helpdesk Services was not tied to any license agreement, I advised that Digiflex could offer that service to 7-Eleven for a year at \$192,000. I advised that I would need the 7-Eleven billing information to issue the invoice.
- Ms. Naik responded on the same day at 3:52 PM and informed me that 7-Eleven had no intention to acquire a new license and that, based on legal advice, "the existing Wallace [&] Carey contracts will be in full force and effect on its current terms." Notwithstanding, Ms. Naik also advised that 7-Eleven wished to proceed with paying for another year of maintenance and the Helpdesk Services. She copied Joshua Buchanan, 7-Eleven Inc.'s Director of Logistics, to her response and asked him to provide me with billing information for the invoice.
- 59. On October 24, 2024 at 10:34 AM, in response to my query on who to bill, Mr. Buchanan responded that SEDCC "will have the same address in Calgary that W&C has had in the past."
- 60. On October 24, 2024 at 14:07, I advised Mr. Buchanan and Ms. Naik that no one told Digiflex that 7-Eleven had purchased Wallace & Carey's assets and that, according to Affidavit No. 5 of Patrick Carey, the transaction included all "personal property and equipment assets located in Alberta and British Columbia and the intellectual property, technology, software and systems relating to the entire Logistics Companies' logistics/distribution business across Canada." I advised that the transaction affected all of the agreements with Wallace & Carey, including the software licenses which were "non-transferable".
- 61. In the same email, I reiterated what I had told Ms. Naik on October 15, 2024, that the Helpdesk Services were not tied to any software license, so Digiflex was prepared to offer that service to 7-Eleven for a one-year term starting on November 1, 2024. I attached a copy of the invoice I issued for the Helpdesk Services (the SEDCC Helpdesk Invoice). A copy of the SEDCC Helpdesk Invoice is attached as Exhibit I.

- After this, I did not hear anything from Mr. Buchanan or Ms. Naik. I subsequently followed up on November 1, 2024 at 2:35 PM (as shown in Exhibit H), inquiring on the payment of the SEDCC Helpdesk Invoice, which was now overdue. On November 4, 2024 at 11:30, Mr. Buchanan replied, "Until W&C winds down next year, we'll need you to continue invoicing them. Right now, Proclass being used by W&C and they will have to pay the invoice." Mr. Buchanan's response was puzzling because earlier he had advised that I should bill SEDCC, not Wallace & Carey. I said this to Mr. Buchanan.
- On November 12, 2024 at 15:13 (as shown in Exhibit H), I emailed Mr. Buchanan, reminding him that the SEDCC Helpdesk Invoice issued to 7-Eleven had still not been paid and asked that it be paid right away. I also confirmed that the W&C License Agreements were non-transferable and therefore SEDCC could not be using the Digiflex ERP Software under W&C Software Licenses. I attached a new license agreement for SEDCC's execution and included a license fee based on SEDCC's fiscal year 2024 annual sales which were \$602 million. A copy of my email to Mr. Buchanan and the attached license agreement is attached as **Exhibit J**. I also advised that I would be sending SEDCC invoices for the SEDCC license fee and the first year of maintenance fee coverage for the period from November 1, 2024 to October 31, 2025. I asked that the invoices be paid upon receipt.
- On November 14, 2024, I sent Mr. Buchanan two invoices addressed to SEDCC: (1) for license fees in the amount of \$3,391,500 (the SEDCC License Invoice), and (2) for one year of maintenance service in the amount of \$847,875 (the SEDCC 2025 Maintenance Invoice). A copy of my email to Mr. Buchanan and the attached invoices are attached as Exhibit K.
- After my email dated November 14, 2024, I did not receive a response from Mr. Buchanan or from any other 7-Eleven employee regarding the payment of the invoices. Based on the lack of response, I assumed that SEDCC, who I understood would be launching on January 1, 2025, would not be using the Digiflex ERP Software and had managed to launch the Epicor system that Wallace & Carey selected back in 2021. As such, on December 3, 2024, I emailed Mr. Buchanan, stating:

Based on the lack of response, or even acknowledgment, of our new license agreement and 3 overdue invoices, we can only assume that your Epicor implementation project has finally been completed and you no longer need our systems or services.

If this is the case, please inform Wallace & Carey of this change and initiate the destruction of our software and documentation at Wallace & Carey, as stipulated in point 5 of our license agreements. As per the last paragraph of point 5, please send us a letter confirming that this destruction has been completed.

- 66. A copy of my email is attached as Exhibit L.
- 67. Mr. Buchanan never responded to my email.

<u>Counsel for the Monitor informs me that Wallace & Carey "continued to operate in the ordinary course of business" and we agree to a Consent Order</u>

- On December 3, 2024, after I sent my email to Mr. Buchanan requesting that they destroy the Digiflex software and documentation, I received a call from Jason Knight at KSV Advisory, who I understand is the Monitor for the CCAA proceedings. This was the first time I had been contacted by the Monitor. I did not answer the call because I did not know who it was from but Mr. Knight left a voicemail. Mr. Knight advised me that the Digiflex ERP Software was still being used by Wallace & Carey, not 7-Eleven, and under the CCAA proceeding, Digiflex could not terminate the W&C Software Licenses.
- I responded to Mr. Knight's voicemail by email, also on December 3, 2024. I indicated that my email to Mr. Buchanan was not meant to threaten termination of legitimate services that were owed to Wallace & Carey under any existing contracts with Wallace & Carey. But rather, I had deduced from the lack of response from Mr. Buchanan, that 7-Eleven (a new company, not Wallace & Carey) had no intention of using the Digiflex ERP Software. I had also reiterated that the W&C Software Licenses were non-transferable and that I believed that Wallace & Carey was no longer operating and only 7-Eleven was. I attached the emails I had with 7-Eleven and Wallace & Carey that supported my belief. I also indicated that Wallace & Carey's pricing structure, who was a long-term client, would not apply to 7-Eleven. A copy of email to Mr. Knight, and the attachments I provided, are attached as Exhibit M.

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70. Also on December 3, 2024, I received an email from Jeffrey Oliver, who I understand is counsel for the Monitor. The email attached a letter which stated:

In your email correspondence dated November 4, 2024 you state that "...Wallace & Carey became a division of 7-Eleven as of November 2023...". This is incorrect. During the course of the CCAA Proceedings, subject to the terms of the Amended and Restated Initial Order granted by the Court of King's Bench of Alberta (the "Court") in the CCAA Proceedings on June 30, 2023 (the "ARIO"), WCI has continued to operate in the ordinary course of business. While 7-Eleven is currently funding the WCI business during the CCAA Proceedings pursuant to a Transition Services Agreement dated November 21, 2023, 7-Eleven is not the subject of the CCAA Proceedings, and the Agreement has not been assigned to 7-Eleven. Rather WCI remains party to the Agreement, and 7-Eleven remains a separate legal entity from WCI.

- A copy of the ARIO was enclosed and I was referred to paragraphs 18 and 19. My understanding of his letter was that Wallace & Carey was still "operating in the ordinary course of business" and that, as a result, as per paragraphs 18 and 19 of the ARIO, Digiflex could not terminate the W&C Software Licenses or increase the prices that Wallace & Carey was currently paying tied to the W&C Maintenance Agreement or the Helpdesk Services. Mr. Oliver advised that if Digiflex continued to pursue price increases or termination of the W&C Software Licenses, the Monitor would bring an application to hold Digiflex in contempt of Court. Mr. Oliver also suggested that I reach out to him to negotiate a renewal on terms appropriate to all parties. A copy of Mr. Oliver's email and the attached letter is attached as **Exhibit N**.
- At this point I was frustrated, given that, from all that I could see, Wallace & Carey was not operating in the ordinary course of business. I had even been told by multiple individuals (Mr. Carey, Mr. Morgan, Ms. Miller, Mr. Buchanan) that Wallace & Carey would be wound down by the new year, which was only 4 weeks away, and that SEDCC would be taking over. I had also started to receive requests for changes to the software, which were not actions I believed were to support Wallace & Carey's business but rather, had to be for SEDCC. For example, on December 4, 2024, I received a request to add an additional 4000 General Ledger (G/L) accounts because they had filled up the G/L tables. A copy of this request is attached as Exhibit O.



- 73. Given that January 1, 2025 was quickly approaching, on December 5 2024 at 2:24 PM, I wrote to Mr. Oliver with two options:
 - (a) for SEDCC to sign the new license agreement and pay the overdue invoices (the SEDCC License Invoice, the SEDCC Helpdesk Invoice, and the SEDCC 2025 Maintenance Invoice) by December 20, 2024, at which point SEDCC would have the right to use the Digiflex ERP Software as it sees fit; or
 - (b) for SEDCC to not sign or pay, and Digiflex's support and maintenance services would end on January 1, 2025.
- 74. A copy of my December 5, 2024 email to Mr. Oliver is attached in **Exhibit P**, which is the last email in the thread.
- 75. On December 6, 2024 at 8:18, Mr. Oliver responded, again reiterating the Monitor's position that it was Wallace & Carey who would be using the software. Mr. Oliver advised that the Monitor would be bringing an urgent application before the Court of King's Bench to continue to force Digiflex to continue to make the software available to Wallace & Carey. A copy of Mr. Oliver's response is attached in **Exhibit** P, which is the second last email in the thread.
- On December 9, 2024, I received an email from Mr. Oliver that the Monitor had filed an emergency application regarding the termination of maintenance and support services and that the matter was scheduled to be heard on December 17, 2024. I forwarded these emails to Mr. Buchanan and others at SEDCC as well as to Ms. Miller and told them that support and maintenance services would end on January 1, 2025 regardless of the court outcome. The email chain is attached as **Exhibit Q**.
- 77. I understand that my reaction to the Court application being filed was not professional. However, I was frustrated and stressed with the situation. This was not just a matter of 7-Eleven refusing to purchase a license; it was a matter of being forced to maintain services for a different company.

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- 78. On December 12, 2024, Mr. Oliver sent a letter to me in which he warned that the Monitor would seek a further order citing Digiflex and me personally in contempt of court and that punishment for civil contempt could include imprisonment for up to two years. The letter from Mr. Oliver is attached as **Exhibit R**. The threat to throw me in prison further added to my stress.
- 79. On December 16, 2025, after I had a few days to calm down and think things through, I emailed Mr. Oliver and proposed a solution so that the parties would not need to proceed with an application. My offer was based on Mr. Oliver's representation that Wallace & Carey was still operating in the ordinary course of business, and, if true, I had no desire to breach the ARIO. Specifically, my offer was:
 - 1. We will continue to provide our software Maintenance services until its current end date of March 12, 2025. If you require our software Maintenance services beyond that date, we will extend them until the end of the CCAA Stay Period of April 30, 2025, based on rate schedules that were established with Wallace & Carey
 - 2. If you get additional extensions to the CCAA Stay Period, we will agree to extend our software Maintenance services until the end of the new CCAA Stay Period, based on rate schedules that were established with Wallace & Carey.
 - 3. We will continue to provide our Helpdesk services until the end of its current invoicing cycle on January 31, 2025. This service only started in Jun 2008, is not tied to our License Maintenance or any other agreement, and thus it does not have a specified limit on annual increases. If our Helpdesk services are required beyond January 31, 2025, we will agree to a 1-year extension based on rates that we had previously passed on to 7-Eleven at \$192K for the year. [...]
- 80. A copy of my email with my offer is attached as Exhibit S.
- 81. In response to my officer, Mr. Oliver wrote:

Thank you for the email. We have been able to connect with stakeholders and understand that your offer is acceptable, provided that its terms are included in a court order that will bind all parties. We are working on a draft in that regard and will get it to you as soon as we are able. Once it is settled, we will present it to the court to sign tomorrow.

82. A copy of Mr. Oliver's email is attached as Exhibit T.



- 83. Mr. Oliver subsequently provided me with a draft consent order, which I subsequently signed. Copies of our emails and the draft consent order are attached as **Exhibit U**. The Consent Order was issued by the Honourable Justice Neilson on December 17, 2024 (the **Consent Order**), which is attached as **Exhibit V**.
- When entering the Consent Order, I was simply agreeing to respect the contracts Digiflex had with Wallace & Carey, for as long as Wallace & Carey was in business. At the time, I did not expect Wallace & Carey to be in business much longer in light of my knowledge that Wallace & Carey would be wound down by January 1, 2025. With Wallace & Carey out of business, I did not expect for the CCAA Stay Period to be extended far beyond the then expiry date of April 30, 2025.

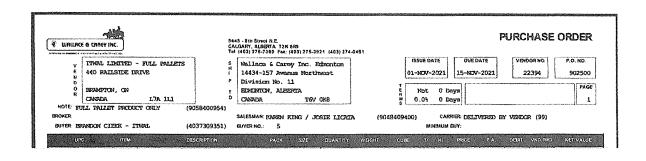
Digiflex's compensation since 7-Eleven's involvement

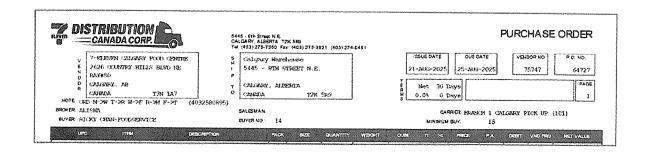
- 85. Since I discovered that 7-Eleven was involved with Wallace & Carey, Digiflex has been paid but only for maintenance services related to Wallace & Carey and Loudon Bros. Digiflex has never been paid for 7-Eleven's use of the software or maintenance services.
- 7-Eleven continues to refuse to pay the SEDCC License Invoice and the SEDCC 2025 Maintenance Invoice. Recently, I also issued an invoice to 7-Eleven for maintenance fees for the period from November 1, 2025 to October 31, 2026, for \$869,076.90 (the SEDCC 2026 Maintenance Invoice). I sent this invoice to Mr. Buchanan on October 23, 2025 by email. A copy of the email and the attached SEDCC 2026 Maintenance Invoice are attached as Exhibit W. Mr. Buchanan has not replied to my email.

Events Following the Consent Order

87. Since the Consent Order was agreed to in December 2024, it is my understanding and belief that Wallace & Carey is no longer operating and that SEDCC continues to use the Digiflex ERP Software without a license.

88. For example, on August 27, 2025, I received an email that attached a purchase order that showed that the Wallace & Carey logo (which was originally developed and always maintained by Digiflex) had been changed to show the SEDCC logo, without any notice to Digiflex that they had modified a Digiflex form:





- 89. A copy of the email with the attached SEDCC purchase order is attached at Exhibit X.
- 90. While I still receive emails from IT professionals via their Wallace & Carey emails, I understand that they are no longer Wallace & Carey employees but SEDCC employees. As an example, Exhibit Y is an email I received from Cliff Harrison. Cliff Harrison worked at Wallace & Carey in IT for many years. I routinely interacted with him and still do to this day. While he sends emails from his Wallace & Carey account, his e-mail signature shows that he works for SEDCC:

ly

Cliff Harrison | I.T. Manager - Enterprise Systems

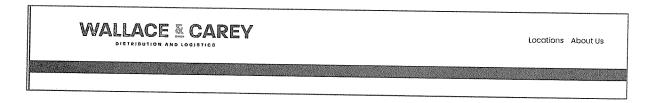
7-Eleven Distribution Canada Corp.

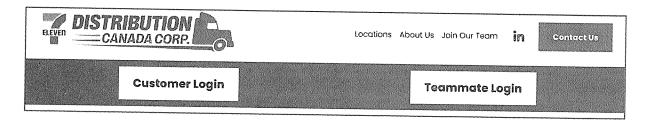
Office Phone: 403-730-2247 E-Mail: <u>harrisonc@sedcc.ca</u>

5445 - 8 ST. NE Calgary | Alberta | T2K 5R9



- 91. By way of another example, on September 5, 2025, I received an "out of office" automatic email reply from Mr. Harrison, which directs people to contact "openticket@sedcc.ca" for urgent matters in his absence. A copy of this email is attached as **Exhibit Z**.
- 92. **Exhibit** AA is a copy of Mr. Harrison's LinkedIn profile, which shows that he started at SEDCC as of January 2025.
- 93. On October 5, 2025, I also discovered that the SEDCC website (www.sedcc.ca), although "Under Construction", is very similar to the Wallace & Carey website. There have also been changes made to the Wallace & Carey website (www.wacl.com), such that customers can no longer login. Rather, the login has moved to the SEDCC website:





94. I attach at **Exhibit** AB, PDF print outs of the main pages of the website that I instructed BD&P to take.

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Objections to further TSA extension

- 95. I understand that 7-Eleven's position is no longer that the ARIO / the CCAA Stay requires Digiflex to continue to provide access to the Digiflex ERP Software, but rather it is the TSA. I understand that SEDCC believes that the TSA gives it the right to use the Digiflex ERP Software and requires Digiflex to continue to provide maintenance services and helpdesk services. SEDCC recently applied to the Court for extensions to the TSA, which were granted, first to September 30, 2025 (related to an application that was held on August 18, 2025), and then to February 15, 2026 (related to an application that was held on September 19, 2025). For both extensions, I personally appeared before the Court and provided written submissions as to why the TSA should not be extended. The copy of my submissions related to the August 18th application is attached as **Exhibit AC**, and the copy of my submissions related to the September 19th application is attached as **Exhibit AD**.
- 96. At the September 19th hearing, I was granted leave to bring an application to terminate the TSA or to otherwise commence proceedings against 7-Eleven, provided that I retain a lawyer. A copy of the Order is attached as **Exhibit** AE.

SEDCC's Conduct Has Caused Digiflex and Myself Harm

97. SEDCC's actions have caused Digiflex and myself harm in more ways than one. I describe them below.

Digiflex has lived in uncertainty for the past year and continues to do so

98. Digiflex has been in a constant state of uncertainty since it discovered that 7-Eleven has been in the picture. 7-Eleven keeps extending the time that it needs to have access to the Digiflex ERP Software. For example, when I first heard about the "new distribution company", Ms. Miller indicated that it would

only be using the Digiflex ERP Software until March 2025, with a possible extension to June 2025. It is now November 2025, and 7-Eleven continues to ask for extensions to use the Digiflex ERP Software.

- 99. I am not surprised that 7-Eleven has required more time to transition to a new ERP system. Moving from one ERP system to another can be a difficult task, especially involving distribution companies, and timelines for such projects routinely get extended.
- 100. I experienced this firsthand when I was with Associated Grocers, who was subsequently acquired by Overwaitea Food Group. At the time of the acquisition, Associated Grocers was using the Digiflex ERP Software, and Overwaitea wanted to implement a new ERP system for both companies. To do so, Overwaitea spent around \$1,000,000 on a new license and spent over \$13 million in implementation, trying to make the new system work, but ultimately walked away after three years of trying. When the project failed, Overwaitea offered me the CIO position, since I had personally warned Overwaitea management that the project would most likely not work.
- 101. Another well-known story of an ERP transition gone wrong in the distribution business was when SAP could not get its software to work for Sobeys, after trying for more than two years and spending millions of dollars (reports range between \$50 and \$89.1 million). I attach articles from CBC News and Channel Daily News related to this at **Exhibit AF**.
- 102. In fact, when I first learnt about SEDCC's takeover and its plan to move to a new ERP system, I raised the ERP implementation issue with Patrick Carey and David Morgan. On September 9, 2024, at 12:29 PM, I emailed them and stated:
 - 2. Rushing through implementation of another software will have a high chance of failure, as is very common with ERP implementations. Such a possible failure can be very costly, and certainly much more costly than our license and minimal implementation costs.²

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¹ Email from Ms. Miller dated July 4, 2024 at 10:03 AM, as shown in Exhibit F.

² Email from myself to Mr. Carey and Mr. Morgan dated September 9, 2024 at 12:29 PM, as shown in Exhibit G.

103. I have had no insight into SEDCC's new ERP implementation progress, but each time 7-Eleven asks for another extension from the Court, Digiflex is forced to spend time, effort, and now legal fees, to raise its rights.

Prejudice to my own life's work

- 104. This CCAA proceeding has caused me immense stress and it was a very sad way to end Digiflex's relationship with Wallace & Carey. I am incredibly proud of the Digiflex ERP Software that I built which has helped many companies achieve success over the years. To see it essentially be stolen from under me has been shocking.
- 105. I do not understand why 7-Eleven continues to refuse to pay for the Digiflex ERP Software that it has admitted is so crucial to its business. While I understand that 7-Eleven does not want to use the Digiflex ERP Software over the long term, they are still using the software now without a license and have been for the last two years.
- The only reason 7-Eleven has been able to gain access to the Digiflex ERP Software without paying for a license is because it bought Wallace & Carey's physical assets in Alberta and British Columbia, which I assume would have included Wallace & Carey's servers that have been installed with the Digiflex ERP Software, and the Wallace & Carey personal computers that use the Digiflex ERP Software. While I have the ability to turn off 7-Eleven's access to the Digiflex ERP Software, I have not done so due to the Monitor's representations that Wallace & Carey was carrying on business in the ordinary course, and threats that there are legal orders in place that prevent me from doing so. I am thus urging this Court for an Order that makes clear that Digiflex has no obligation to provide 7-Eleven access to the Digiflex ERP Software or provide any further services related to the software, without 7-Eleven entering a license and paying our outstanding invoices. I ask that an Order be issued as soon as possible.

107. If 7-Eleven enters a license and pays our outstanding fees, Digiflex would be happy to support 7-Eleven moving forward. Digiflex would be pleased to discuss additional projects that could benefit 7-Eleven, including hiring more Digiflex staff, and completing the ProCLASS upgrade to Windows and

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standard modern servers. I would also be happy to assist with 7-Eleven's transfer from the Digiflex ERP

Software to SEDCC's new proposed ERP provider.

108. The deponent was not physically present before the commissioner but was linked with the commissioner utilizing video technology, and the process for remote commissioning of affidavits was utilized as described in the March 25, 2020 *Notice to the Profession and Public: Remote Commissioning of Affidavits for use in Civil and Family Proceedings during the COVID-19 Pandemic*.

AFFIRMED BEFORE ME BY VIDEO CONFERENCE at the City of Calgary, in the Province of Alberta, this 14th day of November, 2025

A Commissioner for Oaths in and for the Province of Alberta.

Mohamad Mardukhi

ALEX JAY SINCLAIR
Commissioner for Oaths/Notary Public
In and For the Province of Alberta

Alex Jay Sinclair Stutestat Law

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This is Exhibit "A", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner of Oaths in and for the Province of Alberta

ALEX JAY SINCLAIR
Commissioner for Oaths/Notary Public
In and For the Province of Alberta

Alex Jay Sinclair

CERTIFICATION



Le (la) sousignee certifie par la présente que les documents ci-joints sont des copies authentiques de ce qui suit:

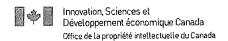
The undersigned hereby certifies that the attached documents are true copies of:

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Certificate of registration of copyright no. 474852 as registered on January 19, 1999.

Èmis / Issued 6 nov/Nov 2025





CERTIFICAT D'ENREGISTREMENT

474852

Numéro d'enregistrement Registration number

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Membre du personnel du bureau du commissaire aux brevets Officer of the Office of the Commissioner of Patents

Grustante george

Copyright

CERTIFICATE OF REGISTRATION

Date d'enregistrement / Date of registration 19 JANV / JAN 1999

Titre / Title

PROCLASS DISTRIBUTION MANAGEMENT SYSTEM

Catégorie / Category LITTÉRAIRE / LITERARY

Titulaire(s) / Owner(s)

MOHAMAD Z. MARDUKHI 903 DUBLIN STREET NEW WESTMINSTER, BRITISH COLUMBIA CANADA, V3M 2Y5

Auteur(s) / Author(s)

MOHAMAD Z. MARDUKHI

DAVID SILLS

BOH WON

KIM LUONG

TUAN HUYNH

DOUGLAS MASON

HUNG PHAM

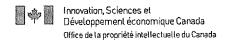
KHANH LAM

LILI VU

VARSHA WANI







CERTIFICAT D'ENREGISTREMENT

Copyright CERTIFICATE OF REGISTRATION

474852

Numéro d'enregistrement Registration number STEVE HOCEVAR

Première publication / First publication 22 JUIN / JUN 1989

Lieu de première publication / Place of first publication CALGARY, ALBERTA, CANADA

Date d'émission / Date of issuance 06 NOV / NOV 2025



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Agent certificateur Certifying officer Émis / Issued 7 nov/Nov 2025



CERTIFICAT D'ENREGISTREMENT



Date d'enregistrement / Date of registration 19 JANV/JAN 1999

Titre / Title CLASS ACCOUNTS RECEIVABLE

Catégorie / Category LITTÉRAIRE / LITERARY

Titulaire(s) / Owner(s) MOHAMAD Z. MARDUKHI 903 DUBLIN STREET NEW WESTMINSTER, BRITISH COLUMBIA CANADA, V3M 2Y5

Auteur(s) / Author(s) MOHAMAD Z. MARDUKHI

KEITH RAE

DOUGLAS MASON

BOH WON

VARSHA WANI

STEVE HOCEVAR

Première publication / First publication 17 JUIL /JUL 1989

Lieu de première publication / Place of first publication CALGARY, ALBERTA, CANADA

474853

Numéro d'enregistrement Registration number

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This Certificate of Registration is issued pursuant to sections 49 and 53 of the Copyright Act. The copyright in the work was registered on the date of registration and as detailed herein.

Monstate Georgen

Membre du personnel du bureau du commissaire aux brevets Officer of the Office of the Commissioner of Patents



CERTIFICAT D'ENREGISTREMENT



Date of issuance

474853

Numéro d'enregistrement Registration number

Canada



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Emis / Issued 7 nov/Nov 2025



CERTIFICAT D'ENREGISTREMENT

Copyright
CERTIFICATE OF REGISTRATION

Date d'enregistrement / Date of registration 19 JANV / JAN 1999

Titre /
Title
CLASS ACCOUNTS PAYABLE

Catégorie / Category LITTÉRAIRE / LITERARY

Titulaire(s) / Owner(s) MOHAMAD Z. MARDUKHI 903 DUBLIN STREET NEW WESTMINSTER, BRITISH COLUMBIA CANADA, V3M 2Y5

Auteur(s) / Author(s) MOHAMAD Z. MARDUKHI

DAVID SILLS

KIM LUONG

BOB MARSHAL

JIM MALYK

Première publication / First publication 17 JUIL /JUL 1989

Lieu de première publication / Place of first publication CALGARY, ALBERTA, CANADA

474854

Numéro d'enregistrement Registration number

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This Certificate of Registration is issued pursuant to sections 49 and 53 of the Copyright Act. The copyright in the work was registered on the date of registration and as detailed herein.

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Membre du personnel du bureau du commissaire aux brevets Officer of the Office of the Commissioner of Patents





CERTIFICAT D'ENREGISTREMENT



Date of issuance

474854

Numéro d'enregistrement Registration number

Canada





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Agent certificateur Certifying officer Émis / Issued 7 nov/Nov 2025



CERTIFICAT D'ENREGISTREMENT

Copyright
CERTIFICATE OF REGISTRATION

Date d'enregistrement / Date of registration 19 JANV/JAN 1999

Titre / Title CLASS GENERAL LEDGER

Catégorie / Category LITTÉRAIRE / LITERARY

Titulaire(s) / Owner(s) MOHAMAD Z. MARDUKHI 903 DUBLIN STREET NEW WESTMINSTER, BRITISH COLUMBIA CANADA, V3M 2Y5

Auteur(s) / Author(s) MOHAMAD Z. MARDUKHI

DOUGLAS MASON

KEITH RAE

TUAN HUYNH

Première publication / First publication 17 JUIL /JUL 1989

Lieu de première publication / Place of first publication CALGARY, ALBERTA, CANADA

Date d'émission / Date of issuance 07 NOV / NOV 2025

474857

Numéro d'enregistrement Registration number

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This Certificate of Registration is issued pursuant to sections 49 and 53 of the Copyright Act. The copyright in the work was registered on the date of registration and as detailed herein.

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Membre du personnel du bureau du commissaire aux brevets Officer of the Office of the Commissioner of Patents





CERTIFICATION



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Certificate of registration of copyright no. 474858 as registered on January 19, 1999.

Agent certificateur Certifying officer Émis / Issued 7 nov/Nov 2025



CERTIFICAT D'ENREGISTREMENT



CERTIFICATE OF REGISTRATION

Date d'enregistrement / Date of registration 19 JANV/JAN 1999

Titre / Title LAZER DBMS

Catégorie / Category LITTÉRAIRE / LITERARY

Titulaire(s) / Owner(s) MOHAMAD Z. MARDUKHI 903 DUBLIN STREET NEW WESTMINSTER, BRITISH COLUMBIA CANADA, V3M 2Y5

Auteur(s) / Author(s) MOHAMAD Z. MARDUKHI

Première publication / First publication 1 MAI /MAY 1984

Lieu de première publication / Place of first publication CALGARY, ALBERTA, CANADA

Date d'émission / Date of issuance 07 NOV / NOV 2025

474858

Numéro d'enregistrement Registration number

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This Certificate of Registration is issued pursuant to sections 49 and 53 of the Copyright Act. The copyright in the work was registered on the date of registration and as detailed herein.

Johnson Jacobson

Membre du personnel du bureau du commissaire aux brevets Officer of the Office of the Commissioner of Patents





This is Exhibit "B", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner of Oaths in and for the Province of Alberta

ALEX JAY SINCLAIR Commissioner for Oaths/Notary Public In and For the Province of Alberta

> Alex Jay Sinclair Stutent et Law



SOFTWARE LICENSE AGREEMENT

made and entered into by

Digiflex Information Systems Inc.

(hereinafter "Digiflex")

and

Wallace & Carey Inc.

(hereinafter "Customer")

THIS AGREEMENT WITNESSES the mutual terms and conditions upon and subject to which Digiflex is prepared to grant to Customer a non-transferable, non-exclusive, perpetual License of certain computer application software owned by Digiflex.

1. PACKAGE. For the purposes of this Agreement, the expression "Software" shall mean and include the application computer program(s) described below (Table 1); and other supporting materials and documentation furnished by Digiflex to Customer with such programs, and "Package" shall mean the Software and the Supporting Documentation and any enhancements thereof.

Table 1

QTY	APPLICATION	DESIGNATED	OPERATING
	AND	EQUIPMENT (TYPE/	SYSTEM
	DESCRIPTION	SER.NO./LOCATION)	VERSION
1	ProCLASS Distribution Management	AlphaServer DS20E	OpenVMS
	System	Serial#	V6.2 or higher
1	Runtime Version of LAZER DBMS	AlphaServer DS20E Serial#	OpenVMS V6.2 or higher
1	NEXUS Communications	AlphaServer DS20E Serial#	OpenVMS V6.2 or higher





2. GRANT OF LICENSE TO USE.

- A. Digiflex hereby grants to Customer a non-transferable, non-exclusive, perpetual License, one (1) copy of a machine executable version of the Software together with the Supporting Documentation under the terms expressed herein, effective on the date this Agreement has been executed by both parties. The Software may, if the Designated Equipment is inoperable, be temporarily transferred to a suitable and compatible backup computer having the same operating system(s) specified in Table 1 provided that Customer shall first give written notice to Digiflex setting out the particulars of the backup computer and indicating the date by which Customer expects the Designated Equipment to be operable.
- B. Customer may substitute a different computer system owned or leased by the Customer as the designated computer system hereunder provided prior written notice, specifying the model and serial number of the proposed substitute system, is given to Digiflex. Provided any new substitute system is a compatible system for the Software, Digiflex will provide one (1) machine executable version of the Package to Customer at the Designated Location within ten (10) days of written notice to Digiflex by the Customer setting out the particulars of the substitute computer and indicating the date by which Customer expects the designated equipment to be operable.
- **3. TERMS OF LICENSE AGREEMENT.** This License Agreement shall commence upon its execution by the last of the parties to sign.
- 4. LICENSE TO USE FEE. The Customer shall pay to Digiflex a total of \$280,000.00 (Two hundred and eighty thousand dollars) for an unlimited-use License to Use Agreement. The initial payment of \$70,000.00 (Seventy thousand dollars) shall be made to Digiflex upon signing this agreement, and the remaining balance of \$210,000.00 (two hundred & ten thousand), at 3% financing, is payable over a two year period at \$9,026.05 monthly in advance, commencing upon contract signing.

This unlimited License shall apply to the current Customer's business. New business acquisitions or startups are not covered under this unlimited use License.

5. LICENSE TERMINATION. If Customer breaches any of its obligations hereunder, or if the Customer becomes insolvent, files a petition in bankruptcy, or has filed against it an involuntary petition in bankruptcy, or has a receiver appointed over all or substantially all of its assets, then Digiflex may, at its option, if there are

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any amounts owing by Customer to Digiflex, immediately terminate the License To Use granted hereunder upon written notice to Customer. In case of receivership or bankruptcy the License To Use shall be continued provided the Receiver or Trustee in Bankruptcy assumes all of the Customer's obligations under this agreement. If the License To Use is so terminated, all the License fees paid hereunder will be deemed to have been paid for the use of the Package during the time it was in Customer's possession and Customer shall not be entitled to a refund of any portion of the License To Use fee. In addition, in the event of a breach by Customer of any of its obligations hereunder, Digiflex shall be entitled to seek equitable relief, including by way of injunction, to protect its interests herein, it being acknowledged by the Customer that Digiflex would suffer irreparable harm by any such breach and that damages would not be an adequate remedy.

In the event that Digiflex breaches any of its obligations, or if Digiflex becomes insolvent, or files a petition in bankruptcy, then the Customer may, at its option terminate the License To Use granted hereunder upon written notice to Digiflex.

In the event of a termination of the License hereunder, the Package and all copies thereof shall forthwith be returned to Digiflex or, at Digiflex's option, destroyed or erased from electronic memories or other storage devices and thereafter Customer shall deliver to Digiflex a letter, from an officer of the Customer, certifying that all copies of the Software and any code or listings produced by the Software have been destroyed, returned or erased and that the Customer has discontinued use of the Package.

- **6. TAXES.** All prices mentioned in this Agreement are EXCLUSIVE of Provincial, Federal, and other taxes.
- 7. TRAINING. Instruction and training in the use of the Software on the Designated Equipment will be available on a time and materials basis, based on Digiflex's standard per diem rates then in effect in accordance with those outlined in Schedule B Rate Schedule.
- 8. SOFTWARE MODIFICATIONS. In the event the Customer wishes to pursue modifications, enhancements or improvements to the Software other than those included under the terms of this Agreement, Digiflex would provide a cost estimate to the Customer. Work would commence upon acceptance of the Scope of Work and Price by Customer. All such modifications, enhancements and improvements shall be the property of Digiflex.

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- 9. PRICING CHANGES. All rates specified in this agreement and any attachments, schedules, or enhancements are guaranteed for the initial 12 months of the term of this Agreement. Thereafter, Digiflex may increase such fees or charges by notifying Customer in writing at least thirty (30) days prior to the effective date of increase. Customer agrees that said notifications, or copy thereof, will be considered an amendment to this Agreement. The percentage increase shall not exceed the percentage increase in the Consumer Price Index for the same period as published by Statistics Canada for the City of Calgary, or, failing which, for the Province of Alberta or, failing which, for Canada.
- 10. LIMITATION OF LIABILITY. The Customer agrees that Digiflex's liability to Customer or any third party arising out of or in any way relating to this Agreement shall be limited to the License To Use Fee and that under no circumstances shall Digiflex be liable for any special, direct or indirect, incidental or consequential damages of any nature whatsoever, including loss of use, loss of profits, revenue or business.

Customer acknowledges that its only remedy in the event of a program error shall be to require Digiflex to use best efforts to correct same and that Digiflex shall not be liable for any damages resulting from the occurrence of a program error however caused.

Except as expressly stated herein, Digiflex makes no warranties, express or implied, concerning the Package, and expressly disclaims and excludes any warranties of merchantability or fitness for a particular purpose.

11. CONFIDENTIALITY. Each party acknowledges that all material and information which has or will come into its possession or knowledge in connection with this Agreement or in the performance hereof, and in particular the terms and conditions of this agreement, consists of confidential and proprietary data, whose disclosure to or use by third parties will be damaging. Both parties, therefore, agree to hold such material and information in strictest confidence, not to make use thereof other than for the performance of this Agreement, to release it only to employees who need to know such information in the course of their employment, and not to release or disclose it to any other party. The obligation of both parties under this paragraph shall continue during and after the term of this License To Use agreement.

Neither Digiflex, nor Customer shall approach any employee of the other to provide employment services or consulting services to the other. This restriction shall continue for a period of one year after completion of the project. The company,

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which presently employs these individuals, may forego this restrictive covenant in writing by the approval of an officer of the company.

- 12. PROPRIETARY RIGHTS, TRADE SECRETS AND TITLE. Customer hereby acknowledges that the Package, any copies thereof and any updates, enhancements or modifications thereof, in whole or in part, and all copyright, patent, trade secret and other intellectual property and proprietary rights (collectively, "Proprietary Rights") therein, are and remain the valuable property of Digiflex. Customer agrees to communicate to any user of the Package Digiflex's Proprietary Rights by instruction, agreement or notice including but not limited to incorporating and maintaining Digiflex's copyright notice and proprietary warning on each copy of the Package. Customer acknowledges that the existence of any such copyright notice or proprietary warning shall not be construed as an admission or presumption of the publication of the Package. Notwithstanding anything else contained in this Agreement, Customer shall not be entitled to copy all or any part of the Supporting Documentation without Digiflex's prior consent, which consent may be arbitrarily withheld.
- 13. GOVERNING LAW. This Agreement will be governed by and construed in accordance with the laws of the Province of Alberta, Canada.
- 14. ENTIRE AGREEMENT. This Agreement and attached Schedules including: Schedule A Maintenance; Schedule B Rate Schedule form part of this agreement and contain the entire Agreement between Customer and Digiflex herein of this date and supersedes all prior agreements, negotiations, representations and proposals, written and oral. Customer acknowledges and agrees that no agent, employee or other representative of Digiflex has authority to bind Digiflex to any obligation relating hereto not specifically set forth herein.
- 15. ASSIGNABILITY. This Agreement shall be binding upon and enure to the benefit of the parties hereto and their respective successors and permitted assigns. Neither party shall assign its rights under this Agreement without first obtaining the written consent of the other, such consent not to be unreasonably withheld.
- **16. AUTHORITY.** Each party has full power and authority to enter into and perform this Agreement, and the person signing this Agreement on behalf of each has been properly authorized and empowered to enter into this Agreement. Each party further acknowledges that it has read the Agreement, understands it, and agrees that the Agreement is binding upon the parties hereof, their successors and assigns.

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17. NOTICE. Any notice, request, demand, consent or other communication provided or permitted hereunder shall be in writing and given by personal delivery or sent by double registered mail or transmitted by telex, telegram, or facsimile, addressed to the party for which it is intended, addressed as follows:

If to Customer:
Wallace & Carey Inc.
5445 – 8th Street N.E.
P.O. Bag 3959 STN. "B"
Calgary, Alberta, Canada T2M 4M5

If to Digiflex:
Digiflex Information Systems Inc.
Suite 104, 7710 – 5th Street S.E.
Calgary, Alberta, Canada T2H 2L9

provided, however, that any party may change its address for purposes of receipt of any such communication by giving ten (10) days prior written notice of such change to the other party in the manner proscribed above. Any notice so given shall be deemed to have been received on the date on which it was delivered or transmitted by telex, telegram or facsimile or if double registered mail, on the date of authorized receipt.

IN WITNESS WHEREOF, the parties have caused this Agreement to be executed

on this _	9	丛	day of	Morel	in the year o	f 2000
			in t	the presence of:		

Wallace & Carey Inc. 5445 – 8th Street N.E. P.O. Bag 3959 STN. "B" Calgary, Alberta, Canada T2M 4M5

T. M. HEYWOOD

Name

CFO

Title

March 9 2000

Date

7 C. M. Garand.

Authorized Signatory

Digiflex Information Systems Inc. Suite 104, 7710 – 5th Street S.E. Calgary, Alberta, Canada T2H 2L9

MOHAMAD MARDUHKI
Name

PRESIDENT

Title

MARCH 9 2000

Authorized Signatory

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MAINTENANCE AGREEMENT

- 1. **DEFINITIONS.** In this Maintenance Agreement, unless there is something in the subject matter or context inconsistent therewith, the following terms, words and expressions shall have the meanings ascribed to them as follows:
 - A. "New Module" means a module, program, modification or enhancement, other than an Update, development by Digiflex and which, in Digiflex's opinion, is substantially different from the Software or any module or application thereof and which Digiflex sells or proposes to sell to third parties;
 - B. "Update" means an update, error correction, modification or enhancement of or in respect of the Software and includes a complete rewritten version or release of the Software.
- 2. AGREEMENT. Upon the terms and subject to the conditions herein set forth, Digiflex agrees to provide to Customer and Customer agrees to accept the Maintenance Services. The term of this Maintenance Agreement shall begin upon installation of ProCLASS into a production environment. However that this Maintenance Agreement will be automatically renewed for successive one year terms upon terms to be agreed upon by the parties at the time of renewal unless notice of termination in writing is given by either party to the other at least thirty (30) days prior to the expiration of the term hereof or any renewal in which case this Maintenance Agreement shall terminate at the end of such term or renewal.
- 3. CHARGES. The customer shall pay an annual maintenance fee for services commencing upon installation of ProCLASS into a production environment. The maintenance fee shall be \$84,000.00 for 2 years paid in advance. Additional Maintenance fees of 25%, of the annual maintenance fee, will apply in the event that ProCLASS is installed in multiple branches on additional Server Systems.

4. MAINTENANCE SERVICES

- A. Digiflex shall provide the following services during the term hereof:
 - i) Operating System Compatibility. Customer agrees to accept, implement and install all Updates provided to Customer under subparagraph (ii), as well as the same release or version of the operating system software issued by the manufacturer of the

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Designated Equipment (meaning the computer hardware designated in the Software License To Use Agreement) in connection therewith as may be installed by Digiflex on its corresponding computer equipment. Digiflex's obligation to provide Maintenance Services shall terminate without notice to Customer if Customer shall fail to install the same release, or two previous updates, of the operating system as Digiflex shall have installed on its system, or if Customer shall install a more recent release of the operating system than Digiflex shall have installed.

Updates. Digiflex shall provide to Customer any Updates for the Software when such Updates are developed or published by Digiflex and made generally available to other licensees of the Software at no additional cost. Any New Modules developed or published by Digiflex will be offered to Customer at Digiflex's then current rates. All Updates shall become part of the Software, and Digiflex shall be free to offer these Updates to other persons. The determination of whether a New Module will be made generally available to licensees at no additional cost or will be made available only for an additional cost is the sole and exclusive right of Digiflex.

Any changes to program logic made under this Maintenance Agreement and which are to be provided to Customer shall be provided on a machine-readable medium specified by Customer. Customer shall pay the cost of any such media (including shipping charges) provided by Digiflex, in addition to any other charges required to be paid under this Maintenance Agreement.

Digiflex shall not remove any functionality from the Software if the said functionality is being used by the Customer.

Subject to paragraph (e) below, Digiflex shall be responsible for its out-of-pocket costs in correcting a Software error at Customer's premises.

Hotline Service. Digiflex shall provide Customer remote telephone access to Digiflex personnel on a 7 x 24 basis with respect to use of the Software. In providing such service, Digiflex will respond to a request from Customer, but not necessarily correct any error, within four (4) business hours of Customer's request.





- B. Digiflex representatives will have full access to the Software in order to effect the necessary Maintenance Services, and for these purposes Customer shall be responsible for providing all necessary ports, dial-in lines and compatible media at Customer's site and cost, and allow physical access to the Customer's site when required to perform maintenance On-Site.
- C. Digiflex makes no express or implied warranties, including any with respect to merchantability and fitness for a particular purpose, with respect to the Maintenance Services. Digiflex does not represent or warrant that the Maintenance Services will be capable of achieving any particular result or results in the business or operations of Customer, or that the operation of the Software will be uninterrupted, or that all programming errors can be found in order to be corrected; however, Digiflex will use its best efforts to attempt to identify and correct such errors including, if appropriate in the circumstances, sending qualified personnel to Customer's business premises. In no event shall Digiflex be liable to Customer in damages, nor shall Digiflex be liable for damages in respect of special, incidental, indirect or consequential loss or lost profits, even if Digiflex has been advised of the possibility of such damages.
- D. Customer agrees to read and be familiar with all Supporting Documentation provided by Digiflex with or in connection with the Software, and agrees to ensure that its users have sufficient operating knowledge of the Software. Customer acknowledges that there is no obligation on the part of Digiflex, except to the extent specifically set out herein, in the Software License To Use Agreement, or otherwise agreed in writing by Digiflex, to provide any training or instruction to Customer or its employees with respect to the Software.
- E. Notwithstanding anything herein contained, if Digiflex determines in good faith in the course of performing any Maintenance Services that an error, problem or question raised by Customer in connection with the Software is a direct result of input of incorrect data or command by Customer, Customer shall reimburse Digiflex for its expenses in responding to Customer's inquiry and shall pay Digiflex a fee calculated at Digiflex's then current rates for such services.
- 5. MAINTENANCE CHARGES. The annual rate for Maintenance Charges shall be firm for the period of this Agreement. Subsequent annual Maintenance Charge renewals, as provided under paragraph 3, may be increased or decreased by Digiflex providing that Digiflex has given Customer written notice of such increase or



decrease not less than thirty (30) days prior to the end of the then current term of the Maintenance Agreement. The percentage increase, if any, in annual Maintenance Charges over those for the preceding year shall not exceed the percentage increase in the Consumer Price Index for the same period as published by Statistics Canada for the City of Calgary, or failing which, for the Province of Alberta, or failing which, for Canada.

In the event that Digiflex should breach the terms of this Maintenance Agreement, such breach not to be correct following thirty (30) days notice of such by Customer, Digiflex shall return to Customer fees paid annually in advance for Maintenance Services, calculated on a pro-rated basis.

IN WITNESS WHEREOF, the parties have caused this Agreement to be executed

on this north g the day of in the year of 2000.

In the presence of:

Wallace & Carey Inc. 5445 – 8th Street N.E. P.O. Bag 3959 STN. "B" Calgary, Alberta, Canada T2M 4M5

T. M. HEYWOOD

Name

CFO Title

Morel 9, 2000 Date

Authorized Signatory

Digiflex Information Systems Inc. Suite 104, 7710 – 5th Street S.E. Calgary, Alberta, Canada T2H 2L9

> *DHMMYD WM* Name

PRESIDENT

Title

Date

Authorized Signatory



RATE SCHEDULE

1. RATES

The rates will be based upon the following table of Digiflex employee position. Digiflex rates are subject to an annual review.

Table B-1

	Hourly	Daily
Analysis & Design	\$145.00	\$1087.50
Project Management	\$145.00	\$1087.50
Programming	\$115.00	\$862.50
Technical Support	\$115.00	\$862.50
Training and Installation	\$90.00	\$675.00

2. MINIMUM ON-SITE RATE

Minimum On-Site Rate within the City of Calgary shall be 4 hours based on the hourly rate schedule as specified in Table B-1. The Minimum On-Site Rate outside the City of Calgary shall be 1 day based on the daily rate schedule as specified in Table B-1.

In the event of traveling being required by Digiflex employees to Customer locations outside of Calgary, Alberta, the Customer shall pay all reasonable expenses incurred by Digiflex employees. This is separate from Rates specified in Table B-1.

3. MINIMUM OFF-SITE RATE.

Minimum Off-Site Rate shall be 2 hours based on the hourly rate schedule as specified in Table B-1.





Digiflex agrees not to license the Software, as specified in the Software License to Use Agreement, for a period of one year from this contract date, to any of the following organizations provided by Customer, and listed as follows, with addresses of main offices:

1. Lovemark International

2. Kohl & Frisch

This is Exhibit "C", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta

ALEX JAY SINCLAIR
Commissioner for Oaths/Notary Public
In and For the Province of Alberta

Alex Jay Sinctair SubstateLev



SOFTWARE LICENSE AGREEMENT

made and entered into by

Digiflex Information Systems Inc. (hereinafter "Digiflex")

and

Wallace & Carey Inc. (hereinafter "Customer")

THIS AGREEMENT WITNESSES the mutual terms and conditions upon and subject to which Digiflex is prepared to grant to Customer a non-transferable, non-exclusive, perpetual License of certain computer application software owned by Digiflex.

1. PACKAGE. For the purposes of this Agreement, the expression "Software" shall mean and include the application computer program(s) described below (Table 1); and other supporting materials and documentation furnished by Digiflex to Customer with such programs, and "Package" shall mean the Software and the Supporting Documentation and any enhancements thereof.

Table 1

QTY	APPLICATION AND DESCRIPTION	DESIGNATED EQUIPMENT (TYPE/ SER.NO./LOCATION)	OPERATING SYSTEM VERSION
1	CLASS Accounts Receivable	AlphaServer 4500	OpenVMS V6.2 or higher
1	CLASS Accounts Payable	AlphaServer 4500	OpenVMS V6.2 or higher
1	CLASS General Ledger	AlphaServer 4500	OpenVMS V6.2 or higher



2. GRANT OF LICENSE TO USE.

- A. Digiflex hereby grants to Customer a non-transferable, non-exclusive, perpetual License, one (1) copy of a machine executable version of the Software together with the Supporting Documentation under the terms expressed herein, effective on the date this Agreement has been executed by both parties. The Software may, if the Designated Equipment is inoperable, be temporarily transferred to a suitable and compatible backup computer having the same operating system(s) specified in Table 1 provided that Customer shall first give written notice to Digiflex setting out the particulars of the backup computer and indicating the date by which Customer expects the Designated Equipment to be operable.
- B. Customer may substitute a different computer system owned or leased by the Customer as the designated computer system hereunder provided prior written notice, specifying the model and serial number of the proposed substitute system, is given to Digiflex. Provided any new substitute system is a compatible system for the Software, Digiflex will provide one (1) machine executable version of the Package to Customer at the Designated Location within ten (10) days of written notice to Digiflex by the Customer setting out the particulars of the substitute computer and indicating the date by which Customer expects the designated equipment to be operable.
- 3. TERMS OF LICENSE AGREEMENT. This License Agreement shall commence upon its execution by the last of the parties to sign.
- 4. LICENSE FEE. The Customer shall pay to Digiflex a total of \$52,500 (fifty two thousand and five hundred dollars) for an unlimited-use License Agreement for each Package. Total license fee for the three Packages will be \$157,500 and each Package license fee will be paid at the start of the Package implementation project.

This unlimited License shall apply to the current Customer's business. New business acquisitions or startups are not covered under this unlimited use License.

5. LICENSE TERMINATION. If Customer breaches any of its obligations hereunder, or if the Customer becomes insolvent, files a petition in bankruptcy, or has filed against it an involuntary petition in bankruptcy, or has a receiver appointed over all or substantially all of its assets, then Digiflex may, at its option, if there are any amounts owing by Customer to Digiflex, immediately terminate the License To Use granted hereunder upon written notice to Customer. In case of receivership or bankruptcy the License To Use shall be continued provided the Receiver or Trustee



in Bankruptcy assumes all of the Customer's obligations under this agreement. If the License To Use is so terminated, all the License fees paid hereunder will be deemed to have been paid for the use of the Package during the time it was in Customer's possession and Customer shall not be entitled to a refund of any portion of the License To Use fee. In addition, in the event of a breach by Customer of any of its obligations hereunder, Digiflex shall be entitled to seek equitable relief, including by way of injunction, to protect its interests herein, it being acknowledged by the Customer that Digiflex would suffer irreparable harm by any such breach and that damages would not be an adequate remedy.

In the event that Digiflex breaches any of its obligations, or if Digiflex becomes insolvent, or files a petition in bankruptcy, then the Customer may, at its option terminate the License To Use granted hereunder upon written notice to Digiflex.

In the event of a termination of the License hereunder, the Package and all copies thereof shall forthwith be returned to Digiflex or, at Digiflex's option, destroyed or erased from electronic memories or other storage devices and thereafter Customer shall deliver to Digiflex a letter, from an officer of the Customer, certifying that all copies of the Software and any code or listings produced by the Software have been destroyed, returned or erased and that the Customer has discontinued use of the Package.

- **6.** TAXES. All prices mentioned in this Agreement are EXCLUSIVE of Provincial, Federal, and other taxes.
- 7. TRAINING. Instruction and training in the use of the Software on the Designated Equipment will be available on a time and materials basis, based on Digiflex's standard per diem rates then in effect in accordance with those outlined in Schedule B Rate Schedule.
- 8. SOFTWARE MODIFICATIONS. In the event the Customer wishes to pursue modifications, enhancements or improvements to the Software other than those included under the terms of this Agreement, Digiflex would provide a cost estimate to the Customer. Work would commence upon acceptance of the Scope of Work and Price by Customer. All such modifications, enhancements and improvements shall be the property of Digiflex.
- 9. PRICING CHANGES. All rates specified in this agreement and any attachments, schedules, or enhancements are guaranteed for the initial 12 months of the term of this Agreement. Thereafter, Digiflex may increase such fees or charges by notifying



Customer in writing at least thirty (30) days prior to the effective date of increase. Customer agrees that said notifications, or copy thereof, will be considered an amendment to this Agreement. The percentage increase shall not exceed the percentage increase in the Consumer Price Index for the same period as published by Statistics Canada for the City of Calgary, or, failing which, for the Province of Alberta or, failing which, for Canada.

10. LIMITATION OF LIABILITY. The Customer agrees that Digiflex's liability to Customer or any third party arising out of or in any way relating to this Agreement shall be limited to the License To Use Fee and that under no circumstances shall Digiflex be liable for any special, direct or indirect, incidental or consequential damages of any nature whatsoever, including loss of use, loss of profits, revenue or business.

Customer acknowledges that its only remedy in the event of a program error shall be to require Digiflex to use best efforts to correct same and that Digiflex shall not be liable for any damages resulting from the occurrence of a program error however caused.

Except as expressly stated herein, Digiflex makes no warranties, express or implied, concerning the Package, and expressly disclaims and excludes any warranties of merchantability or fitness for a particular purpose.

11. CONFIDENTIALITY. Each party acknowledges that all material and information, which has or will come into its possession or knowledge in connection with this Agreement or in the performance hereof, and in particular the terms and conditions of this agreement, consists of confidential and proprietary data, whose disclosure to or use by third parties will be damaging. Both parties, therefore, agree to hold such material and information in strictest confidence, not to make use thereof other than for the performance of this Agreement, to release it only to employees who need to know such information in the course of their employment, and not to release or disclose it to any other party. The obligation of both parties under this paragraph shall continue during and after the term of this License To Use agreement.

Neither Digiflex, nor Customer shall approach any employee of the other to provide employment services or consulting services to the other. This restriction shall continue for a period of one year after completion of the project. The company, which presently employs these individuals, may forego this restrictive covenant in writing by the approval of an officer of the company.

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- 12. PROPRIETARY RIGHTS, TRADE SECRETS AND TITLE. Customer hereby acknowledges that the Package, any copies thereof and any updates, enhancements or modifications thereof, in whole or in part, and all copyright, patent, trade secret and other intellectual property and proprietary rights (collectively, "Proprietary Rights") therein, are and remain the valuable property of Digiflex. Customer agrees to communicate to any user of the Package Digiflex's Proprietary Rights by instruction, agreement or notice including but not limited to incorporating and maintaining Digiflex's copyright notice and proprietary warning on each copy of the Package. Customer acknowledges that the existence of any such copyright notice or proprietary warning shall not be construed as an admission or presumption of the publication of the Package. Notwithstanding anything else contained in this Agreement, Customer shall not be entitled to copy all or any part of the Supporting Documentation without Digiflex's prior consent, which consent may be arbitrarily withheld.
- 13. GOVERNING LAW. This Agreement will be governed by and construed in accordance with the laws of the Province of Alberta, Canada.
- 14. ENTIRE AGREEMENT. This Agreement and attached Schedules including: Schedule A Maintenance; Schedule B Rate Schedule form part of this agreement and contain the entire Agreement between Customer and Digiflex herein of this date and supersedes all prior agreements, negotiations, representations and proposals, written and oral. Customer acknowledges and agrees that no agent, employee or other representative of Digiflex has authority to bind Digiflex to any obligation relating hereto not specifically set forth herein.
- 15. ASSIGNABILITY. This Agreement shall be binding upon and enure to the benefit of the parties hereto and their respective successors and permitted assigns. Neither party shall assign its rights under this Agreement without first obtaining the written consent of the other, such consent not to be unreasonably withheld.
- 16. AUTHORITY. Each party has full power and authority to enter into and perform this Agreement, and the person signing this Agreement on behalf of each has been properly authorized and empowered to enter into this Agreement. Each party further acknowledges that it has read the Agreement, understands it, and agrees that the Agreement is binding upon the parties hereof, their successors and assigns.

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17. NOTICE. Any notice, request, demand, consent or other communication provided or permitted hereunder shall be in writing and given by personal delivery or sent by double registered mail or transmitted by telex, telegram, or facsimile, addressed to the party for which it is intended, addressed as follows:

If to Customer:
Wallace & Carey Inc.
5445 – 8th Street N.E.
P.O. Bag 3959 STN. "B"
Calgary, Alberta, Canada T2M 4M5

If to Digiflex:
Digiflex Information Systems Inc.
2611 Venables Street
Vancouver, BC, Canada V5K 2R4

provided, however, that any party may change its address for purposes of receipt of any such communication by giving ten (10) days prior written notice of such change to the other party in the manner proscribed above. Any notice so given shall be deemed to have been received on the date on which it was delivered or transmitted by telex, telegram or facsimile or if double registered mail, on the date of authorized receipt.

IN WITNESS WHEREOF, the parties have caused this Agreement to be executed			
on this day of	in the year of		
in the pr	resence of:		
Wallace & Carey Inc. 5445 – 8 th Street N.E. P.O. Bag 3959 STN. "B" Calgary, Alberta, Canada T2M 4M5	Digiflex Information Systems Inc. 2611 Venables Street Vancouver, BC, Canada V5K 2R4		
TON HEYWOOD Name	M.Z. MARDUKHI Name		
Title	PRESIDENT		
August 12, 2003 Date	JUNE 27, 2003		
) L. M. Garmal	Date M. Zmm		
Authorized Signatory	Authorized Signatory		





MAINTENANCE AGREEMENT

- 1. **DEFINITIONS.** In this Maintenance Agreement, unless there is something in the subject matter or context inconsistent therewith, the following terms, words and expressions shall have the meanings ascribed to them as follows:
 - A. "New Module" means a module, program, modification or enhancement, other than an Update, development by Digiflex and which, in Digiflex's opinion, is substantially different from the Software or any module or application thereof and which Digiflex sells or proposes to sell to third parties;
 - B. "Update" means an update, error correction, modification or enhancement of or in respect of the Software and includes a complete rewritten version or release of the Software.
- 2. AGREEMENT. Upon the terms and subject to the conditions herein set forth, Digiflex agrees to provide to Customer and Customer agrees to accept the Maintenance Services. The term of this Maintenance Agreement shall begin upon installation of each Package into a production environment. However that this Maintenance Agreement will be automatically renewed for successive one year terms upon terms to be agreed upon by the parties at the time of renewal unless notice of termination in writing is given by either party to the other at least thirty (30) days prior to the expiration of the term hereof or any renewal in which case this Maintenance Agreement shall terminate at the end of such term or renewal.
- 3. CHARGES. The customer shall pay an annual maintenance fee for services commencing upon installation of each Package into a production environment. The maintenance fee per Package shall be \$9,450 for one year, paid in advance. Total annual maintenance fees for the three Packages shall be \$28,350. Additional Maintenance fees will apply in the event that a Package is installed in multiple branches on additional Server Systems.

4. MAINTENANCE SERVICES

- A. Digiflex shall provide the following services during the term hereof:
 - i) Operating System Compatibility. Customer agrees to accept, implement and install all Updates provided to Customer under subparagraph (ii), as well as the same release or version of the





operating system software issued by the manufacturer of the Designated Equipment (meaning the computer hardware designated in the Software License To Use Agreement) in connection therewith as may be installed by Digiflex on its corresponding computer equipment. Digiflex's obligation to provide Maintenance Services shall terminate without notice to Customer if Customer shall fail to install the same release, or two previous updates, of the operating system as Digiflex shall have installed on its system, or if Customer shall install a more recent release of the operating system than Digiflex shall have installed.

Updates. Digiflex shall provide to Customer any Updates for the Software when such Updates are developed or published by Digiflex and made generally available to other licensees of the Software at no additional cost. Any New Modules developed or published by Digiflex will be offered to Customer at Digiflex's then current rates. All Updates shall become part of the Software, and Digiflex shall be free to offer these Updates to other persons. The determination of whether a New Module will be made generally available to licensees at no additional cost or will be made available only for an additional cost is the sole and exclusive right of Digiflex.

Any changes to program logic made under this Maintenance Agreement and which are to be provided to Customer shall be provided on a machine-readable medium specified by Customer. Customer shall pay the cost of any such media (including shipping charges) provided by Digiflex, in addition to any other charges required to be paid under this Maintenance Agreement.

Digiflex shall not remove any functionality from the Software if the said functionality is being used by the Customer.

Subject to paragraph (e) below, Digiflex shall be responsible for its out-of-pocket costs in correcting a Software error at Customer's premises.

iii) Hotline Service. Digiflex shall provide Customer remote telephone access to Digiflex personnel on a 7 x 24 basis with respect to use of the Software. In providing such service, Digiflex will respond to a request from Customer, but not necessarily



correct any error, within four (4) business hours of Customer's request.

- B. Digiflex representatives will have full access to the Software in order to effect the necessary Maintenance Services, and for these purposes Customer shall be responsible for providing all necessary ports, dial-in lines and compatible media at Customer's site and cost, and allow physical access to the Customer's site when required to perform maintenance On-Site.
- C. Digiflex makes no express or implied warranties, including any with respect to merchantability and fitness for a particular purpose, with respect to the Maintenance Services. Digiflex does not represent or warrant that the Maintenance Services will be capable of achieving any particular result or results in the business or operations of Customer, or that the operation of the Software will be uninterrupted, or that all programming errors can be found in order to be corrected; however, Digiflex will use its best efforts to attempt to identify and correct such errors including, if appropriate in the circumstances, sending qualified personnel to Customer's business premises. In no event shall Digiflex be liable to Customer in damages, nor shall Digiflex be liable for damages in respect of special, incidental, indirect or consequential loss or lost profits, even if Digiflex has been advised of the possibility of such damages.
- D. Customer agrees to read and be familiar with all Supporting Documentation provided by Digiflex with or in connection with the Software, and agrees to ensure that its users have sufficient operating knowledge of the Software. Customer acknowledges that there is no obligation on the part of Digiflex, except to the extent specifically set out herein, in the Software License To Use Agreement, or otherwise agreed in writing by Digiflex, to provide any training or instruction to Customer or its employees with respect to the Software.
- E. Notwithstanding anything herein contained, if Digiflex determines in good faith in the course of performing any Maintenance Services that an error, problem or question raised by Customer in connection with the Software is a direct result of input of incorrect data or command by Customer, Customer shall reimburse Digiflex for its expenses in responding to Customer's inquiry and shall pay Digiflex a fee calculated at Digiflex's then current rates for such services.



5. MAINTENANCE CHARGES. The annual rate for Maintenance Charges shall be firm for the period of this Agreement. Subsequent annual Maintenance Charge renewals, as provided under paragraph 3, may be increased or decreased by Digiflex providing that Digiflex has given Customer written notice of such increase or decrease not less than thirty (30) days prior to the end of the then current term of the Maintenance Agreement. The percentage increase, if any, in annual Maintenance Charges over those for the preceding year shall not exceed the percentage increase in the Consumer Price Index for the same period as published by Statistics Canada for the City of Calgary, or failing which, for the Province of Alberta, or failing which, for Canada.

In the event that Digiflex should breach the terms of this Maintenance Agreement, such breach not to be correct following thirty (30) days notice of such by Customer, Digiflex shall return to Customer fees paid annually in advance for Maintenance Services, calculated on a pro-rated basis.

IN WITNESS WHEREOF, the parties have caused this Agreement to be executed			
on thisday of in the year of In the presence of:			
Wallace & Carey Inc. 5445 – 8 th Street N.E. P.O. Bag 3959 STN. "B" Calgary, Alberta, Canada T2M 4M5	Digiflex Information Systems Inc. 2611 Venables Street Vancouver, BC, Canada V5K 2R4		
Name HEYWOOD	M. Z. MARDUKHI Name		
CF &	PRESIDENT Title		
August 12, 2003 Date	JUNE 27, 2003 Date		
Authorized Signatory	M. Q.M		



RATE SCHEDULE

1. RATES

The rates will be based upon the following table of Digiflex employee position. Digiflex rates are subject to an annual review.

Table B-1

	Hourly	Daily
Analysis & Design	\$145.00	\$1087.50
Project Management	\$145.00	\$1087.50
Programming	\$115.00	\$862.50
Technical Support	\$115.00	\$862.50
Training and Installation	\$115.00	\$862.00

2. MINIMUM ON-SITE RATE

Minimum On-Site Rate within the City of Calgary shall be 4 hours based on the hourly rate schedule as specified in Table B-1. The Minimum On-Site Rate outside the City of Calgary shall be 1 day based on the daily rate schedule as specified in Table B-1.

In the event of traveling being required by Digiflex employees to Customer locations outside of Calgary, Alberta, the Customer shall pay all reasonable expenses incurred by Digiflex employees. This is separate from Rates specified in Table B-1.

3. MINIMUM OFF-SITE RATE.

Minimum Off-Site Rate shall be 2 hours based on the hourly rate schedule as specified in Table B-1.

This is Exhibit "D", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner of Oaths in and for the Province of Alberta

ALEX JAY SINCLAIR
Commissioner for Oaths/Notary Public
In and For the Province of Alberta

Alex Jay Sinclair



SOFTWARE LICENSE AGREEMENT

made and entered into by

Digiflex Information Systems Inc. (hereinafter "Digiflex")

and

Wallace & Carey Inc. (hereinafter "Customer")

THIS AGREEMENT WITNESSES the mutual terms and conditions upon and subject to which Digiflex is prepared to grant to Customer a non-transferable, non-exclusive, perpetual License of certain computer application software owned by Digiflex.

1. PACKAGE. For the purposes of this Agreement, the expression "Software" shall mean and include the application computer program(s) described below (Table 1); and other supporting materials and documentation furnished by Digiflex to Customer with such programs, and "Package" shall mean the Software and the Supporting Documentation and any enhancements thereof.

Table 1

QTY	APPLICATION	DESIGNATED	OPERATING
	AND	EQUIPMENT (TYPE/	SYSTEM
	DESCRIPTION	SER.NO./LOCATION)	VERSION
1	ProCLASSBI Business Intelligence	X64 processors	Windows
	Suite		Server 2012

2. GRANT OF LICENSE TO USE.

A. Digiflex hereby grants to Customer a non-transferable, non-exclusive, perpetual License, one (1) copy of a machine executable version of the Software together with the Supporting Documentation under the terms expressed herein, effective on the date this Agreement has been executed by both parties. The Software may, if the Designated Equipment is inoperable, be temporarily transferred to a suitable and compatible backup computer having



the same operating system(s) specified in Table 1 provided that Customer shall first give written notice to Digiflex setting out the particulars of the backup computer and indicating the date by which Customer expects the Designated Equipment to be operable.

- B. Customer may substitute a different computer system owned or leased by the Customer as the designated computer system hereunder provided prior written notice, specifying the model and serial number of the proposed substitute system, is given to Digiflex. Provided any new substitute system is a compatible system for the Software, Digiflex will provide one (1) machine executable version of the Package to Customer at the Designated Location within ten (10) days of written notice to Digiflex by the Customer setting out the particulars of the substitute computer and indicating the date by which Customer expects the designated equipment to be operable.
- 3. TERMS OF LICENSE AGREEMENT. This License Agreement shall commence upon its execution by the last of the parties to sign.
- 4. LICENSE TO USE FEE. The Customer shall pay to Digiflex a total of \$300,000.00 (three hundred thousand dollars) for an unlimited-use License to Use Agreement. An initial payment of \$150,000.00 (one hundred & fifty thousand dollars) was made to Digiflex on April 23, 2012, and the remaining balance is \$150,000.00 (one hundred & fifty thousand dollars).

This unlimited License shall apply to the current Customer's business. New business acquisitions or startups are not covered under this unlimited use License.

5. LICENSE TERMINATION. If Customer breaches any of its obligations hereunder, or if the Customer becomes insolvent, files a petition in bankruptcy, or has filed against it an involuntary petition in bankruptcy, or has a receiver appointed over all or substantially all of its assets, then Digiflex may, at its option, if there are any amounts owing by Customer to Digiflex, immediately terminate the License To Use granted hereunder upon written notice to Customer. In case of receivership or bankruptcy the License To Use shall be continued provided the Receiver or Trustee in Bankruptcy assumes all of the Customer's obligations under this agreement. If the License To Use is so terminated, all the License fees paid hereunder will be deemed to have been paid for the use of the Package during the time it was in Customer's possession and Customer shall not be entitled to a refund of any portion of the License To Use fee. In addition, in the event of a breach by Customer of any of its obligations hereunder, Digiflex shall be entitled to seek equitable relief, including by way of injunction, to protect its interests herein, it being acknowledged by the

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Customer that Digiflex would suffer irreparable harm by any such breach and that damages would not be an adequate remedy.

In the event that Digiflex breaches any of its obligations, or if Digiflex becomes insolvent, or files a petition in bankruptcy, then the Customer may, at its option terminate the License To Use granted hereunder upon written notice to Digiflex.

In the event of a termination of the License hereunder, the Package and all copies thereof shall forthwith be returned to Digiflex or, at Digiflex's option, destroyed or erased from electronic memories or other storage devices and thereafter Customer shall deliver to Digiflex a letter, from an officer of the Customer, certifying that all copies of the Software and any code or listings produced by the Software have been destroyed, returned or erased and that the Customer has discontinued use of the Package.

- **6.** TAXES. All prices mentioned in this Agreement are EXCLUSIVE of Provincial, Federal, and other taxes.
- 7. TRAINING. Instruction and training in the use of the Software on the Designated Equipment will be available on a time and materials basis, based on Digiflex's standard per diem rates then in effect in accordance with those outlined in Schedule B Rate Schedule.
- 8. SOFTWARE MODIFICATIONS. In the event the Customer wishes to pursue modifications, enhancements or improvements to the Software other than those included under the terms of this Agreement, Digiflex would provide a cost estimate to the Customer. Work would commence upon acceptance of the Scope of Work and Price by Customer. All such modifications, enhancements and improvements shall be the property of Digiflex.
- 9. PRICING CHANGES. All rates specified in this agreement and any attachments, schedules, or enhancements are guaranteed for the initial 12 months of the term of this Agreement. Thereafter, Digiflex may increase such fees or charges by notifying Customer in writing at least thirty (30) days prior to the effective date of increase. Customer agrees that said notifications, or copy thereof, will be considered an amendment to this Agreement. The percentage increase shall not exceed the percentage increase in the Consumer Price Index for the same period as published by Statistics Canada for the City of Calgary, or, failing which, for the Province of Alberta or, failing which, for Canada.



10. LIMITATION OF LIABILITY. The Customer agrees that Digiflex's liability to Customer or any third party arising out of or in any way relating to this Agreement shall be limited to the License To Use Fee and that under no circumstances shall Digiflex be liable for any special, direct or indirect, incidental or consequential damages of any nature whatsoever, including loss of use, loss of profits, revenue or business.

Customer acknowledges that its only remedy in the event of a program error shall be to require Digiflex to use best efforts to correct same and that Digiflex shall not be liable for any damages resulting from the occurrence of a program error however caused.

Except as expressly stated herein, Digiflex makes no warranties, express or implied, concerning the Package, and expressly disclaims and excludes any warranties of merchantability or fitness for a particular purpose.

11. CONFIDENTIALITY. Each party acknowledges that all material and information which has or will come into its possession or knowledge in connection with this Agreement or in the performance hereof, and in particular the terms and conditions of this agreement, consists of confidential and proprietary data, whose disclosure to or use by third parties will be damaging. Both parties, therefore, agree to hold such material and information in strictest confidence, not to make use thereof other than for the performance of this Agreement, to release it only to employees who need to know such information in the course of their employment, and not to release or disclose it to any other party. The obligation of both parties under this paragraph shall continue during and after the term of this License To Use agreement.

Neither Digiflex, nor Customer shall approach any employee of the other to provide employment services or consulting services to the other. This restriction shall continue for a period of one year after completion of the project. The company, which presently employs these individuals, may forego this restrictive covenant in writing by the approval of an officer of the company.

12. PROPRIETARY RIGHTS, TRADE SECRETS AND TITLE. Customer hereby acknowledges that the Package, any copies thereof and any updates, enhancements or modifications thereof, in whole or in part, and all copyright, patent, trade secret and other intellectual property and proprietary rights (collectively, "Proprietary Rights") therein, are and remain the valuable property of Digiflex. Customer agrees to communicate to any user of the Package Digiflex's Proprietary Rights by instruction, agreement or notice including but not limited to incorporating and maintaining Digiflex's copyright notice and proprietary warning on each copy of the Package. Customer acknowledges that the existence of any such copyright notice or

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proprietary warning shall not be construed as an admission or presumption of the publication of the Package. Notwithstanding anything else contained in this Agreement, Customer shall not be entitled to copy all or any part of the Supporting Documentation without Digiflex's prior consent, which consent may be arbitrarily withheld.

- 13. GOVERNING LAW. This Agreement will be governed by and construed in accordance with the laws of the Province of Alberta, Canada.
- 14. ENTIRE AGREEMENT. This Agreement and attached Schedules including: Schedule A Maintenance; Schedule B Rate Schedule form part of this agreement and contain the entire Agreement between Customer and Digiflex herein of this date and supersedes all prior agreements, negotiations, representations and proposals, written and oral. Customer acknowledges and agrees that no agent, employee or other representative of Digiflex has authority to bind Digiflex to any obligation relating hereto not specifically set forth herein.
- 15. ASSIGNABILITY. This Agreement shall be binding upon and enure to the benefit of the parties hereto and their respective successors and permitted assigns. Neither party shall assign its rights under this Agreement without first obtaining the written consent of the other, such consent not to be unreasonably withheld.
- 16. AUTHORITY. Each party has full power and authority to enter into and perform this Agreement, and the person signing this Agreement on behalf of each has been properly authorized and empowered to enter into this Agreement. Each party further acknowledges that it has read the Agreement, understands it, and agrees that the Agreement is binding upon the parties hereof, their successors and assigns.

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If to Customer: Wallace & Carey Inc. 5445 – 8th Street N.E. Calgary, Alberta, Canada T2K 5R9

If to Digiflex:
Digiflex Information Systems Inc.
2611 Venables Street
Vancouver, BC, Canada V5K 2R4

provided, however, that any party may change its address for purposes of receipt of any such communication by giving ten (10) days prior written notice of such change to the other party in the manner proscribed above. Any notice so given shall be deemed to have been received on the date on which it was delivered or transmitted by telex, telegram or facsimile or if double registered mail, on the date of authorized receipt.

IN WITNESS WHEREOF, the parties have caused this Agreement to be executed

on this	_ day of	in the year of .
	in the p	presence of:
Wallace & Carey Inc. 5445 – 8 th Street N.E. Calgary, Alberta, Canada T2K 5R9		Digiflex Information Systems Inc. 2611 Venables Street Vancouver, BC, Canada V5K 2R4
Name		Name
Title		Title
Date		Date
Authorized Signatory	,	Authorized Signatory

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MAINTENANCE AGREEMENT

- 1. **DEFINITIONS.** In this Maintenance Agreement, unless there is something in the subject matter or context inconsistent therewith, the following terms, words and expressions shall have the meanings ascribed to them as follows:
 - A. "New Module" means a module, program, modification or enhancement, other than an Update, development by Digiflex and which, in Digiflex's opinion, is substantially different from the Software or any module or application thereof and which Digiflex sells or proposes to sell to third parties;
 - B. "Update" means an update, error correction, modification or enhancement of or in respect of the Software and includes a complete rewritten version or release of the Software.
- 2. AGREEMENT. Upon the terms and subject to the conditions herein set forth, Digiflex agrees to provide to Customer and Customer agrees to accept the Maintenance Services. The term of this Maintenance Agreement shall begin upon installation of ProCLASSBI into a production environment. However that this Maintenance Agreement will be automatically renewed for successive one year terms upon terms to be agreed upon by the parties at the time of renewal unless notice of termination in writing is given by either party to the other at least thirty (30) days prior to the expiration of the term hereof or any renewal in which case this Maintenance Agreement shall terminate at the end of such term or renewal.
- 3. CHARGES. The customer shall pay an annual maintenance fee for services commencing upon installation of ProCLASSBI into a production environment. The maintenance fee shall be \$60,000.00 (sixty thousand dollars) per year, paid in advance. Additional Maintenance fees will apply in the event that ProCLASSBI is installed in multiple branches on additional Server Systems as specified in Table 2.

4. MAINTENANCE SERVICES

- A. Digiflex shall provide the following services during the term hereof:
 - i) Operating System Compatibility. Customer agrees to accept, implement and install all Updates provided to Customer under subparagraph (ii), as well as the same release or version of the operating system software issued by the manufacturer of the

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Designated Equipment (meaning the computer hardware designated in the Software License To Use Agreement) in connection therewith as may be installed by Digiflex on its corresponding computer equipment. Digiflex's obligation to provide Maintenance Services shall terminate without notice to Customer if Customer shall fail to install the same release, or two previous updates, of the operating system as Digiflex shall have installed on its system, or if Customer shall install a more recent release of the operating system than Digiflex shall have installed.

Updates. Digiflex shall provide to Customer any Updates for the Software when such Updates are developed or published by Digiflex and made generally available to other licensees of the Software at no additional cost. Any New Modules developed or published by Digiflex will be offered to Customer at Digiflex's then current rates. All Updates shall become part of the Software, and Digiflex shall be free to offer these Updates to other persons. The determination of whether a New Module will be made generally available to licensees at no additional cost or will be made available only for an additional cost is the sole and exclusive right of Digiflex.

Any changes to program logic made under this Maintenance Agreement and which are to be provided to Customer shall be provided on a machine-readable medium specified by Customer. Customer shall pay the cost of any such media (including shipping charges) provided by Digiflex, in addition to any other charges required to be paid under this Maintenance Agreement.

Digiflex shall not remove any functionality from the Software if the said functionality is being used by the Customer.

Subject to paragraph (e) below, Digiflex shall be responsible for its out-of-pocket costs in correcting a Software error at Customer's premises.

iii) Hotline Service. Digiflex shall provide Customer remote telephone access to Digiflex personnel on a 7 x 24 basis with respect to use of the Software. In providing such service, Digiflex will respond to a request from Customer, but not necessarily correct any error, within four (4) business hours of Customer's request.

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- B. Digiflex representatives will have full access to the Software in order to effect the necessary Maintenance Services, and for these purposes Customer shall be responsible for providing all necessary ports, dial-in lines and compatible media at Customer's site and cost, and allow physical access to the Customer's site when required to perform maintenance On-Site.
- C. Digiflex makes no express or implied warranties, including any with respect to merchantability and fitness for a particular purpose, with respect to the Maintenance Services. Digiflex does not represent or warrant that the Maintenance Services will be capable of achieving any particular result or results in the business or operations of Customer, or that the operation of the Software will be uninterrupted, or that all programming errors can be found in order to be corrected; however, Digiflex will use its best efforts to attempt to identify and correct such errors including, if appropriate in the circumstances, sending qualified personnel to Customer's business premises. In no event shall Digiflex be liable to Customer in damages, nor shall Digiflex be liable for damages in respect of special, incidental, indirect or consequential loss or lost profits, even if Digiflex has been advised of the possibility of such damages.
- D. Customer agrees to read and be familiar with all Supporting Documentation provided by Digiflex with or in connection with the Software, and agrees to ensure that its users have sufficient operating knowledge of the Software. Customer acknowledges that there is no obligation on the part of Digiflex, except to the extent specifically set out herein, in the Software License To Use Agreement, or otherwise agreed in writing by Digiflex, to provide any training or instruction to Customer or its employees with respect to the Software.
- E. Notwithstanding anything herein contained, if Digiflex determines in good faith in the course of performing any Maintenance Services that an error, problem or question raised by Customer in connection with the Software is a direct result of input of incorrect data or command by Customer, Customer shall reimburse Digiflex for its expenses in responding to Customer's inquiry and shall pay Digiflex a fee calculated at Digiflex's then current rates for such services.



5. MAINTENANCE CHARGES. The annual rate for Maintenance Charges shall be firm for the period of this Agreement. Subsequent annual Maintenance Charge renewals, as provided under paragraph 3, may be increased or decreased by Digiflex providing that Digiflex has given Customer written notice of such increase or decrease not less than thirty (30) days prior to the end of the then current term of the Maintenance Agreement. The percentage increase, if any, in annual Maintenance Charges over those for the preceding year shall not exceed the percentage increase in the Consumer Price Index for the same period as published by Statistics Canada for the City of Calgary, or failing which, for the Province of Alberta, or failing which, for Canada.

In the event that Digiflex should breach the terms of this Maintenance Agreement, such breach not to be correct following thirty (30) days notice of such by Customer, Digiflex shall return to Customer fees paid annually in advance for Maintenance Services, calculated on a pro-rated basis.

IN WITNESS WHEREOF, the parties I	have caused this Agreement to be executed
on thisday of i	n the year of
Wallace & Carey Inc. 5445 – 8 th Street N.E. Calgary, Alberta, Canada T2M 5R9	Name
	Title
Name	Date
Title	
Date	Authorized Signatory
Authorized Signatory Digiflex Information Systems Inc. 2611 Venables Street Vancouver, BC, Canada V5K 2R4	

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RATE SCHEDULE

1. RATES

The rates will be based upon the following table of Digiflex employee position. Digiflex rates are subject to an annual review.

Table B-1

	Hourly	Daily
Analysis & Design	\$175.00	\$1300.00
Project Management	\$175.00	\$1300.00
Programming	\$135.00	\$1000.00
Technical Support	\$135.00	\$1000.00
Training and Installation	\$135.00	\$1000.00

2. MINIMUM ON-SITE RATE

Minimum On-Site Rate within the City of Calgary shall be 4 hours based on the hourly rate schedule as specified in Table B-1. The Minimum On-Site Rate outside the City of Calgary shall be 1 day based on the daily rate schedule as specified in Table B-1.

In the event of traveling being required by Digiflex employees to Customer locations outside of Calgary, Alberta, the Customer shall pay all reasonable expenses incurred by Digiflex employees. This is separate from Rates specified in Table B-1.

3. MINIMUM OFF-SITE RATE.

Minimum Off-Site Rate shall be 2 hours based on the hourly rate schedule as specified in Table B-1.



This is Exhibit "E", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner of Oaths in and for the Province of Alberta

ALEX JAY SINCLAIR
Commissioner for Oeths/Notary Public
in and For the Province of Alberta

Alex Jay Sindair Studented Law

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SOFTWARE LICENSE AGREEMENT

made and entered into by

Digiflex Information Systems Inc. (hereinafter "Digiflex")

and

Loudon Bros. Ltd. (hereinafter "Customer")

THIS AGREEMENT WITNESSES the mutual terms and conditions upon and subject to which Digiflex is prepared to grant to Customer a non-transferable, non-exclusive, perpetual License of certain computer application software owned by Digiflex.

1. PACKAGE. For the purposes of this Agreement, the expression "Software" shall mean and include the application computer program(s) described below (Table 1); and other supporting materials and documentation furnished by Digiflex to Customer with such programs, and "Package" shall mean the Software and the Supporting Documentation and any enhancements thereof.

Table 1

0.000			
QTY	APPLICATION	DESIGNATED	OPERATING
	AND	EQUIPMENT (TYPE/	SYSTEM
	DESCRIPTION	SER.NO./LOCATION)	VERSION
l I	ProCLASS Distribution Management	HP rx2620 Itanium	OpenVMS
	System	Server	V8.3 or
			higher
			,
l	CLASS Accounts Receivable	HP rx2620 Itanium	OpenVMS
		Server	V8.3 or
			higher
1			
1	CLASS Accounts Payable	HP rx2620 Itanium	OpenVMS
		Server	V8.3 or
			higher
1	CL LCC -		
1	CLASS General Ledger	HP rx2620 Itanium	OpenVMS
		Server	V8.3 or
			higher



1	Runtime Version of LAZER DBMS	HP rx2620 Itanium Server	OpenVMS V8.3 or higher
			mgner

2. GRANT OF LICENSE TO USE.

- A. Digiflex hereby grants to Customer a non-transferable, non-exclusive, perpetual License, one (1) copy of a machine executable version of the Software together with the Supporting Documentation under the terms expressed herein, effective on the date this Agreement has been executed by both parties. The Software may, if the Designated Equipment is inoperable, be temporarily transferred to a suitable and compatible backup computer having the same operating system(s) specified in Table 1 provided that Customer shall first give written notice to Digiflex setting out the particulars of the backup computer and indicating the date by which Customer expects the Designated Equipment to be operable.
- B. Customer may substitute a different computer system owned or leased by the Customer as the designated computer system hereunder provided prior written notice, specifying the model and serial number of the proposed substitute system, is given to Digiflex. Provided any new substitute system is a compatible system for the Software, Digiflex will provide one (1) machine executable version of the Package to Customer at the Designated Location within ten (10) days of written notice to Digiflex by the Customer setting out the particulars of the substitute computer and indicating the date by which Customer expects the designated equipment to be operable.
- 3. TERMS OF LICENSE AGREEMENT. This License Agreement shall commence upon its execution by the last of the parties to sign.
- 4. LICENSE TO USE FEE. The Customer shall pay to Digiflex a total of \$34,000.00 (Thirty four thousand dollars) for a 6-user ProCLASS Distribution Management License, 4-user CLASS Accounts Receivable License, 6-user CLASS Accounts Payable License, and 6-user CLASS General Ledger License. Additional user licenses can be added at a cost of \$3,000 (Three thousand dollars) per user for ProCLASS Distribution Management and \$1,000 (One thousand dollars) for any of the CLASS Accounts Receivable, CLASS Accounts Payable, or CLASS General Ledger packages.

This License shall apply to the current Customer's business. New business acquisitions or startups are not covered under this License.



LICENSE TERMINATION. If Customer breaches any of its obligations hereunder, or if the Customer becomes insolvent, files a petition in bankruptcy, or has filed against it an involuntary petition in bankruptcy, or has a receiver appointed over all or substantially all of its assets, then Digiflex may, at its option, if there are any amounts owing by Customer to Digiflex, immediately terminate the License To Use granted hereunder upon written notice to Customer. In case of receivership or bankruptcy the License To Use shall be continued provided the Receiver or Trustee in Bankruptcy assumes all of the Customer's obligations under this agreement. If the License To Use is so terminated, all the License fees paid hereunder will be deemed to have been paid for the use of the Package during the time it was in Customer's possession and Customer shall not be entitled to a refund of any portion of the License To Use fee. In addition, in the event of a breach by Customer of any of its obligations hereunder, Digiflex shall be entitled to seek equitable relief, including by way of injunction, to protect its interests herein, it being acknowledged by the Customer that Digiflex would suffer irreparable harm by any such breach and that damages would not be an adequate remedy.

In the event that Digiflex breaches any of its obligations, or if Digiflex becomes insolvent, or files a petition in bankruptcy, then the Customer may, at its option terminate the License To Use granted hereunder upon written notice to Digiflex.

In the event of a termination of the License hereunder, the Package and all copies thereof shall forthwith be returned to Digiflex or, at Digiflex's option, destroyed or erased from electronic memories or other storage devices and thereafter Customer shall deliver to Digiflex a letter, from an officer of the Customer, certifying that all copies of the Software and any code or listings produced by the Software have been destroyed, returned or erased and that the Customer has discontinued use of the Package.

- **6.** TAXES. All prices mentioned in this Agreement are EXCLUSIVE of Provincial, Federal, and other taxes.
- 7. TRAINING. Instruction and training in the use of the Software on the Designated Equipment will be available on a time and materials basis, based on Digiflex's standard per diem rates then in effect in accordance with those outlined in Schedule B Rate Schedule.
- 8. SOFTWARE MODIFICATIONS. In the event the Customer wishes to pursue modifications, enhancements or improvements to the Software other than those included under the terms of this Agreement, Digiflex would provide a cost estimate to the Customer. Work would commence upon acceptance of the Scope of Work and



Price by Customer. All such modifications, enhancements and improvements shall be the property of Digiflex.

- 9. PRICING CHANGES. All rates specified in this agreement and any attachments, schedules, or enhancements are guaranteed for the initial 12 months of the term of this Agreement. Thereafter, Digiflex may increase such fees or charges by notifying Customer in writing at least thirty (30) days prior to the effective date of increase. Customer agrees that said notifications, or copy thereof, will be considered an amendment to this Agreement. The percentage increase shall not exceed the percentage increase in the Consumer Price Index for the same period as published by Statistics Canada for the City of Calgary, or, failing which, for the Province of Alberta or, failing which, for Canada.
- 10. LIMITATION OF LIABILITY. The Customer agrees that Digiflex's liability to Customer or any third party arising out of or in any way relating to this Agreement shall be limited to the License To Use Fee and that under no circumstances shall Digiflex be liable for any special, direct or indirect, incidental or consequential damages of any nature whatsoever, including loss of use, loss of profits, revenue or business.

Customer acknowledges that its only remedy in the event of a program error shall be to require Digiflex to use best efforts to correct same and that Digiflex shall not be liable for any damages resulting from the occurrence of a program error however caused.

Except as expressly stated herein, Digiflex makes no warranties, express or implied, concerning the Package, and expressly disclaims and excludes any warranties of merchantability or fitness for a particular purpose.

11. CONFIDENTIALITY. Each party acknowledges that all material and information which has or will come into its possession or knowledge in connection with this Agreement or in the performance hereof, and in particular the terms and conditions of this agreement, consists of confidential and proprietary data, whose disclosure to or use by third parties will be damaging. Both parties, therefore, agree to hold such material and information in strictest confidence, not to make use thereof other than for the performance of this Agreement, to release it only to employees who need to know such information in the course of their employment, and not to release or disclose it to any other party. The obligation of both parties under this paragraph shall continue during and after the term of this License To Use agreement.



Neither Digiflex, nor Customer shall approach any employee of the other to provide employment services or consulting services to the other. This restriction shall continue for a period of one year after completion of the project. The company, which presently employs these individuals, may forego this restrictive covenant in writing by the approval of an officer of the company.

- 12. PROPRIETARY RIGHTS, TRADE SECRETS AND TITLE. Customer hereby acknowledges that the Package, any copies thereof and any updates, enhancements or modifications thereof, in whole or in part, and all copyright, patent, trade secret and other intellectual property and proprietary rights (collectively, "Proprietary Rights") therein, are and remain the valuable property of Digiflex. Customer agrees to communicate to any user of the Package Digiflex's Proprietary Rights by instruction, agreement or notice including but not limited to incorporating and maintaining Digiflex's copyright notice and proprietary warning on each copy of the Package. Customer acknowledges that the existence of any such copyright notice or proprietary warning shall not be construed as an admission or presumption of the publication of the Package. Notwithstanding anything else contained in this Agreement, Customer shall not be entitled to copy all or any part of the Supporting Documentation without Digiflex's prior consent, which consent may be arbitrarily withheld.
- 13. GOVERNING LAW. This Agreement will be governed by and construed in accordance with the laws of the Province of Alberta, Canada.
- 14. ENTIRE AGREEMENT. This Agreement and attached Schedules including: Schedule A Maintenance; Schedule B Rate Schedule form part of this agreement and contain the entire Agreement between Customer and Digiflex herein of this date and supersedes all prior agreements, negotiations, representations and proposals, written and oral. Customer acknowledges and agrees that no agent, employee or other representative of Digiflex has authority to bind Digiflex to any obligation relating hereto not specifically set forth herein.
- 15. ASSIGNABILITY. This Agreement shall be binding upon and enure to the benefit of the parties hereto and their respective successors and permitted assigns. Neither party shall assign its rights under this Agreement without first obtaining the written consent of the other, such consent not to be unreasonably withheld.
- 16. AUTHORITY. Each party has full power and authority to enter into and perform this Agreement, and the person signing this Agreement on behalf of each has been properly authorized and empowered to enter into this Agreement. Each party further acknowledges that it has read the Agreement, understands it, and agrees that the Agreement is binding upon the parties hereof, their successors and assigns.



or permitted hereunder shall be in writi	nd, consent or other communication provided ing and given by personal delivery or sent by by telex, telegram, or facsimile, addressed to ssed as follows:
If to Customer: Loudon Bros. Ltd. 5445 8th Street N.E. Calgary, Alberta, Canada T2K 5R9	If to Digiflex: Digiflex Information Systems Inc. 2611 Venables Street Vancouver, BC, Canada V5K 2R4
to the other party in the manner prose deemed to have been received on the d by telex, telegram or facsimile or if dour receipt.	change its address for purposes of receipt of (10) days prior written notice of such change ribed above. Any notice so given shall be ate on which it was delivered or transmitted ble registered mail, on the date of authorized ave caused this Agreement to be executed
on this day of in the pre	sence of:
Loudon Bros. Ltd. 445 8 th Street N.E. Calgary, Alberta, Canada T2K 5R9	Digiflex Information Systems Inc. 2611 Venables Street Vancouver, BC, Canada V5K 2R4
Name	Name
Title	Title

Date

Authorized Signatory

Date

Authorized Signatory

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MAINTENANCE AGREEMENT

- 1. **DEFINITIONS.** In this Maintenance Agreement, unless there is something in the subject matter or context inconsistent therewith, the following terms, words and expressions shall have the meanings ascribed to them as follows:
 - A. "New Module" means a module, program, modification or enhancement, other than an Update, development by Digiflex and which, in Digiflex's opinion, is substantially different from the Software or any module or application thereof and which Digiflex sells or proposes to sell to third parties;
 - B. "Update" means an update, error correction, modification or enhancement of or in respect of the Software and includes a complete rewritten version or release of the Software.
- 2. AGREEMENT. Upon the terms and subject to the conditions herein set forth, Digiflex agrees to provide to Customer and Customer agrees to accept the Maintenance Services. The term of this Maintenance Agreement shall begin upon installation of Software into a production environment. However that this Maintenance Agreement will be automatically renewed for successive one year terms upon terms to be agreed upon by the parties at the time of renewal unless notice of termination in writing is given by either party to the other at least thirty (30) days prior to the expiration of the term hereof or any renewal in which case this Maintenance Agreement shall terminate at the end of such term or renewal.
- 3. CHARGES. The customer shall pay an annual maintenance fee for services commencing upon installation of Software into a production environment. The maintenance fee shall be \$6,800 (Six thousand and eight Hundred) per year, paid in advance. Additional Maintenance fees will apply in the event that Software is installed in multiple branches on additional Server Systems as specified in Table 2.

4. MAINTENANCE SERVICES

- A. Digiflex shall provide the following services during the term hereof:
 - i) Operating System Compatibility. Customer agrees to accept, implement and install all Updates provided to Customer under subparagraph (ii), as well as the same release or version of the operating system software issued by the manufacturer of the

ly

Designated Equipment (meaning the computer hardware designated in the Software License To Use Agreement) in connection therewith as may be installed by Digiflex on its corresponding computer equipment. Digiflex's obligation to provide Maintenance Services shall terminate without notice to Customer if Customer shall fail to install the same release, or two previous updates, of the operating system as Digiflex shall have installed on its system, or if Customer shall install a more recent release of the operating system than Digiflex shall have installed.

ii) Updates. Digiflex shall provide to Customer any Updates for the Software when such Updates are developed or published by Digiflex and made generally available to other licensees of the Software at no additional cost. Any New Modules developed or published by Digiflex will be offered to Customer at Digiflex's then current rates. All Updates shall become part of the Software, and Digiflex shall be free to offer these Updates to other persons. The determination of whether a New Module will be made generally available to licensees at no additional cost or will be made available only for an additional cost is the sole and exclusive right of Digiflex.

Any changes to program logic made under this Maintenance Agreement and which are to be provided to Customer shall be provided on a machine-readable medium specified by Customer. Customer shall pay the cost of any such media (including shipping charges) provided by Digiflex, in addition to any other charges required to be paid under this Maintenance Agreement.

Digiflex shall not remove any functionality from the Software if the said functionality is being used by the Customer.

Subject to paragraph (e) below, Digiflex shall be responsible for its out-of-pocket costs in correcting a Software error at Customer's premises.

iii) Hotline Service. Digiflex shall provide Customer remote telephone access to Digiflex personnel on a 7 x 24 basis with respect to use of the Software. In providing such service, Digiflex will respond to a request from Customer, but not necessarily correct any error, within four (4) business hours of Customer's request.



- B. Digiflex representatives will have full access to the Software in order to effect the necessary Maintenance Services, and for these purposes Customer shall be responsible for providing all necessary ports, dial-in lines and compatible media at Customer's site and cost, and allow physical access to the Customer's site when required to perform maintenance On-Site.
- C. Digiflex makes no express or implied warranties, including any with respect to merchantability and fitness for a particular purpose, with respect to the Maintenance Services. Digiflex does not represent or warrant that the Maintenance Services will be capable of achieving any particular result or results in the business or operations of Customer, or that the operation of the Software will be uninterrupted, or that all programming errors can be found in order to be corrected; however, Digiflex will use its best efforts to attempt to identify and correct such errors including, if appropriate in the circumstances, sending qualified personnel to Customer's business premises. In no event shall Digiflex be liable to Customer in damages, nor shall Digiflex be liable for damages in respect of special, incidental, indirect or consequential loss or lost profits, even if Digiflex has been advised of the possibility of such damages.
- D. Customer agrees to read and be familiar with all Supporting Documentation provided by Digiflex with or in connection with the Software, and agrees to ensure that its users have sufficient operating knowledge of the Software. Customer acknowledges that there is no obligation on the part of Digiflex, except to the extent specifically set out herein, in the Software License To Use Agreement, or otherwise agreed in writing by Digiflex, to provide any training or instruction to Customer or its employees with respect to the Software.
- E. Notwithstanding anything herein contained, if Digiflex determines in good faith in the course of performing any Maintenance Services that an error, problem or question raised by Customer in connection with the Software is a direct result of input of incorrect data or command by Customer, Customer shall reimburse Digiflex for its expenses in responding to Customer's inquiry and shall pay Digiflex a fee calculated at Digiflex's then current rates for such services.
- 5. MAINTENANCE CHARGES. The annual rate for Maintenance Charges shall be firm for the period of this Agreement. Subsequent annual Maintenance Charge renewals, as provided under paragraph 3, may be increased or decreased by Digiflex providing that Digiflex has given Customer written notice of such increase or

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decrease not less than thirty (30) days prior to the end of the then current term of the Maintenance Agreement. The percentage increase, if any, in annual Maintenance Charges over those for the preceding year shall not exceed the percentage increase in the Consumer Price Index for the same period as published by Statistics Canada for the City of Calgary, or failing which, for the Province of Alberta, or failing which, for Canada.

In the event that Digiflex should breach the terms of this Maintenance Agreement, such breach not to be correct following thirty (30) days notice of such by Customer, Digiflex shall return to Customer fees paid annually in advance for Maintenance Services, calculated on a pro-rated basis.

IN WITNESS WHERE	OF, the parties	have caused this Agreement to be executed		
on this	_ day of	in the year of		
	in the j	presence of:		
Loudon Bros. Ltd. 5445 8th Street N.E. Calgary, Alberta, Canada	T2M 4M5	Digiflex Information Systems Inc. 2611 Venables Street Vancouver, BC, Canada V5K 2R4		
Name	·	Name		
Title		Title		
Date		Date		
Authorized Signatory		Authorized Signatory		



RATE SCHEDULE

1. RATES

The rates will be based upon the following table of Digiflex employee position. Digiflex rates are subject to an annual review.

Table B-1

	Hourly	Daily
Analysis & Design	\$175.00	\$1300.00
Project Management	\$175.00	\$1300.00
Programming	\$135.00	\$1000.00
Technical Support	\$135.00	\$1000.00
Training and Installation	\$135.00	\$1000.00

2. MINIMUM ON-SITE RATE

Minimum On-Site Rate within the City of Calgary shall be 4 hours based on the hourly rate schedule as specified in Table B-1. The Minimum On-Site Rate outside the City of Calgary shall be 1 day based on the daily rate schedule as specified in Table B-1.

In the event of traveling being required by Digiflex employees to Customer locations outside of Calgary, Alberta, the Customer shall pay all reasonable expenses incurred by Digiflex employees. This is separate from Rates specified in Table B-1.

3. MINIMUM OFF-SITE RATE.

Minimum Off-Site Rate shall be 2 hours based on the hourly rate schedule as specified in Table B-1.



SOFTWARE LICENSE AGREEMENT - ADDENDUM

made and entered into by

Digiflex Information Systems Inc. (hereinafter "Digiflex")

and

Loudon Bros. Ltd. (hereinafter "Customer")

THIS AGREEMENT WITNESSES the mutual terms and conditions upon and subject to which Digiflex is prepared to grant to Customer a non-transferable, non-exclusive, perpetual License of certain computer application software owned by Digiflex.

1. PACKAGE. For the purposes of this Agreement, the expression "Software" shall mean and include the application computer program(s) described below (Table 1); and other supporting materials and documentation furnished by Digiflex to Customer with such programs, and "Package" shall mean the Software and the Supporting Documentation and any enhancements thereof.

Table 1

OTY	A DDI ICATIONI		
VII	APPLICATION	DESIGNATED	OPERATING
	AND	EQUIPMENT (TYPE/	SYSTEM
	DESCRIPTION	SER.NO./LOCATION)	VERSION
1	ProCLASS Distribution Management	HP rx2620 Itanium	OpenVMS
	System	Server	V8.3 or
			higher
1	CLASS Accounts Receivable	HP rx2620 Itanium	OpenVMS
		Server	V8.3 or
		361 761	1
			higher
1	CLASS Accounts Payable	HP rx2620 Itanium	OncoVAC
		Server	OpenVMS
		Server	V8.3 or
			higher
1	CLASS General Ledger	IID2(20 I/ :	
	CENTOS General Ledger	HP rx2620 Itanium	OpenVMS
		Server	V8.3 or
			higher
<u> </u>			

	ADDITIONAL LICENSES. Customer is hereby granted an additional 4 (four)-user ProCLASS DMS License for a total of 10 (ten)-user licenses, in consideration of which the Customer shall pay Digiflex a total of \$12,000, and Customer is hereby granted an additional 2 (two)-user CLASS Accounts Receivable License for a total of 6 (six)-user licenses, and Customer is hereby deducted 2 (two)-user CLASS General Ledger Licenses for a total of 4 (four)-user licenses. These license changes were applied on and they will be reflected in the Maintenance charges effective May 1, 2014.
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this	TNESS WH 8th	EREOF, the pa day of	rties have cause May	d this Agreement to be executed on in the year of _2014.
2611 V	enables Str	ion Systems Indeet eet anada V5K 2F		
Moham	ad Z. Mardı	ukhi		
-	Nan	ne		
Presider	nt			
	Titl	e		
May 8 th ,	, 2014			
	Da	te		
Α	Authorized S	Signatory		



SOFTWARE LICENSE AGREEMENT - ADDENDUM

made and entered into by

Digiflex Information Systems Inc. (hereinafter "Digiflex")

and

Loudon Bros. Ltd. (hereinafter "Customer")

THIS AGREEMENT WITNESSES the mutual terms and conditions upon and subject to which Digiflex is prepared to grant to Customer a non-transferable, non-exclusive, perpetual License of certain computer application software owned by Digiflex.

1. PACKAGE. For the purposes of this Agreement, the expression "Software" shall mean and include the application computer program(s) described below (Table 1); and other supporting materials and documentation furnished by Digiflex to Customer with such programs, and "Package" shall mean the Software and the Supporting Documentation and any enhancements thereof.

Table 1

OTY	APPLICATION	DEGICNIATED	
\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\		DESIGNATED	OPERATING
	AND	EQUIPMENT (TYPE/	SYSTEM
	DESCRIPTION	SER.NO./LOCATION)	VERSION
	ProCLASS Distribution Management	HP rx2620 Itanium	OpenVMS
	System	Server	V8.3 or
			higher
			manci
1	CLASS Accounts Receivable	HP rx2620 Itanium	OpenVMC
		Server	OpenVMS
		Server	V8.3 or
			higher
	CLACCA D. LI		
1	CLASS Accounts Payable	HP rx2620 Itanium	OpenVMS
		Server	V8.3 or
			higher
			<i>5</i>
1	CLASS General Ledger	HP rx2620 Itanium	OpenVMS
	-	Server	V8.3 or
			higher
			mgner

2. ADDITIONAL LICENSES. Customer is hereby granted an additional 5 (five)-user ProCLASS DMS License for a total of 15 (fifteen)-user licenses, in consideration of which the Customer shall pay Digiflex a total of \$15,000, and Customer is hereby granted an additional 2 (two)-user CLASS Accounts Receivable License for a total of 8 (eight)-user licenses, in consideration of which the Customer shall pay Digiflex a total of \$2,000. These license changes were applied on and they will be reflected in the Maintenance charges effective June 1, 2014.

IN WITNESS WHEREOF, the parties have caused this Agreement to be executed on this 6th day of June in the year of 2014.

Digiflex Information Systems Inc. 2611 Venables Street Vancouver, BC, Canada V5K 2R4

Mohamad Z. Mardukhi				
Name				
President				
Title				
June 6 th , 2014				
Date				
Authorized Signatory				

This is Exhibit "F", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta

ALEX JAY SINCLAIR
Commissioner for Oaths/Notary Public
In and For the Province of Alberta

Alex Jay Sinclair Student-at-Law



Mohamad Zähed Mardukhi

From:

Mohamad Zähed Mardukhi

Sent:

July 22, 2024 13:34

To:

Heather Miller Cliff Harrison

Subject:

RE: New Company - ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank

Reconciliation

Hi Heather,

This will simplify implantation and likely remediate system capacity concerns but a new software license will still be needed as legally this will be a new company. You already have the license fee table based on annual sales range.

Once licensing is done, we will discuss implementation and possible business process changes for the new company, along with their associated cost estimates.

Thank you,

Mohamad

From: Heather Miller <millerh@wacl.com> Sent: Monday, July 22, 2024 12:08 PM

To: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Cc: Cliff Harrison < harrisonc@wacl.com>

Subject: RE: New Company - ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank Reconciliation

Good Morning Mohamad,

After further discussion with Finance, they have confirmed that we do not require a separate company.

What we need is to change our company name and fiscal calendar to calendar month effective January 1st, 2025.

Effectively, we will end our fiscal year in October 2024 as normal, start our new fiscal year for Nov/Dec 2024 and then change to a new fiscal calendar based on calendar month with our company name changed on Jan 1st, 2025.

Please let me know what is needed to make these changes and any additional costs to update our system to reflect the change to our fiscal calendar and company name (including a new logo).

Thank you, Heather

From: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Sent: Monday, July 15, 2024 4:32 PM
To: Heather Miller < millerh@wacl.com >
Cc: Cliff Harrison < harrisonc@wacl.com >

Subject: RE: New Company - ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank Reconciliation

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Hi Heather,

Help Desk support will continue at the \$225K per year for as long as it is needed, as we have to maintain staff to provide that service.

Thanks,

Mohamad

From: Heather Miller < millerh@wacl.com > Sent: Monday, July 15, 2024 3:02 PM

To: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Cc: Cliff Harrison harrisonc@wacl.com

Subject: RE: New Company - ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank Reconciliation

Hi Mohamad,

Thank you for the additional information.

For the level 2 Helpdesk Support what would the cost be once the new company, WC and Loudons are no longer processing transactions in ProCLASS/CLASS and are all READ ONLY?

Thank you, Heather

From: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Sent: Monday, July 15, 2024 9:31 AM

To: Heather Miller millerh@wacl.com

Cc: Cliff Harrison harrisonc@wacl.com

Subject: RE: New Company - ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank Reconciliation

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Hi Heather,

Here is the table with a column for \$300M annual sales:

System	Annual Sales \$100M License Fee	Annual Sales \$300M License Fee	Annual Sales \$600M License Fee	Annual Salo
ProCLASS	\$300,000	\$1,000,000	\$2,000,000	
CLASS A/P	\$60,000	\$200,000	\$400,000	
CLASS A/R	\$60,000	\$200,000	\$400,000	
CLASS G/L	\$60,000	\$200,000	\$400,000	
CLASS B/R	\$4,000	\$14,000	\$30,000	

Total License Fee: \$484,000 \$1,614,000 \$3,230,000 Annual Maintenance Fee: \$169,400 \$403,500 \$807,500

We do not have a subscription licensing option for the old systems.

We can offer the same type of level 2 Help Desk Support to the new company for \$180K per year. If you want to extend this support to W&C and/or Loudon for 2025, the combined rate will be \$225K for the year.

Thanks,

Mohamad

From: Heather Miller < millerh@wacl.com >

Sent: Friday, July 12, 2024 2:18 PM

To: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Cc: Cliff Harrison < harrisonc@wacl.com >

Subject: RE: New Company - ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank Reconciliation

Hi Mohamad,

Thank you so much for getting this information to us.

Could you please provide me with an additional column in the table for Annual Sales of \$300M?

Also, is there any option available to buy subscription based licenses rather than perpetual with support on a month to month basis?

In addition, how does this impact our Helpdesk support and what would the annual support costs be once we retire Loudons and W&C to maintain read only environments for audit purposes?

Thank you, Heather

From: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Sent: Friday, July 12, 2024 12:23 PM
To: Heather Miller < millerh@wacl.com > Cc: Cliff Harrison < harrisonc@wacl.com >

Subject: RE: New Company - ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank Reconciliation

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Hi Heather,

System

The current annualized W&C sales is in the \$600M+\$ range and if the new company is going to provide the same services as W&C, annual sales should be even higher. In any case, here are quotes for license and maintenance fees based on \$100M, \$600M and \$700M annual sales:



ProCLASS	\$300,000	\$2,000,000	\$2,400,000
CLASS A/P	\$60,000	\$400,000	\$480,000
CLASS A/R	\$60,000	\$400,000	\$480,000
CLASS G/L	\$60,000	\$400,000	\$480,000
CLASS B/R	\$4,000	\$30,000	\$35,000

Total License Fee:	\$484,000	\$3,230,000	\$3,875,000
Annual Maintenance Fee:	\$169,400	\$807 500	\$968.750

Whichever annual sales column you pick at the start, we would need the option to recalculate the license and maintenance fees based on the new company's sales in the first 3 months of 2025.

Half the license fee will be payable upon signing a license agreement, with the remaining half payable on January 2, 2025. Maintenance fee will also be payable on January 2, 2025.

Implementing these systems for the new company may cost somewhere in the range of \$80K (very simplest option of mostly continuing with W&C systems as at the end of December 2024) to \$450K (accounting for possible changes that the new company may want, as is often the case for a new implementation).

We are also assuming that after January 1, 2025, W&C systems will have minimal use, i.e., W&C systems will have a very small impact on system resources. In addition, Loudon's systems should be retired by then since all their normal processes (day-end, order processors, etc.) are still running and consuming system resources.

Mohamad

From: Heather Miller < millerh@wacl.com >

Sent: Friday, July 5, 2024 11:05 AM

To: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Cc: Cliff Harrison < harrisonc@wacl.com>

Subject: RE: New Company - ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank Reconciliation

Hi Mohamad,

Ok, please use 100M for annual sales and provide the very rough estimate.

Thank you, Heather

From: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Sent: Friday, July 5, 2024 10:44 AM

To: Heather Miller millerh@wacl.com

Cc: Cliff Harrison harrisonc@wacl.com

Subject: RE: New Company - ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank Reconciliation



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Hi Heather,

Based on past experiences, the 14 points that you have listed below are likely a very small fraction of decisions that have to be made when setting up the new company. Some of these decisions may have major impacts on the project. For that reason, even an estimate of the estimate is not feasible, as there is no way to estimate how long this decision-making process might take. Best we can do is to provide a very rough estimate that may end up being high but not likely to be low.

As with most software companies, our license fees are not set based a company's profitability, rather, they are based on annual sales, i.e., related to the number of transactions that go through the system. I am sure your finance people have budgets and projections for annual sales for the new company. We will provide license fees for all our systems based on this annual sales (range), possibly with provisions to adjust the fees later when actual sales numbers become clear.

Thanks,

Mohamad

From: Heather Miller < millerh@wacl.com > Sent: Thursday, July 4, 2024 4:10 PM

To: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Cc: Cliff Harrison < harrisonc@wacl.com>

Subject: RE: New Company - ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank Reconciliation

Hi Mohamad,

What would the cost be to develop the estimate?

With respect to the license fees, as you know our margin varies by the product sold and an increase in sales does not directly affect our companies profitability.

Is there another way to license your software or can you provide the license fee cost based on a annual sales range?

Thank you, Heather

From: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Sent: Thursday, July 4, 2024 3:12 PM
To: Heather Miller < millerh@wacl.com >
Cc: Cliff Harrison < harrisonc@wacl.com >

Subject: RE: New Company - ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank Reconciliation

CAUTION: This email originated from an outside source. Do not open attachments or click on links unless you recognize the sender and have validated the content is safe.

Hi Heather,



It will take considerable effort to come up with a detailed project plan and cost estimates, and since they may decide not to proceed, we can't afford to spent all that time and not be compensated for it. So, either we bill you for time spent to develop the detailed plan, or we can come up with an extremely rough estimate that may end up within an order of magnitude of the actual cost (our rough estimate will have to be at the higher end of this range).

The license fees estimates will be simpler, all we need is the estimate for the new company's annual sales. The original W&C license fees were based on annual sales that were less than a tenth of what they ended up being in 2010's and early 2020's.

As is common for most software licenses, the fee schedule is not linear, e.g., fees for a company with \$200M annual sales will be much more than double that for a company with \$100M annual sales.

Thanks,

Mohamad

From: Heather Miller <millerh@wacl.com>
Sent: Thursday, July 4, 2024 2:47 PM

To: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Cc: Cliff Harrison < harrisonc@wacl.com>

Subject: RE: New Company - ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank Reconciliation

Hi Mohamad.

Yes, we understand the magnitude and have discussed continuing with what we have, however the senior management team still wants to pursue getting the estimate.

We have significantly reduced our customer base so can you please provide more information on how the licensing is calculated so we can estimate the correct number?

Thank you, Heather

From: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Sent: Thursday, July 4, 2024 2:16 PM **To:** Heather Miller < millerh@wacl.com **Cc:** Cliff Harrison < harrisonc@wacl.com

Subject: RE: New Company - ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank Reconciliation

CAUTION: This email originated from an outside source. Do not open attachments or click on links unless you recognize the sender and have validated the content is safe.

Hi Heather,

This is going to be quite a major project to implement, and because it is for a new company, substantial new license fees will apply. If all of this expenditure is going to be

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for 3 or 6 months only, why can't they continue operating with the current set-up for that short period?

If that is not an option, we will need quite some time to define and plan the project. We will also need the approximate size (annual sales) of the new company so we can come up with a license fee.

Thanks,

Mohamad

From: Heather Miller <millerh@wacl.com>
Sent: Thursday, July 4, 2024 10:03 AM

To: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Cc: Cliff Harrison < harrisonc@wacl.com>

Subject: New Company - ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank Reconciliation

Hello Mohamad,

We have a request to setup a completely separate ERP system using Digiflex software for our new distribution company. This system will operate temporarily from Jan 1st, 2025 to March 31st, 2025 (with a possible extension to June 30th, 2025).

The goal is to wind down Wallace & Carey so no invoices will be moved to the new distribution company.

Can you please provide a quote for the development, test and go-live support and ongoing maintenance and support agreements - details below:

This new company will require the following from WC:

- 1) Active items (item groups, families, family groups, customer guides)
- 2) Active customers and vendors
- 3) Item and customer cross references
- 4) WC users in group 1 and 3
- 5) Email groups, printers
- 6) Active GL accounts (list will be provided)
- 7) All sales reps, buyers, carriers, routes, stops, drivers, warehouses, locations and sections, reason codes
- 8) Customer item retails/classes, markups, add programs, promotional allowances, contracts,
- 9) Sales history required to determine demand forecasting for new purchases
- 10) Open orders and purchase orders
- 11) AR, AP, GL, Bank, Inventory balances (qty and \$'s) by warehouse
- 12) Rebrand to new company name and logo (screens, forms, reports)
- 13) System setup same setup and processors with exception of accounting periods, fiscal year, bank accounts these will be by calendar month, calendar year, scotia bank accounts only
- 14) Setup separate folder structure/logicals for output/input of data

We would like to have the new system available with a point in time setup including master data/balances loaded for testing by November 18th, 2024 and then reload/update master data/balances for go-live on Jan 1st, 2025.

Please provide your recommendations on anything you believe we may need or have missed stating above.

Thank you for your assistance!

Heather



This is Exhibit "G", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner of Oaths in and for the Province of Alberta

ALEX JAY SINCLAIR
Commissioner for Oaths/Notary Public
In and For the Province of Alberta

Alex Jay Sinclair Student-et-Law



Mohamad Zähed Mardukhi

From:

Pat Carey <careyp@careymgmt.com>

Sent: To: September 9, 2024 13:28 Mohamad Zähed Mardukhi

Subject:

Re: SEDCC discussions

Do you want me to share this with 7-Eleven?

Can you attach the pricing grid?

Get Outlook for iOS

From: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Sent: Monday, September 9, 2024 12:29:38 PM

To: Pat Carey <careyp@careymgmt.com> **Cc:** David Morgan <morgand@wacl.com>

Subject: SEDCC discussions

CAUTION: This email originated from an outside source. Do not open attachments or click on links unless you recognize the sender and have validated the content is safe.

Good day,

Here is a summary of the major points we discussed in person and on the phone.

If 7-Eleven wants to use ProCLASS for SEDCC in January, the only option is to purchase a license, likely based on \$600M per year in sales. They will then pay 50% of the license fee upfront and pay the remaining 50% upon successful implementation in January. This option has several very significant advantages for 7-Eleven:

- They will have the legal use of our software for as long as it is needed. They
 will no longer have to rush though implementation of another unproven
 software within a few months.
- Rushing through implementation of another software will have a high chance of failure, as is very common with ERP implementations. Such a possible failure can be very costly, and certainly much more costly than our license and minimal implementation costs.
- 3. There is zero chance of implementation failure for our software as it has been running successfully under the W&C banner for over 20 years. SEDCC's will be a straightforward new instance of ProCLASS, of which we have implemented many for W&C over the years. There will even be no need for any new data entry/load beyond the few minutes it takes to change company name/addresses in set-up records.
- 4. Over the years, we implemented many ProCLASS customizations to satisfy 7-Eleven specific needs. It is very unlikely that you can find such features in any

ly

- other ERP software, and some of those features are very complex and will be costly to develop in any other ERP.
- 5. We already know that the existing ProCLASS hardware and software infrastructure can handle many times more business than \$600M per year without needing any upgrades. W&C reached over \$2B in sales a few years ago on the same platform.
- 6. If there are any concerns about the existing ProCLASS server (which, as of today, has been running 7x24 for 652 days non-stop, i.e., not a single hardware or software failure or reboot in that period), there is an emulation option available that will allow running our software exactly as is on a Windows server.
- 7. 7-Eleven can gain significant efficiencies by using the ProCLASS infrastructure, e.g., by moving some DSD items to corporate warehouses, by integrating store and warehouse pricing and promotions, by taking advantage of some corporate store features in ProCLASS that were not of use to W&C, etc.
- 8. We will use the license fee to fund the completion of our Windows version of ProCLASS that is already over 80% complete. This will then offer a modern and proven ERP option to 7-Eleven at minimal implementation and training costs.
- 9. 7-Eleven will be able to use ProCLASS (both existing and new modern version) for other divisions beyond SEDCC at reduced licensing fees and with minimal implementation costs.

Thanks,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

Phone:

+1 (604) 720-0485

Email: WWW:

mardukhi@digiflex.ca

https://link.edgepilot.com/s/1d245caa/Mf rPgFDUkOFzWo2WsG

aFA?u=https://www.digiflex.ca/



Mohamad Zähed Mardukhi

From:

Mohamad Zähed Mardukhi

Sent: To: September 5, 2024 12:13 David Morgan; 'Pat Carey'

Subject:

SEDCC and our meeting on Sep. 4, 2024

Good day,

It was nice to meet in person yesterday, it had been 6 months since our last meeting.

One very important issue that I failed to mention yesterday is the fact that W&C systems (17 different instances of ProCLASS: production, training, and 15 archives from 2010 to 2023) will have to keep running for some time after SEDCC, both to apply closing transactions, and for audit and other investigative purposes. That means the existing maintenance and support agreements of roughly \$400K will be needed regardless of what SEDCC decides about its ERP system. Even if SEDCC does not need ProCLASS at all, and its operations start up using another ERP system from day 1, the \$400K fee for W&C systems will still be applicable until those systems have been shut down.

If SEDCC wants to use ProCLASS for any length of time, they will need to have a new software license so we can create a new instance of ProCLASS for them. In fact a new software license will be needed even if SEDCC was a division of W&C, as was the case with Loudon. So the license and maintenance fees that were passed on to Heather back in July (pasted below) are applicable if/when SEDCC decides to use ProCLASS, even for a very short period of time.

System	Annual Sales \$100M License Fee	Annual Sales \$300M License Fee	Annual Sales \$600M License Fee	Annual Sale License
ProCLASS	\$300,000	\$1,000,000	\$2,000,000	Ć
CLASS A/P	\$60,000	\$200,000	\$400,000	······································
CLASS A/R	\$60,000	\$200,000	\$400,000	
CLASS G/L	\$60,000	\$200,000	\$400,000	
CLASS B/R	\$4,000	\$14,000	\$30,000	
Total License Fee:	\$484,000	\$1,614,000	\$3,230,000	4
Annual Maintenance Fee:	\$169,400	\$403,500	\$807,500	

Obviously I do not know how much progress SEDCC has made in implementing the other ERP system, but based on what little activity I have seen on the project, how extremely function-rich ProCLASS is, and 4 decades of experience in ERP implementations, my guess is that they are a couple of years and several million dollars away from a successful implementation.



The ProCLASS implementation cost estimate for SEDCC (which I could not find during our meeting) was mentioned in an email to Heather back in July:

Implementing these systems for the new company may cost somewhere in the range of \$80K (very simplest option of mostly continuing with W&C systems as at the end of December 2024) to \$450K (accounting for possible changes that the new company may want, as is often the case for a new implementation).

It was mentioned during our meeting yesterday that 7-Eleven may consider ProCLASS use at W&C a failure based on its recent financial troubles. Quite to the contrary, I think ProCLASS had a critical role in allowing W&C to grow from \$200M annual sales to over \$2B annual sales in less than 20 years. W&C financial troubles were mostly due to direct and indirect effects of COVID-19, and due to demanding and nonprofitable customers like 7-Eleven! And on a side note, your ProCLASS server and our software have been run without a single interruption (no software or hardware failures, no reboots) for 648 days.

Pat, please let me know when you want to have the phone conversation on Friday and I will make myself available.

Thanks,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

Phone: Email: +1 (604) 720-0485 mardukhi@digiflex.ca

www:

HTTPS://www.digiflex.ca/

Mohamad Zähed Mardukhi

From:

Mohamad Zähed Mardukhi

Sent:

July 29, 2024 10:09

To:

David Morgan

Subject:

RE: ProCLASS for SEDCC

Good morning David,

The original request from Heather was to set up new databases for SEDCC and to transfer partial data from W&C databases to the new ones. W&C was to continue with limited activity after January 1, and the new company to start operations on January $1^{\rm st}$.

Heather/Finance then changed this request to have SEDCC use the same W&C databases on January 1 and for W&C to come to an end on the same day. This will be a simpler technical solution but I don't think it is a sound accounting practice. Either option can work technically but it will be odd for W&C not to be able to close its books properly with transactions beyond January $1^{\rm st}$.

It is obviously your choice but I think the following (more complex) solution will be more appropriate from an accounting perspective:

- 1. W&C systems will continue operating beyond January 1 but activity will be limited to closing transactions in all systems, e.g., credits issued against W&C invoices, closing/delayed G/L transactions entered, payments applied to W&C invoices, payments made for W&C purchase orders, etc. These W&C systems will remain accessible for as long as needed and changed to act as an archive database at some point where no more updates will be allowed (to reduce entry mistakes).
- 2. Optionally, all inventory in W&C ProCLASS will be cleared out so any inventory after January 1 will only show up in the SEDCC books.
- 3. New SEDCC company and databases to be set up with copies of the W&C databases as of December 31, 2024, and optionally, certain parts of the new databases cleared out, e.g., all G/L transactions, all G/L balances & budgets, YTD stats on A/R accounts, YTD stats on A/P vendors, etc. The new company will have its own set of main menu options for ProCLASS and all 4 accounting modules.
- 4. The new company's ProCLASS will be set to a 4-4-5 week period structure (so quarters are a closer match between ProCLASS and accounting modules) and start its year on a Sunday, maybe December 29, 2024. It is important to maintain W&C's weekly structure so forecasting and movement statistics can remain accurate. All postings from ProCLASS to accounting systems will be made to the appropriate calendar-year fiscal structure for the new company (and not based on the period number in ProCLASS).
- 5. Open purchase orders after January $\mathbf{1}^{\text{st}}$ will only be received in the SEDCC ProCLASS.



6. The new company's accounting systems will be set to a calendar year structure and new period-end operations will be set to run on the last day of each month; year-ends will be on December 31st.

We will need to settle the licensing issue soon and you can choose between the 2 solutions mentioned above (or a new alternative).

Mohamad

From: David Morgan <morgan@wacl.com>

Sent: Sunday, July 28, 2024 2:33 PM

To: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Subject: Re: ProCLASS for SEDCC

Good day Mohamad

Thank you for taking the time to talk with me on Thursday. I think I am clear with your direction.

Fiscal year 2024 will be closed in the normal manner & the 2024 historical databases will be set up.

Fiscal year 2025 periods 1 & 2 will be handled as normal. On December 31, the 2024 databases will be updated with the transactions from the start of 2025 fiscal year to the end of December (as normal).

Transactions & processes will continue as normal (I.e. daily, weekly & by period). However, reporting will be made available by month (date range). I know that ProCLASS has some options with date range extraction. I believe that some CLASS reports also have this date range option.

Am I correct in my observations?

David

Sent from my iPhone

On Jul 24, 2024, at 3:05 PM, Mohamad Zähed Mardukhi < mardukhi@digiflex.ca> wrote:

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Good day David,

How about 11:00 AM your time?

Mohamad

From: David Morgan < morgan@wacl.com > Sent: Wednesday, July 24, 2024 1:40 PM

To: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Subject: Re: ProCLASS for SEDCC

By

Good afternoon Mohamad

Will you be available for a phone call tomorrow morning? I will be available all morning tomorrow.

David

Sent from my iPhone

On Jul 22, 2024, at 3:38 PM, Mohamad Zähed Mardukhi mardukhi@digiflex.ca wrote:

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Good day David,

Thank you, hope all has been well with you.

This was quite a surprise when I heard about it on July 4th in an email from Heather; that email and the subsequent back and forth is attached. The last email was exchanged earlier today.

Mohamad

----Original Message---From: David Morgan Constant

From: David Morgan <morgan@wacl.com> Sent: Monday, July 22, 2024 2:26 PM

To: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Subject: ProCLASS for SEDCC

Good day Mohamad

I hope you are well.

Pat has informed me that you have been asked to provide a quote to implement a new/modified ProCLASS for SEDCC, the new 7-Eleven company replacing W&C. Pat also asked me to find out the status of the quote. Can you please update me on the status. I have not been kept in the loop other than understanding that the new company will take effect January 1, 2025 & will switch to monthly financial reporting.

David

Sent from my iPhone
<mime-attachment>



This is Exhibit "H", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner of Oaths in and for the Province of Alberta

ALEX JAY SINCLAIR
Commissioner for Oaths/Notary Public
In and For the Province of Alberta

Alex Jay Sinclair Student-et-Low

Mohamad Zähed Mardukhi

From: Sent: Mohamad Zähed Mardukhi November 12, 2024 15:13

To:

Buchanan, Joshua Graham (Josh)

Subject:

RE: DigiFlex Maintenance Renewal

Attachments:

License and Maintenance Contract - ProCLASS and CLASS - V1.pdf; RE: New Company -

ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank Reconciliation

Good afternoon Joshua,

We have still not received the payment for our helpdesk services invoice number 2817 that was due on November 1st, 2024. Please make sure this invoice is paid right away.

I have attached our license agreement for SEDCC for our software that has been in use by SEDCC since November 2023. We have confirmed with our lawyer that the previous license agreement with Wallace & Carey is not transferable and cannot be used by SEDCC. Please have this agreement signed by an authorized person and return it to us via email.

We will send you an invoice for the license fee and for the first year maintenance fee covering the period from November 1, 2024 to October 31, 2025, a year after it should have been in effect. Both of these invoices will be payable upon receipt.

We have assigned the license fee based on SEDCC's fiscal year 2024 annual sales that was \$602M (will be even higher if we extrapolate some recent period sales). Our license fee table was passed on to Heather back in July 2024 (see attached email).

Regards,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

Phone:

+1 (604) 720-0485

Email:

mardukhi@digiflex.ca

www:

HTTPS://www.digiflex.ca/

From: Buchanan, Joshua Graham (Josh) < Joshua. Buchanan@7-11.com>

Sent: Monday, November 4, 2024 12:43 PM

To: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>; Naik, Anvaya Pradeep <Anvaya.Naik@7-11.com>

Cc: Hernandez, Christopher M < Christopher. Hernandez@7-11.com>; Raya, Kendra Monique < Kendra. Raya@7-11.com>

Subject: RE: DigiFlex Maintenance Renewal

Mohamad.

The invoice needs to list the correct entity for it to be paid.

There's no issue explaining anything to W&C, we work together as a team every day.

We are curious at this point why:

- (a) This invoice is more than double what charged last year. (see attached)
- (b) Why this invoice is due at this point given that the last invoice covered a period up through January 31st of 2025.

Could you clarify the substantial price increase and why we're dealing with helpdesk coverage so far in front of the expiration of the current term.

Thank you,

Josh Buchanan

From: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Sent: Monday, November 4, 2024 2:00 PM

To: Buchanan, Joshua Graham (Josh) < <u>Joshua Buchanan@7-11.com</u>>; Naik, Anvaya Pradeep < <u>Anvaya Naik@7-11.com</u>> Cc: Hernandez, Christopher M < <u>Christopher Hernandez@7-11.com</u>>; Raya, Kendra Monique < <u>Kendra Raya@7-11.com</u>>

Subject: RE: DigiFlex Maintenance Renewal

External - Potential security risk - Exercise caution

Hello Joshua,

We asked you about the bill-to for this invoice and you responded with "Seven Eleven Distribution Canada Corporation", i.e., not Wallace & Carey.

Now that our invoice is overdue, we shouldn't now have to explain this lengthy communication to Wallace & Carey, especially since we have never invoiced them as SEDCC.

Can you pass on the invoice and any other info Wallace & Carey might need and ask them to pay the invoice as soon as possible?

Thank you,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

Phone: +1 (604) 720-0485

Email: mardukhi@digiflex.ca

WWW: <u>HTTPS://www.digiflex.ca/</u>

From: Buchanan, Joshua Graham (Josh) < Joshua. Buchanan@7-11.com>

Sent: November 4, 2024 11:30

To: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>; Naik, Anvaya Pradeep < Anvaya.Naik@7-11.com>

Cc: Hernandez, Christopher M < Christopher. Hernandez@7-11.com>; Raya, Kendra Monique

<Kendra.Raya@7-11.com>

Subject: RE: DigiFlex Maintenance Renewal

Mohammed,

fy

Until W&C winds down next year, we'll need you to continue invoicing them.

Right now Proclass is being used by W&C and they will have to pay the invoice.

Thank you,

Josh Buchanan

From: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Sent: Friday, November 1, 2024 2:35 PM

To: Buchanan, Joshua Graham (Josh) < <u>Joshua.Buchanan@7-11.com</u>>; Naik, Anvaya Pradeep < <u>Anvaya.Naik@7-11.com</u>> Cc: Hernandez, Christopher M < <u>Christopher.Hernandez@7-11.com</u>>; Raya, Kendra Monique < <u>Kendra.Raya@7-11.com</u>>

Subject: RE: DigiFlex Maintenance Renewal

External - Potential security risk - Exercise caution

Good day,

Our helpdesk support services' invoice (attached again to this email) is now overdue; your account statement is also attached. Has this invoice been passed on to your Accounts Payable for processing?

Please note that today is the start of our support window that is covered by the invoice.

Regards,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

Phone: +1 (604) 720-0485

Email: mardukhi@digiflex.ca

WWW: <u>HTTPS://www.digifle</u>x.ca/

From: Mohamad Zähed Mardukhi Sent: October 24, 2024 14:07

To: Buchanan, Joshua Graham (Josh) < <u>Joshua.Buchanan@7-11.com</u>>; Naik, Anvaya Pradeep < <u>Anvaya.Naik@7-11.com</u>>

Cc: Hernandez, Christopher M < Christopher. Hernandez@7-11.com >; Raya, Kendra Monique

<Kendra.Raya@7-11.com>

Subject: RE: DigiFlex Maintenance Renewal

Good afternoon,

According to paragraphs 15 and 16 of the attached legal document (also pasted and highlighted below), purchase of Wallace & Carey by 7-Eleven was completed on November 19, 2023. We were never made aware of this development which affects all our agreements with Wallace & Carey, including our software licenses.



As mentioned before, our Helpdesk Level-2 Support Agreement is not directly related to any licenses so we can offer its renewal to 7-Eleven for another year starting November 1, 2024; please see the attached invoice.

Our software Maintenance Agreement with Wallace & Carey though is directly related to our License Agreements which specifically mention "non-transferable" in their very first paragraph. As such, we will have to wait for a confirmation from our legal adviser before we can offer a renewal for the Maintenance Agreements. We will try to get back to you in that regard before the end of the year.

Paragraphs mentioned above:

15. Following the SISP, 7-Eleven Canada, Inc. (the "Purchaser") and the Applicants entered

into a purchase and sale agreement (the "Sale Agreement"). The Sale Agreement was for the

sale of the Applicants' personal property and equipment assets located in Alberta and British

Columbia and the intellectual property, technology, software and systems relating to the entire

Logistics Companies' logistics/distribution business across Canada. The Applicants are

continuing to operate in various provinces across Canada, including BC, Alberta, Saskatchewan,

Manitoba and Ontario.

16. Pursuant to the Sale Agreement and concurrent with the closing of that transaction, the

Applicants and the Purchaser entered into a transition services agreement ("TSA") pursuant to

which Wallace & Carey continues to provide logistics services to the Purchaser in accordance

with the terms and conditions contained therein. Pursuant to the TSA, the Purchaser is required

to fund substantially all of Wallace & Carey's and CM I's costs from and after the effective closing

time, being 12:01 a.m. on November 19, 2023.

Regards,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

Phone: +1 (604) 720-0485 Email: mardukhi@digiflex.ca

WWW: <u>HTTPS://www.digiflex.ca/</u>

From: Buchanan, Joshua Graham (Josh) < Joshua. Buchanan@7-11.com>

Sent: October 24, 2024 10:34

To: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>; Naik, Anvaya Pradeep <Anvaya.Naik@7-11.com>

Cc: Hernandez, Christopher M < Christopher. Hernandez@7-11.com>; Raya, Kendra Monique

Mj

< Kendra. Raya@7-11.com >

Subject: RE: DigiFlex Maintenance Renewal

Mohammed,

Seven Eleven Distribution Canada Corporation will have the same address in Calgary that W&C has had in the past.

Thank you,

Josh Buchanan

From: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Sent: Thursday, October 24, 2024 12:30 PM

To: Naik, Anvaya Pradeep <<u>Anvaya.Naik@7-11.com</u>>; Buchanan, Joshua Graham (Josh) <<u>Joshua.Buchanan@7-11.com</u>> Cc: Hernandez, Christopher M <<u>Christopher.Hernandez@7-11.com</u>>; Raya, Kendra Monique <<u>Kendra.Raya@7-11.com</u>>

Subject: RE: DigiFlex Maintenance Renewal

External - Potential security risk - Exercise caution

Hello Anvaya,

We are still awaiting the bill-to information requested/mentioned below.

Thanks,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

Phone:

+1 (604) 720-0485

Email:

mardukhi@digiflex.ca

www:

HTTPS://www.digiflex.ca/

From: Naik, Anvaya Pradeep < Anvaya. Naik@7-11.com>

Sent: October 24, 2024 10:28

To: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>; Buchanan, Joshua Graham (Josh)

<Joshua.Buchanan@7-11.com>

Cc: Hernandez, Christopher M < Christopher. Hernandez@7-11.com >; Raya, Kendra Monique

<Kendra.Raya@7-11.com>

Subject: RE: DigiFlex Maintenance Renewal

Hello @Mohamad Zähed Mardukhi,

Hope all is well! Just wanted to follow up with you on our renewal quote request. Can you let us know the ETA for when you will be able to share the renewal quote?

Thank you

Regards,

Anvaya Naik | 7-Eleven, Inc | Store Support Center

Sr. Sourcing Manager| Strategic Sourcing | Enterprise Tech and Digital 500 Speedway Dr., Enon, OH 45323

O (937)-244-7339 | C (217) 979-5283 | E Anvaya.Naik@7-11.com



Co-Lead | 7-Eleven Network of Asian & Pacific Islander Professionals

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From: Naik, Anvaya Pradeep

Sent: Tuesday, October 15, 2024 3:52 PM

To: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca >; Buchanan, Joshua Graham (Josh) < Joshua.Buchanan@7-11.com >

Cc: Hernandez, Christopher M < hernandez@7-11.com; Raya, Kendra Monique < kendra.Raya@7-11.com> Subject: RE: DigiFlex Maintenance Renewal

Hi Mohammad,

Thank you for the note and yes, we would like to continue with both the license maintenance and the help desk support portion. 7-Eleven does not intend to buy net new license agreement. There is also no immediate intent or capacity to move to your new ERP system. Our attorneys are reviewed and confirmed that the existing Wallace and Carey contracts will be in full force and effect on its current terms., I would recommend checking with your internal legal department to make sure you are considering that when you send us the order form/invoice.

@Buchanan, Joshua Graham (Josh) can you please confirm the bill to for Mohammad.

Thank you Regards,





Anvaya Naik

Sr. Manager| Strategic Sourcing | Enterprise Tech and Digital 7-Eleven, Inc. | Store Support Center

500 Speedway Dr., Enon, OH 45323 Cell: (937)-244-7339, M: (217) 979-5283

Email: Anvaya. Naik@7-11.com

Co-Lead | 7-Eleven Network of Asian & Pacific Islander Professionals

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From: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca >

Sent: Tuesday, October 15, 2024 2:06 PM

To: Naik, Anvaya Pradeep < Anvaya. Naik@7-11.com>

Cc: Buchanan, Joshua Graham (Josh) < <u>Joshua.Buchanan@7-11.com</u>>; Hernandez, Christopher M

<Christopher.Hernandez@7-11.com>; Raya, Kendra Monique <Kendra.Raya@7-11.com>

Subject: RE: DigiFlex Maintenance Renewal

External - Potential security risk - Exercise caution

Good day Anvaya,



It appears that for all intent and purposes Wallace & Carey no longer exists as a legal entity, or at best, it has become a division of 7-Eleven. The "Wallace & Carey transactions" that you mention below are almost all for 7-Eleven businesses.

We currently have two agreements with Wallace & Carey: A software <u>Maintenance</u> <u>Agreement</u> that started in May 2000, and a <u>Helpdesk Level 2</u> support agreement that started in June 2008 (at \$7,000 per month, more than 16 years ago) where we provide helpdesk support for both Digiflex products, the OpenVMS operating system, and the Itanium servers on a 7×24 basis.

We are awaiting advice regarding renewal of the existing <u>Maintenance Agreement</u> because a new License Agreement with 7-Eleven may be required before we can renew that agreement. Just as an aside, if 7-Eleven purchases a new license agreement, there will be no restrictions and 7-Eleven can transfer the Wallace & Carey business to a new instance of our ERP system under SEDCC and change its fiscal structure as needed.

The <u>Helpdesk Level 2</u> support agreement is not directly related to our licensing agreement so we can offer renewal of that agreement to 7-Eleven for another year at \$192,000 per year. If you are interested in renewing this agreement, please send me the 7-Eleven bill-to information and we will send you an invoice.

Regards,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc. Phone: +1 (604) 720-0485

Email: <u>mardukhi@digiflex.ca</u>

WWW: <u>HTTPS://www.digiflex.ca/</u>

From: Naik, Anvaya Pradeep < Anvaya. Naik@7-11.com >

Sent: October 8, 2024 06:57

To: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Cc: Buchanan, Joshua Graham (Josh) < <u>Joshua.Buchanan@7-11.com</u>>; Hernandez, Christopher M

< Christopher. Hernandez@7-11.com>; Raya, Kendra Monique < Kendra. Raya@7-11.com>

Subject: RE: DigiFlex Maintenance Renewal

Morning @Mohamad Zähed Mardukhi, 7-Eleven Canada will be the buying entity but please note that only Wallace &Carey transactions will be carried on Digi flex.

Thank you Regards,





Anvaya Naik

Sr. Manager| Strategic Sourcing | Enterprise Tech and Digital 7-Eleven, Inc. | Store Support Center 500 Speedway Dr., Enon, OH 45323 Cell: (937)-244-7339, M: (217) 979-5283

Email: Anvaya.Naik@7-11.com

Co-Lead | 7-Eleven Network of Asian & Pacific Islander Professionals

Click here to Join 7APIN

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From: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Sent: Monday, October 7, 2024 4:21 PM

To: Naik, Anvaya Pradeep < Anvaya. Naik@7-11.com>

Cc: Buchanan, Joshua Graham (Josh) < Joshua Buchanan@7-11.com>; Hernandez, Christopher M

<<u>Christopher.Hernandez@7-11.com</u>>; Raya, Kendra Monique <<u>Kendra.Raya@7-11.com</u>>

Subject: RE: DigiFlex Maintenance Renewal

External - Potential security risk - Exercise caution

Good afternoon Anvaya,

Will these agreements be with Wallace & Carey or with 7-Eleven? I do not know if Wallace & Carey still exists (or will exist in 2025) as a legal entity.

Regards,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

Phone: +1 (604) 720-0485 Email: mardukhi@digiflex.ca

WWW: <u>HTTPS://www.digiflex.ca/</u>

From: Naik, Anvaya Pradeep < Anvaya. Naik@7-11.com>

Sent: October 7, 2024 10:12

To: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca >

Cc: Buchanan, Joshua Graham (Josh) < Joshua. Buchanan@7-11.com>; Hernandez, Christopher M

<Christopher.Hernandez@7-11.com>; Raya, Kendra Monique <Kendra.Raya@7-11.com>

Subject: DigiFlex Maintenance Renewal

Hello Mohamad,

I am part of the 7-Eleven Sourcing team. Our business team has requested that we request maintenance renewal quote for 1 year term of existing Digiflex licenses that were acquired as part of the Wallace and Carey contract. Could you please send us the quote for that?

Let us know if you have any questions or concerns

Thank you Regards,





Anvaya Naik

Sr. Manager| Strategic Sourcing | Enterprise Tech and Digital 7-Eleven, Inc. | Store Support Center 500 Speedway Dr., Enon, OH 45323

Cell: (937)-244-7339, M: (217) 979-5283

Email: Anvaya. Naik@7-11.com

Co-Lead | 7-Eleven Network of Asian & Pacific Islander Professionals

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dissemination, forwarding, printing or copying of this e-mail and any attachments is unauthorized and strictly prohibited. Nothing in this email is intended to constitute a waiver of any confidentiality.

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This is Exhibit "I", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta

ALEX JAY SINCLAIR Commissioner for Oaths/Notary Public In and For the Province of Alberta

> Alex Jay Sinclair Student-et-Lew



2611 Venables Street Vancouver, British Columbia, Canada V5K 2R4 Email: AR®digiflex.ca GST Number: 136104874

5445 8th Street NE Calgary, Alberta Canada ⊢0 **ωτ...** α

7-Eleven Distribution Company 5445 8th Street NE

0 -0

CARRIER:

1

ROUTE/STOP:

SALESREP:

T2K 5R9

Calgary, Alberta Canada

7-Eleven Distribution Company T2K 5R9

PAGE

ProCLASS and OpenVMS Helpdesk2 01-Nov-2024 to 31-0ct-2025

INVOICE NO. 2817

CUSTOMER NO.

INVOICE DATE 24-0CT-24

NVO CE

REFERENCE: WAREHOUSE: TERMS: 7 DAYS

184.62 191999.60 155 1631 3692.30 SHIPPING 22 F GHR 22 917Y 989 - To 31-Oct-25 DESCRIPTION |Helpdesk Support Level 6001 HEN REFERENCE

0.00 9600.24 191999.60 Freight 0.00 22 TOTALS:

Please Pay 201599.84

This is Exhibit "J", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta

ALEX JAY SINCLAIR Commissioner for Oaths/Notary Public In and For the Province of Alberta

> Alex Jay Sinclair Student-st-Lew

From: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Sent: Tuesday, November 12, 2024 4:13 PM

To: Buchanan, Joshua Graham (Josh) < Joshua. Buchanan@7-11.com>

Subject: RE: DigiFlex Maintenance Renewal

Good afternoon Joshua,

We have still not received the payment for our helpdesk services invoice number 2817 that was due on November 1^{st} , 2024. Please make sure this invoice is paid right away.

I have attached our license agreement for SEDCC for our software that has been in use by SEDCC since November 2023. We have confirmed with our lawyer that the previous license agreement with Wallace & Carey is not transferable and cannot be used by SEDCC. Please have this agreement signed by an authorized person and return it to us via email.

We will send you an invoice for the license fee and for the first year maintenance fee covering the period from November 1, 2024 to October 31, 2025, a year after it should have been in effect. Both of these invoices will be payable upon receipt.

We have assigned the license fee based on SEDCC's fiscal year 2024 annual sales that was \$602M (will be even higher if we extrapolate some recent period sales). Our license fee table was passed on to Heather back in July 2024 (see attached email).

Regards,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

Phone: +1 (604) 720-0485

Email: <u>mardukhi@digiflex.ca</u>

WWW: <u>HTTPS://www.digiflex.ca/</u>



SOFTWARE LICENSE AGREEMENT

made and entered into by

Digiflex Information Systems Inc.

(hereinafter "Digiflex")

and

Seven Eleven Distribution Canada Corporation

(hereinafter "Customer")

THIS AGREEMENT WITNESSES the mutual terms and conditions upon and subject to which Digiflex is prepared to grant to Customer a non-transferable, non-exclusive, perpetual License of certain computer application software owned by Digiflex.

1. PACKAGE. For the purposes of this Agreement, the expression "Software" shall mean and include the application computer program(s) described below (Table 1); and other supporting materials and documentation furnished by Digiflex to Customer with such programs, and "Package" shall mean the Software and the Supporting Documentation and any enhancements thereof.

Table 1

OTY	A DDI ICIA TICA I	DEGICALATER	OPPRATING
QTY	APPLICATION	DESIGNATED	OPERATING
	AND	EQUIPMENT (TYPE/	SYSTEM
	DESCRIPTION	SER.NO./LOCATION)	VERSION
1	ProCLASS Distribution Management	HP rx2620	OpenVMS
	System	Serial#	V8.2 or
			higher
1	Runtime Version of LAZER DBMS	HP rx2620 Serial#	OpenVMS V8.2 or higher
1	CLASS Accounts Receivable	HP rx2620	OpenVMS V8.2 or higher
1	CLASS Accounts Payable	HP rx2620	OpenVMS V8.2 or higher



1	CLASS General Ledger	HP rx2620	OpenVMS V8.2 or higher
1	CLASS Bank Reconciliation	HP rx2620	OpenVMS V8.2 or higher

2. GRANT OF LICENSE TO USE.

- A. Digiflex hereby grants to Customer a non-transferable, non-exclusive, perpetual License, one (1) copy of a machine executable version of the Software together with the Supporting Documentation under the terms expressed herein, effective on the date this Agreement has been executed by both parties. The Software may, if the Designated Equipment is inoperable, be temporarily transferred to a suitable and compatible backup computer having the same operating system(s) specified in Table 1 provided that Customer shall first give written notice to Digiflex setting out the particulars of the backup computer and indicating the date by which Customer expects the Designated Equipment to be operable.
- B. Customer may substitute a different computer system owned or leased by the Customer as the designated computer system hereunder provided prior written notice, specifying the model and serial number of the proposed substitute system, is given to Digiflex. Provided any new substitute system is a compatible system for the Software, Digiflex will provide one (1) machine executable version of the Package to Customer at the Designated Location within ten (10) days of written notice to Digiflex by the Customer setting out the particulars of the substitute computer and indicating the date by which Customer expects the designated equipment to be operable.
- 3. TERMS OF LICENSE AGREEMENT. This License Agreement shall commence upon its execution by the last of the parties to sign.
- 4. LICENSE TO USE FEE. The Customer shall pay to Digiflex a total of \$3,230,000.00 (three million and two hundred and thirty thousand dollars) for an unlimited-use License to Use Agreement.

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This unlimited License shall apply to the current Customer's business. New business acquisitions or startups are not covered under this unlimited use License.

LICENSE TERMINATION. If Customer breaches any of its obligations hereunder, or if the Customer becomes insolvent, files a petition in bankruptcy, or has filed against it an involuntary petition in bankruptcy, or has a receiver appointed over all or substantially all of its assets, then Digiflex may, at its option, if there are any amounts owing by Customer to Digiflex, immediately terminate the License To Use granted hereunder upon written notice to Customer. In case of receivership or bankruptcy the License To Use shall be continued provided the Receiver or Trustee in Bankruptcy assumes all of the Customer's obligations under this agreement. If the License To Use is so terminated, all the License fees paid hereunder will be deemed to have been paid for the use of the Package during the time it was in Customer's possession and Customer shall not be entitled to a refund of any portion of the License To Use fee. In addition, in the event of a breach by Customer of any of its obligations hereunder, Digiflex shall be entitled to seek equitable relief, including by way of injunction, to protect its interests herein, it being acknowledged by the Customer that Digiflex would suffer irreparable harm by any such breach and that damages would not be an adequate remedy.

In the event that Digiflex breaches any of its obligations, or if Digiflex becomes insolvent, or files a petition in bankruptcy, then the Customer may, at its option terminate the License To Use granted hereunder upon written notice to Digiflex.

In the event of a termination of the License hereunder, the Package and all copies thereof shall forthwith be returned to Digiflex or, at Digiflex's option, destroyed or erased from electronic memories or other storage devices and thereafter Customer shall deliver to Digiflex a letter, from an officer of the Customer, certifying that all copies of the Software and any code or listings produced by the Software have been destroyed, returned or erased and that the Customer has discontinued use of the Package.

- **6.** TAXES. All prices mentioned in this Agreement are EXCLUSIVE of Provincial, Federal, and other taxes.
- 7. TRAINING. Instruction and training in the use of the Software on the Designated Equipment will be available on a time and materials basis, based on Digiflex's standard per diem rates then in effect in accordance with those outlined in Schedule B Rate Schedule.
- 8. SOFTWARE MODIFICATIONS. In the event the Customer wishes to pursue modifications, enhancements or improvements to the Software other than those

14



included under the terms of this Agreement, Digiflex would provide a cost estimate to the Customer. Work would commence upon acceptance of the Scope of Work and Price by Customer. All such modifications, enhancements and improvements shall be the property of Digiflex.

- 9. PRICING CHANGES. All rates specified in this agreement and any attachments, schedules, or enhancements are guaranteed for the initial 12 months of the term of this Agreement. Thereafter, Digiflex may increase such fees or charges by notifying Customer in writing at least thirty (30) days prior to the effective date of increase. Customer agrees that said notifications, or copy thereof, will be considered an amendment to this Agreement. The percentage increase shall not exceed the percentage increase in the Consumer Price Index for the same period as published by Statistics Canada for the City of Calgary, or, failing which, for the Province of Alberta or, failing which, for Canada.
- 10. LIMITATION OF LIABILITY. The Customer agrees that Digiflex's liability to Customer or any third party arising out of or in any way relating to this Agreement shall be limited to the License To Use Fee and that under no circumstances shall Digiflex be liable for any special, direct or indirect, incidental or consequential damages of any nature whatsoever, including loss of use, loss of profits, revenue or business.

Customer acknowledges that its only remedy in the event of a program error shall be to require Digiflex to use best efforts to correct same and that Digiflex shall not be liable for any damages resulting from the occurrence of a program error however caused.

Except as expressly stated herein, Digiflex makes no warranties, express or implied, concerning the Package, and expressly disclaims and excludes any warranties of merchantability or fitness for a particular purpose.

11. CONFIDENTIALITY. Each party acknowledges that all material and information which has or will come into its possession or knowledge in connection with this Agreement or in the performance hereof, and in particular the terms and conditions of this agreement, consists of confidential and proprietary data, whose disclosure to or use by third parties will be damaging. Both parties, therefore, agree to hold such material and information in strictest confidence, not to make use thereof other than for the performance of this Agreement, to release it only to employees who need to know such information in the course of their employment, and not to release or disclose it to any other party. The obligation of both parties under this paragraph shall continue during and after the term of this License To Use agreement.

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Neither Digiflex, nor Customer shall approach any employee of the other to provide employment services or consulting services to the other. This restriction shall continue for a period of one year after completion of the project. The company, which presently employs these individuals, may forego this restrictive covenant in writing by the approval of an officer of the company.

- 12. PROPRIETARY RIGHTS, TRADE SECRETS AND TITLE. Customer hereby acknowledges that the Package, any copies thereof and any updates, enhancements or modifications thereof, in whole or in part, and all copyright, patent, trade secret and other intellectual property and proprietary rights (collectively, "Proprietary Rights") therein, are and remain the valuable property of Digiflex. Customer agrees to communicate to any user of the Package Digiflex's Proprietary Rights by instruction, agreement or notice including but not limited to incorporating and maintaining Digiflex's copyright notice and proprietary warning on each copy of the Package. Customer acknowledges that the existence of any such copyright notice or proprietary warning shall not be construed as an admission or presumption of the publication of the Package. Notwithstanding anything else contained in this Agreement, Customer shall not be entitled to copy all or any part of the Supporting Documentation without Digiflex's prior consent, which consent may be arbitrarily withheld.
- 13. GOVERNING LAW. This Agreement will be governed by and construed in accordance with the laws of the Province of Alberta, Canada.
- 14. ENTIRE AGREEMENT. This Agreement and attached Schedules including: Schedule A Maintenance; Schedule B Rate Schedule form part of this agreement and contain the entire Agreement between Customer and Digiflex herein of this date and supersedes all prior agreements, negotiations, representations and proposals, written and oral. Customer acknowledges and agrees that no agent, employee or other representative of Digiflex has authority to bind Digiflex to any obligation relating hereto not specifically set forth herein.
- 15. AUTHORITY. Each party has full power and authority to enter into and perform this Agreement, and the person signing this Agreement on behalf of each has been properly authorized and empowered to enter into this Agreement. Each party further acknowledges that it has read the Agreement, understands it, and agrees that the Agreement is binding upon the parties hereof, their successors and assigns.

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16.	or permitted hereunder s	shall be in writing or transmitted by	consent or other communication provided g and given by personal delivery or sent by telex, telegram, or facsimile, addressed to ed as follows:
	If to Customer: Seven Eleven Distribution 5445 – 8 th Street N.E. Calgary, Alberta, Canada	•	If to Digiflex: Digiflex Information Systems Inc. 2611 Venables Street Vancouver, BC, Canada V5K 2R4
	any such communication to the other party in the deemed to have been re- by telex, telegram or fac receipt.	n by giving ten (1 e manner proscri ceived on the dat simile or if doub	nange its address for purposes of receipt of 0) days prior written notice of such change bed above. Any notice so given shall be e on which it was delivered or transmitted to registered mail, on the date of authorized
	IN WITNESS WHEREC	OF, the parties have	ve caused this Agreement to be executed
	on this	day of in the pres	in the year of ence of:
Cor 544	en Eleven Distribution (p. 5 – 8 th Street N.E. gary, Alberta, Canada		Digiflex Information Systems Inc. 2611 Venables Street Vancouver, BC, Canada V5K 2R4
			M.Z.MARDUKHI
	Name		Name
			President
	Title		Title
			12-Nov-2024
	Date		Date

Authorized Signatory

Authorized Signatory





MAINTENANCE AGREEMENT

- 1. **DEFINITIONS.** In this Maintenance Agreement, unless there is something in the subject matter or context inconsistent therewith, the following terms, words and expressions shall have the meanings ascribed to them as follows:
 - A. "New Module" means a module, program, modification or enhancement, other than an Update, development by Digiflex and which, in Digiflex's opinion, is substantially different from the Software or any module or application thereof and which Digiflex sells or proposes to sell to third parties;
 - B. "Update" means an update, error correction, modification or enhancement of or in respect of the Software and includes a complete rewritten version or release of the Software.
- 2. AGREEMENT. Upon the terms and subject to the conditions herein set forth, Digiflex agrees to provide to Customer and Customer agrees to accept the Maintenance Services. The term of this Maintenance Agreement shall begin upon installation of Software into a production environment. However that this Maintenance Agreement will be automatically renewed for successive one year terms upon terms to be agreed upon by the parties at the time of renewal unless notice of termination in writing is given by either party to the other at least thirty (30) days prior to the expiration of the term hereof or any renewal in which case this Maintenance Agreement shall terminate at the end of such term or renewal.
- 3. CHARGES. The customer shall pay an annual maintenance fee for services commencing upon installation of Software into a production environment. The maintenance fee shall be \$807,000.00 (eight hundred and seven thousand dollars) for 1 year, paid in advance. Additional Maintenance fees will apply in the event that Software is installed in multiple branches on additional Server Systems as specified in Table 2.

4. MAINTENANCE SERVICES

- A. Digiflex shall provide the following services during the term hereof:
 - i) Operating System Compatibility. Customer agrees to accept, implement and install all Updates provided to Customer under subparagraph (ii), as well as the same release or version of the



Designated Equipment (meaning the computer hardware designated in the Software License To Use Agreement) in connection therewith as may be installed by Digiflex on its corresponding computer equipment. Digiflex's obligation to provide Maintenance Services shall terminate without notice to Customer if Customer shall fail to install the same release, or two previous updates, of the operating system as Digiflex shall have installed on its system, or if Customer shall install a more recent release of the operating system than Digiflex shall have installed.

Updates. Digiflex shall provide to Customer any Updates for the Software when such Updates are developed or published by Digiflex and made generally available to other licensees of the Software at no additional cost. Any New Modules developed or published by Digiflex will be offered to Customer at Digiflex's then current rates. All Updates shall become part of the Software, and Digiflex shall be free to offer these Updates to other persons. The determination of whether a New Module will be made generally available to licensees at no additional cost or will be made available only for an additional cost is the sole and exclusive right of Digiflex.

Any changes to program logic made under this Maintenance Agreement and which are to be provided to Customer shall be provided on a machine-readable medium specified by Customer. Customer shall pay the cost of any such media (including shipping charges) provided by Digiflex, in addition to any other charges required to be paid under this Maintenance Agreement.

Digiflex shall not remove any functionality from the Software if the said functionality is being used by the Customer.

Subject to paragraph (E) below, Digiflex shall be responsible for its out-of-pocket costs in correcting a Software error at Customer's premises.

iii) Hotline Service. Digiflex shall provide Customer remote telephone access to Digiflex personnel on a 7 x 24 basis with respect to use of the Software. In providing such service, Digiflex will respond to a request from Customer, but not necessarily correct any error, within four (4) business hours of Customer's request.

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- B. Digiflex representatives will have full access to the Software in order to effect the necessary Maintenance Services, and for these purposes Customer shall be responsible for providing all necessary ports, dial-in lines and compatible media at Customer's site and cost, and allow physical access to the Customer's site when required to perform maintenance On-Site.
- C. Digiflex makes no express or implied warranties, including any with respect to merchantability and fitness for a particular purpose, with respect to the Maintenance Services. Digiflex does not represent or warrant that the Maintenance Services will be capable of achieving any particular result or results in the business or operations of Customer, or that the operation of the Software will be uninterrupted, or that all programming errors can be found in order to be corrected; however, Digiflex will use its best efforts to attempt to identify and correct such errors including, if appropriate in the circumstances, sending qualified personnel to Customer's business premises. In no event shall Digiflex be liable to Customer in damages, nor shall Digiflex be liable for damages in respect of special, incidental, indirect or consequential loss or lost profits, even if Digiflex has been advised of the possibility of such damages.
- D. Customer agrees to read and be familiar with all Supporting Documentation provided by Digiflex with or in connection with the Software, and agrees to ensure that its users have sufficient operating knowledge of the Software. Customer acknowledges that there is no obligation on the part of Digiflex, except to the extent specifically set out herein, in the Software License To Use Agreement, or otherwise agreed in writing by Digiflex, to provide any training or instruction to Customer or its employees with respect to the Software.
- E. Notwithstanding anything herein contained, if Digiflex determines in good faith in the course of performing any Maintenance Services that an error, problem or question raised by Customer in connection with the Software is a direct result of input of incorrect data or command by Customer, Customer shall reimburse Digiflex for its expenses in responding to Customer's inquiry and shall pay Digiflex a fee calculated at Digiflex's then current rates for such services.



5. MAINTENANCE CHARGES. The annual rate for Maintenance Charges shall be firm for the period of this Agreement. Subsequent annual Maintenance Charge renewals, as provided under paragraph 3, may be increased or decreased by Digiflex providing that Digiflex has given Customer written notice of such increase or decrease not less than thirty (30) days prior to the end of the then current term of the Maintenance Agreement. The percentage increase, if any, in annual Maintenance Charges over those for the preceding year shall not exceed the percentage increase in the Consumer Price Index for the same period as published by Statistics Canada for the City of Calgary, or failing which, for the Province of Alberta, or failing which, for Canada.

In the event that Digiflex should breach the terms of this Maintenance Agreement, such breach not to be correct following thirty (30) days notice of such by Customer, Digiflex shall return to Customer fees paid annually in advance for Maintenance Services, calculated on a pro-rated basis.

IN WITNESS WHEREOF, the parties have caused this Agreement to be execut		
on thisday of in the year of In the presence of:		
Seven Eleven Distribution Canada Corp. 5445 – 8 th Street N.E. Calgary, Alberta, Canada T2K 5R9	Digiflex Information Systems Inc. 2611 Venables Street Vancouver, BC, Canada V5K 2R4	
Name	M. Z. MARDUKHI Name	
Title	President Title	
Date	12. Nov-2524 Date	
Authorized Signatory	M.K.M.W.D. Authorized Signatory	



RATE SCHEDULE

1. RATES

The rates will be based upon the following table of Digiflex employee position. Digiflex rates are subject to an annual review.

Table B-1

	Hourly	Daily
Analysis & Design	\$295.00	\$2300.00
Project Management	\$295.00	\$2300.00
Programming	\$250.00	\$1900.00
Technical Support	\$250.00	\$1900.00
Training and Installation	\$250.00	\$1900.00

2. MINIMUM ON-SITE RATE

Minimum On-Site Rate within the City of Calgary shall be 4 hours based on the hourly rate schedule as specified in Table B-1. The Minimum On-Site Rate outside the City of Calgary shall be 1 day based on the daily rate schedule as specified in Table B-1.

In the event of traveling being required by Digiflex employees to Customer locations outside of Calgary, Alberta, the Customer shall pay all reasonable expenses incurred by Digiflex employees. This is separate from Rates specified in Table B-1.

3. MINIMUM OFF-SITE RATE.

Minimum Off-Site Rate shall be 2 hours based on the hourly rate schedule as specified in Table B-1.

This is Exhibit "K", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta

ALEX JAY SINCLAIR
Commissioner for Oaths/Notary Public
In and For the Province of Alberta

Alex Jay Sinclair Student-et-Lew From: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Sent: Thursday, November 14, 2024 11:38 AM

To: Buchanan, Joshua Graham (Josh) < Joshua. Buchanan@7-11.com>

Subject: RE: DigiFlex Maintenance Renewal

Good morning Joshua,

I have attached our invoices for license fees and one year of maintenance services for SEDCC; please ensure they get paid as they are due upon receipt.

And another reminder: our helpdesk services invoice is way overdue; please have its payment sent today so we can continue to provide those services.

Regards,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

Phone:

+1 (604) 720-0485

Email: WWW:

mardukhi@digiflex.ca

HTTPS://www.digiflex.ca/





2611 Venables Street Vancouver, British Columbia, Canada V5K 2R4 Email: AR@digiflex.ca GST Number: 136104874

7-Eleven Distribution Canada

5445 8th Street NE

2 LOS

Calgary, Alberta Canada

-0

5445 8th Street NE Calgary, Alberta Canada **ω** エ... ட

7-Eleven Distribution Canada T2K 5R9

TERMS: 7 DAYS

CARRIER:

ROUTE/STOP:

_

SALESREP:

CLASS and ProCLASS License Fee

INVOICE NO.

CUSTOMER NO. 512

INVOICE DATE 01-N0V-24

NVOICE

REFERENCE: WAREHOUSE:

400000.00 400000.00 30000.00 100.00 2000000.00 400000.00 200.00 200.00 200.00 150.00 4000.00 4000.00 4000.00 3000.00 2000.00 SHIPPING WEIGHT 100 1000 100 100 100 1000 SEDCC SEDCC - SEDCC - SEDCC - SEDCC DESCRIPTION CLASS Bank Rec License Fee CLASS A/R License Fee CLASS A/P License Fee CLASS G/L License Fee ProCLASS License Fee 2003 2004 2001 2002

3230000.00

161500 Freight

1310

TOTALS:

0.00

Please Pay 3391500.00



2611 Venables Street Vancouver, British Columbia, Canada V5K 2R4 Email: AR®digiflex.ca GST Number: 136104874

7-Eleven Distribution Canada

5445 8th Street NE

SO _ D

5445 8th Street NE Calgary, Alberta **⊢** 0 or_a

7-Eleven Distribution Canada T2K 5R9 Canada

TERMS: 7 DAYS

CARRIER:

1

ROUTE/STOP:

-

SALESREP:

T2K 5R9

Calgary, Alberta

Canada

CLASS/ProCLASS Maintenance Fee 01-Nov-2024 to 31-Oct-2025

PAGE

INVOICE NO.

CUSTOMER NO.

INVOICE DATE 01-N0V-24

NVOICE

REFERENCE WAREHOUSE:

100000.00 7500.00 0.00 100000.00 500000.00 100000.00 40375.00 807500.00 50.00 50.00 50.0037.50 25.00 Freight 750.00 500.00 1000.00 1000.00 1000.00 SHIPPING 100 100 1310 1000 S 5 5 C 1000 TOTALS: - To 31-0ct-25 - To 31-0ct-25 - To 31-0ct-25 - To 31-Oct-25 - To 31-Oct-25 DESCRIPTION CLASS Bank Rec Maintenance Fee CLASS A/R Maintenance Fee CLASS A/P Maintenance Fee CLASS G/L Maintenance Fee ProCLASS Maintenance Fee 1003 1005 1001 1002 1004 REFERENCE

Please Pay 847875.00

This is Exhibit "L", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta

ALEX JAY SINCLAIR
Commissioner for OetharNotary Public
In and For the Province of Alberta
Alex Jay Sinclair
Student-et-Law

From: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Sent: Tuesday, December 03, 2024 12:09 PM

To: Buchanan, Joshua Graham (Josh) < Joshua.Buchanan@7-11.com>

Subject: RE: DigiFlex Maintenance Renewal

Importance: High

Good day Joshua,

Based on the lack of response, or even acknowledgment, of our new license agreement and 3 overdue invoices, we can only assume that your Epicor implementation project has finally been completed and you no longer need our systems or services.

If this is the case, please inform Wallace & Carey of this change and initiate the destruction of our software and documentation at Wallace & Carey, as stipulated in point 5 of our license agreements. As per the last paragraph of point 5, please send us a letter conforming that this destruction has been completed.

Regards,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

Phone:

+1 (604) 720-0485

Email:

mardukhi@digiflex.ca

www:

HTTPS://www.digiflex.ca/

This is Exhibit "M", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta

ALEX JAY SINCLAIR
Commissioner for Oaths/Notary Public
In and For the Province of Alberta

Alex Jay Sinclair Sudmi-ektor From: Mohamad Zähed Mardukhi

Sent: Tuesday, December 03, 2024 2:06 PM

To: 'jknight@ksvadvisory.com' <jknight@ksvadvisory.com>

Subject: 7-Eleven / Wallace & Carey

Good afternoon Jason,

I just listened to your voice message and thought an email will be more efficient than calling you back.

First, we have not threatened any termination, rather deduced from the lack of response or even acknowledgement from 7-Eleven to multiple emails that they no longer need our software or services. We were expecting this to happen even before 7-Eleven was involved since Wallace & Carey decided to implement another ERP system almost 3 years ago. So we have been expecting this and have planned our future without Wallace & Carey for some time now, although we are ready and able to reorganize again if 7-Eleven decides to use our software.

As for who owns or controls Wallace & Carey, all indications are 7-Eleven has effectively taken over the operations for more than a year now. They even requested that we set up a new company named "7-Eleven Distribution Canada Corporation" (SEDCC) on our ERP system starting in January 2025 (see the $1^{\rm st}$ attached email from July 2024). We remined them that our license is not transferable and that the new company requires a new license; they did not proceed with the request.

We then received an email from 3 people at 7-Eleven, with not a single Wallace & Carey person copied in, requesting a renewal of our maintenance agreement (see bottom of the 2nd attached email chain). We responded that our Helpdesk services agreement is the only one that is not directly related to a software license and could be renewed without delay. We then asked who we should bill for this service and they responded with "Seven Eleven Distribution Canada Corporation" (see top of the 2nd attached email). We issued the invoice right away and it remains unpaid as of today (overdue by more than a month).

Even according to paragraphs 15 and 16 of an affidavit on your web site (which we only discovered in November 2024), Wallace & Carey was purchased by 7-Eleven Canada in November 2023 (so our license agreement with Wallace & Carey should not have been in effect from that

point in time):

15. Following the SISP, 7-Eleven Canada, Inc. (the "Purchaser") and the Applicants entered

into a purchase and sale agreement (the "Sale Agreement"). The Sale Agreement was for the

sale of the Applicants' personal property and equipment assets located in Alberta and British

Columbia and the intellectual property, technology, software and systems relating to the entire

Logistics Companies' logistics/distribution business across Canada. The Applicants are

continuing to operate in various provinces across Canada, including BC, Alberta, Saskatchewan,

Manitoba and Ontario.

16. Pursuant to the Sale Agreement and concurrent with the closing of that transaction, the

Applicants and the Purchaser entered into a transition services agreement ("TSA") pursuant to

which Wallace & Carey continues to provide logistics services to the Purchaser in accordance

with the terms and conditions contained therein. Pursuant to the TSA, the Purchaser is required

to fund substantially all of Wallace & Carey's and CM I's costs from and after the effective closing

time, being 12:01 a.m. on November 19, 2023.

We had an excellent relationship with Wallace & Carey for over 23 years and this has been reflected in our extremely favourable rates and exceptional service levels. Our license agreement with Wallace & Carey explicitly states that it is not transferable in its very first paragraph, and our special rates do not apply to 7-Eleven.

It appears that 7-Eleven did not realize our license agreement is not transferable until we reminded them of this fact. They now want to pretend they are Wallace & Carey to avoid paying licensing and maintenance fees.

We have no desire to take this matter to litigation and hope that 7-Eleven does the right thing by signing our license agreement (sent on November 12, 2024), and pays our 3 overdue invoices. But we are ready and confident to proceed otherwise if needed.

If you respond, please do so via email as I often do not pick up phone calls from numbers that are not in my contacts list.

Regards,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.
Phone: +1 (604) 720-0485

Email:

mardukhi@digiflex.ca

www:

HTTPS://www.digiflex.ca/





From:

Heather Miller

To:

Mohamad Zähed Mardukhi

Cc:

Cliff Harrison

Subject:

New Company - ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank Reconciliation

Date:

Thursday, July 04, 2024 11:02:51 AM

Attachments:

image001.png

Hello Mohamad,

We have a request to setup a completely separate ERP system using Digiflex software for our new distribution company.

This system will operate temporarily from Jan 1st, 2025 to March 31st, 2025 (with a possible extension to June 30th, 2025).

The goal is to wind down Wallace & Carey so no invoices will be moved to the new distribution company.

Can you please provide a quote for the development, test and go-live support and ongoing maintenance and support agreements - details below:

This new company will require the following from WC:

- 1. Active items (item groups, families, family groups, customer guides)
- 2. Active customers and vendors
- 3. Item and customer cross references
- 4. WC users in group 1 and 3
- 5. Email groups, printers
- 6. Active GL accounts (list will be provided)
- 7. All sales reps, buyers, carriers, routes, stops, drivers, warehouses, locations and sections, reason codes
- 8. Customer item retails/classes, markups, add programs, promotional allowances, contracts,
- 9. Sales history required to determine demand forecasting for new purchases
- 10. Open orders and purchase orders
- 11. AR, AP, GL, Bank, Inventory balances (qty and \$'s) by warehouse
- 12. Rebrand to new company name and logo (screens, forms, reports)
- 13. System setup same setup and processors with exception of accounting periods, fiscal year, bank accounts these will be by calendar month, calendar year, scotia bank accounts only
- 14. Setup separate folder structure/logicals for output/input of data

We would like to have the new system available with a point in time setup including master data/balances loaded for testing by November 18^{th} , 2024 and then reload/update master data/balances for go-live on Jan 1^{st} , 2025.

Please provide your recommendations on anything you believe we may need or have missed stating

above.

Thank you for your assistance!

Heather



Heather MillerDirector, Information Technology
5445 8th St NE | Calgary, AB | T2K 5R9
www.wacl.com

Follow **wallaceandcarey** on social media #CareyKindness #WallaceAndCarey100 #MovingCanadiansForwardSince1921

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From:

Buchanan, Joshua Graham (Josh)

To: Cc: Mohamad Zähed Mardukhi; Naik, Anvaya Pradeep Hernandez, Christopher M; Raya, Kendra Monique

Subject:

RE: DigiFlex Maintenance Renewal Thursday, October 24, 2024 11:33:35 AM

Date:

image001.png

Attachments:

image002.png image003.png

Mohammed,

Seven Eleven Distribution Canada Corporation will have the same address in Calgary that W&C has had in the past.

Thank you,

Josh Buchanan

From: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Sent: Thursday, October 24, 2024 12:30 PM

To: Naik, Anvaya Pradeep <Anvaya.Naik@7-11.com>; Buchanan, Joshua Graham (Josh)

<Joshua.Buchanan@7-11.com>

Cc: Hernandez, Christopher M < Christopher. Hernandez@7-11.com>; Raya, Kendra Monique

<Kendra.Raya@7-11.com>

Subject: RE: DigiFlex Maintenance Renewal

External - Potential security risk - Exercise caution

Hello Anvaya,

We are still awaiting the bill-to information requested/mentioned below.

Thanks,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

Phone:

+1 (604) 720-0485 mardukhi@digiflex.ca

Email: WWW:

HTTPS://www.digiflex.ca/

From: Naik, Anvaya Pradeep < Anvaya. Naik@7-11.com>

Sent: October 24, 2024 10:28

To: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca >; Buchanan, Joshua Graham (Josh)

<Joshua.Buchanan@7-11.com>

Cc: Hernandez, Christopher M < Christopher. Hernandez@7-11.com >; Raya, Kendra Monique

<<u>Kendra.Raya@7-11.com></u>

Subject: RE: DigiFlex Maintenance Renewal

hy

Hello @Mohamad Zähed Mardukhi,

Hope all is well! Just wanted to follow up with you on our renewal quote request. Can you let us know the ETA for when you will be able to share the renewal quote?

Thank you

Regards,

Anvaya Naik | 7-Eleven, Inc | Store Support Center

Sr. Sourcing Manager| Strategic Sourcing | Enterprise Tech and Digital 500 Speedway Dr., Enon, OH 45323

O (937)-244-7339 | C (217) 979-5283 | E Anvaya. Naik@7-11.com

Co-Lead | 7-Eleven Network of Asian & Pacific Islander Professionals

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From: Naik, Anvaya Pradeep

Sent: Tuesday, October 15, 2024 3:52 PM

To: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>; Buchanan, Joshua Graham (Josh)

< Joshua. Buchanan@7-11.com>

Cc: Hernandez, Christopher M < Christopher M < Christopher M < Christopher.Hernandez@7-11.com>; Raya, Kendra Monique

<Kendra.Rava@7-11.com>

Subject: RE: DigiFlex Maintenance Renewal

Hi Mohammad,

Thank you for the note and yes, we would like to continue with both the license maintenance and the help desk support portion. 7-Eleven does not intend to buy net new license agreement. There is also no immediate intent or capacity to move to your new ERP system. Our attorneys are reviewed and confirmed that the existing Wallace and Carey contracts will be in full force and effect on its current terms., I would recommend checking with your internal legal department to make sure you are considering that when you send us the order form/invoice.

@Buchanan, Joshua Graham (Josh) can you please confirm the bill to for Mohammad.

Thank you Regards,

Anvaya Naik

Sr. Manager| Strategic Sourcing | Enterprise Tech and Digital

7-Eleven, Inc. | Store Support Center



500 Speedway Dr., Enon, OH 45323 Cell: (937)-244-7339, M: (217) 979-5283

Email: Anvaya.Naik@7-11.com

Co-Lead | 7-Eleven Network of Asian & Pacific Islander

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From: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Sent: Tuesday, October 15, 2024 2:06 PM

To: Naik, Anvaya Pradeep < Anvaya. Naik@7-11.com>

Cc: Buchanan, Joshua Graham (Josh) < <u>Joshua.Buchanan@7-11.com</u>>; Hernandez, Christopher M

<<u>Christopher.Hernandez@7-11.com</u>>; Raya, Kendra Monique <<u>Kendra.Raya@7-11.com</u>>

Subject: RE: DigiFlex Maintenance Renewal

External - Potential security risk - Exercise caution

Good day Anvaya,

It appears that for all intent and purposes Wallace & Carey no longer exists as a legal entity, or at best, it has become a division of 7-Eleven. The "Wallace & Carey transactions" that you mention below are almost all for 7-Eleven businesses.

We currently have two agreements with Wallace & Carey: A software Maintenance Agreement that started in May 2000, and a Helpdesk Level 2 support agreement that started in June 2008 (at \$7,000 per month, more than 16 years ago) where we provide helpdesk support for both Digiflex products, the OpenVMS operating system, and the Itanium servers on a 7 x 24 basis.

We are awaiting advice regarding renewal of the existing <u>Maintenance</u> <u>Agreement</u> because a new License Agreement with 7-Eleven may be required before we can renew that agreement. Just as an aside, if 7-Eleven purchases a new license agreement, there will be no restrictions and 7-Eleven can transfer the Wallace & Carey business to a new instance of our ERP system under SEDCC and change its fiscal structure as needed.

The <u>Helpdesk Level 2</u> support agreement is not directly related to our licensing agreement so we can offer renewal of that agreement to 7-Eleven for another year at \$192,000 per year. If you are interested in

renewing this agreement, please send me the 7-Eleven bill-to information and we will send you an invoice.

Regards,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

Phone: +1 (604) 720-0485

Email: mardukhi@digiflex.ca

WWW: <u>HTTPS://www.digiflex.ca/</u>

From: Naik, Anvaya Pradeep < Anvaya Naik@7-11.com>

Sent: October 8, 2024 06:57

To: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Cc: Buchanan, Joshua Graham (Josh) < <u>Joshua.Buchanan@7-11.com</u>>; Hernandez, Christopher M < <u>Christopher.Hernandez@7-11.com</u>>; Raya, Kendra Monique < <u>Kendra.Raya@7-11.com</u>>

Subject: RE: DigiFlex Maintenance Renewal

Morning <u>@Mohamad Zähed Mardukhi</u>, 7-Eleven Canada will be the buying entity but please note that only Wallace &Carey transactions will be carried on Digi flex.

Thank you Regards,



Anvaya Naik

Sr. Manager| Strategic Sourcing | Enterprise Tech and Digital

7-Eleven, Inc. | Store Support Center

500 Speedway Dr., Enon, OH 45323

Cell: (937)-244-7339, M: (217) 979-5283

Email: Anvaya.Naik@7-11.com

Co-Lead | 7-Eleven Network of Asian & Pacific Islander

Professionals

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From: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Sent: Monday, October 7, 2024 4:21 PM

To: Naik, Anvaya Pradeep < Anvaya. Naik@7-11.com>

Cc: Buchanan, Joshua Graham (Josh) < <u>Joshua.Buchanan@7-11.com</u>>; Hernandez, Christopher M

<<u>Christopher.Hernandez@7-11.com</u>>; Raya, Kendra Monique <<u>Kendra.Raya@7-11.com</u>>

Subject: RE: DigiFlex Maintenance Renewal

External - Potential security risk - Exercise caution

Good afternoon Anvaya,

Will these agreements be with Wallace & Carey or with 7-Eleven? I do not know if Wallace & Carey still exists (or will exist in 2025) as a legal entity.

Regards,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

Phone: Email: +1 (604) 720-0485

mardukhi@digiflex.ca

WWW:

HTTPS://www.digiflex.ca/

From: Naik, Anvaya Pradeep < Anvaya. Naik@7-11.com>

Sent: October 7, 2024 10:12

To: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Cc: Buchanan, Joshua Graham (Josh) < <u>Joshua.Buchanan@7-11.com</u>>; Hernandez, Christopher M < <u>Christopher.Hernandez@7-11.com</u>>; Raya, Kendra Monique < <u>Kendra.Raya@7-11.com</u>>

Subject: DigiFlex Maintenance Renewal

Hello Mohamad.

I am part of the 7-Eleven Sourcing team. Our business team has requested that we request maintenance renewal quote for 1 year term of existing Digiflex licenses that were acquired as part of the Wallace and Carey contract. Could you please send us the quote for that?

Let us know if you have any questions or concerns

Thank you Regards,



Anvaya Naik

Sr. Manager| Strategic Sourcing | Enterprise Tech and Digital

7-Eleven, Inc. | Store Support Center

500 Speedway Dr., Enon, OH 45323

Cell: (937)-244-7339, M: (217) 979-5283

Email: Anvaya.Naik@7-11.com

Co-Lead | 7-Eleven Network of Asian & Pacific Islander

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This is Exhibit "N", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta

ALEX JAY SINCLAIR
Commissioner for Oaths/Notary Public
In and For the Province of Alberta

Alex Jay Sinclair Student-et-Law



From:

Gagnon, Angeline

To:

Mohamad Zähed Mardukhi

Cc:

Thompson, Natalie

Subject:

Software License Agreement between DigiFlex Information Systems Inc. and Wallace & Carey Inc. [IWOV-

LEGAL.FID4364182]

Date:

Tuesday, December 03, 2024 2:40:45 PM

Attachments:

image001.png

2024 12 03 - LT Digiflex Information Systems Inc.,pdf

Please see the attached correspondence sent on behalf of Jeffrey Oliver.

Thank you,



ANGELINE GAGNON

Legal Administrative Assistant to +1 587 441 7624

e: agagnon@cassels.com

Cassels Brock & Blackwell LLP | cassels.com Suite 3810, Bankers Hall West, 888 3rd Street SW Calgary, Alberta T2P 5C5 Canada

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My

December 3, 2024

Via Email (mardukhi@digiflex.ca)

DigiFlex Information Systems Inc. 2611 Venables Street Vancouver, BC V5K 2R4 joliver@cassels.com tel: +1 403 351 2921

file # 54670-3

Attention:

Mohamad Zähed Mardukhi

Dear Sir:

Re: Court File Number 2301-08305

ITMO the Compromise or Arrangement of Wallace & Carey Inc., Loudon Bros Limited and

Carey Management Inc. (the "CCAA Proceedings")

Software License Agreement between DigiFlex Information Systems Inc. ("DigiFlex") and

Wallace & Carey Inc. ("WCI") dated August 19, 2013 (the "Agreement")

We are counsel to KSV Restructuring Inc. in its capacity as Court-appointed Monitor (in such capacity, the "Monitor") of WCI, Loudon Bros Limited ("LBL"), and Carey Management Inc. ("CMI" and together with WCI and LBL, the "Companies"). We write further to various email exchanges between yourself and representatives of WCI and/or 7-Eleven Canada, Inc. ("7-Eleven"), and in particular, your emails dated September 9, 2024, November 4, 2024 and November 25, 2024 (the "Renewal Emails").

We are not aware of DigiFlex having retained legal counsel on this matter. However, we strongly encourage you to do so.

In your email correspondence dated November 4, 2024 you state that "...Wallace & Carey became a division of 7-Eleven as of November 2023...". This is incorrect. During the course of the CCAA Proceedings, subject to the terms of the Amended and Restated Initial Order granted by the Court of King's Bench of Alberta (the "Court") in the CCAA Proceedings on June 30, 2023 (the "ARIO"), WCI has continued to operate in the ordinary course of business. While 7-Eleven is currently funding the WCI business during the CCAA Proceedings pursuant to a Transition Services Agreement dated November 21, 2023, 7-Eleven is not the subject of the CCAA Proceedings, and the Agreement has not been assigned to 7-Eleven. Rather, WCI remains party to the Agreement, and 7-Eleven remains a separate legal entity from WCI.

We wish to direct your attention to paragraph of the ARIO, pursuant to which suppliers are compelled to provide services to WCI during the CCAA Proceedings in accordance with the terms of existing agreements. Paragraph 19 reads (emphasis added):

- 19. During the Stay Period, all persons having:
 - (a) statutory or regulatory mandates for the supply of goods and/or services; or
 - (b) oral or written agreements or arrangements with the [Companies], including without limitation all supply arrangements pursuant to purchase orders and



December 3, 2024 Page 2

historical supply practices, **computer software**, communication and other data services, centralized banking services, payroll services, insurance, transportation, services, utility or other services to the Business or the [Companies],

are hereby restrained until further Order of this Court from discontinuing, altering, interfering with, suspending or terminating the supply of such goods or services as may be required by the [Companies] or exercising any other remedy provided under such agreements or arrangements. The [Companies] shall be entitled to the continued use of their current premises, telephone numbers, facsimile numbers, internet addresses and domain names, provided in each case that the usual prices or charges for all such goods or services received after the date of this Order are paid by the [Companies] in accordance with the payment practices of the [Companies], or such other practices as may be agreed upon by the supplier or service provider and each of the [Companies] and the Monitor, or as may be ordered by this Court.

Further, paragraph 18 of the ARIO reads (emphasis added):

18. During the Stay Period, **no person shall** accelerate, suspend, discontinue, **fail to honour**, alter, interfere with, repudiate, **terminate** or cease to perform **any right**, **renewal right**, **contract**, **agreement**, **licence or permit in favour of or held by the [Companies]**, except with the written consent of the [Companies] and the Monitor, or leave of this Court.

A copy of the ARIO is enclosed for your reference.

The Renewal Emails make demand for renewal at a significantly increased price. Your proposed price increase and the termination by you of the Agreement is expressly prohibited by paragraphs 18 and 19 of the ARIO.

If DigiFlex continues to pursue either price increases or a termination of the Agreement, the Monitor will bring an application to hold DigiFlex in contempt of Court on the basis that those actions are contrary to the ARIO. In such a hearing, the Monitor would also seek costs payable by DigiFlex to WCI on a solicitor and client own basis, and potentially damages.

Notwithstanding that DigiFlex could be required by the Court to provide its services at the rates set out in the Agreement, WCI has advised the Monitor that it is prepared to engage in good faith discussions with DigiFlex, with the intention of negotiating a one-year renewal of the Agreement on such terms.

Please contact Jason Knight at jknight@ksvadvisory.com not later than <u>5:00 PM (MT) on December 6, 2024</u> (the "Deadline") to discuss terms for renewal of the Agreement that are agreeable to all parties and in alignment with the ARIO.

If we do not hear from you prior to the Deadline, the Companies, with the support of the Monitor, will prepare a Court application to compel your cooperation.



December 3, 2024 Page 3

Yours truly,

Cassels Brock & Blackwell LLP

)affrey Oliver

Jeffrey Oliver

Partner

JO/ag Enclosure

LEGAL*66795391.1

py

This is Exhibit "O", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta

ALEX JAY SINCLAIR
Commissioner for Oaths/Notary Public
In and For the Province of Alberta

Alex Jay Sinclair Student-et-Lew From: Sent: Chris McKenzie <mckenziec@wacl.com> Wednesday, December 04, 2024 9:09 AM

To:

Help

Cc:

Cliff Harrison

Subject:

Additional Records to table(s)

Good morning, Digiflex Help Desk.

Our users are receiving the following message when attempting to add a new GL account in Class GL:

G/L WACI 6.2	Add Accounts
SINOF error: File is 1	full
1 ACCOUNT : 4001513	15 EXCH CODE : 0
2 TYPE : 1	16 UNIT BAL 1 :
3 SUBSYSTEM : 1	17 UNIT BAL 2 :
	18 UNIT MES 1 :
4 R.C.C. : 1	19 UNIT MES 2 :
5 DOWN FROM : SEDCC	20 P/P CODE 1 :
6 PRIOR TO :	21 P/P CODE 2 :
7 DOWN TO :	
8 PERCENT : 0.00%	22 FLAGS :
9 LOW LIMIT :	0.00
10 HIGH LIMIT:	0.00
11 LOW HITS : 0	
12 HIGH HITS : 0	
- was a real volta (Fig. 1 G) .	
13 SHORT DESC: AUDIT AD	J NMO Groc 3P
14 LONG DESC : AUDIT AD	OJ NMO Groc 3P
CORRECT: Y	7-Eleven Distribution CC
	· CIOYON DISK IDUCTOR CC

They are requesting space for an additional 4000 records. Could you please make this adjustment to the necessary table(s)?

As always, thank you in advance for your assistance.

-- Chris

This is Exhibit "P", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta

ALEX JAY SINCLAIR
Commissioner for Oetha/Notary Public
In and For the Province of Alberta

Alex Jay Sinclair Student-et-Law

Mohamad Zähed Mardukhi

From: Sent:

Mohamad Zähed Mardukhi December 6, 2024 11:20

To:

Oliver, Jeffrey

Cc:

Thompson, Natalie; 'Buchanan, Joshua Graham (Josh)'; Jason Knight; Bobby Kofman

(bkofman@ksvadvisory.com)

Subject:

RE: Software License Agreement between DigiFlex Information Systems Inc. and Wallace

& Carey Inc. [IWOV-LEGAL,FID4364182]

Jeffrey,

We did not just dream up the need for a new software license and the types of license fees involved, you can ask Wallace & Carey for emails initiated by Heather Miller starting on July 4, 2024. No one from 7-Eleven was copied onto these emails.

A second set of emails were initiated by Anvaya Naik at 7-Eleven on October 7, 2024. No one from Wallace & Carey was copied onto these emails. This begs the question: if Wallace & Carey is our client, why is 7-Eleven asking us for our invoices, and to have them billed to 7-Eleven?

Instead of acknowledging the need for a new license, 7-Eleven decided to hide behind CCAA and Wallace & Carey, and now they seem to be trying to set up the 7-Eleven Distribution Canada business inside the existing Wallace & Carey ERP databases.

Our stand on this matter remains unchanged from what I had specified in my email yesterday. Please stop sending me legal advice along with threats.

Should this matter go to court, and regardless of its outcome, there will be a zero chance of us providing our services beyond January 1, 2025. Slavery was abolished long ago.

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

Phone:

+1 (604) 720-0485

Email:

mardukhi@digiflex.ca

WWW:

HTTPS://www.digiflex.ca/

From: Oliver, Jeffrey <joliver@cassels.com>

Sent: December 6, 2024 08:18

To: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Cc: Thompson, Natalie <nthompson@cassels.com>; 'Buchanan, Joshua Graham (Josh)' <Joshua.Buchanan@7-

11.com>; Jason Knight < jknight@ksvadvisory.com>; Bobby Kofman (bkofman@ksvadvisory.com)

<bkofman@ksvadvisory.com>

Subject: RE: Software License Agreement between DigiFlex Information Systems Inc. and Wallace & Carey Inc. [IWOV-LEGAL.FID4364182]

Mohamad,

We acknowledge receipt of your email. Unfortunately, you have chosen to ignore the content of our December 3rd letter, and continue to threaten to terminate services to Wallace and Carey in a fashion that is very clearly contrary to the terms of the Amended and Restated Order of the Court of King's Bench of Alberta dated June 30, 2023 (the "ARIO"), the terms of which you have had repeated notice of.

We note that the three invoices referenced below (and attached) for which you demand payment total approximately \$4.44 million from 7-Eleven Distribution Canada Inc. and are not justified by the terms of the License Agreement. We also note that if such invoices are not paid, you have threatened to make the ERP system unavailable to Wallace & Carey effective January 1, 2025. Not only is this conduct contrary to the ARIO, it is also in bad faith, and contrary to your obligation to act in good faith pursuant to section 18.6(1) of the CCAA. You are well aware that Wallace & Carey is operationally reliant on the ERP system and your intentional interference with that system will cause direct economic loss and damages to multiple parties, for which you will be liable.

In light of the foregoing, you have left the Monitor with no choice but to proceed with an urgent application before the Court of King's Bench of Alberta to seek an order of contempt, an injunction, and other forms of relief, including costs on a solicitor and client own basis against you and Digiflex. We urge you to retain counsel and reconsider your position, as courts typically take actions such as this very seriously, and can impose very considerable penalties and consequences on parties who are in contempt of court orders. If you require the names of local insolvency counsel to assist you, we would be pleased to provide you with that information.

Please advise us forthwith if you wish to reconsider your position, as we are now proceeding to book court time for the week of December 16th.

In the interest of time, we will not be responding to your points made about the purpose of the CCAA proceeding, but we disagree with them nonetheless.

Finally, if you would like to have a discussion to find a sensible and workable solution, please let us know. The Monitor would be pleased to try to facilitate a resolution.

Cassels

JEFFREY OLIVER (he/him/his)

Partner t: +1 403 351 2921 e. joliver@cassels.com

Cassels Brock & Blackwell LLP | cassels.com Suite 3810, Bankers Hall West, 888 3rd Street SW Calgary, AB T2P 5C5 Canada Services provided through a professional corporation

From: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Sent: Thursday, December 05, 2024 2:24 PM To: Oliver, Jeffrey < joliver@cassels.com>

Cc: Thompson, Natalie < nthompson@cassels.com; 'Buchanan, Joshua Graham (Josh)' < Joshua.Buchanan@7-11.com;

Jason Knight < iknight@ksvadvisory.com >

Subject: RE: Software License Agreement between DigiFlex Information Systems Inc. and Wallace & Carey Inc. [IWOV-

LEGAL.FID4364182] Importance: High

CAUTION: External Email

Good day,



Our multiple emails and invoices to 7-Eleven were ignored for weeks, and now we have this threatening letter from a legal team. As a result, we have decided that we will not waste any more time on this matter, and we will not engage our lawyer. The best (or worst) that you can do is to force Digiflex into bankruptcy which will then seriously jeopardize 7-Eleven and Wallace & Carey operations.

This whole process is an abuse of the CCAA. If the judge in this case was aware of just the 2 facts below, they would prevent any further extensions (and likely question past extensions):

- 1. On July 4, 2024 we were asked to set up a whole new company on our ERP system, while continuing with the Wallace & Carey ERP system as is. This is not an act for a company under creditor protection.
- 2. On December 4, 2024 we were asked to allow for up to 4000 new accounts in our General Ledger system, an almost 100% increase from pre-CCAA numbers. Again, not an act for a company under creditor protection.

Going forward, we see only 2 options:

- Our license agreement for 7-Eleven Distribution Canada Corporation (SEDCC), sent on November 12, 2024, is signed and our 3 overdue invoices are paid <u>by</u> <u>December 20, 2024</u>. SEDCC will then have the legal right to use our ERP as they see fit, for as long as they need, and they will have the same services and service levels we have provided to Wallace & Carey for over 24 years. Or,
- 2. We will continue to provide our support services to ensure continuous operation of our ERP system <u>until January 1, 2025</u> and then our support/maintenance/helpdesk services will end.

This is certainly not how we wanted our long-term relationship with Wallace & Carey to come to an end. We had expected that Wallace & Carey would have finished implementing the replacement for our ERP system and that we would have parted ways amicably a year or more ago.

7-Eleven is likely thousands of times bigger than Digiflex but our small size does not mean we can be pushed around. At this point we are ready to take this all the way to shutting down Digiflex rather than provide our software and services under threats and intimidation.

Regards,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

Phone: +1 (60

+1 (604) 720-0485

Email:

mardukhi@digiflex.ca

WWW: <u>HTTPS://www.digiflex.ca/</u>



This is Exhibit "Q", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta

ALEX JAY SINCLAIR
Commissioner for Oatha/Notary Public
In and For the Province of Alberta

Alex Jay Sinclair Student-et-Law



Mohamad Zähed Mardukhi

From: Sent:

Mohamad Zähed Mardukhi December 9, 2024 11:40

To:

Heather Miller

Cc:

'Buchanan, Joshua Graham (Josh)'

Subject:

FW: URGENT Request for Emergency Time on Commercial List - ITMO the Compromise or Arrangement of Wallace & Carey Inc., Loudon Bros Limited and Carey Management

Inc. | Court File Number 2301-08305 [IWOV-LEGAL.FID4364182]

Attachments:

2024 12 09 - LT Justice Simard and Justice Mah re Emergency Time on the Commercial

List.pdf

Importance:

High

Good morning Heather,

I just received the email below threatening court action to force us to provide support to 7-Eleven, even though we have never had a license or maintenance agreement with them. I had told them last week that should they proceed with court action, and regardless of its outcome, that we will not provide support beyond January 1, 2025.

This note is to let you know that we will take our systems though the usual calendar year-end processes (please confirm if you want us to do so) and then we will no longer be able to provide maintenance or helpdesk services after January 1, 2025.

7-Eleven will then continue to risk using our software systems without a license.

Regards,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc. Phone:

+1 (604) 720-0485

Email:

mardukhi@digiflex.ca

www:

HTTPS://www.digiflex.ca/

From: Thompson, Natalie <nthompson@cassels.com>

Sent: December 9, 2024 11:00

To: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Cc: Oliver, Jeffrey <joliver@cassels.com>; Gagnon, Angeline <agagnon@cassels.com>

Subject: FW: URGENT Request for Emergency Time on Commercial List - ITMO the Compromise or

Arrangement of Wallace & Carey Inc., Loudon Bros Limited and Carey Management Inc. | Court File Number

2301-08305 [IWOV-LEGAL.FID4364182]

Importance: High

Hi there,

Please see the attached correspondence, sent a few minutes ago.

Kind regards,

NATALIE THOMPSON (she/her/hers)

Associate

+1 587 441 3064

v: nthompson@cassels.com

Cassels Brock & Blackwell LLP | cassels com Suite 3810, Bankers Hall West, 888 3rd Street SW Calgary, Alberta T2P 5C5 Canada

From: Gagnon, Angeline <agagnon@cassels.com>
Sent: Monday, December 09, 2024 11:56 AM

To: CommercialCoordinator KBJCalgary < CommercialCoordinator. KBJCalgary@albertacourts.ca>

Cc: Oliver, Jeffrey <joliver@cassels.com>; Thompson, Natalie <nthompson@cassels.com>

Subject: URGENT Request for Emergency Time on Commercial List - ITMO the Compromise or Arrangement of Wallace

& Carey Inc., Loudon Bros Limited and Carey Management Inc. | Court File Number 2301-08305 [IWOV-

LEGAL.FID4364182]
Importance: High

Please see the attached correspondence sent on behalf of Jeffrey Oliver.

Thank you,

Cassels

ANGELINE GAGNON

Legal Administrative Assistant 1: +1 587 441 7624 1: agagnon@cassels.com

Cassels Brock & Blackwell LLP | cassels.com Suite 3810, Bankers Hall West, 888 3rd Street SW Calgary, Alberta T2P 5C5 Canada

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This is Exhibit "R", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner of Oaths in and for the Province of Alberta

ALEX JAY SINCLAIR
Commissioner for Oaths/Notary Public
In and For the Province of Alberta

Alex Jay Sinclair Sudant-et-Lan

December 12, 2024

Via Email (mardukhi@digiflex.ca)

DigiFlex Information Systems Inc. 2611 Venables Street Vancouver, BC V5K 2R4

Attention:

Mohamad Zähed Mardukhi

Dear Sir:

Re: Court File Number 2301-08305

ITMO the Compromise or Arrangement of Wallace & Carey Inc., Loudon Bros Limited and

joliver@cassels.com tel: +1 403 351 2921

file # 54670-3

Carey Management Inc. (the "CCAA Proceedings")

Software License Agreement between DigiFlex Information Systems Inc. ("DigiFlex") and

Wallace & Carey Inc. ("WCI") dated August 19, 2013 (the "Agreement")

As you are aware, we are counsel to KSV Restructuring Inc. in its capacity as Court-appointed Monitor (in such capacity, the "Monitor") of WCI, Loudon Bros Limited ("LBL"), and Carey Management Inc. ("CMI" and together with WCI and LBL, the "Companies"). We write further to various email exchanges between yourself and representatives of WCI and/or 7-Eleven Canada, Inc. ("7-Eleven"), and in particular, your email dated December 11, 2024 (the "Termination Email").

We understand DigiFlex has refused to retain legal counsel on this matter. However, we continue to strongly encourage you to do so.

On December 3, 2024 you received our letter which explicitly notified you that your interference with WCI's agreements and subsequent termination of the same are in breach of the terms of the Amended and Restated Initial Order (the "ARIO") granted by the Court of King's Bench of Alberta (the "Court"). You have also been advised repeatedly that your actions are in breach of the ARIO. Your continued breaches have required the Monitor to request urgent time before the court on December 17, 2024, at which time we will seek an order which will enforce the terms of the ARIO; prohibit the actions you have threatened in the Termination Email and seek costs payable from you in the amount of \$35,000 (the "Emergency Application").

The Termination Email has been affixed to this letter which will be submitted to the Court in advance of the Emergency Application. In the Termination Email, you have given formal notice that you will stop support, maintenance and helpdesk services on January 1st, 2025, regardless of the outcome of the **Emergency Application.**

Should you take the steps referenced in the Termination Email you will be in direct breach of an order of the Court. In that case, the Monitor will proceed on an emergency basis to the Court and intends to seek a further order citing DigiFlex and you personally in contempt of court under the Alberta Rules of Court rule 10.53(1) and (2). The punishments for civil contempt of court can include imprisonment until the contempt



Cassels

December 12, 2024 Page 2

has been purged or up to 2 years and additional fines and costs. In determining an appropriate punishment for civil contempt, the Court considers aggravating factors, certain of which are present in this matter.

You hereby are on notice that should you fail to comply with any Court order arising from the Emergency Application on December 17, 2024, the Monitor will seek a declaration finding you in civil contempt of court. The Monitor will further seek an <u>order for imprisonment</u> until the contempt is resolved and full costs for such an application.

Yours truly,

Cassels Brock & Blackwell LLP

Jeffrey Oliver

Jeffrey Oliver Partner

JO

Enclosure

cc: DLA Piper (Canada) LLP c/o Edmond Lamek (edmond.lamek@ca.dlapiper.com)

KSV Restructuring Inc. c/o Bobby Kofman (bkfman@ksvadvisory.com) & Jason Knight

(jknight@ksvadvisory.com)

LEGAL*66882733.3

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This is Exhibit "\$", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner of Oaths in and for the Province of Alberta

ALEX JAY SINCLAIR Commissioner for Oaths/Notary Public In and For the Province of Alberta

Alex Jay Sinclair Student-et-Lew From: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Sent: Monday, December 16, 2024 8:23 AM **To:** Oliver, Jeffrey <joliver@cassels.com>

Cc: Thompson, Natalie <nthompson@cassels.com>; 'Buchanan, Joshua Graham (Josh)' <Joshua.Buchanan@7-11.com>; Jason Knight <jknight@ksvadvisory.com>; Naik, Anvaya Pradeep <Anvaya.Naik@7-11.com>; Hernandez, Christopher M <Christopher.Hernandez@7-11.com>; Heather Miller <millerh@wacl.com>

Subject: Re: URGENT Request for Emergency Time on Commercial List - Wallace & Carey Inc.

Good day,

I had several conversations with our lawyer in Alberta regarding your urgent application before the Court, and their advice was that despite our belief that Wallace & Carey is no longer our client, that nonetheless Digiflex is required to comply with the CCAA requirements and court orders.

As such, we offer the following compromise, contingent on the withdrawal of your urgent application before the court set for December 17, 2025:

- 1. We will continue to provide our software Maintenance services until its current end date of March 12, 2025. If you require our software Maintenance services beyond that date, we will extend them until the end of the CCAA Stay Period of April 30, 2025, based on rate schedules that were established with Wallace & Carey
- 2. If you get additional extensions to the CCAA Stay Period, we will agree to extend our software Maintenance services until the end of the new CCAA Stay Period, based on rate schedules that were established with Wallace & Carey.
- 3. We will continue to provide our Helpdesk services until the end of its current invoicing cycle on January 31, 2025. This service, which only started in June 2008, is not tied to our License or Maintenance or any other agreement, and thus it does not have a specified limit on annual increases. If our Helpdesk services are required beyond January 31, 2025, we will agree to a 1-year extension based on rates that we had previously passed on to 7-Eleven at \$192K for the year. Please note that this amount is less than the cost for a single senior

employee, and providing a 7 by 24 service requires at least two such employees to be available throughout the year.

If the above compromise is not acceptable, I will represent Digiflex via video conferencing during the court session on December 17, 2025 and argue our points in court. I will also forward our submission document to you later today.

I would like to remind you that a "win" in this court case that may result in any harm to Digiflex, or to myself, may end up harming 7-Eleven businesses even more, and by a considerable margin.

I have no illusion that we can win this case in court, even with legal representation, but this almost certain loss for us may end up being even a bigger loss for 7-Eleven. It does not take much harm to a small company like Digiflex for that harm to become irreparable, and then you will have no one that can provide our services.

Regards,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

Phone: +1 (604) 720-0485

Email: mardukhi@digiflex.ca

WWW: <u>HTTPS://www.digiflex.ca/</u>

This is Exhibit "T", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta

ALEX JAY SINCLAIR
Commissioner for Oeths/Notary Public
In and For the Province of Alberta

Alex Jay Sinclair Student-et-Law **From:** Oliver, Jeffrey <joliver@cassels.com> **Sent:** Monday, December 16, 2024 3:55 PM

To: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Cc: Thompson, Natalie <nthompson@cassels.com>; 'Buchanan, Joshua Graham (Josh)' <Joshua.Buchanan@7-11.com>; Jason Knight <jknight@ksvadvisory.com>; Naik, Anvaya Pradeep <Anvaya.Naik@7-11.com>; Hernandez, Christopher M <Christopher.Hernandez@7-11.com>; Heather Miller <millerh@wacl.com>; Edmond.lamek@ca.dlapiper.com

Subject: RE: URGENT Request for Emergency Time on Commercial List - Wallace & Carey Inc. [IWOV-LEGAL.FID4364182]

Mr. Mardukhi,

Thank you for the email. We have been able to connect with stakeholders and understand that your offer is acceptable, provided that its terms are included in a court order that will bind all parties. We are working on a draft in that regard and will get it to you as soon as we are able. Once it is settled, we will present it to the court to sign tomorrow.

Please let us know if you have any questions.

Regards



JEFFREY OLIVER (he/him/his)

Partner

to +1 403 351 2921

@: joliver@cassels.com

Cassels Brock & Blackwell LLP | cassels.com Suite 3810, Bankers Hall West, 888 3rd Street SW Calgary, AB T2P 5C5 Canada Services provided through a professional corporation

11

This is Exhibit "U", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta

ALEX JAY SINCLAIR
Commissioner for Oathe/Notary Public
In and For the Province of Alberta
Alex Jay Sinclair
Student-at-Law



From: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Sent: Tuesday, December 17, 2024 8:57 AM **To:** Oliver, Jeffrey <joliver@cassels.com>

Cc: Thompson, Natalie <nthompson@cassels.com>; 'Buchanan, Joshua Graham (Josh)'

<Joshua.Buchanan@7-11.com>; Jason Knight <jknight@ksvadvisory.com>; Naik, Anvaya Pradeep <Anvaya.Naik@7-11.com>; Hernandez, Christopher M <Christopher.Hernandez@7-11.com>;

Heather Miller <millerh@wacl.com>; Edmond.lamek@ca.dlapiper.com

Subject: RE: URGENT Request for Emergency Time on Commercial List - Wallace & Carey Inc. [IWOV-

LEGAL.FID4364182]

Good morning,

I have attached the original Word and the signed PDF version of the document.

Our hourly rates differ by type of service but the maximum is \$250 which is what I entered in the document.

Regards,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

Phone: +1 (604) 720-0485

Email: mardukhi@digiflex.ca

WWW: <u>HTTPS://www.digiflex.ca/</u>

From: Oliver, Jeffrey < <u>ioliver@cassels.com</u>>

Sent: December 17, 2024 06:10

To: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca >

Cc: Thompson, Natalie <<u>nthompson@cassels.com</u>>; 'Buchanan, Joshua Graham (Josh)' <<u>Joshua.Buchanan@7-11.com</u>>; Jason Knight <<u>jknight@ksvadvisory.com</u>>; Naik, Anvaya Pradeep <<u>Anvaya.Naik@7-11.com</u>>; Hernandez, Christopher M <<u>Christopher.Hernandez@7-</u>

11.com>; Heather Miller <millerh@wacl.com>; Edmond.lamek@ca.dlapiper.com

Subject: RE: URGENT Request for Emergency Time on Commercial List - Wallace & Carey Inc.

[IWOV-LEGAL.FID4364182]

Mr. Mardukhi,

Please find enclosed a copy of a Consent order for your review. Please let us know if you have any comments or questions. We are looking for historical information to insert into paragraph 4 regarding hourly support services rates. If you have that figure handy please let us know.

Court is at 11 am MT, so we would like to have this finalized and signed prior to then.

Thank you.

Cassels

JEFFREY OLIVER (he/him/his)

t: +1 403 351 2921

@: joliver@cassels.com

Cassels Brock & Blackwell LLP | cassels.com Suite 3810, Bankers Hall West, 888 3rd Street SW Calgary, AB T2P 5C5 Canada Services provided through a professional corporation



COURT FILE NUMBER 2301 - 08305

Clerk's Stamp

COURT

COURT OF KING'S BENCH OF ALBERTA

JUDICIAL CENTRE

CALGARY

IN THE MATTER OF THE COMPANIES'

CREDITORS ARRANGEMENT ACT, RSC 1985,

c C-36, as amended

AND IN THE MATTER OF THE COMPROMISE OF ARRANGEMENT OF WALLACE & CAREY INC., LOUDON BROS. LIMITED, and CAREY

MANAGEMENT INC.

APPLICANT

KSV RESTRUCTURING INC., in its capacity as Court-appointed Monitor of Wallace & Carey Inc., Loudon Bros Limited and Carey Management Inc.

RESPONDENTS

DIGIFLEX INFORMATION SYSTEMS INC. and MOHAMAD ZÄHED

MARDUKHI

DOCUMENT

CONSENT ORDER - DIGIFLEX INFORMATION SYSTEMS INC.

ADDRESS FOR SERVICE AND CONTACT Cassels Brock & Blackwell LLP

Bankers Hall West 3810, 888 3rd St SW Calgary, AB T2P 5C5

CONTACT INFORMATION OF PARTY FILING THIS DOCUMENT

E: joliver@cassels.com

P: 403 351 2920

Attention: Jeffrey Oliver

File no. 54670-3

DATE ON WHICH ORDER WAS PRONOUNCED:

December 17, 2024

LOCATION WHERE ORDER WAS PRONOUNCED:

Edmonton, Alberta

NAME OF JUSTICE WHO MADE THIS ORDER:

The Honourable Justice Neilson

UPON THE APPLICATION of KSV Restructuring Inc., in its capacity as the Court-appointed Monitor (in such capacity, the "**Monitor**") of Wallace & Carey Inc. ("**Wallace & Carey**"), Loudon Bros Limited, and Carey Management Inc. (collectively, the "**Companies**") for an Order (among other things): (i) requiring DigiFlex Information Systems Inc. ("**DigiFlex**") and Mohamad Zahed Mardukhi ("**Mardukhi**"), as sole director and voting shareholder of DigiFlex, to continue to provide services to Wallace & Carey in the manner and at the rates and subject to the terms prescribed in the DigiFlex Agreements (as defined in the Fourteenth Report of the Monitor, dated December 13, 2024 (the "**Fourteenth Report**")); and (ii) restraining DigiFlex and Mardukhi, or any other parties on direction from DigiFlex or Mardukhi, from terminating or otherwise



interfering with the services provided under the terms of the DigiFlex Agreements and the services provided thereunder;

AND UPON having reviewed the Amended and Restated Initial Order of this Court pronounced June 30, 2023 (the "**ARIO**"); the Fourteenth Report; the TSA (as defined in the Fourteenth Report); and the Affidavit of Service of Angeline Gagnon, sworn December 17, 2024; **AND UPON** hearing counsel for the Monitor, counsel for the Companies, and any other interested parties appearing at the within application; **AND UPON** noting the consent of the Monitor, Wallace & Carey, DigiFlex, and Mardukhi; **AND UPON** being satisfied that it is appropriate to do so;

IT IS HEREBY ORDERED AND DECLARED THAT:

 Capitalized terms not otherwise defined herein shall have the meaning ascribed to them in the Fourteenth Report.

SERVICE

2. Service of notice of this application and supporting materials is hereby declared to be good and sufficient, and time for service of this application is abridged to that actually given.

CONTINUATION OF SERVICES

- 3. DigiFlex shall continue to provide maintenance services ("Maintenance Services") to Wallace & Carey in the manner, at the rates and subject to the terms prescribed in the Maintenance Agreement and subject to the terms of the ARIO until the later of:
 - (a) the expiration of the Stay Period, as may be extended by order(s) of this Court; and
 - (b) the expiration of the term for the Western Business (as defined in the TSA) set out in the TSA, subject to further extensions as permitted under the TSA or as otherwise ordered by the Court.

For greater certainty, in the event that the Stay Period is extended in the manner described in this paragraph 3, DigiFlex shall continue to provide Maintenance Services to Wallace & Carey in accordance with this paragraph pursuant to the Maintenance Agreement without further Order of this Court.

4. DigiFlex shall continue to provide helpdesk support services ("Support Services") to Wallace & Carey in the manner and at the rates established by the historical practices of DigiFlex and Wallace & Carey and pursuant to the ARIO until January 31, 2025, after which Wallace & Carey shall have the option to extend such Support Services for a one-year term at a cost of \$192,000

py

(excluding G.S.T.). In the event of an extension, the hourly rate charged by DigiFlex for Support Services shall not exceed \$250.

- 5. Without limitation to paragraphs 18 and 19 of the ARIO, which remain in full force and effect, during the Stay Period:
 - (a) DigiFlex, Mardukhi and any other parties upon their direction are restrained from discontinuing, altering, interfering with, suspending or terminating the supply of such goods or services as may be required by the Companies or exercising any other remedy provided under the DigiFlex Agreements or at law. The Companies shall be entitled to the continued use of the software and services provided by DigiFlex pursuant to the terms of the DigiFlex Agreements and Digiflex and Mardukhi shall support the services provided to Wallace & Carey under the DigiFlex Agreements on the same basis as they did prior to the date of this Order.
 - (b) DigiFlex, Mardukhi and any party upon their direction shall not accelerate, suspend, discontinue, fail to honour, alter, interfere with, repudiate, terminate or cease to perform any right, renewal right, contract, agreement, license or permit in favour of or held by the Companies, except with the written consent of the Companies and the Monitor, or leave of this Court.

SERVICE OF ORDER

- 6. Service of this Order shall be deemed good and sufficient by:
 - (a) serving the same on:
 - i. the persons listed on the service list created in these proceedings;
 - ii. any other person served with notice of the application for this Order; and
 - iii. any other parties attending or represented at the application for this Order; and
 - (b) posting a copy of this Order on the Monitor's website established in connection with these proceedings, for no less than six months from the date of this Order;

and service on any other person is hereby dispensed with.

7. Service of this Order may be effected by facsimile, electronic mail, personal delivery or courier.

Justice of the Court of King's Bench of Alberta



Consented to this day of December, 2024	
	DIGIFLEX INFORMATION SYSTEMS INC.
	Per: Name: Mohamad Zähed Mardukhi Title: Director I have the authority to bind the corporation
	M. Ammid
WITNESS:	MOHAMAD ZÄHED MARDUKHI
	MILLER THOMSON LLP, counsel to WALLACE & CAREY INC.
	Per: Name: James W. Reid
	Title: Partner
	KSV RESTRUCTURING INC., in its capacity as Monitor to the Companies
	Per:
	Name:
	Title:

fy

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COURT FILE NUMBER 2301 - 08305

COURT OF KING'S BENCH OF ALBERTA

JUDICIAL CENTRE **CALGARY**

> IN THE MATTER OF THE COMPANIES' CREDITORS ARRANGEMENT ACT, RSC 1985,

c C-36, as amended

AND IN THE MATTER OF THE COMPROMISE OF ARRANGEMENT OF WALLACE & CAREY INC., LOUDON BROS. LIMITED, and CAREY

MANAGEMENT INC.

APPLICANT KSV RESTRUCTURING INC., in its capacity as Court-appointed Monitor of

Wallace & Carey Inc., Loudon Bros Limited and Carey Management Inc.

Clerk's Stamp

RESPONDENTS DIGIFLEX INFORMATION SYSTEMS INC. and MOHAMAD ZÄHED

MARDUKHI

DOCUMENT CONSENT ORDER - DIGIFLEX INFORMATION SYSTEMS INC.

ADDRESS FOR SERVICE AND CONTACT

COURT

INFORMATION OF

PARTY FILING THIS DOCUMENT

Cassels Brock & Blackwell LLP

Bankers Hall West 3810, 888 3rd St SW Calgary, AB T2P 5C5

E: joliver@cassels.com P: 403 351 2920

Attention: Jeffrey Oliver

File no. 54670-3

DATE ON WHICH ORDER WAS PRONOUNCED: December 17, 2024

LOCATION WHERE ORDER WAS PRONOUNCED: Edmonton, Alberta

NAME OF JUSTICE WHO MADE THIS ORDER: The Honourable Justice Neilson

UPON THE APPLICATION of KSV Restructuring Inc., in its capacity as the Court-appointed Monitor (in such capacity, the "Monitor") of Wallace & Carey Inc. ("Wallace & Carey"), Loudon Bros Limited, and Carey Management Inc. (collectively, the "Companies") for an Order (among other things): (i) requiring DigiFlex Information Systems Inc. ("DigiFlex") and Mohamad Zahed Mardukhi ("Mardukhi"), as sole director and voting shareholder of DigiFlex, to continue to provide services to Wallace & Carey in the manner and at the rates and subject to the terms prescribed in the DigiFlex Agreements (as defined in the Fourteenth Report of the Monitor, dated December 13, 2024 (the "Fourteenth Report")); and (ii) restraining DigiFlex and Mardukhi, or any other parties on direction from DigiFlex or Mardukhi, from terminating or otherwise interfering with the services provided under the terms of the DigiFlex Agreements and the services provided thereunder;

AND UPON having reviewed the Amended and Restated Initial Order of this Court pronounced June 30, 2023 (the "**ARIO**"); the Fourteenth Report; the TSA (as defined in the Fourteenth Report); and the Affidavit of Service of Angeline Gagnon, sworn December 17, 2024; **AND UPON** hearing counsel for the Monitor, counsel for the Companies, and any other interested parties appearing at the within application; **AND UPON** noting the consent of the Monitor, Wallace & Carey, DigiFlex, and Mardukhi; **AND UPON** being satisfied that it is appropriate to do so;

IT IS HEREBY ORDERED AND DECLARED THAT:

 Capitalized terms not otherwise defined herein shall have the meaning ascribed to them in the Fourteenth Report.

SERVICE

 Service of notice of this application and supporting materials is hereby declared to be good and sufficient, and time for service of this application is abridged to that actually given.

CONTINUATION OF SERVICES

- 3. DigiFlex shall continue to provide maintenance services ("Maintenance Services") to Wallace & Carey in the manner, at the rates and subject to the terms prescribed in the Maintenance Agreement and subject to the terms of the ARIO until the later of:
 - (a) the expiration of the Stay Period, as may be extended by order(s) of this Court; and
 - (b) the expiration of the term for the Western Business (as defined in the TSA) set out in the TSA, subject to further extensions as permitted under the TSA or as otherwise ordered by the Court.

For greater certainty, in the event that the Stay Period is extended in the manner described in this paragraph 3, DigiFlex shall continue to provide Maintenance Services to Wallace & Carey in accordance with this paragraph pursuant to the Maintenance Agreement without further Order of this Court.

4. DigiFlex shall continue to provide helpdesk support services ("Support Services") to Wallace & Carey in the manner and at the rates established by the historical practices of DigiFlex and Wallace & Carey and pursuant to the ARIO until January 31, 2025, after which Wallace & Carey shall have the option to extend such Support Services for a one-year term at a cost of \$192,000

h

(excluding G.S.T.). In the event of an extension, the hourly rate charged by DigiFlex for Support Services shall not exceed \$250.

- 5. Without limitation to paragraphs 18 and 19 of the ARIO, which remain in full force and effect, during the Stay Period:
 - (a) DigiFlex, Mardukhi and any other parties upon their direction are restrained from discontinuing, altering, interfering with, suspending or terminating the supply of such goods or services as may be required by the Companies or exercising any other remedy provided under the DigiFlex Agreements or at law. The Companies shall be entitled to the continued use of the software and services provided by DigiFlex pursuant to the terms of the DigiFlex Agreements and Digiflex and Mardukhi shall support the services provided to Wallace & Carey under the DigiFlex Agreements on the same basis as they did prior to the date of this Order.
 - (b) DigiFlex, Mardukhi and any party upon their direction shall not accelerate, suspend, discontinue, fail to honour, alter, interfere with, repudiate, terminate or cease to perform any right, renewal right, contract, agreement, license or permit in favour of or held by the Companies, except with the written consent of the Companies and the Monitor, or leave of this Court.

SERVICE OF ORDER

- 6. Service of this Order shall be deemed good and sufficient by:
 - (a) serving the same on:
 - i. the persons listed on the service list created in these proceedings;
 - ii. any other person served with notice of the application for this Order; and
 - iii. any other parties attending or represented at the application for this Order; and
 - (b) posting a copy of this Order on the Monitor's website established in connection with these proceedings, for no less than six months from the date of this Order;

and service on any other person is hereby dispensed with.

Service of this Order may be effected by facsimile, electronic mail, personal delivery or courier.

Justice of the Court of King's Bench of Alberta



Consented to this day of December, 2024	
	DIGIFLEX INFORMATION SYSTEMS INC.
	Per: Name: Mohamad Zähed Mardukhi Title: Director I have the authority to bind the corporation
WITNESS:	MOHAMAD ZÄHED MARDUKHI
	MILLER THOMSON LLP, counsel to WALLACE & CAREY INC.
	Per: Name: James W. Reid Title: Partner
	KSV RESTRUCTURING INC., in its capacity as Monitor to the Companies
	Per: Name: Title:

This is Exhibit "V", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta

ALEX JAY SINCLAIR
Commissioner for Oaths/Notary Public
In and For the Province of Alberta

Alex Jay Sinclair Student-at-Law CERTIFIED & Wheaten by the Court Clerk as a true copy of the documert digitety filed DE DANNER 20, 2024

2301 - 08305

Clerk's Stamp

COURT

COURT OF KING'S BENCH OF ALBERTA

JUDICIAL CENTRE

CALGARY

IN THE MATTER OF THE COMPANIES' CREDITORS ARRANGEMENT ACT, RSC 1985,

c C-36, as amended

AND IN THE MATTER OF THE COMPROMISE OF ARRANGEMENT OF WALLACE & CAREY INC., LOUDON BROS. LIMITED, and CAREY

MANAGEMENT INC.

CENTRE OF FILED **DIGITALLY** 2301 08305 Dec 20, 2024 10:30 AM OF THE

APPLICANT

KSV RESTRUCTURING INC., in its capacity as Court-appointed Monitor of Wallace & Carey Inc., Loudon Bros Limited and Carey Management Inc.

RESPONDENTS

DIGIFLEX INFORMATION SYSTEMS INC. and MOHAMAD ZÄHED

MARDUKHI

DOCUMENT

CONSENT ORDER - DIGIFLEX INFORMATION SYSTEMS INC.

ADDRESS FOR SERVICE AND CONTACT

Cassels Brock & Blackwell LLP Bankers Hall West

INFORMATION OF PARTY FILING THIS DOCUMENT

3810, 888 3rd St SW Calgary, AB T2P 5C5

E: joliver@cassels.com P: 403 351 2920

Attention: Jeffrey Oliver

File no. 54670-3

DATE ON WHICH ORDER WAS PRONOUNCED:

December 17, 2024

LOCATION WHERE ORDER WAS PRONOUNCED:

Edmonton, Alberta

NAME OF JUSTICE WHO MADE THIS ORDER:

The Honourable Justice Neilson

UPON THE APPLICATION of KSV Restructuring Inc., in its capacity as the Court-appointed Monitor (in such capacity, the "Monitor") of Wallace & Carey Inc. ("Wallace & Carey"), Loudon Bros Limited, and Carey Management Inc. (collectively, the "Companies") for an Order (among other things): (i) requiring DigiFlex Information Systems Inc. ("DigiFlex") and Mohamad Zahed Mardukhi ("Mardukhi"), as sole director and voting shareholder of DigiFlex, to continue to provide services to Wallace & Carey in the manner and at the rates and subject to the terms prescribed in the DigiFlex Agreements (as defined in the Fourteenth Report of the Monitor, dated December 13, 2024 (the "Fourteenth Report")); and (ii) restraining DigiFlex and Mardukhi, or any other parties on direction from DigiFlex or Mardukhi, from terminating or otherwise interfering with the services provided under the terms of the DigiFlex Agreements and the services provided thereunder;

AND UPON having reviewed the Amended and Restated Initial Order of this Court pronounced June 30, 2023 (the "**ARIO**"); the Fourteenth Report; the TSA (as defined in the Fourteenth Report); and the Affidavit of Service of Angeline Gagnon, sworn December 17, 2024; **AND UPON** hearing counsel for the Monitor, counsel for the Companies, and any other interested parties appearing at the within application; **AND UPON** noting the consent of the Monitor, Wallace & Carey, DigiFlex, and Mardukhi; **AND UPON** being satisfied that it is appropriate to do so;

IT IS HEREBY ORDERED AND DECLARED THAT:

 Capitalized terms not otherwise defined herein shall have the meaning ascribed to them in the Fourteenth Report.

SERVICE

2. Service of notice of this application and supporting materials is hereby declared to be good and sufficient, and time for service of this application is abridged to that actually given.

CONTINUATION OF SERVICES

- 3. DigiFlex shall continue to provide maintenance services ("Maintenance Services") to Wallace & Carey in the manner, at the rates and subject to the terms prescribed in the Maintenance Agreement and subject to the terms of the ARIO until the later of:
 - (a) the expiration of the Stay Period, as may be extended by order(s) of this Court; and
 - (b) the expiration of the term for the Western Business (as defined in the TSA) set out in the TSA, subject to further extensions as permitted under the TSA or as otherwise ordered by the Court.

For greater certainty, in the event that the Stay Period is extended in the manner described in this paragraph 3, DigiFlex shall continue to provide Maintenance Services to Wallace & Carey in accordance with this paragraph pursuant to the Maintenance Agreement without further Order of this Court.

4. DigiFlex shall continue to provide helpdesk support services ("Support Services") to Wallace & Carey in the manner and at the rates established by the historical practices of DigiFlex and Wallace & Carey and pursuant to the ARIO until January 31, 2025, after which Wallace & Carey shall have the option to extend such Support Services for a one-year term at a cost of \$192,000

ly

(excluding G.S.T.). In the event of an extension, the hourly rate charged by DigiFlex for Support Services shall not exceed \$250.

5. Without limitation to paragraphs 18 and 19 of the ARIO, which remain in full force and effect, during the Stay Period:

(a) DigiFlex, Mardukhi and any other parties upon their direction are restrained from discontinuing, altering, interfering with, suspending or terminating the supply of such goods or services as may be required by the Companies or exercising any other remedy provided under the DigiFlex Agreements or at law. The Companies shall be entitled to the continued use of the software and services provided by DigiFlex pursuant to the terms of the DigiFlex Agreements and Digiflex and Mardukhi shall support the services provided to Wallace & Carey under the DigiFlex Agreements on the same basis as they did prior to the date of this Order.

(b) DigiFlex, Mardukhi and any party upon their direction shall not accelerate, suspend, discontinue, fail to honour, alter, interfere with, repudiate, terminate or cease to perform any right, renewal right, contract, agreement, license or permit in favour of or held by the Companies, except with the written consent of the Companies and the Monitor, or leave of this Court.

SERVICE OF ORDER

6. Service of this Order shall be deemed good and sufficient by:

(a) serving the same on:

i. the persons listed on the service list created in these proceedings;

ii. any other person served with notice of the application for this Order; and

iii. any other parties attending or represented at the application for this Order; and

(b) posting a copy of this Order on the Monitor's website established in connection with these proceedings, for no less than six months from the date of this Order;

and service on any other person is hereby dispensed with.

Service of this Order may be effected by facsimile, electronic mail, personal delivery or courier.

Justice of the Court of King's Bench of Alberta



Consented to this day of December, 2024	
	DIGIFLEX INFORMATION SYSTEMS INC.
	Per: Name: Mohamad Zähed Mardukhi Title: Director I have the authority to bind the corporation
	M. Zmmid
WITNESS:	MOHAMAD ZÄHED MARDUKHI
	MILLER THOMSON LLP, counsel to WALLACE & CAREY INC. Per:
	Name: James W. Reid Title: Partner
	CASSELS BROCK & BLACKWELL LLP, counsel to KSV RESTRUCTURING INC., in its capacity as Monitor to the Companies Per: Name: Jeffey Oliver

Title:

Partner

This is Exhibit "W", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta

ALEX JAY SINCLAIR
Commissioner for Oaths/Notary Public
in and For the Province of Alberta
Alex Jay Sinclair
Studentet-Law

From: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca> On Behalf Of Digiflex - Accounts

Receivable

Sent: Thursday, October 23, 2025 1:27 PM

To: Buchanan, Joshua Graham (Josh) < Joshua.Buchanan@7-11.com> **Cc:** AP@sedcc.ca; Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Subject: RE: Digiflex Maintenance Renewal

Good day,

Please see the attached Digiflex invoice #2850 for maintenance services for SEDCC, covering the period from November 1, 2025 to October 31, 2026. This invoice reflects a 2.5% increase over previous year's rates and its payment is due on October 31, 2025.

We have also attached your account statement which shows our invoices #2821 and #2822 are way overdue.

Regards,

Accounts Receivable Digiflex Information Systems Inc.



My



2611 Venables Street Vancouver, British Columbia, Canada V5K 2R4 Email: AR@digiflex.ca GST Number: 136104874

7-Eleven Distribution Canada

5445 8th Street NE

20 LOS

7-Eleven Distribution Canada T2K 5R9 5445 8th Street NE Calgary, Alberta Canada ω<u>π</u> _ α ⊢0

WAREHOUSE:

TERMS: 7 DAYS

CARRIER:

7

ROUTE/STOP:

SALESREP:

T2K 5R9

Calgary, Alberta Canada

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NVOCE

INVOICE NO. 2850 CUSTOMER NO.

512

INVOICE DATE 23-0CT-25 PAGE

CLASS/ProCLASS Maintenance Fee 01-Nov-2025 to 31-Oct-2026

REFERENCE:

REFERENCE	МЕМ	9XEG	DESCRIPTION	OTY ORB	OTY, SHIPPING SHIP WEIGHT	UNIT	B0350000	GST/ EXT AMOUNT
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	1003	CLASS A/P Maintenance Fee	- To 31-Oct-26	100	100	1025.00		102500.00
	1004	CLASS Bank Rec Maintenance Fee	- To 31-Oct-26	10	10	768.75	1 1	7687.50
	1005	ProCLASS Maintenance Fee	- To 31-0ct-26	1000	1000	512.50	25.63	512500.00
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Please Pay 869076.90

This is Exhibit "X", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta

ALEX JAY SINCLAIR
Commissioner for Oaths/Notary Public
In and For the Province of Alberta
Alex Jay Sinclair
Studentet Law

hy

From:

Cliff Harrison <harrisonc@wacl.com> Wednesday, August 27, 2025 12:45 PM

Sent: To:

Help

Subject:

Supplier PO details to CSV

Hello.

I have a request from our procurement team to output a CSV with the PO Details any time a PO is printed (Sent to a vendor either by e-mail or EDI)

From the header the ask is for the below columns

PO#

Issue Date

Due Date

Vendor#,

Vendor Name,

PO Amount Totals (Vendor Program, Total Value)

And then have everything that shows up in the item line sections of the PO's (UPC, Item #, Description , Pack , Size , Quantity, Weight, Cube, TI, HI, Price, P.A. , Debit, Vnd Prg and Net Value

Does there happen to be any sort of file output anywhere when a PO is printed that we could possibly pick up and use to convert to a CSV format for them? If not would you be able to provide a quote on how much this may cost to implement? We would have to collect the CSV files and then remove them ourselves to prevent the files from piling up.

They want the dollar amounts to show exactly as they do on the PO form.





7-ELEVEN CALGARY FOOD CENTRE 2626 COUNTRY HILLS BLVD NE

5445 - 8th Street N.E. CALGARY ALBERTA T2K 5R9 Tel: (403) 275-7360 Fax: (403) 275-3821 (403) 274-0461

Calgary Warehouse 5445 - BTH STREET N.E. σI... O.

TZK 5R9 CALCARY, ALBERTA CANADA

R K 0.0% ⊢山圧至の

PAGE 64727 P.O. NO. VENDOR NO. 75747 25-AUG-2025 OUE DATE 0 Days 30 Days 21-AUG-2025 ISSUE DATE

PURCHASE ORDER

CARMER ERANCH 1 CALCARY PICK UP (101) MINIMUM BUY:

14

BUYER NO.:

SALESMAN

(4032580895)

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CALCARY, AB BAY#50

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CANADA

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erns and Conditions: 1, PO n be accomparied by our FO nu	Terms and Conditions: 1. PO may be subject to an SEDCC Vendor Program. 2. All goods received must be accompanied by our PO number. 3. Substitutions or changes will not be accepted unless authorized.	ed must thorized.	TOTALS:									

This is Exhibit "Y", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta

ALEX JAY SINCLAIR
Commissioner for Oaths/Notary Public
In and For the Province of Alberta
Alex Jay Sinclair
Studentet-Law



Cliff Harrison <harrisonc@wacl.com> Friday, October 17, 2025 8:00 PM From: Sent:

Mohamad Zähed Mardukhi; Help

RE: Fiscal Year End

Subject:

Follow up Follow Up Flag:

Thursday, October 30, 2025 5:00 PM Flag Status: Due By:

Flagged

Hi Mohamad,

Have confirmed that removing 2012 and 2013 is ok.

Cliff Harrison | 1.T. Manager – Enterprise Systems

7-Eleven Distribution Canada Corp.

Office Phone: 403-730-2247

E-Mail: harrisonc@sedcc.ca

5445 – 8 ST. NE Calgary | Alberta | T2K 5R9



From: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Sent: Friday, October 17, 2025 11:02 AM

To: Cliff Harrison <harrisonc@wacl.com>; Digiflex Helpdesk <Help@digiflex.ca>

Subject: RE: Fiscal Year End

CAUTION: This email originated from an outside source. Do not open attachments or click on links unless you recognize the sender and have validated the content is safe.

Hi Cliff,

below). Since there is enough disk space, we can leave these 2 archives on disk and can provide access to them in In order to make room for 2025 archive databases, we will need to remove archives for 2012 and 2013 (shown the future, if needed. Can you confirm with users that this is OK?

aining.		Hallace & Carey 1	E	2015
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Mohamad

From: Cliff Harrison < harrisonc@wacl.com>

Sent: October 15, 2025 16:40

To: Help < Help@digiflex.ca>
Subject: Fiscal Year End

Good afternoon,

We have our fiscal year end at the end of the month, just want to check with you to verify if you'll be running the normal fiscal year end processes?

This is Exhibit "Z", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta

ALEX JAY SINCLAIR
Commissioner for Oathe/Notary Public
In and For the Province of Atheria

Alex Jay Sinclair Student-at-Law



From: Cliff Harrison <harrisonc@wacl.com> Sent: Friday, September 05, 2025 12:10 PM

To: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Subject: Automatic reply: Error processing order

Thank you for your email. I am currently out of the office and will be returning on Sept 10th. Please contact openticket@sedcc.ca for any urgent matters.



This is Exhibit "AA", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta

ALEX JAY SINCLAIR
Commissioner for Oaths/Notary Public
In and For the Province of Alberta

Alex Jay Sincleir Student-et-Law



















Cliff Harrison

IT Manager

Calgary, Alberta, Canada · Contact info

135 connections

Message



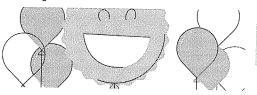


Activity

137 followers

Cliff Harrison + 3rd+ IT Manager 10mo • 🕲

I'm happy to share that I'm starting a new position as IT Manager at SEDCC!



Cliff Harrison IT Manager 10mo • 🕥

Just finished "Ten Tips for by Walt Ritscher! Check i out: https://lnkd.in/gt2b:

Top d

Starting a New Position

Certificate of Completion linkedin.com

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€ 18 · 10 comments







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Enhance your own profile by adding a work experience. Add experience

×

Experience

IT Manager

7-Eleven Distribution Canada Corp

Jan 2025 - Present - 11 mos



IT Manager

SEDCC

Jan 2025 - Present · 11 mos

EDI Analyst/ Buisness process analyst

Carey Management Inc. Jan 2025

WALLACE & CAREY

Wallace & Carey Inc.

13 yrs 11 mos

Enterprise Application Team Lead

Permanent Full-time

Oct 2021 - Jan 2025 · 3 yrs 4 mos

EDI & Operations/Data Management

Mar 2011 - Jan 2025 · 13 yrs 11 mos

Assistant Grocery Manager

Sobeys

Jan 2004 - Feb 2011 · 7 yrs 2 mos

Licenses & certifications



Designing RESTful APIs

LinkedIn

Issued Oct 2024

Show credential 🗗

♥ REST APIs



Microservices Foundations

LinkedIn

Issued Aug 2024

Show credential 🗗

Show all 11 licenses & certifications →

Skills

Integration

Endorsed by 4 colleagues at Wallace & Carey Inc.

9 endorsements

Business Analysis

Endorsed by 4 colleagues at Wallace & Carey Inc.

8 endorsements

Show all 43 skills →

Interests

Top Voices

Companies

Groups





Professor, GW Law School + CEO, TeachPrivacy + Organizer, Privacy+Security Forum (,কে৪,দিকাবিস্পাত)



Causes

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Information Technology Manager 7-Eleven Canada Corporation





Anthony Wilson - 3rd+

Project Manager with PMP and CISSP

Message



Tammy Mutter-Stiles **②** ⋅ 3rd+

Customer Service Representative at 7-Eleven Distribution Canada Corp

Message



Kaye Pasenau Ø - 3rd+

On sabbatical

Message

Mark Currie @ · 3rd +

Technology Director | Expertise in building and leading development teams delivering best-in-class digital experiences.

Message

Show all

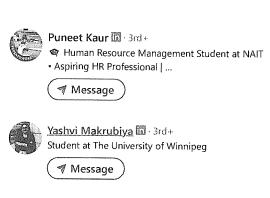
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Aasma Mehreen Tariq 🗓 · 3rd+

1st Year Student at Schulich School of Business

Message





People you may know

From Cliff's industry



Bruce Forde CEO at Cambian

គឺ+ Connect



Charles Tsoi

CEO, Sudden Technologies

ត្តិ÷ Connect



Sal Alhakkak 🥝

Internet Entrepreneur Technologist

្ឌឹ+ Connect

Staijan Kim 🥝

FM @ Black and McDonald | PM @ Protean | CHBE @ UBC

å+ Connect



(Philip) Sung Jae Cho

CTO at From Knowledge. | Author | Educator

å+ Connect

Show all

This is Exhibit "AB", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

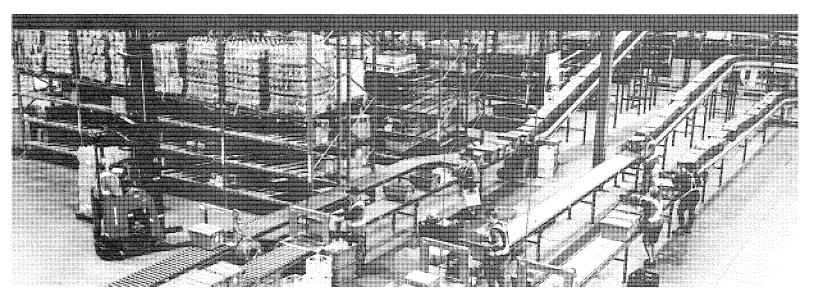
A Commissioner for Oaths in and for the Province of Alberta

ALEX JAY SINCLAIR
Commissioner for Oaths/Notary Public
In and For the Province of Alberta

Alex Jay Sinclair Student-at-Law





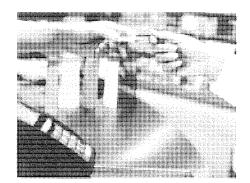


Welcome to Wallace & Carey

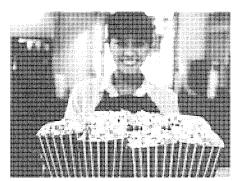
As one of the nation's leading distribution and logistics companies, we service more than 7,000 customer locations across the country including some of the largest retail and theatre chains, along with Canada's most successful independent businesses.

The Wallace & Carey team provides innovative, efficient, courteous, and cost-effective service. With more than 1,000 deliveries a day, adding up to millions of delivered items each year, we work hard to make sure our customers get what they need when they need it, and we get it right the first time!

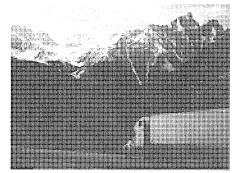
Who We Are



Convenience / Grocery / Foodservice



Entertainment / Theaters



Third Party Supply Chain

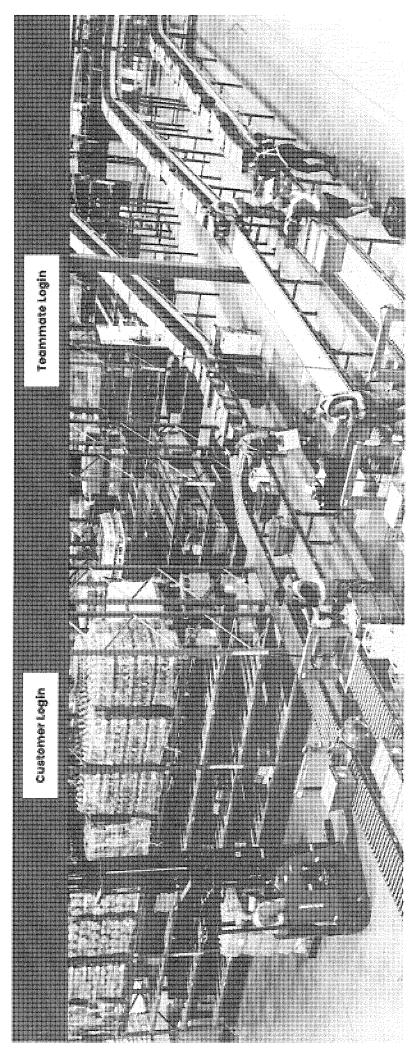
Walcon and Cotay.
Central Office

5445 * Bist NE Cotgony, As J 12x 5 **
Phone (033)275-7386

Fox (403)275-3327

Toll Free (833)655-7504





Under Construction - Coming Soon

This is Exhibit "AC", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner of Oaths in and for the Province of Alberta

ALEX JAY SINCLAIR
Commissioner for Oaths/Notary PublicIn and For the Province of Alberta

Alex Jay Sincleir Student-et-Law Court File Number

2301 - 08305

Court

COURT OF KING'S BENCH OF ALBERTA

Judicial Centre

CALGARY

Applicants

IN THE MATTER OF THE COMPANIES' CREDITORS ARRANGEMENT ACT, RSC 1985, c. C-36, as amended

AND IN THE MATTER OF THE COMPROMISE OR

ARRANGEMENT OF WALLACE & CAREY INC., LOUDON

BROS LIMITED and CAREY MANAGEMENT INC.

Respondent

DIGIFLEX INFORMATION SYSTEMS INC.

2611 VENABLES STREET VANCOUVER, BC V5K 2R4

Attention:

Mohamad Z. Mardukhi

Telephone: 604-720-0485

Email:

mardukhi@digiflex.ca

Written Reply Submission of the Respondent

Remedy sought by the Respondent

Digiflex Information Systems Inc. ("Digiflex") seeks from the Honourable Court:

- a) To declare all License Agreement in place between Wallace & Carey Inc. ("Wallace & Carey") and Digiflex terminated, as early as November 17, 2023, when a Sales Agreement between 7-Eleven Canada ("7-Eleven") and Wallace & Carey was finalized.
- b) To block 7-Eleven from using Digiflex software without a license and to pay Digiflex any profits it earned from this infringement of Digiflex's intellectual property rights since November 17, 2023. Or alternatively, to force 7-Eleven to pay our license fee invoice dated November 13, 2024 in the amount of \$3,230,000 plus interest, and to pay our maintenance fee invoice for the period from November 1, 2024 to October 31, 2025 in the amount of \$807,500 plus interest.
- c) Any further relief for damages caused to Digiflex that this Honourable Court may deem appropriate.

Background

1. Wallace & Carey and Digiflex signed a software licencing agreement for the use of Digiflex's ProCLASS Distribution Management System ("ProCLASS") on March 9, 2000. The very first paragraph in this, and in all other Digiflex licensing agreements, states (Appendix "C" of the Applicant's FOURTEENTH REPORT OF THE MONITOR):

THIS AGREEMENT WITNESSES the mutual terms and conditions upon and subject to which Digiflex is prepared to grant to Customer a **non-transferable**, non-exclusive, perpetual License of certain computer application software owned by Digiflex.

- Wallace & Carey and Digiflex signed a second software licencing agreement for the use of Digiflex's CLASS Financial Systems ("CLASS Financials") on August 12, 2003.
- 3. Loudon Bros. Ltd., a division of Wallace & Carey, and Digiflex signed a third software licencing agreement for the use of Digiflex's ProCLASS and CLASS Financials on February 18, 2013. This is further proof that the license granted to

Wallace & Carey did not even apply to a company fully owned by Wallace & Carey.

- 4. The 23+ year relationship between Wallace & Carey and Digiflex has been of great mutual benefit to both parties. Wallace & Carey managed to grow from annual sales of \$200 million to over \$2 billion and greatly expanded their business just prior to the COVID-19 pandemic. Digiflex grew its business and its software products during the same period.
- 5. Digiflex's software systems have been exceptionally trouble free and have run uninterrupted in 7 by 24 mode for multiple years at a time. Digiflex has always provided software enhancements in record time and at minimal expense when compared to other software providers with similar software offerings.

Developments since CCAA

6. On July 4, 2024, Digiflex was asked to set up a completely new company on Digiflex's software and to have it go live on January 1st, 2025. This new company was then identified as 7-Eleven Distribution Canada Corporation ("SEDCC"). In subsequent response emails, Digiflex identified the need for a new software license for the new company and provided a table of applicable license fees for different ranges of annual sales (shown below). This project seemed to get stalled at that point.

	Annual Sales \$100M	Annual Sales \$300M	Annual Sales \$600M	Annual Sales \$700M
System	License Fee	License Fee	License Fee	License Fee
ProCLASS	\$300,000	\$1,000,000	\$2,000,000	\$2,400,000
CLASS A/P	\$60,000	\$200,000	\$400,000	\$480,000
CLASS A/R	\$60,000	\$200,000	\$400,000	\$480,000
CLASS G/L	\$60,000	\$200,000	\$400,000	\$480,000
CLASS B/R	\$4,000	\$14,000	\$30,000	\$35,000

Total License Fee:	\$484,000	\$1,614,000	\$3,230,000	\$3,875,000



Annual Maintenance				
Fee:	\$169,400	\$403,500	\$807,500	\$968,750

- 7. On October 7, 2024, Digiflex received an email from four 7-Eleven USA staff requesting a quote on renewal of the Maintenance Agreement in place with Wallace & Carey. Digiflex informed 7-Eleven USA that a new software license is required before we can establish a new Maintenance Agreement, but that Digiflex's Helpdesk services agreement was not tied to a license agreement, and we asked who we should bill that invoice to. Joshua Buchanan of 7-Eleven USA responded with "Seven Eleven Distribution Canada Corporation will have the same address in Calgary that W&C has had in the past."
- 8. Digiflex informed 7-Eleven USA that according to point 15 on Affidavit Number 5 of Patrick Carey, filed on July 29, 2024 and available at KSV Advisory web site:
 - 15. Following the SISP, 7-Eleven Canada, Inc. (the "Purchaser") and the Applicants entered into a purchase and sale agreement (the "Sale Agreement"). The Sale Agreement was for the sale of the Applicants' personal property and equipment assets located in Alberta and British Columbia and the intellectual property, technology, software and systems relating to the entire Logistics Companies' logistics/distribution business across Canada. The Applicants are continuing to operate in various provinces across Canada, including BC, Alberta, Saskatchewan, Manitoba and Ontario.

Digiflex software is not owned by Wallace & Carey and cannot be sold by them. Wallace & Carey only has a non-transferable license-to-use for Digiflex software. The continued use of Digiflex's software by SEDCC without a legal license constitutes copyright infringement under the Copyright Act.

- On October 24, 2024, Digiflex forwarded an invoice for Helpdesk Services for one year to 7-Eleven USA.
- 10. On November 12, 2024, Digiflex forwarded a software License Agreement and invoices for the license fee plus a 1-year software Maintenance fee to 7-Eleven USA. 7-Eleven USA has continued to ignore these documents.
- 11. On December 3, 2024, Digiflex sent an email to 7-Eleven USA, stating:



Based on the lack of response, or even acknowledgment, of our new license agreement and 3 overdue invoices, we can only assume that your Epicor implementation project has finally been completed, and you no longer need our systems or services.

If this is the case, please inform Wallace & Carey of this change and initiate the destruction of our software and documentation at Wallace & Carey, as stipulated in point 5 of our license agreements. As per the last paragraph of point 5, please send us a letter confirming that this destruction has been completed.

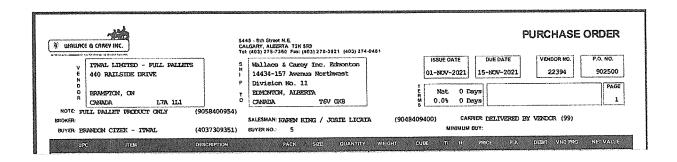
This email has also been ignored by 7-Eleven USA.

- 12. In less than 3 hours after sending the email in point 11 above, we received a letter from Jeffrey Oliver threatening court action to "compel your cooperation". Our argument that according to their own affidavit, referenced in point 8 above, 7-Eleven bought our software and systems from Wallace & Carey on or before November 17, 2023, was never addressed. The fact that our software was not owned by Wallace & Carey and could not be bought from them by anyone was not addressed either.
- 13. We assert that based on these facts, summarized below:
 - a) Request to set up Digiflex software systems for SEDCC and have them ready for production use on January 1, 2025.
 - b) Request for renewal of Maintenance agreements sent to Digiflex by 7-Eleven USA, with no one from Wallace & Carey copied onto the request.
 - c) Request to expand Wallace & Carey databases so SEDCC operations can be conducted in our software, but this time using Wallace & Carey databases and implementations, in an attempt to hide SEDCC operations behind a Wallace & Carey façade.
 - d) SEDCC has been making changes to our systems to hide the fact that they are conducting business as **SEDCC** and not as Wallace & Carey; and they are doing this without obtaining a legal license for our software. As an example, the helpdesk team at SEDCC attached a purchase order form to an email request that shows they have replaced the Wallace & Carey logo with the SEDCC logo:



DISTRIBUTION CONTROL	5445 - 8th Street N.E. CALDARY, ALBERTA 72K 569 Tel (403) 2707-390 5 fax: (403) 275-3921 (403) 274-4461	PURCHASE ORDER
7-ELEVEN CALGARY POOD CENTRE E 2626 COUNTRY HILLS BLVD NE: DAY#50 C CALGARY, AB R CAMADA T3N 1A7 NOTE CRD M-NM T-SR N-SF R-MM F-ST (46	CALGARY, ALEERTA CALGARY, ALEERTA CALGARY, ALEERTA CALGARY, ALEERTA CALGARY, ALEERTA CALGARY, ALEERTA	SSUE DATE DUE DATE VENDOR NO P.O. NO.
BROKER ALISHA	SALESMAN.	CARRER BRANCH 1 CALGARY PICK UP (101)
BUYER RICHY CHAN-FOODSERVICE	BUYER NO.: 14	MARANUM BUY 15
UPC ITEM DES	CRIPTION PACK 1925. QUARTITY WEIGHT	CUBE TI HI PRICE P.A. DEBIT VIID 1980 HET VALUE

The original purchase order form that Digiflex created for Wallace & Carey many years ago looks like this:



Digiflex has always created and maintained all system forms for Wallace & Carey but in this case SEDCC reverse-engineered our PO form and replaced the Wallace & Carey logo with that of SEDCC, in an obvious attempt to hide this change from Digiflex.

- e) Email addresses for former Wallace & Carey IT department have been changed to the SEDCC domain. Here is an autoreply to one of our emails to a previous Wallace & Carey IT employee:
 - "Thank you for your email. I am currently out of the office and will be returning on Sept 10th. Please contact openticket@sedcc.ca for any urgent matters."

The Need for Urgent Relief

As set out above, we believe 7-Eleven is abusing the CCAA process that is meant to protect companies in distress, hiding behind CCAA, and pretending to be conducting business as Wallace & Carey.



7-Eleven has continued this abuse of the CCAA process by extending the original Stay Period ending on July 1, 2023, to end date of September 20, 2023, then to April 30, 2025, then to August 20, 2025, and again to September 30, 2025 (the Applicants requested an end date of February 15, 2026 but the Honourable Justice M. A. Marion only allowed an extension to September 30, 2025). The Applicants are now attempting once again to extend the Stay Period to February 15, 2026. Through this ongoing abuse of the process, 7-Eleven wants to continue to use the Digiflex software without a license and to continue to infringe on Digiflex's intellectual property rights.

7-Eleven's attempt at extending TSA multiple times appears to be primarily directed at Digiflex. Documents available online at KSV Advisory do not seem to mention any other creditors or vendors but they are all full of references to **Digiflex**. As an example, the "SEVENTEENTH REPORT OF THE MONITOR", dated August 13, 2025, mentions **Digiflex** 107 times.

7-Eleven is well aware that **Digiflex** is a very small Canadian company that in no way can afford legal representation that can come anywhere close to the legal representation available to 7-Eleven. Through the CCAA process, 7-Eleven has threatened Digiflex with financial penalties, including the threat of imprisonment for myself. We believe the main reason for 7-Eleven to continuously request to extend the TSA is to avoid paying for a software license and to continue using Digiflex's software illegally.

We are in no way questioning the need for and the merits of the CCAA process that is meant to protect distressed Canadian companies, their employees and their partners. But allowing a multinational and multi-billion-dollar corporation to abuse the CCAA process for its own benefit only weakens the much-needed CCAA.

It is profitable for 7-Eleven to spend several hundred thousand dollars on lawyers and the Monitor in order to avoid paying a higher amount to Digiflex for a legal software license. But 7-Eleven should not be allowed to infringe on Digiflex's intellectual property rights and to abuse the CCAA process for their own financial benefit.

Digiflex is microscopic in a size comparison with 7-Eleven. We plead with this Honourable Court not to allow any abuse of the process by 7-Eleven who is trying to squash a very small Canadian company. Digiflex has provided extremely valuable software and services to many Canadian companies, in particular to Wallace & Carey, throughout its 32-year history. Digiflex has not had a single conflict with its many clients over those years until this one brought on by 7-Eleven.

All of which is respectfully submitted

m. B/MM 12-5ex-2025

Mohamad Z. Mardukhi, president Digiflex Information Systems Inc.

This is Exhibit "AD", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner of Oaths in and for the Province of Alberta

ALEX JAY SINCLAIR
Commissioner for Oaths/Notary Public
In and For the Province of Alberta
Alex Jay Sinclair
Student-at-Law



Court File Number

2301 - 08305

Court

COURT OF KING'S BENCH OF ALBERTA

Judicial Centre

CALGARY

Applicants

IN THE MATTER OF THE COMPANIES' CREDITORS ARRANGEMENT ACT, RSC 1985, c. C-36, as amended

AND IN THE MATTER OF THE COMPROMISE OR

ARRANGEMENT OF WALLACE & CAREY INC., LOUDON

BROS LIMITED and CAREY MANAGEMENT INC.

Respondent

DIGIFLEX INFORMATION SYSTEMS INC.

2611 VENABLES STREET VANCOUVER, BC V5K 2R4

Attention:

Mohamad Z. Mardukhi

Telephone: 604-720-0485

Email:

mardukhi@digiflex.ca

Written Reply Submission of the Respondent

to

Second Supplement to the Seventeenth Report of the Monitor



Remedy sought by the Respondent

Regardless of what the Monitor or 7-Eleven Distribution Canada Corporation ("SEDCC") may think about Digiflex Information Systems Inc. ("Digiflex"), or its ProCLASS Distribution and Financial Management Systems ("ProCLASS"), the fact remains that SEDCC has been using ProCLASS without a license since at least November 17, 2023. For this infringement of Digiflex's intellectual property rights, we seek from the Honourable Court:

- a) To declare all License Agreement in place between Wallace & Carey Inc. ("Wallace & Carey") and Digiflex terminated, as early as November 17, 2023, when a Sales Agreement between SEDCC and Wallace & Carey was finalized.
- b) To block SEDCC from using Digiflex software without a license and to force SEDCC to pay our license fee invoice dated November 1, 2024 in the amount of \$3,230,000 plus interest, and our maintenance fee invoice for the year ending on October 31, 2025 in the amount of \$807,500 plus interest (attached as Appendix "A").
- c) Any further relief for damages caused to Digiflex that this Honourable Court may deem appropriate.

Background

- Development of ProCLASS began in 1985 when I was the IT manager at Canalta Data Services in Calgary. Although I was the main architect of this Software, at peak, we had a team of 25 people working on this development. Over a hundred million dollars have been spent on developing, enhancing, and maintaining ProCLASS over the past 40 years.
- 2. ProCLASS was the first integrated distribution solution that included functionality for Retail, Wholesale, and Foodservice distribution operations in a single system. This allowed us to implement ProCLASS in a variety of business types and sizes. ProCLASS was first implemented at Associated Grocers and Associated Foodservice in 1990, eleven years before Wallace & Carey purchased a license for ProCLASS. ProCLASS was not developed for any specific customer and in fact the exact same version of the software was implemented for these customers over the past 35 years:
 - Associated Grocers, based in Calgary, AB.
 - Associated Foodservice, based in Calgary, AB.
 - Thrifty Foods, based in Victoria, BC.

My

- Centennial Foods Corp, now operating as Centennial Foodservice; they are still using the exact same ProCLASS versions that Wallace & Carey has been using for the past 25 years.
- Overwaitea Food Group, based in Langley, BC.
- Best Direct Distributors, a Division of Maple Leaf Meats Inc., based in Calgary, AB.
- Canada West Foods, based in Chilliwack, BC and Innisfail, AB.
- Hardy Sales, based in Langley, BC.
- Turner Distribution Systems, based in Surrey, BC.
- Loudon Bros. Inc., based in Thunder Bay, ON.
- Sell Canada, based in Calgary, AB.
- Eastern Alliance Corp., based in Sibu, Sarawak, Malaysia.
- New Food Classics, based in Calgary, AB.
- Frobisher International, based in Delta, BC.
- 3. ProCLASS was developed for hardware from Digital Equipment Corporation ("DEC"). In 1998, DEC was acquired by Compaq. Compaq later merged with Hewlett-Packard (HP) in 2002. In 2014, HP abandoned its software and hardware offerings that we used to develop ProCLASS. This resulted in Digiflex to stop marketing ProCLASS.
- 4. Digiflex then started to port ProCLASS to a new platform based on software offerings from Microsoft and non-proprietary hardware. As this project generates no revenue for Digiflex until its completion, we have only worked on it when we had no other revenue-generating projects, so this porting project has been advancing on a very slow timeline. This project is currently around 80% complete.
- 5. When Wallace & Carey put out an RFP for a new ERP system in 2021, primarily due to ProCLASS's hardware base being abandoned by HP, Digiflex took part in the RFP process. But because our new ProCLASS version was still in development, and because we could not afford to speed up its development by hiring more staff, Wallace & Carey chose the ERP system from Epicor Software Corp., based in Austin, Texas.
- 6. In meetings with the Wallace & Carey management in 2024, I was told that Wallace & Carey is abandoning Epicor's ERP, presumably because this very "modern" ERP could not satisfy the critical operational requirements of the Wallace & Carey business.
- 7. Even if SEDCC is now reviving the Epicor ERP implementation project, or they are attempting to implement another ERP system by the end of their current

- TSA extension application to February 15, 2026, does not change the fact that SEDCC has been using our ProCLASS systems without a license, and has been doing so since at least November 2023.
- 8. SEDCC should not be allowed to continue to use our ProCLASS software without a license. SEDCC's ignorance of the fact that they did not have a license for ProCLASS (as proved by their abandoned request on July 4, 2024, for Digiflex to set up ProCLASS systems for SEDCC), nor SEDCC's ignorance of the complexities of Wallace & Carey business operations, can be used as an excuse by SEDCC to use our ProCLASS without a license.
- 9. Even if this Honourable Court grants a TSA extension to February 15, 2026, it does not change the fact that SEDCC has been using ProCLASS without a license since at least November 2023. SEDCC should be forced to buy a valid license from Digiflex and/or to compensate Digiflex for any profits gained through the unlicensed use of ProCLASS.

References to the Monitor's Second Supplement to Seventeenth Report

- **10.** In point 2.0.1, the Monitor mentions SEDCC manages over 5,000 products, presumably to show the complex nature of SEDCC business. In some of our past ProCLASS implementations listed above in point 2, we had clients with more than ten times the number of products, or vendors, or customers.
- 11. In point 2.1.1, the Monitor states that without the use of the ERP software, it would be impossible for SEDCC to continue operating the Logistics Business. This is a known fact for all ERP systems, and it enforces our argument that SEDCC should not risk its entire operations on ERP software without a license.
- 12. In point 2.1.3, the Monitor mentions that SEDCC will have an Integration Software fully operational by February 15, 2026. This does not mention whether ProCLASS will be part of that integration, but even if it is not, it will mean that SEDCC is asking for another 5 months to continue to use ProCLASS without a license.
- 13. In point 2.1.8, the Monitor lists invoice amounts for Maintenance and Helpdesk services along with percentage increases. But the Monitor fails to mention that our Helpdesk service is not part any agreement, and that we are not obligated to provide that service. We told SEDCC that we cannot afford to provide the Helpdesk service to them at the same rate as we did for Wallace & Carey, as it needs at least two employees to be available 7 x 24 to provide that service, and



even the increased amount we charged SEDCC was not sufficient to cover our costs for a single employee.

Our maintenance services have always had a discount when clients paid for multiple years at once. For example, our maintenance service fee for 2003 to 2005 was discounted by more than 10% because Wallace & Carey renewed the maintenance for 2 years. Accordingly, our latest maintenance agreements with SEDCC were for one month or less, thus the Renewal Rates are higher than the previous annual rates.

- 14. In point 2.2.1.c, the Monitor mentions that without our ERP Software the SEDCC business will be disrupted, resulting in potential widespread job losses. This is more reason that SEDCC should get a legal license for our ERP software and not risk the fate of a large number of employees by using unlicensed software.
- 15. In point 2.2.1.d, the Monitor mentions that "DigiFlex has been, and will continue to be, paid for the continued use,...", this is incorrect, our 2 invoices issued to SEDCC on November 1, 2024, for license fees and one year of Maintenance fees remain unpaid.
- 16. In point 2.2.1.e, the Monitor claims that our "ERP Software is not otherwise saleable to any third-party as it was specifically designed for ... Wallace & Carey..."; this claim is false and point 2 above lists the businesses that have used, and are still using, the exact same ERP Software.
- 17. In point 2.2.1.g, the Monitor repeats some of the same statements regarding "not saleable" software, and Digiflex invoices having been paid, that have been refuted above.
- 18. In point 3.0.1, the Monitor is "requesting an extension of the Stay to February 15, 2026". The Monitor also stated in point 2.2.1.h, that no other stakeholders will be significantly prejudiced by the extension of the TSA Term. What he fails to mention is that Digiflex is hugely impacted by any extension if it allows SEDCC to continue to use our ProCLASS ERP systems without a license. However, if SEDCC pays our 2 overdue invoices for license fee and annual maintenance, plus interest, Digiflex will have no objections to extending the TSA term even beyond February 15, 2026.



The Need for Urgent Relief

Each day of unauthorized use of ProCLASS constitutes an infringement of Digiflex's copyright and contractual rights. If SEDCC, a large corporation with enormous legal resources, is allowed to ignore the law in this case, they will be ignoring Copyright Law, Contract Law, Computer-Specific / IT laws, and even potentially Criminal Law for unauthorized use of copyrighted software.

On the one hand, the Monitor and SEDCC paint Digiflex and its software systems as some simple software that does not have the necessary functionality to be used by SEDCC, while also repeating the fact that our ProCLASS software is critical to the SEDCC operations. Whichever of these opinions this Honourable Court accepts, it does not change the fact SEDCC has been using this same Digiflex software without a license for two years.

Digiflex is not responsible for mistakes made by SEDCC, first by not knowing what they were buying when they bought Wallace & Carey, and second by thinking that they could implement a "modern" ERP system by November 2023, or by multiple other TSA extension dates.

SEDCC should have acquired a valid software license from Digiflex as soon as they bought Wallace & Carey, or at least as soon as Digiflex informed SEDCC that the licenses Digiflex granted to Wallace & Carey were not transferable to anyone, and that SEDCC needs to buy a new license.

We respectfully request that this Honourable Court prohibit SEDCC from using the Digiflex Software without a license and compel SEDCC to obtain a valid license by paying our two invoices issued on November 1, 2024, together with interest.

16-5ep-2025

All of which is respectfully submitted

Mohamad Z. Mardukhi, president

Digiflex Information Systems Inc.

Appendix A



2611 Venables Street Vancouver, British Columbia, Canada V5K 2R4 Email: AR@digiflex.ca GST Number: 136104874

ωI_ Φ 7-Eleven Distribution Canada

5445 8th Street NE

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7-Eleven Distribution Canada T2K 5R9 5445 8th Street NE Calgary, Alberta Canada **⊢**0

512 01-N0V-24

INVOICE NO.

CUSTOMER NO.

INVOICE DATE

N SOCE

2821

CLASS and ProCLASS License Fee

PAGE

REFERENCE: WAREHOUSE:

TERMS: 7 DAYS

CARRIER:

7

ROUTE/STOP:

SALESREP:

T2K 5R9

Calgary, Alberta Canada

-0

SONEREESS	SE(G) METH	DESORIPTION	100000	OTY. SHIPPING SHIP WEIGHT	UNIT	GST HST	EXT AMOUNT (EXCL. GST/HST)
	2001 CLASS G/L License Fee	- SEDCC	100	100	4000.00	200.00	400000.00
	2002 CLASS A/R License Fee	- SEDCC	100	1001	4000.00	200.00	400000.00
		- SEDCC	100	1001	4000.00	200.00	400000.00
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This is Exhibit "AE", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta

ALEX JAY SINCLAIR
Commissioner for Oaths/Notary Public
In and For the Province of Alberta
Alex Jay Sincisir
Student-at-Law

CERTIFIED E. Wheaton.

by the Court Clerk as a true copy of the document digitally filed on Sep

22, 2025 COURT FILE NUMBER 23

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COURT

COURT OF KING'S BENCH OF ALBERTA

JUDICIAL CENTRE

CALGARY

IN THE MATTER OF THE COMPANIES' CREDITORS

ARRANGEMENT ACT, RSC 1985, c C-36, as amended

AND IN THE MATTER OF THE COMPROMISE OF ARRANGEMENT OF WALLACE & CAREY INC..

LOUDON BROS LIMITED, and CAREY

MANAGEMENT INC.

APPLICANT

KSV RESTRUCTURING INC., in its capacity as Court-appointed Monitor of

Clerk's Stamp

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Wallace & Carey Inc., Loudon Bros Limited and Carey Management Inc.

DOCUMENT

ORDER APPROVING STAY EXTENSION AND THIRD TSA AMENDMENT

ADDRESS FOR SERVICE AND CONTACT

CONTACT INFORMATION OF PARTY FILING THIS DOCUMENT Cassels Brock & Blackwell LLP

Bankers Hall West 3810, 888 3rd St SW Calgary, AB T2P 5C5

E: joliver@cassels.com

P: 403 351 2920

Attention: Jeffrey Oliver

File no. 54670-3

DATE ON WHICH ORDER WAS PRONOUNCED:

September 19, 2025

LOCATION WHERE ORDER WAS PRONOUNCED:

Calgary, Alberta

NAME OF JUSTICE WHO MADE THIS ORDER:

The Honourable Justice C. Feasby

UPON THE APPLICATION of KSV Restructuring Inc., in its capacity as the court-appointed Monitor with enhanced powers (in such capacity, the "Monitor") of Wallace & Carey Inc., Loudon Bros Limited, and Carey Management Inc. (collectively, the "Companies") for an Order (among other things) approving the extension of the Stay Period to February 15, 2026 and approving the Third TSA Amendment (as defined herein); AND UPON having reviewed the Amended and Restated Initial Order of this Court pronounced June 30, 2023 (the "ARIO"); the Monitor's Fourteenth Report to Court dated December, 13, 2024; the Monitor's Seventeenth Report to Court dated August 13, 2025 (the "Seventeenth Report"); the Monitor's Supplement to the Seventeenth Report to Court dated August 21, 2025 (the "Supplement to Seventeenth Report"); the Monitor's Second Supplement to the Seventeenth Report to Court dated September 11, 2025 (the "Second Supplement to Seventeenth Report"); the Affidavit of Joshua Buchanan sworn September 8, 2025; and the Affidavit of Service of Angeline Gagnon, sworn September 16, 2025; AND UPON hearing counsel for the Monitor, and any other interested parties appearing at the within application; AND UPON

being satisfied that it is appropriate to do so:

IT IS HEREBY ORDERED AND DECLARED THAT:

 Capitalized terms not otherwise defined herein shall have the meaning ascribed to them in the ARIO or the Second Supplement to Seventeenth Report.

SERVICE

2. Service of notice of this application and supporting materials is hereby declared to be good and sufficient, and time for service of this application is abridged to that actually given.

STAY EXTENSION

3. The Stay Period is hereby extended from September 30, 2025 to February 15, 2026.

THIRD TSA AMENDMENT

- 4. The third amendment to the Transition Services Agreement (the "Third TSA Amendment") attached as Appendix "A" to the Second Supplement to Seventeenth Report, is hereby approved with the following amendment at paragraph 2(a):
 - "(a) The Term (the "Term") of this TSA will commence on the Effective Date and will terminate on February 15, 2026, or on such other date as may be agreed to by the parties in writing prior to February 15, 2026."
- 5. The execution of the Third TSA Amendment by the Monitor is hereby authorized and approved, with such minor amendments as SEC and the Monitor may deem necessary.
- 6. The Monitor is hereby authorized and directed to take such additional steps and execute such additional documents as may be necessary or desirable to give effect to the Third TSA Amendment.
- 7. This Order shall be without prejudice to the rights of DigiFlex Information Systems Inc. ("DigiFlex") to bring an application before this Honourable Court seeking the termination of the Transition Services Agreement (the "TSA") or to otherwise commence proceedings against SEC, provided that:
 - (a) DigiFlex shall comply with all applicable procedural requirements to bring any such application or to commence any such proceeding, including but not limited to those set out in the Alberta Rules of Court, Alta Reg 124/2010, and any other relevant statutes and

regulations; and

(b) DigiFlex shall be represented by legal counsel in such application or proceeding, duly appointed in accordance with section 106(1) of the *Legal Profession Act*, RSA 2000, c L-8, rule 2.23 of the *Alberta Rules of Court*, and any other applicable statutes or regulations.

SERVICE OF ORDER

- 2. Service of this Order shall be deemed good and sufficient by:
 - (a) serving the same on:
 - i. the persons listed on the service list created in these proceedings;
 - ii. any other person served with notice of the application for this Order; and
 - iii. any other parties attending or represented at the application for this Order;
 - (b) posting a copy of this Order on the Monitor's website established in connection with these proceedings, for no less than six months from the date of this Order; and service on any other person is hereby dispensed with.
- 3. Service of this Order may be effected by facsimile, electronic mail, personal delivery or courier.

Justice of the Court of King's Bench of Alberta

This is Exhibit "AF", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta

ALEX JAY SINCLAIR
Commissioner for Oaths/Notary Public
In and For the Province of Alberta

Alox Jay Sincleir Student-et-Law

Software crash hits Sobeys hard

CBC News · Posted: Jan 25, 2001 4:59 PM PST | Last Updated: January 25, 2001





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Estimated 3 minutes

A technological nightmare has cost Grocery chain Sobeys Inc. millions of dollars and forced the company to issue a third-quarter profits warning.

Canada's second largest supermarket operator announced Wednesday it will take an after-tax charge of \$49.9 million, or 82 cents a share, because it was forced to scrap a key software system.

Bill McEwan, Sobeys' president and CEO, said the company was dropping its SAP software and systems after two years of problems that culminated this December with a massive five-day crash. McEwan said the company took four to five weeks to fully recover from the disruption and costs associated with it will result in quarterly operating earnings "well below our previously expected results."

SAP is the biggest software company in Europe and the world's leading supplier of inter-enterprise software with more than 21,700 employees in more than 50 countries.

A spokesperson for SAP says the company has yet to receive official word from Sobeys that it's being dropped, adding senior executives have plans to meet with Sobeys executives Friday to discuss problems.

McEwan however, told a conference call that, "we have come to the conclusion that what appeared to be growing pains with the implementation of enterprise-wide system are in fact systemic problems of a more serious nature."

"The bottom line is that SAP was not going to create a sustainable system solution for this organization," he said. "We remain confident our fourth-quarter earnings will



materialize as expected."

McEwan forecast Sobeys will have year-end earnings of \$1.48 per share or \$11.4 billion, and a net income of \$90 million. After the charge, the company forecast fiscal 2001 earnings per share of about 66 cents and fourth-quarter earnings per share of about 42 cents.

McEwan, who took over the company only a few days before the disaster hit, also said a new chief information officer will be joining the company within a few weeks and plans for an IT solution are in the works.

"We have determined that there is insufficient core functionality in SAP software component of our enterprise-wide systems to effectively deal with the extremely high number of transactions in our retail operating environment," McEwan said.

The SAP software will be phased out of Sobeys' Atlantic Division and its 30 corporately owned stores in Ontario. The company's outlets in Quebec and Western Canada, the Serca national food service unit and the 379 IGA and other former Oshawa Group stores in Ontario were never fitted with the SAP system.

Sobeys has about 400 company-owned stores and 1,000 franchised outlets.

Sobeys' stock fell 13.77 per cent, or \$3.25, to \$20.35 on Thursday. The stock, which has moved in a yearly range of \$28.25 to \$16.25, had been halted before the close Wednesday pending the news.

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SECURITY

Sobeys fires SAP over ERP debacle

CDN STAFF FEBRUARY 9, 2001

Jennifer Brown

Canadian grocery giant Sobeys Inc. said it has no plans to reconsider its decision to pull the plug on its year-old, SAP-powered ERP system.

The Stellarton, N.S.-based company claims the system caused its database to crash in early December, leaving it unable to process the transactions moving through the stores' systems. Bill McEwan, Sobeys' chief executive, said the problem created a five-week backlog just before the holiday shopping period.

The second-largest supermarket chain in Canada, Sobeys has 400 company stores and 1,000 franchise stores including IGA, Foodland and Price Chopper outlets.

On Jan. 24, McEwan announced the company was ditching the software because it couldn't handle its ordering and data processing needs for its stores in Ontario and Atlantic Canada.

However, SAP officials said they only learned of the decision through a press release issued two days before a scheduled meeting with Sobeys brass.



"We're both surprised and disappointed by the announcement made by Sobeys," said William Wohl, spokesperson for SAP America in Philadelphia. "We've had such a good dialogue with Sobeys all along."

Despite attempts by SAP to repair the relationship, Sobeys officials are adamant the ERP project will be dismantled.

"It was a situation where we had a business disruption. We looked at an evaluation of our enterprise-wide software and that resulted in the decision, so I would be surprised if there was a change in conclusion," said Stewart Mahoney, vice-president of treasury and investor relations for Empire Company Ltd., which owns 62 per cent of Sobeys.

"We indicated we plan to move ahead without SAP and Mr. McEwan and the Sobeys' board of directors were quite clear in terms of Sobeys coming to that conclusion," he said.

Mahoney added the project will cost the company \$89.1 million and Sobeys is predicting the interruption of business will cut its quarterly operating profit by 16 cents a share.

"We're through with that period. But there was an opportunity cost there because that's a busy period for us leading up to the Christmas period," Mahoney said.

SAP has been working with the company prior to this project, implementing a human resources and financial system. In fact, SAP and IBM were using Sobeys as an example of a satisfied customer.

Sobeys has not said what they will use to replace the SAP system but will continue to use the software for its financial and human resource needs. In a statement issued after a meeting on Jan. 26, SAP said it "agreed to continue discussions with Sobeys in private."

"It is true we have had discussions with Sobeys about various aspects of its projects that needed to be resolved," said Wohl.

Angela Carmichael, an IBM Canada Ltd. spokesperson said there was a problem with Sobeys' DB2 database but it was addressed and Sobeys remains a customer. "We put our best people on it and fixed it as fast as we could," she said, "They're still using DB2 in other parts of their business."

Wohl suggested a change in leadership at Sobeys may have precipitated the decision to dump the project. He pointed to McEwan's arrival Nov. 25, just as the crash occurred.

Derek Prior, SAP research director with Stamford, Conn.-based Gartner Group Inc., said SAP is ahead of other ERP software vendors at sizing the infrastructure for their applications, but said ongoing assessment of an ERP life cycle is also needed.

"You don't hear of these failures frequently. The successes are much higher, but successes aren't news," said Prior.

"Overall, SAP has a good record of getting sizing performance right. But within the retail sector there have been projects which run into problems due to the very high volumes and narrow time windows involved."

Prior also questioned why Sobeys waited so long into the project to reject SAP.

Mahoney said the system has been problematic since its launch a year ago. "We had been behind our timeline and there had been a number of issues," he said.

Plesman Communications

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RESONDANTS IN THE MATTER OF THE COMPANIES' CREDITORS

ARRANGEMENT ACT, RSC 1985, c. C-36, as amended

AND IN THE MATTER OF THE COMPROMISE OR

ARRANGEMENT OF WALLACE & CAREY INC., LOUDON BROS

LIMITED and CAREY MANAGEMENT INC.

APPLICANTS DIGIFLEX INFORMATION SYSTEMS INC.

DOCUMENT AFFIDAVIT OF MOHAMAD Z. MARDUKHI

ADDRESS FOR Burnet, Duckworth & Palmer LLP

SERVICE AND 2400, 525 – 8 Avenue SW CONTACT Calgary, Alberta T2P 1G1 Lawyer: Chelsea Nimmo

PARTY FILING THIS Phone Number: (403) 260-0102 DOCUMENT Fax Number: (403) 260-0332

Email Address: cnimmo@bdplaw.com

File No. 79894-1

AFFIDAVIT OF MOHAMAD MARDUKHI

Affirmed on November 14, 2025

- I, Mohamad Mardukhi, of Vancouver, British Columbia, AFFIRM AND SAY THAT:
- 1. I am the President, Chief Executive Officer, sole director, sole shareholder and founder of the Applicant, Digiflex Information Systems Inc. (**Digiflex**). I have personal knowledge of the matters deposed to in this Affidavit, except where stated to be based on information and belief, in which case, I believe the information to be true.
- I make this affidavit in support of Digiflex's application pursuant to section 11 of the Companies'
 Creditors Arrangement Act, RSC 1985, c C-36 (the CCAA), seeking, among other things, an order declaring that Digiflex is not required to provide 7-Eleven Inc., 7-Eleven Canada Inc., or 7-Eleven



Distribution Canada Corporation (SEDCC, together with 7-Eleven Inc. and 7-Eleven Canada Inc., 7-Eleven), access to the Digiflex ERP Software (defined below) or any associated maintenance or support services.

Background

My educational background and work history

- 3. My training is in computer sciences. I studied computer science at the undergraduate level at the University of Toronto in the Engineering Science Department from 1973 to 1976, and at the University of Calgary in the Computer Science Department from 1978 to 1979. I also took several computer science courses at the graduate level at the University of Calgary from 1979 to 1980.
- 4. After graduation, I started working in the information technology (IT) industry for the grocery distribution and food services industry, which I have done now for over 45 years. I began my career in May 1980 at Canalta Data Services (Canalta) where I was involved in all aspects of software development from analysis, design, coding, quality assurance, implementation, user training, writing reference manuals to managing the entire process.
- 5. Canalta was later acquired by Great Pacific Industries Inc. (Great Pacific), a subsidiary of the Jim Pattison Group, which operated a number of grocery retail and wholesale chains, including Associated Grocers and Overwaitea Food Group. This part of my career spanned from May 1980 to May 1995.
- 6. From March 1996 to August 1998, I was the Chief Information Officer of Overwaitea Food Group, where I was responsible for managing the IT department. I left this position in August 1998 to concentrate all my efforts on Digiflex.

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Digiflex and its ERP Software

- 7. In 1993, I started Digiflex. Digiflex was formed to develop and market an integrated suite of applications for the grocery distribution and food service industries. Digiflex offers a range of software solutions, including a full enterprise resource planning (ERP) suite encompassing all aspects of distribution management, financials, and business intelligence.
- 8. ERP software is a type of business management software that helps companies manage and integrate the core processes of their business, such as finance and accounting, human resources, supply chain management, inventory and procurement, and manufacturing and production. A key benefit of ERP software is that it collects data across many business functions and can therefore provide a business with a comprehensive view of their operations and allows them to optimize and add efficiencies to their business. This is much more difficult for a company to do if it is not using an ERP system but rather a number of different software applications that have their own separate databases. ERP is critical for companies in supply chain management as it optimizes inventory, planning, and purchasing. Common brands of ERP software that the general population are familiar with are SAP and Oracle.

Digiflex ERP Software

- Digiflex's ERP software consists of a number of ERP modules and associated software programs.
- 10. **ProCLASS.** Digiflex's ProCLASS Distribution Management System (**ProCLASS**) is the ERP module which handles, among other things, purchasing, inbound control and receiving, warehouse management and inventory control, order processing and billing, logistics, shipping control, and consolidated reporting. ProCLASS was the first ERP system to handle the business requirements of small to very large businesses in wholesale, retail, food service, and manufacturing of food and non-food products in one integrated system.

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- 11. CLASS Financials. Digiflex's CLASS Financials are the ERP modules which focus on a distributor's financial data. CLASS Financials software programs include CLASS Accounts Receivable, CLASS Accounts Payable, and CLASS General Ledger.
- LAZER DBMS. LAZER DBMS is the software program that is the database management system for the ProCLASS and CLASS Financials ERP modules.
- 13. ProCLASS and CLASS Financials are both ERP modules; however, ProCLASS was the first module and is the backbone of the system. Hence, occasionally when I am speaking of the **Digiflex ERP Software** as a whole (which includes ProCLASS, CLASS Financials, and LAZER DBMS), I merely state **ProCLASS**.
- 14. I started the development of ProCLASS and the associated modules and software in 1985 when I was the IT Manager at Canalta. I was the lead architect on a 25-person team that designed and developed ProCLASS. In June 1993, I entered into a sales agreement with Great Pacific (who had now acquired Canalta) whereby Great Pacific assigned the ownership of ProCLASS and other associated software to myself. I then subsequently assigned my rights to Digiflex. My goal for Digiflex was to sell the Digiflex ERP Software that I had been building while I was at Canalta, and then at Great Pacific, to other grocery and food distributors and build my own business.
- 15. Since the inception of Digiflex ERP Software, it has undergone multiple upgrades and enhancements to expand its functionality and to improve its efficiency.
- 16. Digiflex ERP Software was originally developed for the OpenVMS operating system, which runs on AlphaServer and Itanium servers (i.e. hardware) from Hewlett-Packard Enterprise, which are no longer offered for sale and therefore no longer widely available. There is, however, a technical solution which is to upgrade to a modern standard server and run Digiflex ERP Software with the OpenVMS version from a

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company called VMS Software Inc. (VSI). Digiflex currently has one client that is running Digiflex ERP Software on a standard server using OpenVMS from VSI.

17. Digiflex has also been developing a version of the Digiflex ERP Software that would work on the Windows operating system and would run on any modern standard server and can also be cloud-based. The project is currently around 80% complete but has not been the company's focus over the past few years.

Digiflex's ERP Software is covered by copyright

- 18. In 1999, I registered the software as copyrights with the Canadian Intellectual Property Office. Copies of the copyright registrations for ProCLASS, CLASS Accounts Receivable, CLASS Accounts Payable, CLASS General Ledger, and LAZER DBMS are attached as **Exhibit A**.
- 19. Digiflex includes the following copyright warnings with all our source code, database, schemas, and documentation:

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!*
   Copyright (c) 1997, 1998, 1999, 2000, 2001, 2002, 2003, 2004, 2005,
!*
      2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015,
!*
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  The information in this software is subject to change without notice
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  and should not be construed as a commitment by Digiflex.
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Digiflex's licensing model

- 20. Digiflex's business model is to license its software to companies in a wide range of industries and sizes, and Digiflex has done so for the last 30 years throughout Canada, the United States, and Malaysia.
- 21. To license Digiflex ERP Software, a client enters into two agreements: (1) a software license agreement, which permits the client to use the ERP Software but does not transfer Digiflex's ownership rights in the ERP Software itself; and (2) a maintenance agreement which relates to, among other things, software upgrades and enhancements, operating system compatibility, as well as a 24/7 support line for the software. A 24/7 support line for any ERP software is critical given that even a few minutes of downtime at a critical time can lead to operational nightmares, especially for companies in the food distribution business.
- 22. In terms of costs, for the software license, Digiflex charges a single, one-time, lump-sum fee that gives the client a limited-user or unlimited-user, perpetual license. The license fee is based on the client's annual sales which is commonly proportional to the number of transactions that run through the Digiflex ERP Software.
- 23. The cost of the maintenance agreement is an annual fee that may vary from year to year. Typically, it is based on 15 to 25% of the original license fee, which is a standard maintenance fee for software licenses. The maintenance agreement is not perpetual but will renew automatically each year on terms to be agreed upon between Digiflex and the client, unless either party gives 30 days written notice of termination.
- 24. Over the years, many companies have purchased licenses to use Digiflex ERP Software, including, Best Direct Distributors, Canada West Foods, Centennial Foodservice, Thrifty Foods, New Food Classics, and two of the debtor companies in the CCAA proceeding Wallace & Carey Inc. (Wallace & Carey) and Loudon Bros Limited (Loudon Bros).

Digiflex's Relationship with the Debtor Companies: Wallace & Carey and Loudon Bros

25. Wallace & Carey and Loudon Bros were two of Digiflex's long term customers. Digiflex and Wallace & Carey's business relationship started in 2000 when Digiflex was successful in an RFP process for Wallace & Carey's ERP software. For over 23 years, Digiflex and Wallace & Carey had a positive relationship of mutual benefit. Digiflex provided Wallace & Carey with reliable software and support, while Wallace & Carey grew its business from annual sales of \$200 million to over \$2 billion.

The Debtor Company's Software Licenses

- 26. During the span of their relationship, Digiflex entered into four license agreements between the two debtor companies.
- 27. With Wallace & Carey, Digiflex had three software license agreements:
 - a software license agreement entered into on March 9, 2000 to allow Wallace & Carey to use the ProCLASS Software and LAZER DMBS, a copy of which is attached as Exhibit
 B;
 - (b) a software license agreement entered into on August 12, 2003 to allow Wallace & Carey to use the CLASS Financials Software, a copy of which is attached as Exhibit C;
 - (c) a software license agreement entered into on April 23, 2012 to allow Wallace & Carey to use the ProCLASSBI Intelligence Suite, a copy of which is attached as Exhibit D.
- I refer collectively to the three Wallace & Carey software licenses as the W&C Software Licenses.
- 29. With respect to Loudon Bros, Digiflex entered into one software license agreement on February 18, 2013, which was to allow Loudon Bros to use the ProCLASS Software, CLASS Financials Software, and LAZER DMBS for a limited number of concurrent users (the LB Software License). Additional user

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licenses were added via addendums. A copy of the license agreement with the addendums are attached as **Exhibit E**.

30. Loudon Bros, a related company of Wallace & Carey, still required its own license even though Wallace & Carey had a license to. Separate companies require separate license agreements and both need to pay maintenance fees.

The Debtor Companies Maintenance Agreements

31. All four licenses incorporate the same maintenance agreement, which is attached as Schedule "A" to all the W&C Software Licenses and the LB Software License (the W&C Maintenance Agreement).

Digiflex provided general IT Helpdesk Services to Wallace & Carey

- 32. In addition to the W&C Software Licenses and W&C Maintenance Agreement, Digiflex also provided general IT helpdesk support to Wallace & Carey also known as Helpdesk Level 2 (Helpdesk Services) which began in June 2008. There is no written contract between Wallace & Carey related to the Helpdesk Services.
- 33. The Helpdesk Services were not tied to the Digiflex ERP Software but were for any general IT issue, including problems with the OpenVMS operating system, servers, or other computer issues. This was not a standard service that was offered by Digiflex. It was only offered to Wallace & Carey given our long-term relationship to save them the cost of hiring additional full-time employees to be available 24/7.

Wallace & Carey's request for a new ERP system

34. In 2021, Wallace & Carey issued an RFP for a new ERP system. While Digiflex participated in the RFP process, it was not selected. Patrick Carey, Wallace & Carey's CEO at the time, told me that the reason was because Digiflex's new ERP system was still in development and we did not offer a monthly fee-per-

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user charge like other ERP providers (we only offer a one-time license fee option). Wallace & Carey selected an ERP system from Epicor Software Corporation (**Epicor**) based in Austin, Texas.

Timeline of events since discovering that 7-Eleven was in the picture

Wallace & Carey requests ERP software for a new company

- 35. The first time I became aware that Wallace & Carey was in the process of winding down and that a new distribution company would be taking over was in July 2024 via an email exchange I had with Wallace & Carey's Director of IT, Heather Miller. A copy of my email correspondence between me and Ms. Miller between July 4, 2024 to July 22, 2024 is attached as **Exhibit F**, which should be read starting from the last page first to proceed in chronological order.
- 36. On July 4, 2024 at 10:03 AM, I received an email from Ms. Miller with the subject line: "New Company ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank Reconciliation". In the email, Ms. Miller wrote:

We have a request to setup a completely separate ERP system using Digiflex software for our new distribution company. This system will operate temporarily from Jan 1st, 2025 to March 31st, 2025 (with a possible extension to June 30th, 2025).

The goal is to wind down Wallace & Carey so no invoices will be moved to the new distribution company.

Can you please provide a quote for the development, test and go-live support and ongoing maintenance and support agreements – details below:

[...]

We would like to have the new system available with a point in time setup including master data / balances loaded for testing by November 18th, 2024 and then reload/update master data / balances for go-live on Jan 1st, 2025.

- 37. Ms. Miller's request was not typical. The last time I had received a request from Wallace & Carey for a new ERP system was in 2013 when they requested a system for Loudon Bros. This resulted in a new software license the LB Software License that I mentioned above.
- 38. I replied to Ms. Miller on the same day at 2:16 PM, advising that this was a major project and because it was a new company, substantial new license fees would apply. I also wrote: "If all of this expenditure is going to be for 3 or 6 months only, why can't they continue operating with the current setup for that short period?" By this I meant that if the new company was only going to be operating temporarily on the Digiflex ERP Software, that Wallace & Carey should continue operations as is for the 3-to-6-month period, and then the new company could launch on whatever software they were going to be using. In response, Ms. Miller confirmed that they understood it was a major project but that senior management still wanted the estimate.
- 39. On July 12, 2024 at 12:23 PM, I provided Ms. Miller with a range of quotes for the software licenses (to use ProCLASS and CLASS Financials) and annual maintenance fees based on annual sales of \$100 million, \$600 million, and \$700 million annual sales. I provided Ms. Miller with this table:

System	Annual Sales \$100M License Fee	Annual Sales \$600M License Fee	Annual Sales \$700M License Fee
	3		
ProCLASS	\$300,000	\$2,000,000	\$2,400,000
CLASS A/P	\$60,000	\$400,000	\$480,000
CLASS A/R	\$60,000	\$400,000	\$480,000
CLASS G/L	\$60,000	\$400,000	\$480,000
CLASS B/R	\$4,000	\$30,000	\$35,000
Total License Fee:	\$484,000	\$3,230,000	\$3,875,000
Annual Maintenance Fee:	\$169,400	\$807,500	\$968,750

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- 40. I also advised that the implementation cost range would be approximately \$80,000 to \$450,000. I advised that the license fee would be payable in two installments, half on signing, and half on January 2, 2025, the day after the new company was to launch. I also advised that the maintenance fee would be payable on January 2, 2025.
- 41. Ms. Miller responded on the same day at 2:18 PM, asking for an additional quote based on \$300 million annual sales. She also inquired whether it was possible to buy subscription-based licenses rather than perpetual and asked about the Helpdesk Services.
- 42. On July 15, 2024 at 9:31 AM, I provided Ms. Miller with the additional quote and advised that Helpdesk Services would be \$180,000 per year for the new company or a combined rate of \$225,000 for both the new company and Wallace & Carey and/or Loudon.
- 43. On July 22, 2024 at 12:08 PM, Ms. Miller replied stating that, instead of starting a separate company, Wallace & Carey wanted to change its company name and fiscal year end:

After further discussion with Finance, they have confirmed that we do not require a separate company.

What we need is to change our company name and fiscal calendar to calendar month effective January 1st, 2025.

Effectively, we will end our fiscal year in October 2024 as normal, start our new fiscal year for Nov/Dec 2024 and then change to a new fiscal calendar based on calendar month with our company name changed on Jan 1st, 2025.

- 44. I responded to Ms. Miller on the same day at 13:34, advising her that a new software license would still be needed given that it would be a new company.
- 45. At no time in July 2024 when I was having these discussions with Ms. Miller did anyone advise me of the CCAA proceeding, the TSA, or any court orders that would allow the new company to use the Digiflex ERP Software without a license.

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Wallace & Carey's CEO and Senior IT Staff relay my points to 7-Eleven

- 46. Between the end of July 2024 and beginning of September 2024, I had a number of conversations with senior executives at Wallace & Carey about a license for 7-Eleven and their need for a license to use the software, including Patrick Carey, the former CEO, and David Morgan, a Director at Wallace & Carey. I believed that they were trying to help me. A copy of the email correspondence between myself, Mr. Morgan, and Mr. Carey is attached as **Exhibit G**, which should be read starting from the last page first to proceed in chronological order.
- 47. On July 22, 2024 at 2:26 PM, the same day that Ms. Miller advised me that only a company name change would be required, I received an email from Mr. Morgan, with the subject line: "ProCLASS for SEDCC". In the email, Mr. Morgan wrote:

Pat [Carey] has informed me that you have been asked to provide a quote to implement a new/modified ProCLASS for SEDCC, the new 7-Eleven company replacing W&C. Pat also asked me to find out the status of the quote. Can you please update me on the status. I have not been kept in the loop other than understanding that the new company will take effect January 1, 2025 & will switch to a monthly financial reporting.

- 48. This was the first time that I learnt that the "new distribution company" that Ms. Miller had spoken of was SEDCC.
- 49. In the subsequent email exchange, Mr. Morgan and I discussed the logistics of setting up SEDCC on the Digiflex ERP Software and I reiterated the need for SEDCC to have a license regardless of the method used to onboard SEDCC onto the system.
- 50. On September 4, 2024, I had an in-person meeting with Mr. Carey and Mr. Morgan. There, Mr. they advised me that SEDCC was considering implementing a different ERP system (i.e. a system not owned by Digiflex).
- 51. On September 5, 2024 at 12:13 PM, I emailed Mr. Carey and Mr. Morgan to remind them that, regardless of if SEDCC was able to begin using a new ERP system on January 1, 2025, Wallace & Carey's

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ERP systems would need to remain active for a period of time after SEDCC was set up, for the purpose of applying closing transactions, as well as for audit and other investigative purposes. This would require them to continue to pay maintenance fees. I also reiterated that if SEDCC decided to proceed with the Digiflex ERP Software, it would need to have a new software license. I advised that based on my four decades of working in ERP implementations, I could not foresee SEDCC being up and running with a new ERP system anytime soon and that they were likely "a couple of years and several million dollars away from a successful implementation."

52. On September 9, 2024 at 12:29 PM, I sent Mr. Morgan and Mr. Carey an email summarizing the key points from my meetings with Mr. Carey. My email stated:

If 7-Eleven wants to use ProCLASS for SEDCC in January, the only option is to purchase a license, likely based on \$600M per year in sales. They will then pay 50% of the license fee upfront and pay the remaining 50% upon successful implementation in January. This option has several significant advantages for 7-Eleven:

- 1. They will have the legal use of our software for as long as it is needed. They will no longer have to rush through implementation of another unproven software within a few months.
- 2. Rushing through implementation of another software will have a high chance of failure, as is very common with ERP implementations. Such a possible failure can be very costly, and certainly much more costly than our license and minimal implementation costs.
- 3. There is zero chance of implementation failure of our software as it has been running successfully under the W&C banner for over 20 years. SEDCC's will be a straightforward new instance of ProCLASS, of which we have implemented many for W&C over the years. There will even be no need for any new data entry / load beyond the new minutes it takes to change company name / addresses in set-up records.
- 4. Over the years, we implemented many ProCLASS customizations to satisfy 7-Eleven specific needs. It is very unlikely that you can find such features in any other ERP software, and some of those features are very complex and will be costly to develop in any other ERP.
- 5. We already know that the existing ProCLASS hardware and software infrastructure can handle many times more business than \$600M per year without needing any upgrades. W&C reached over \$2B in sales a few years ago on the same platform.

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- 6. If there are any concerns about the existing ProCLASS server (which, as of today, has been running 7x24 for 652 days non-stop, i.e., not a single hardware or software failure or reboot in that period), there is an emulation option available that will allow running our software exactly as is on a Windows server.
- 7. 7-Eleven can gain significant efficiencies by using the ProCLASS infrastructure, e.g., by moving some DSD items to corporate warehouses, by integrating store and warehouse pricing and promotions, by taking advantage of some corporate store features in ProCLASS that were not of use to W&C, etc.
- 8. We will use the license fee to fund the completion of our Windows version of ProCLASS that is already over 80% complete. This will then offer a modern and proven ERP option to 7-Eleven at minimal implementation and training costs.
- 7-Eleven will be able to use ProCLASS (both existing and new modern version) for other divisions beyond SEDCC at reduced licensing fees and with minimal implementation costs.
- 53. Mr. Carey subsequently asked me if he could pass these on to 7-Eleven, to which I agreed.

7-Eleven starts emailing me about the Digiflex ERP Software

- 54. Beginning on October 7, 2024 and continuing to early November 2024, I started to receive emails from 7-Eleven about the Digiflex ERP Software and maintenance agreements. Throughout this correspondence, I received conflicting information about whether it was Wallace & Carey using the software or 7-Eleven. A copy of the email correspondence between myself and various individuals at 7-Eleven is attached as **Exhibit H**, which should be read starting from the last page first to proceed in chronological order.
- 55. On October 7, 2024 at 10:12 AM, I received an email from Anvaya Naik, Senior Manager of Strategic Sourcing at 7-Eleven, Inc., requesting a "maintenance renewal quote for I year term of the existing Digiflex licenses that were acquired as part of the Wallace [&] Carey contract." I responded to Ms. Naik on the same day to clarify if the contemplated agreements would be with Wallace & Carey or 7-Eleven. I noted that I did not know if Wallace & Carey exists (or would still exist as of 2025) as a legal entity.
- 56. On October 8, 2024, Ms. Naik responded that "7-Eleven Canada will be buying entity but ... that only Wallace [& Carey] transactions will be carried on [Digiflex]."

- 57. On October 15, 2024 at 2:06 PM, I replied to Ms. Naik advising her that Digiflex was waiting to hear about a new license agreement with 7-Eleven, which needed to be sorted before they could speak about the maintenance agreement. However, given that the Helpdesk Services was not tied to any license agreement, I advised that Digiflex could offer that service to 7-Eleven for a year at \$192,000. I advised that I would need the 7-Eleven billing information to issue the invoice.
- Ms. Naik responded on the same day at 3:52 PM and informed me that 7-Eleven had no intention to acquire a new license and that, based on legal advice, "the existing Wallace [&] Carey contracts will be in full force and effect on its current terms." Notwithstanding, Ms. Naik also advised that 7-Eleven wished to proceed with paying for another year of maintenance and the Helpdesk Services. She copied Joshua Buchanan, 7-Eleven Inc.'s Director of Logistics, to her response and asked him to provide me with billing information for the invoice.
- 59. On October 24, 2024 at 10:34 AM, in response to my query on who to bill, Mr. Buchanan responded that SEDCC "will have the same address in Calgary that W&C has had in the past."
- 60. On October 24, 2024 at 14:07, I advised Mr. Buchanan and Ms. Naik that no one told Digiflex that 7-Eleven had purchased Wallace & Carey's assets and that, according to Affidavit No. 5 of Patrick Carey, the transaction included all "personal property and equipment assets located in Alberta and British Columbia and the intellectual property, technology, software and systems relating to the entire Logistics Companies' logistics/distribution business across Canada." I advised that the transaction affected all of the agreements with Wallace & Carey, including the software licenses which were "non-transferable".
- 61. In the same email, I reiterated what I had told Ms. Naik on October 15, 2024, that the Helpdesk Services were not tied to any software license, so Digiflex was prepared to offer that service to 7-Eleven for a one-year term starting on November 1, 2024. I attached a copy of the invoice I issued for the Helpdesk Services (the SEDCC Helpdesk Invoice). A copy of the SEDCC Helpdesk Invoice is attached as Exhibit I.

- After this, I did not hear anything from Mr. Buchanan or Ms. Naik. I subsequently followed up on November 1, 2024 at 2:35 PM (as shown in Exhibit H), inquiring on the payment of the SEDCC Helpdesk Invoice, which was now overdue. On November 4, 2024 at 11:30, Mr. Buchanan replied, "Until W&C winds down next year, we'll need you to continue invoicing them. Right now, Proclass being used by W&C and they will have to pay the invoice." Mr. Buchanan's response was puzzling because earlier he had advised that I should bill SEDCC, not Wallace & Carey. I said this to Mr. Buchanan.
- On November 12, 2024 at 15:13 (as shown in Exhibit H), I emailed Mr. Buchanan, reminding him that the SEDCC Helpdesk Invoice issued to 7-Eleven had still not been paid and asked that it be paid right away. I also confirmed that the W&C License Agreements were non-transferable and therefore SEDCC could not be using the Digiflex ERP Software under W&C Software Licenses. I attached a new license agreement for SEDCC's execution and included a license fee based on SEDCC's fiscal year 2024 annual sales which were \$602 million. A copy of my email to Mr. Buchanan and the attached license agreement is attached as **Exhibit J**. I also advised that I would be sending SEDCC invoices for the SEDCC license fee and the first year of maintenance fee coverage for the period from November 1, 2024 to October 31, 2025. I asked that the invoices be paid upon receipt.
- 64. On November 14, 2024, I sent Mr. Buchanan two invoices addressed to SEDCC: (1) for license fees in the amount of \$3,391,500 (the SEDCC License Invoice), and (2) for one year of maintenance service in the amount of \$847,875 (the SEDCC 2025 Maintenance Invoice). A copy of my email to Mr. Buchanan and the attached invoices are attached as Exhibit K.
- 65. After my email dated November 14, 2024, I did not receive a response from Mr. Buchanan or from any other 7-Eleven employee regarding the payment of the invoices. Based on the lack of response, I assumed that SEDCC, who I understood would be launching on January 1, 2025, would not be using the Digiflex ERP Software and had managed to launch the Epicor system that Wallace & Carey selected back in 2021. As such, on December 3, 2024, I emailed Mr. Buchanan, stating:

Based on the lack of response, or even acknowledgment, of our new license agreement and 3 overdue invoices, we can only assume that your Epicor implementation project has finally been completed and you no longer need our systems or services.

If this is the case, please inform Wallace & Carey of this change and initiate the destruction of our software and documentation at Wallace & Carey, as stipulated in point 5 of our license agreements. As per the last paragraph of point 5, please send us a letter confirming that this destruction has been completed.

- 66. A copy of my email is attached as **Exhibit L**.
- Mr. Buchanan never responded to my email.

Counsel for the Monitor informs me that Wallace & Carey "continued to operate in the ordinary course of business" and we agree to a Consent Order

- On December 3, 2024, after I sent my email to Mr. Buchanan requesting that they destroy the Digiflex software and documentation, I received a call from Jason Knight at KSV Advisory, who I understand is the Monitor for the CCAA proceedings. This was the first time I had been contacted by the Monitor. I did not answer the call because I did not know who it was from but Mr. Knight left a voicemail. Mr. Knight advised me that the Digiflex ERP Software was still being used by Wallace & Carey, not 7-Eleven, and under the CCAA proceeding, Digiflex could not terminate the W&C Software Licenses.
- I responded to Mr. Knight's voicemail by email, also on December 3, 2024. I indicated that my email to Mr. Buchanan was not meant to threaten termination of legitimate services that were owed to Wallace & Carey under any existing contracts with Wallace & Carey. But rather, I had deduced from the lack of response from Mr. Buchanan, that 7-Eleven (a new company, not Wallace & Carey) had no intention of using the Digiflex ERP Software. I had also reiterated that the W&C Software Licenses were non-transferable and that I believed that Wallace & Carey was no longer operating and only 7-Eleven was. I attached the emails I had with 7-Eleven and Wallace & Carey that supported my belief. I also indicated that Wallace & Carey's pricing structure, who was a long-term client, would not apply to 7-Eleven. A copy of email to Mr. Knight, and the attachments I provided, are attached as Exhibit M.

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70. Also on December 3, 2024, I received an email from Jeffrey Oliver, who I understand is counsel for the Monitor. The email attached a letter which stated:

In your email correspondence dated November 4, 2024 you state that "...Wallace & Carey became a division of 7-Eleven as of November 2023...". This is incorrect. During the course of the CCAA Proceedings, subject to the terms of the Amended and Restated Initial Order granted by the Court of King's Bench of Alberta (the "Court") in the CCAA Proceedings on June 30, 2023 (the "ARIO"), WCI has continued to operate in the ordinary course of business. While 7-Eleven is currently funding the WCI business during the CCAA Proceedings pursuant to a Transition Services Agreement dated November 21, 2023, 7-Eleven is not the subject of the CCAA Proceedings, and the Agreement has not been assigned to 7-Eleven. Rather WCI remains party to the Agreement, and 7-Eleven remains a separate legal entity from WCI.

- A copy of the ARIO was enclosed and I was referred to paragraphs 18 and 19. My understanding of his letter was that Wallace & Carey was still "operating in the ordinary course of business" and that, as a result, as per paragraphs 18 and 19 of the ARIO, Digiflex could not terminate the W&C Software Licenses or increase the prices that Wallace & Carey was currently paying tied to the W&C Maintenance Agreement or the Helpdesk Services. Mr. Oliver advised that if Digiflex continued to pursue price increases or termination of the W&C Software Licenses, the Monitor would bring an application to hold Digiflex in contempt of Court. Mr. Oliver also suggested that I reach out to him to negotiate a renewal on terms appropriate to all parties. A copy of Mr. Oliver's email and the attached letter is attached as **Exhibit N**.
- 72. At this point I was frustrated, given that, from all that I could see, Wallace & Carey was not operating in the ordinary course of business. I had even been told by multiple individuals (Mr. Carey, Mr. Morgan, Ms. Miller, Mr. Buchanan) that Wallace & Carey would be wound down by the new year, which was only 4 weeks away, and that SEDCC would be taking over. I had also started to receive requests for changes to the software, which were not actions I believed were to support Wallace & Carey's business but rather, had to be for SEDCC. For example, on December 4, 2024, I received a request to add an additional 4000 General Ledger (G/L) accounts because they had filled up the G/L tables. A copy of this request is attached as Exhibit O.



- 73. Given that January 1, 2025 was quickly approaching, on December 5 2024 at 2:24 PM, I wrote to Mr. Oliver with two options:
 - (a) for SEDCC to sign the new license agreement and pay the overdue invoices (the SEDCC License Invoice, the SEDCC Helpdesk Invoice, and the SEDCC 2025 Maintenance Invoice) by December 20, 2024, at which point SEDCC would have the right to use the Digiflex ERP Software as it sees fit; or
 - (b) for SEDCC to not sign or pay, and Digiflex's support and maintenance services would end on January 1, 2025.
- 74. A copy of my December 5, 2024 email to Mr. Oliver is attached in **Exhibit P**, which is the last email in the thread.
- 75. On December 6, 2024 at 8:18, Mr. Oliver responded, again reiterating the Monitor's position that it was Wallace & Carey who would be using the software. Mr. Oliver advised that the Monitor would be bringing an urgent application before the Court of King's Bench to continue to force Digiflex to continue to make the software available to Wallace & Carey. A copy of Mr. Oliver's response is attached in **Exhibit P**, which is the second last email in the thread.
- 76. On December 9, 2024, I received an email from Mr. Oliver that the Monitor had filed an emergency application regarding the termination of maintenance and support services and that the matter was scheduled to be heard on December 17, 2024. I forwarded these emails to Mr. Buchanan and others at SEDCC as well as to Ms. Miller and told them that support and maintenance services would end on January 1, 2025 regardless of the court outcome. The email chain is attached as **Exhibit Q**.
- 77. I understand that my reaction to the Court application being filed was not professional. However, I was frustrated and stressed with the situation. This was not just a matter of 7-Eleven refusing to purchase a license; it was a matter of being forced to maintain services for a different company.

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- 78. On December 12, 2024, Mr. Oliver sent a letter to me in which he warned that the Monitor would seek a further order citing Digiflex and me personally in contempt of court and that punishment for civil contempt could include imprisonment for up to two years. The letter from Mr. Oliver is attached as **Exhibit R**. The threat to throw me in prison further added to my stress.
- 79. On December 16, 2025, after I had a few days to calm down and think things through, I emailed Mr. Oliver and proposed a solution so that the parties would not need to proceed with an application. My offer was based on Mr. Oliver's representation that Wallace & Carey was still operating in the ordinary course of business, and, if true, I had no desire to breach the ARIO. Specifically, my offer was:
 - 1. We will continue to provide our software Maintenance services until its current end date of March 12, 2025. If you require our software Maintenance services beyond that date, we will extend them until the end of the CCAA Stay Period of April 30, 2025, based on rate schedules that were established with Wallace & Carey
 - If you get additional extensions to the CCAA Stay Period, we will agree to extend our software Maintenance services until the end of the new CCAA Stay Period, based on rate schedules that were established with Wallace & Carey.
 - 3. We will continue to provide our Helpdesk services until the end of its current invoicing cycle on January 31, 2025. This service only started in Jun 2008, is not tied to our License Maintenance or any other agreement, and thus it does not have a specified limit on annual increases. If our Helpdesk services are required beyond January 31, 2025, we will agree to a 1-year extension based on rates that we had previously passed on to 7-Eleven at \$192K for the year. [...]
- 80. A copy of my email with my offer is attached as Exhibit S.
- In response to my officer, Mr. Oliver wrote;

Thank you for the email. We have been able to connect with stakeholders and understand that your offer is acceptable, provided that its terms are included in a court order that will bind all parties. We are working on a draft in that regard and will get it to you as soon as we are able. Once it is settled, we will present it to the court to sign tomorrow.

82. A copy of Mr. Oliver's email is attached as Exhibit T.

- 83. Mr. Oliver subsequently provided me with a draft consent order, which I subsequently signed. Copies of our emails and the draft consent order are attached as **Exhibit U**. The Consent Order was issued by the Honourable Justice Neilson on December 17, 2024 (the **Consent Order**), which is attached as **Exhibit V**.
- 84. When entering the Consent Order, I was simply agreeing to respect the contracts Digiflex had with Wallace & Carey, for as long as Wallace & Carey was in business. At the time, I did not expect Wallace & Carey to be in business much longer in light of my knowledge that Wallace & Carey would be wound down by January 1, 2025. With Wallace & Carey out of business, I did not expect for the CCAA Stay Period to be extended far beyond the then expiry date of April 30, 2025.

Digiflex's compensation since 7-Eleven's involvement

- 85. Since I discovered that 7-Eleven was involved with Wallace & Carey, Digiflex has been paid but only for maintenance services related to Wallace & Carey and Loudon Bros. Digiflex has never been paid for 7-Eleven's use of the software or maintenance services.
- 7-Eleven continues to refuse to pay the SEDCC License Invoice and the SEDCC 2025 Maintenance Invoice. Recently, I also issued an invoice to 7-Eleven for maintenance fees for the period from November 1, 2025 to October 31, 2026, for \$869,076.90 (the SEDCC 2026 Maintenance Invoice). I sent this invoice to Mr. Buchanan on October 23, 2025 by email. A copy of the email and the attached SEDCC 2026 Maintenance Invoice are attached as Exhibit W. Mr. Buchanan has not replied to my email.

Events Following the Consent Order

87. Since the Consent Order was agreed to in December 2024, it is my understanding and belief that Wallace & Carey is no longer operating and that SEDCC continues to use the Digiflex ERP Software without a license.

88. For example, on August 27, 2025, I received an email that attached a purchase order that showed that the Wallace & Carey logo (which was originally developed and always maintained by Digiflex) had been changed to show the SEDCC logo, without any notice to Digiflex that they had modified a Digiflex form:





- 89. A copy of the email with the attached SEDCC purchase order is attached at **Exhibit X**.
- 90. While I still receive emails from IT professionals via their Wallace & Carey emails, I understand that they are no longer Wallace & Carey employees but SEDCC employees. As an example, Exhibit Y is an email I received from Cliff Harrison. Cliff Harrison worked at Wallace & Carey in IT for many years. I routinely interacted with him and still do to this day. While he sends emails from his Wallace & Carey account, his e-mail signature shows that he works for SEDCC:

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Cliff Harrison | I.T. Manager - Enterprise Systems

7-Eleven Distribution Canada Corp.

Office Phone: 403-730-2247

E-Mail: harrisonc@sedcc.ca

5445 - 8 ST. NE Calgary | Alberta | T2K 5R9



- 91. By way of another example, on September 5, 2025, I received an "out of office" automatic email reply from Mr. Harrison, which directs people to contact "openticket@sedcc.ca" for urgent matters in his absence. A copy of this email is attached as **Exhibit Z**.
- 92. **Exhibit AA** is a copy of Mr. Harrison's LinkedIn profile, which shows that he started at SEDCC as of January 2025.
- 93. On October 5, 2025, I also discovered that the SEDCC website (www.sedcc.ca), although "Under Construction", is very similar to the Wallace & Carey website. There have also been changes made to the Wallace & Carey website (www.wacl.com), such that customers can no longer login. Rather, the login has moved to the SEDCC website:



94. I attach at **Exhibit AB**, PDF print outs of the main pages of the website that I instructed BD&P to take.

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Objections to further TSA extension

- 95. I understand that 7-Eleven's position is no longer that the ARIO / the CCAA Stay requires Digiflex to continue to provide access to the Digiflex ERP Software, but rather it is the TSA. I understand that SEDCC believes that the TSA gives it the right to use the Digiflex ERP Software and requires Digiflex to continue to provide maintenance services and helpdesk services. SEDCC recently applied to the Court for extensions to the TSA, which were granted, first to September 30, 2025 (related to an application that was held on August 18, 2025), and then to February 15, 2026 (related to an application that was held on September 19, 2025). For both extensions, I personally appeared before the Court and provided written submissions as to why the TSA should not be extended. The copy of my submissions related to the August 18th application is attached as **Exhibit AC**, and the copy of my submissions related to the September 19th application is attached as **Exhibit AD**.
- 96. At the September 19th hearing, I was granted leave to bring an application to terminate the TSA or to otherwise commence proceedings against 7-Eleven, provided that I retain a lawyer. A copy of the Order is attached as **Exhibit AE**.

SEDCC's Conduct Has Caused Digiflex and Myself Harm

97. SEDCC's actions have caused Digiflex and myself harm in more ways than one. I describe them below.

Digiflex has lived in uncertainty for the past year and continues to do so

98. Digiflex has been in a constant state of uncertainty since it discovered that 7-Eleven has been in the picture. 7-Eleven keeps extending the time that it needs to have access to the Digiflex ERP Software. For example, when I first heard about the "new distribution company", Ms. Miller indicated that it would

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only be using the Digiflex ERP Software until March 2025, with a possible extension to June 2025. It is now November 2025, and 7-Eleven continues to ask for extensions to use the Digiflex ERP Software.

- 99. I am not surprised that 7-Eleven has required more time to transition to a new ERP system. Moving from one ERP system to another can be a difficult task, especially involving distribution companies, and timelines for such projects routinely get extended.
- 100. I experienced this firsthand when I was with Associated Grocers, who was subsequently acquired by Overwaitea Food Group. At the time of the acquisition, Associated Grocers was using the Digiflex ERP Software, and Overwaitea wanted to implement a new ERP system for both companies. To do so, Overwaitea spent around \$1,000,000 on a new license and spent over \$13 million in implementation, trying to make the new system work, but ultimately walked away after three years of trying. When the project failed, Overwaitea offered me the CIO position, since I had personally warned Overwaitea management that the project would most likely not work.
- 101. Another well-known story of an ERP transition gone wrong in the distribution business was when SAP could not get its software to work for Sobeys, after trying for more than two years and spending millions of dollars (reports range between \$50 and \$89.1 million). I attach articles from CBC News and Channel Daily News related to this at **Exhibit AF**.
- 102. In fact, when I first learnt about SEDCC's takeover and its plan to move to a new ERP system, I raised the ERP implementation issue with Patrick Carey and David Morgan. On September 9, 2024, at 12:29 PM, I emailed them and stated:
 - 2. Rushing through implementation of another software will have a high chance of failure, as is very common with ERP implementations. Such a possible failure can be very costly, and certainly much more costly than our license and minimal implementation costs.²

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¹ Email from Ms. Miller dated July 4, 2024 at 10:03 AM, as shown in Exhibit F.

² Email from myself to Mr. Carey and Mr. Morgan dated September 9, 2024 at 12:29 PM, as shown in Exhibit G.

103. I have had no insight into SEDCC's new ERP implementation progress, but each time 7-Eleven asks for another extension from the Court, Digiflex is forced to spend time, effort, and now legal fees, to raise its rights.

Prejudice to my own life's work

- 104. This CCAA proceeding has caused me immense stress and it was a very sad way to end Digiflex's relationship with Wallace & Carey. I am incredibly proud of the Digiflex ERP Software that I built which has helped many companies achieve success over the years. To see it essentially be stolen from under me has been shocking.
- 105. I do not understand why 7-Eleven continues to refuse to pay for the Digiflex ERP Software that it has admitted is so crucial to its business. While I understand that 7-Eleven does not want to use the Digiflex ERP Software over the long term, they are still using the software now without a license and have been for the last two years.
- The only reason 7-Eleven has been able to gain access to the Digiflex ERP Software without paying for a license is because it bought Wallace & Carey's physical assets in Alberta and British Columbia, which I assume would have included Wallace & Carey's servers that have been installed with the Digiflex ERP Software, and the Wallace & Carey personal computers that use the Digiflex ERP Software. While I have the ability to turn off 7-Eleven's access to the Digiflex ERP Software, I have not done so due to the Monitor's representations that Wallace & Carey was carrying on business in the ordinary course, and threats that there are legal orders in place that prevent me from doing so. I am thus urging this Court for an Order that makes clear that Digiflex has no obligation to provide 7-Eleven access to the Digiflex ERP Software or provide any further services related to the software, without 7-Eleven entering a license and paying our outstanding invoices. I ask that an Order be issued as soon as possible.

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- 107. If 7-Eleven enters a license and pays our outstanding fees, Digiflex would be happy to support 7-Eleven moving forward. Digiflex would be pleased to discuss additional projects that could benefit 7-Eleven, including hiring more Digiflex staff, and completing the ProCLASS upgrade to Windows and standard modern servers. I would also be happy to assist with 7-Eleven's transfer from the Digiflex ERP Software to SEDCC's new proposed ERP provider.
- 108. The deponent was not physically present before the commissioner but was linked with the commissioner utilizing video technology, and the process for remote commissioning of affidavits was utilized as described in the March 25, 2020 Notice to the Profession and Public: Remote Commissioning of Affidavits for use in Civil and Family Proceedings during the COVID-19 Pandemic.

AFFIRMED BEFORE ME BY VIDEO CONFERENCE at the City of Calgary, in the Province of Alberta, this 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta.

Mohamad Mardukhi

This is Exhibit "A", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner of Oaths in and for the Province of Alberta









Le (la) sousignee certifie par la présente que les documents ci-joints sont des copies authentiques de ce qui suit:

The undersigned hereby certifies that the attached documents are true copies of:

> Agent certificateur Certifying officer

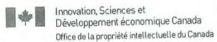
Certificat d'enregistrement du droit d'auteur no. 474852 tel qu'enregistré le 19 janvier 1999.

Certificate of registration of copyright no. 474852 as registered on January 19, 1999.

Émis / Issued 6 nov/Nov 2025







Droit d'auteur

CERTIFICAT D'ENREGISTREMENT

474852

Numéro d'enregistrement Registration number

Ce certificat d'enregistrement est émis conformément aux articles 49 et 53 de la Loi sur le droit d'auteur. Le droit d'auteur sur l'oeuvre a été enregistré à la date d'enregistrement et selon les détails indiqués dans les présentes.

This Certificate of Registration is issued pursuant to sections 49 and 53 of the Copyright Act. The copyright in the work was registered on the date of registration and as detailed herein.

Membre du personnel du bureau du commissaire aux brevets Officer of the Office of the Commissioner of Patents

Copyright

CERTIFICATE OF REGISTRATION

Date d'enregistrement / Date of registration 19 JANV / JAN 1999

Titre / Title

PROCLASS DISTRIBUTION MANAGEMENT SYSTEM

Catégorie / Category LITTÉRAIRE / LITERARY

Titulaire(s) /

Owner(s)
MOHAMAD Z. MARDUKHI
903 DUBLIN STREET
NEW WESTMINSTER, BRITISH COLUMBIA
CANADA, V3M 2Y5

Auteur(s) / Author(s)

MOHAMAD Z. MARDUKHI

DAVID SILLS

BOH WON

KIM LUONG

TUAN HUYNH

DOUGLAS MASON

HUNG PHAM

KHANH LAM

LILI VU

VARSHA WANI

Canadä



Droit d'auteur

CERTIFICAT D'ENREGISTREMENT

Copyright CERTIFICATE OF REGISTRATION

474852

Numéro d'enregistrement Registration number STEVE HOCEVAR

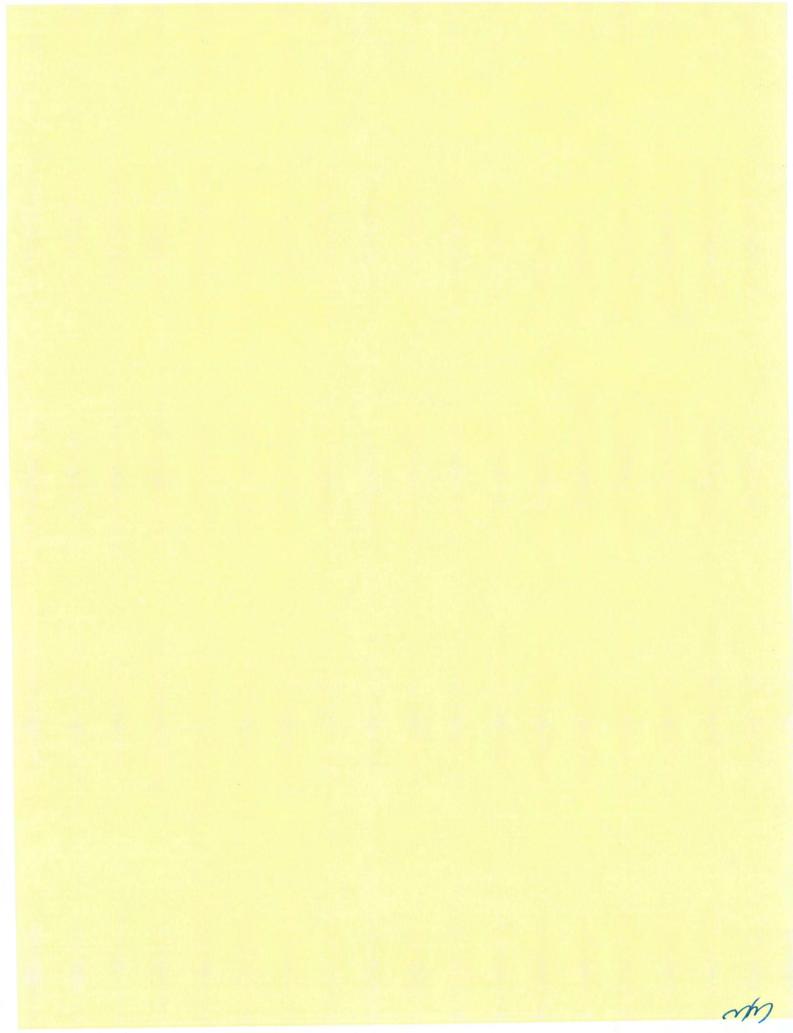
Première publication / First publication 22 JUIN / JUN 1989

Lieu de première publication / Place of first publication CALGARY, ALBERTA, CANADA

Date d'émission / Date of issuance 06 NOV / NOV 2025

Canada





CERTIFICATION



Copyright

Le (la) sousignee certifie par la présente que les documents ci-joints sont des copies authentiques de ce qui suit:

The undersigned hereby certifies that the attached documents are true copies of:

Certificate of registration of copyright no. 474853 as registered on January 19, 1999.

Certificat d'enregistrement du droit d'auteur

no. 474853 tel qu'enregistré le 19 janvier

Agent certificateur Certifying officer

Émis / Issued 7 nov/Nov 2025

1999.





CERTIFICAT D'ENREGISTREMENT



Date d'enregistrement / Date of registration 19 JANV / JAN 1999

Titre / Title CLASS ACCOUNTS RECEIVABLE

Catégorie / Category LITTÉRAIRE / LITERARY

Titulaire(s) / Owner(s) MOHAMAD Z. MARDUKHI 903 DUBLIN STREET NEW WESTMINSTER, BRITISH COLUMBIA CANADA, V3M 2Y5

Auteur(s) / Author(s) MOHAMAD Z. MARDUKHI

KEITH RAE

DOUGLAS MASON

BOH WON

VARSHA WANI

STEVE HOCEVAR

Première publication / First publication 17 JUIL /JUL 1989

Lieu de première publication / Place of first publication CALGARY, ALBERTA, CANADA

474853

Numéro d'enregistrement Registration number

Ce certificat d'enregistrement est émis conformément aux articles 49 et 53 de la Loi sur le droit d'auteur. Le droit d'auteur sur l'oeuvre a été enregistré à la date d'enregistrement et selon les détails indiqués dans les présentes.

This Certificate of Registration is issued pursuant to sections 49 and 53 of the Copyright Act. The copyright in the work was registered on the date of registration and as detailed herein.

Membre du personnel du bureau du commissaire aux brevets Officer of the Office of the Commissioner of Patents







CERTIFICAT D'ENREGISTREMENT

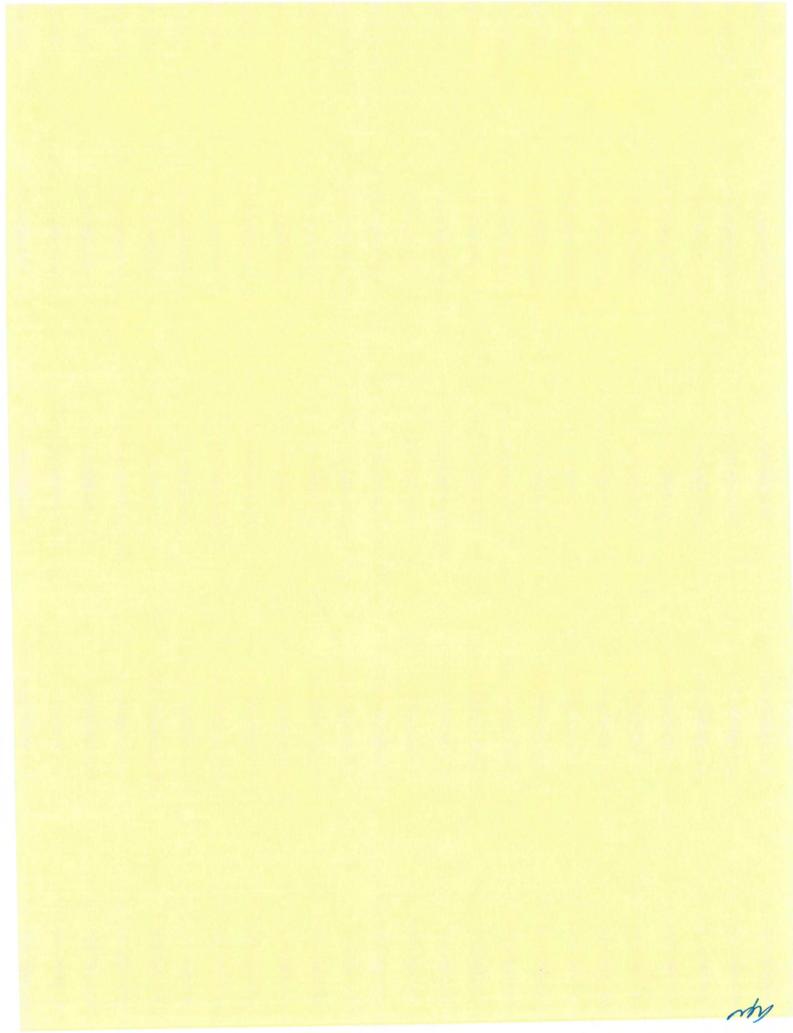


07100\e/n\overline
2025
Date of issuance

474853

Numéro d'enregistrement Registration number

Canadä





CERTIFICATION



Copyright CERTIFICATION

Le (la) sousignee certifie par la présente que les documents ci-joints sont des copies authentiques de ce qui suit:

The undersigned hereby certifies that the attached documents are true copies of:

Certificat d'enregistrement du droit d'auteur no. 474854 tel qu'enregistré le 19 janvier 1999.

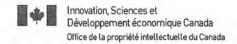
Certificate of registration of copyright no. 474854 as registered on January 19, 1999.

Agent certificateur Certifying officer

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Émis / Issued 7 nov/Nov 2025





CERTIFICAT D'ENREGISTREMENT



CERTIFICATE OF REGISTRATION

Date d'enregistrement / Date of registration 19 JANV/JAN 1999

Titre / Title

CLASS ACCOUNTS PAYABLE

Catégorie / Category LITTÉRAIRE / LITERARY

Titulaire(s) / Owner(s) MOHAMAD Z. MARDUKHI 903 DUBLIN STREET NEW WESTMINSTER, BRITISH COLUMBIA CANADA, V3M 2Y5

Auteur(s) / Author(s) MOHAMAD Z. MARDUKHI

DAVID SILLS

KIM LUONG

BOB MARSHAL

JIM MALYK

Première publication / First publication 17 JUIL /JUL 1989

Lieu de première publication / Place of first publication CALGARY, ALBERTA, CANADA

474854

Numéro d'enregistrement Registration number

Ce certificat d'enregistrement est émis conformément aux articles 49 et 53 de la Loi sur le droit d'auteur. Le droit d'auteur sur l'oeuvre a été enregistré à la date d'enregistrement et selon les détails indiqués dans les présentes.

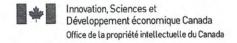
This Certificate of Registration is issued pursuant to sections 49 and 53 of the Copyright Act. The copyright in the work was registered on the date of registration and as detailed herein.

Membre du personnel du bureau du commissaire aux brevets

Officer of the Office of the Commissioner of Patents







CERTIFICAT D'ENREGISTREMENT



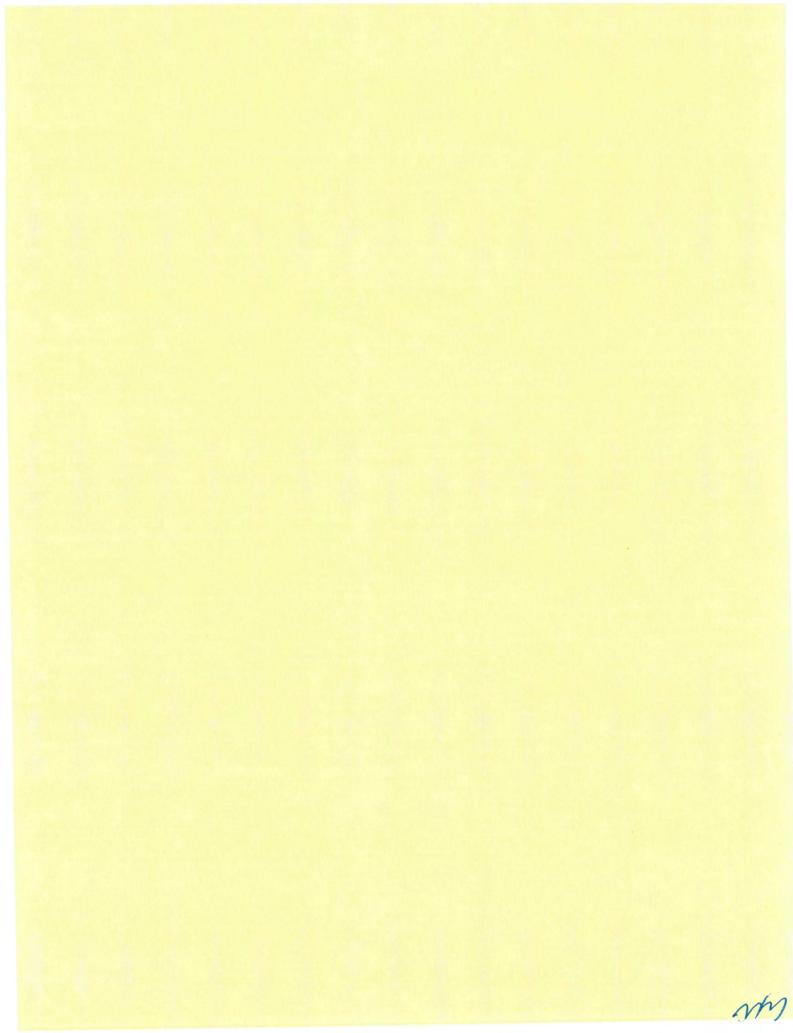
Date of issuance

474854

Numéro d'enregistrement Registration number

Canada

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CERTIFICATION



Le (la) sousignee certifie par la présente que les documents ci-joints sont des copies authentiques de ce qui suit:

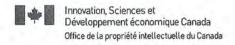
The undersigned hereby certifies that the attached documents are true copies of:

Agent certificateur Certifying officer Certificat d'enregistrement du droit d'auteur no. 474857 tel qu'enregistré le 19 janvier 1999.

Certificate of registration of copyright no. 474857 as registered on January 19, 1999.

Émis / Issued 7 nov/Nov 2025





CERTIFICAT D'ENREGISTREMENT



CERTIFICATE OF REGISTRATION

Date d'enregistrement / Date of registration 19 JANV / JAN 1999

Titre / Title CLASS GENERAL LEDGER

Catégorie / Category LITTÉRAIRE / LITERARY

Titulaire(s) / Owner(s) MOHAMAD Z. MARDUKHI 903 DUBLIN STREET NEW WESTMINSTER, BRITISH COLUMBIA CANADA, V3M 2Y5

Auteur(s) / Author(s) MOHAMAD Z. MARDUKHI

DOUGLAS MASON

KEITH RAE

TUAN HUYNH

Première publication / First publication 17 JUIL /JUL 1989

Lieu de première publication / Place of first publication CALGARY, ALBERTA, CANADA

Date d'émission / Date of issuance 07 NOV / NOV 2025

474857

Numéro d'enregistrement Registration number

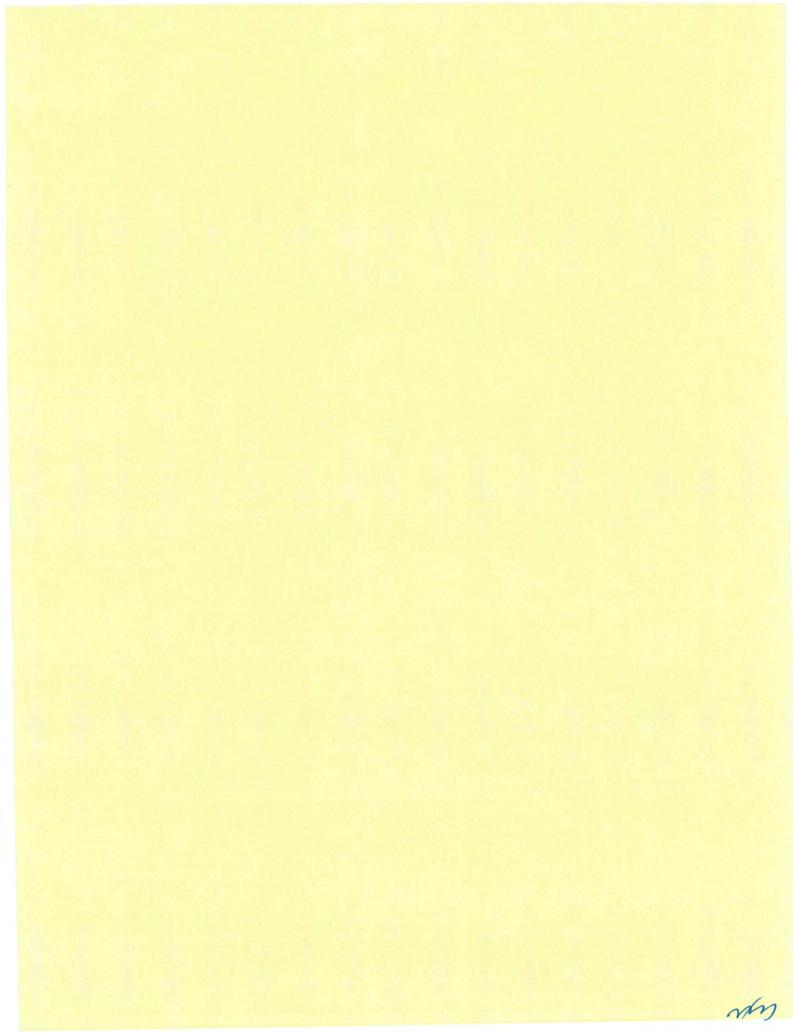
Ce certificat d'enregistrement est émis conformément aux articles 49 et 53 de la Loi sur le droit d'auteur. Le droit d'auteur sur l'oeuvre a été enregistré à la date d'enregistrement et selon les détails indiqués dans les présentes.

This Certificate of Registration is issued pursuant to sections 49 and 53 of the Copyright Act. The copyright in the work was registered on the date of registration and as detailed herein.

Membre du personnel du bureau du commissaire aux brevets Officer of the Office of the Commissioner of Patents

Canada

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Copyright

Le (la) sousignee certifie par la présente que les documents ci-joints sont des copies authentiques de ce qui suit:

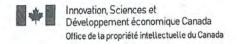
The undersigned hereby certifies that the attached documents are true copies of:

Certificat d'enregistrement du droit d'auteur no. 474858 tel qu'enregistré le 19 janvier 1999.

Certificate of registration of copyright no. 474858 as registered on January 19, 1999.

Agent certificateur Certifying officer Émis / Issued 7 nov/Nov 2025





CERTIFICAT D'ENREGISTREMENT



CERTIFICATE OF REGISTRATION

Date d'enregistrement / Date of registration 19 JANV / JAN 1999

Titre / Title LAZER DBMS

Catégorie / Category LITTÉRAIRE / LITERARY

Titulaire(s) / Owner(s) MOHAMAD Z. MARDUKHI 903 DUBLIN STREET NEW WESTMINSTER, BRITISH COLUMBIA CANADA, V3M 2Y5

Auteur(s) / Author(s) MOHAMAD Z. MARDUKHI

Première publication / First publication 1 MAI /MAY 1984

Lieu de première publication / Place of first publication CALGARY, ALBERTA, CANADA

Date d'émission / Date of issuance 07 NOV / NOV 2025

474858

Numéro d'enregistrement Registration number

Ce certificat d'enregistrement est émis conformément aux articles 49 et 53 de la Loi sur le droit d'auteur. Le droit d'auteur sur l'oeuvre a été enregistré à la date d'enregistrement et selon les détails indiqués dans les présentes.

This Certificate of Registration is issued pursuant to sections 49 and 53 of the Copyright Act. The copyright in the work was registered on the date of registration and as detailed herein.

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Membre du personnel du bureau du commissaire aux brevets Officer of the Office of the Commissioner of Patents





This is Exhibit "B", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner of Oaths in and for the Province of Alberta





SOFTWARE LICENSE AGREEMENT

made and entered into by

Digiflex Information Systems Inc.

(hereinafter "Digiflex")

and

Wallace & Carey Inc.

(hereinafter "Customer")

THIS AGREEMENT WITNESSES the mutual terms and conditions upon and subject to which Digiflex is prepared to grant to Customer a non-transferable, non-exclusive, perpetual License of certain computer application software owned by Digiflex.

PACKAGE. For the purposes of this Agreement, the expression "Software" shall
mean and include the application computer program(s) described below (Table 1);
and other supporting materials and documentation furnished by Digiflex to Customer
with such programs, and "Package" shall mean the Software and the Supporting
Documentation and any enhancements thereof.

Table 1

QTY	APPLICATION AND DESCRIPTION	DESIGNATED EQUIPMENT (TYPE/ SER.NO./LOCATION)	OPERATING SYSTEM VERSION
1	ProCLASS Distribution Management System	AlphaServer DS20E Serial#	OpenVMS V6.2 or higher
1	Runtime Version of LAZER DBMS	AlphaServer DS20E Serial#	OpenVMS V6.2 or higher
1	NEXUS Communications	AlphaServer DS20E Serial#	OpenVMS V6.2 or higher

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2. GRANT OF LICENSE TO USE.

- A. Digiflex hereby grants to Customer a non-transferable, non-exclusive, perpetual License, one (1) copy of a machine executable version of the Software together with the Supporting Documentation under the terms expressed herein, effective on the date this Agreement has been executed by both parties. The Software may, if the Designated Equipment is inoperable, be temporarily transferred to a suitable and compatible backup computer having the same operating system(s) specified in Table 1 provided that Customer shall first give written notice to Digiflex setting out the particulars of the backup computer and indicating the date by which Customer expects the Designated Equipment to be operable.
- B. Customer may substitute a different computer system owned or leased by the Customer as the designated computer system hereunder provided prior written notice, specifying the model and serial number of the proposed substitute system, is given to Digiflex. Provided any new substitute system is a compatible system for the Software, Digiflex will provide one (1) machine executable version of the Package to Customer at the Designated Location within ten (10) days of written notice to Digiflex by the Customer setting out the particulars of the substitute computer and indicating the date by which Customer expects the designated equipment to be operable.
- TERMS OF LICENSE AGREEMENT. This License Agreement shall commence upon its execution by the last of the parties to sign.
- **4. LICENSE TO USE FEE.** The Customer shall pay to Digiflex a total of \$280,000.00 (*Two hundred and eighty thousand dollars*) for an unlimited-use License to Use Agreement. The initial payment of \$70,000.00 (*Seventy thousand dollars*) shall be made to Digiflex upon signing this agreement, and the remaining balance of \$210,000.00 (*two hundred & ten thousand*), at 3% financing, is payable over a two year period at \$9,026.05 monthly in advance, commencing upon contract signing.

This unlimited License shall apply to the current Customer's business. New business acquisitions or startups are not covered under this unlimited use License.

5. LICENSE TERMINATION. If Customer breaches any of its obligations hereunder, or if the Customer becomes insolvent, files a petition in bankruptcy, or has filed against it an involuntary petition in bankruptcy, or has a receiver appointed over all or substantially all of its assets, then Digiflex may, at its option, if there are



any amounts owing by Customer to Digiflex, immediately terminate the License To Use granted hereunder upon written notice to Customer. In case of receivership or bankruptcy the License To Use shall be continued provided the Receiver or Trustee in Bankruptcy assumes all of the Customer's obligations under this agreement. If the License To Use is so terminated, all the License fees paid hereunder will be deemed to have been paid for the use of the Package during the time it was in Customer's possession and Customer shall not be entitled to a refund of any portion of the License To Use fee. In addition, in the event of a breach by Customer of any of its obligations hereunder, Digiflex shall be entitled to seek equitable relief, including by way of injunction, to protect its interests herein, it being acknowledged by the Customer that Digiflex would suffer irreparable harm by any such breach and that damages would not be an adequate remedy.

In the event that Digiflex breaches any of its obligations, or if Digiflex becomes insolvent, or files a petition in bankruptcy, then the Customer may, at its option terminate the License To Use granted hereunder upon written notice to Digiflex.

In the event of a termination of the License hereunder, the Package and all copies thereof shall forthwith be returned to Digiflex or, at Digiflex's option, destroyed or erased from electronic memories or other storage devices and thereafter Customer shall deliver to Digiflex a letter, from an officer of the Customer, certifying that all copies of the Software and any code or listings produced by the Software have been destroyed, returned or erased and that the Customer has discontinued use of the Package.

- TAXES. All prices mentioned in this Agreement are EXCLUSIVE of Provincial, Federal, and other taxes.
- 7. TRAINING. Instruction and training in the use of the Software on the Designated Equipment will be available on a time and materials basis, based on Digiflex's standard per diem rates then in effect in accordance with those outlined in Schedule B Rate Schedule.
- 8. SOFTWARE MODIFICATIONS. In the event the Customer wishes to pursue modifications, enhancements or improvements to the Software other than those included under the terms of this Agreement, Digiflex would provide a cost estimate to the Customer. Work would commence upon acceptance of the Scope of Work and Price by Customer. All such modifications, enhancements and improvements shall be the property of Digiflex.



- 9. PRICING CHANGES. All rates specified in this agreement and any attachments, schedules, or enhancements are guaranteed for the initial 12 months of the term of this Agreement. Thereafter, Digiflex may increase such fees or charges by notifying Customer in writing at least thirty (30) days prior to the effective date of increase. Customer agrees that said notifications, or copy thereof, will be considered an amendment to this Agreement. The percentage increase shall not exceed the percentage increase in the Consumer Price Index for the same period as published by Statistics Canada for the City of Calgary, or, failing which, for the Province of Alberta or, failing which, for Canada.
- 10. LIMITATION OF LIABILITY. The Customer agrees that Digiflex's liability to Customer or any third party arising out of or in any way relating to this Agreement shall be limited to the License To Use Fee and that under no circumstances shall Digiflex be liable for any special, direct or indirect, incidental or consequential damages of any nature whatsoever, including loss of use, loss of profits, revenue or business.

Customer acknowledges that its only remedy in the event of a program error shall be to require Digiflex to use best efforts to correct same and that Digiflex shall not be liable for any damages resulting from the occurrence of a program error however caused.

Except as expressly stated herein, Digiflex makes no warranties, express or implied, concerning the Package, and expressly disclaims and excludes any warranties of merchantability or fitness for a particular purpose.

11. CONFIDENTIALITY. Each party acknowledges that all material and information which has or will come into its possession or knowledge in connection with this Agreement or in the performance hereof, and in particular the terms and conditions of this agreement, consists of confidential and proprietary data, whose disclosure to or use by third parties will be damaging. Both parties, therefore, agree to hold such material and information in strictest confidence, not to make use thereof other than for the performance of this Agreement, to release it only to employees who need to know such information in the course of their employment, and not to release or disclose it to any other party. The obligation of both parties under this paragraph shall continue during and after the term of this License To Use agreement.

Neither Digiflex, nor Customer shall approach any employee of the other to provide employment services or consulting services to the other. This restriction shall continue for a period of one year after completion of the project. The company,



which presently employs these individuals, may forego this restrictive covenant in writing by the approval of an officer of the company.

- 12. PROPRIETARY RIGHTS, TRADE SECRETS AND TITLE. Customer hereby acknowledges that the Package, any copies thereof and any updates, enhancements or modifications thereof, in whole or in part, and all copyright, patent, trade secret and other intellectual property and proprietary rights (collectively, "Proprietary Rights") therein, are and remain the valuable property of Digiflex. Customer agrees to communicate to any user of the Package Digiflex's Proprietary Rights by instruction, agreement or notice including but not limited to incorporating and maintaining Digiflex's copyright notice and proprietary warning on each copy of the Package. Customer acknowledges that the existence of any such copyright notice or proprietary warning shall not be construed as an admission or presumption of the publication of the Package. Notwithstanding anything else contained in this Agreement, Customer shall not be entitled to copy all or any part of the Supporting Documentation without Digiflex's prior consent, which consent may be arbitrarily withheld.
- 13. GOVERNING LAW. This Agreement will be governed by and construed in accordance with the laws of the Province of Alberta, Canada.
- 14. ENTIRE AGREEMENT. This Agreement and attached Schedules including: Schedule A Maintenance; Schedule B Rate Schedule form part of this agreement and contain the entire Agreement between Customer and Digiflex herein of this date and supersedes all prior agreements, negotiations, representations and proposals, written and oral. Customer acknowledges and agrees that no agent, employee or other representative of Digiflex has authority to bind Digiflex to any obligation relating hereto not specifically set forth herein.
 - 15. ASSIGNABILITY. This Agreement shall be binding upon and enure to the benefit of the parties hereto and their respective successors and permitted assigns. Neither party shall assign its rights under this Agreement without first obtaining the written consent of the other, such consent not to be unreasonably withheld.
 - 16. AUTHORITY. Each party has full power and authority to enter into and perform this Agreement, and the person signing this Agreement on behalf of each has been properly authorized and empowered to enter into this Agreement. Each party further acknowledges that it has read the Agreement, understands it, and agrees that the Agreement is binding upon the parties hereof, their successors and assigns.

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NOTICE. Any notice, request, demand, consent or other communication provided or permitted hereunder shall be in writing and given by personal delivery or sent by double registered mail or transmitted by telex, telegram, or facsimile, addressed to
the party for which it is intended, addressed as follows:

If to Customer:
Wallace & Carey Inc.
5445 – 8th Street N.E.
P.O. Bag 3959 STN. "B"
Calgary, Alberta, Canada T2M 4M5

If to Digiflex:
Digiflex Information Systems Inc.
Suite 104, 7710 – 5th Street S.E.
Calgary, Alberta, Canada T2H 2L9

provided, however, that any party may change its address for purposes of receipt of any such communication by giving ten (10) days prior written notice of such change to the other party in the manner proscribed above. Any notice so given shall be deemed to have been received on the date on which it was delivered or transmitted by telex, telegram or facsimile or if double registered mail, on the date of authorized receipt.

IN WITNESS WHEREOF, the parties have caused this Agreement to be executed

on this	g th	day of	Morch	in the year of	2000
Off title		in th	e presence of:		

Wallace & Carey Inc. 5445 – 8th Street N.E. P.O. Bag 3959 STN. "B" Calgary, Alberta, Canada T2M 4M5

T. M.	HEYWOOD Name
CFO	Title
	Title
March	Date
7	m. Good.
Autho	orized Signatory

Digiflex Information Systems Inc. Suite 104, 7710 – 5th Street S.E. Calgary, Alberta, Canada T2H 2L9

Name

PRESIDENT

Title

MARCH 9 2000

Date

Authorized Signatory



MAINTENANCE AGREEMENT

- 1. **DEFINITIONS.** In this Maintenance Agreement, unless there is something in the subject matter or context inconsistent therewith, the following terms, words and expressions shall have the meanings ascribed to them as follows:
 - A. "New Module" means a module, program, modification or enhancement, other than an Update, development by Digiflex and which, in Digiflex's opinion, is substantially different from the Software or any module or application thereof and which Digiflex sells or proposes to sell to third parties;
 - B. "Update" means an update, error correction, modification or enhancement of or in respect of the Software and includes a complete rewritten version or release of the Software.
- 2. AGREEMENT. Upon the terms and subject to the conditions herein set forth, Digiflex agrees to provide to Customer and Customer agrees to accept the Maintenance Services. The term of this Maintenance Agreement shall begin upon installation of ProCLASS into a production environment. However that this Maintenance Agreement will be automatically renewed for successive one year terms upon terms to be agreed upon by the parties at the time of renewal unless notice of termination in writing is given by either party to the other at least thirty (30) days prior to the expiration of the term hereof or any renewal in which case this Maintenance Agreement shall terminate at the end of such term or renewal.
- 3. CHARGES. The customer shall pay an annual maintenance fee for services commencing upon installation of ProCLASS into a production environment. The maintenance fee shall be \$84,000.00 for 2 years paid in advance. Additional Maintenance fees of 25%, of the annual maintenance fee, will apply in the event that ProCLASS is installed in multiple branches on additional Server Systems.

4. MAINTENANCE SERVICES

- A. Digiflex shall provide the following services during the term hereof:
 - Operating System Compatibility. Customer agrees to accept, implement and install all Updates provided to Customer under subparagraph (ii), as well as the same release or version of the operating system software issued by the manufacturer of the

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Designated Equipment (meaning the computer hardware designated in the Software License To Use Agreement) in connection therewith as may be installed by Digiflex on its corresponding computer equipment. Digiflex's obligation to provide Maintenance Services shall terminate without notice to Customer if Customer shall fail to install the same release, or two previous updates, of the operating system as Digiflex shall have installed on its system, or if Customer shall install a more recent release of the operating system than Digiflex shall have installed.

Updates. Digiflex shall provide to Customer any Updates for the Software when such Updates are developed or published by Digiflex and made generally available to other licensees of the Software at no additional cost. Any New Modules developed or published by Digiflex will be offered to Customer at Digiflex's then current rates. All Updates shall become part of the Software, and Digiflex shall be free to offer these Updates to other persons. The determination of whether a New Module will be made generally available to licensees at no additional cost or will be made available only for an additional cost is the sole and exclusive right of Digiflex.

Any changes to program logic made under this Maintenance Agreement and which are to be provided to Customer shall be provided on a machine-readable medium specified by Customer. Customer shall pay the cost of any such media (including shipping charges) provided by Digiflex, in addition to any other charges required to be paid under this Maintenance Agreement.

Digiflex shall not remove any functionality from the Software if the said functionality is being used by the Customer.

Subject to paragraph (e) below, Digiflex shall be responsible for its out-of-pocket costs in correcting a Software error at Customer's premises.

Hotline Service. Digiflex shall provide Customer remote telephone access to Digiflex personnel on a 7 x 24 basis with respect to use of the Software. In providing such service, Digiflex will respond to a request from Customer, but not necessarily correct any error, within four (4) business hours of Customer's request.





- B. Digiflex representatives will have full access to the Software in order to effect the necessary Maintenance Services, and for these purposes Customer shall be responsible for providing all necessary ports, dial-in lines and compatible media at Customer's site and cost, and allow physical access to the Customer's site when required to perform maintenance On-Site.
- C. Digiflex makes no express or implied warranties, including any with respect to merchantability and fitness for a particular purpose, with respect to the Maintenance Services. Digiflex does not represent or warrant that the Maintenance Services will be capable of achieving any particular result or results in the business or operations of Customer, or that the operation of the Software will be uninterrupted, or that all programming errors can be found in order to be corrected; however, Digiflex will use its best efforts to attempt to identify and correct such errors including, if appropriate in the circumstances, sending qualified personnel to Customer's business premises. In no event shall Digiflex be liable to Customer in damages, nor shall Digiflex be liable for damages in respect of special, incidental, indirect or consequential loss or lost profits, even if Digiflex has been advised of the possibility of such damages.
- D. Customer agrees to read and be familiar with all Supporting Documentation provided by Digiflex with or in connection with the Software, and agrees to ensure that its users have sufficient operating knowledge of the Software. Customer acknowledges that there is no obligation on the part of Digiflex, except to the extent specifically set out herein, in the Software License To Use Agreement, or otherwise agreed in writing by Digiflex, to provide any training or instruction to Customer or its employees with respect to the Software.
- E. Notwithstanding anything herein contained, if Digiflex determines in good faith in the course of performing any Maintenance Services that an error, problem or question raised by Customer in connection with the Software is a direct result of input of incorrect data or command by Customer, Customer shall reimburse Digiflex for its expenses in responding to Customer's inquiry and shall pay Digiflex a fee calculated at Digiflex's then current rates for such services.
- 5. MAINTENANCE CHARGES. The annual rate for Maintenance Charges shall be firm for the period of this Agreement. Subsequent annual Maintenance Charge renewals, as provided under paragraph 3, may be increased or decreased by Digiflex providing that Digiflex has given Customer written notice of such increase or

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decrease not less than thirty (30) days prior to the end of the then current term of the Maintenance Agreement. The percentage increase, if any, in annual Maintenance Charges over those for the preceding year shall not exceed the percentage increase in the Consumer Price Index for the same period as published by Statistics Canada for the City of Calgary, or failing which, for the Province of Alberta, or failing which, for Canada.

In the event that Digiflex should breach the terms of this Maintenance Agreement, such breach not to be correct following thirty (30) days notice of such by Customer, Digiflex shall return to Customer fees paid annually in advance for Maintenance Services, calculated on a pro-rated basis.

IN WITNESS WHEREOF, the parties have caused this Agreement to be executed

on this ______ day of in the year of ______.

In the presence of:

Wallace & Carey Inc. 5445 – 8th Street N.E. P.O. Bag 3959 STN. "B" Calgary, Alberta, Canada T2M 4M5

T. M. HEYWOOD Name

CFO Title

March 9, 2000

Authorized signatory

Digiflex Information Systems Inc. Suite 104, 7710 – 5th Street S.E. Calgary, Alberta, Canada T2H 2L9

MOHAMAD MARDUHKI

PRESIDENT

MARCH 9, 2000

Date

Authorized Signatory



RATE SCHEDULE

1. RATES

The rates will be based upon the following table of Digiflex employee position. Digiflex rates are subject to an annual review.

Table B-1

	Hourly	Daily
Analysis & Design	\$145.00	\$1087.50
Project Management	\$145.00	\$1087.50
Programming	\$115.00	\$862.50
Technical Support	\$115.00	\$862.50
Training and Installation	\$90.00	\$675.00

2. MINIMUM ON-SITE RATE

Minimum On-Site Rate within the City of Calgary shall be 4 hours based on the hourly rate schedule as specified in Table B-1. The Minimum On-Site Rate outside the City of Calgary shall be 1 day based on the daily rate schedule as specified in Table B-1.

In the event of traveling being required by Digiflex employees to Customer locations outside of Calgary, Alberta, the Customer shall pay all reasonable expenses incurred by Digiflex employees. This is separate from Rates specified in Table B-1.

3. MINIMUM OFF-SITE RATE.

Minimum Off-Site Rate shall be 2 hours based on the hourly rate schedule as specified in Table B-1.



Digiflex agrees not to license the Software, as specified in the Software License to Use Agreement, for a period of one year from this contract date, to any of the following organizations provided by Customer, and listed as follows, with addresses of main offices:

1. Covernank International

2. Kohl + Frisch

This is Exhibit "C", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta

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SOFTWARE LICENSE AGREEMENT

made and entered into by

Digiflex Information Systems Inc.

(hereinafter "Digiflex")

and

Wallace & Carey Inc.

(hereinafter "Customer")

THIS AGREEMENT WITNESSES the mutual terms and conditions upon and subject to which Digiflex is prepared to grant to Customer a non-transferable, non-exclusive, perpetual License of certain computer application software owned by Digiflex.

1. PACKAGE. For the purposes of this Agreement, the expression "Software" shall mean and include the application computer program(s) described below (Table 1); and other supporting materials and documentation furnished by Digiflex to Customer with such programs, and "Package" shall mean the Software and the Supporting Documentation and any enhancements thereof.

Table 1

QTY	APPLICATION AND DESCRIPTION	DESIGNATED EQUIPMENT (TYPE/ SER.NO./LOCATION)	OPERATING SYSTEM VERSION
1	CLASS Accounts Receivable	AlphaServer 4500	OpenVMS V6.2 or higher
1	CLASS Accounts Payable	AlphaServer 4500	OpenVMS V6.2 or higher
1	CLASS General Ledger	AlphaServer 4500	OpenVMS V6.2 or higher



2. GRANT OF LICENSE TO USE.

- A. Digiflex hereby grants to Customer a non-transferable, non-exclusive, perpetual License, one (1) copy of a machine executable version of the Software together with the Supporting Documentation under the terms expressed herein, effective on the date this Agreement has been executed by both parties. The Software may, if the Designated Equipment is inoperable, be temporarily transferred to a suitable and compatible backup computer having the same operating system(s) specified in Table 1 provided that Customer shall first give written notice to Digiflex setting out the particulars of the backup computer and indicating the date by which Customer expects the Designated Equipment to be operable.
- B. Customer may substitute a different computer system owned or leased by the Customer as the designated computer system hereunder provided prior written notice, specifying the model and serial number of the proposed substitute system, is given to Digiflex. Provided any new substitute system is a compatible system for the Software, Digiflex will provide one (1) machine executable version of the Package to Customer at the Designated Location within ten (10) days of written notice to Digiflex by the Customer setting out the particulars of the substitute computer and indicating the date by which Customer expects the designated equipment to be operable.
- TERMS OF LICENSE AGREEMENT. This License Agreement shall commence upon its execution by the last of the parties to sign.
- 4. LICENSE FEE. The Customer shall pay to Digiflex a total of \$52,500 (fifty two thousand and five hundred dollars) for an unlimited-use License Agreement for each Package. Total license fee for the three Packages will be \$157,500 and each Package license fee will be paid at the start of the Package implementation project.

This unlimited License shall apply to the current Customer's business. New business acquisitions or startups are not covered under this unlimited use License.

5. LICENSE TERMINATION. If Customer breaches any of its obligations hereunder, or if the Customer becomes insolvent, files a petition in bankruptcy, or has filed against it an involuntary petition in bankruptcy, or has a receiver appointed over all or substantially all of its assets, then Digiflex may, at its option, if there are any amounts owing by Customer to Digiflex, immediately terminate the License To Use granted hereunder upon written notice to Customer. In case of receivership or bankruptcy the License To Use shall be continued provided the Receiver or Trustee

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in Bankruptcy assumes all of the Customer's obligations under this agreement. If the License To Use is so terminated, all the License fees paid hereunder will be deemed to have been paid for the use of the Package during the time it was in Customer's possession and Customer shall not be entitled to a refund of any portion of the License To Use fee. In addition, in the event of a breach by Customer of any of its obligations hereunder, Digiflex shall be entitled to seek equitable relief, including by way of injunction, to protect its interests herein, it being acknowledged by the Customer that Digiflex would suffer irreparable harm by any such breach and that damages would not be an adequate remedy.

In the event that Digiflex breaches any of its obligations, or if Digiflex becomes insolvent, or files a petition in bankruptcy, then the Customer may, at its option terminate the License To Use granted hereunder upon written notice to Digiflex.

In the event of a termination of the License hereunder, the Package and all copies thereof shall forthwith be returned to Digiflex or, at Digiflex's option, destroyed or erased from electronic memories or other storage devices and thereafter Customer shall deliver to Digiflex a letter, from an officer of the Customer, certifying that all copies of the Software and any code or listings produced by the Software have been destroyed, returned or erased and that the Customer has discontinued use of the Package.

- TAXES. All prices mentioned in this Agreement are EXCLUSIVE of Provincial, Federal, and other taxes.
- 7. TRAINING. Instruction and training in the use of the Software on the Designated Equipment will be available on a time and materials basis, based on Digiflex's standard per diem rates then in effect in accordance with those outlined in Schedule B Rate Schedule.
- 8. SOFTWARE MODIFICATIONS. In the event the Customer wishes to pursue modifications, enhancements or improvements to the Software other than those included under the terms of this Agreement, Digiflex would provide a cost estimate to the Customer. Work would commence upon acceptance of the Scope of Work and Price by Customer. All such modifications, enhancements and improvements shall be the property of Digiflex.
- 9. PRICING CHANGES. All rates specified in this agreement and any attachments, schedules, or enhancements are guaranteed for the initial 12 months of the term of this Agreement. Thereafter, Digiflex may increase such fees or charges by notifying

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Customer in writing at least thirty (30) days prior to the effective date of increase. Customer agrees that said notifications, or copy thereof, will be considered an amendment to this Agreement. The percentage increase shall not exceed the percentage increase in the Consumer Price Index for the same period as published by Statistics Canada for the City of Calgary, or, failing which, for the Province of Alberta or, failing which, for Canada.

10. LIMITATION OF LIABILITY. The Customer agrees that Digiflex's liability to Customer or any third party arising out of or in any way relating to this Agreement shall be limited to the License To Use Fee and that under no circumstances shall Digiflex be liable for any special, direct or indirect, incidental or consequential damages of any nature whatsoever, including loss of use, loss of profits, revenue or business.

Customer acknowledges that its only remedy in the event of a program error shall be to require Digiflex to use best efforts to correct same and that Digiflex shall not be liable for any damages resulting from the occurrence of a program error however caused.

Except as expressly stated herein, Digiflex makes no warranties, express or implied, concerning the Package, and expressly disclaims and excludes any warranties of merchantability or fitness for a particular purpose.

11. CONFIDENTIALITY. Each party acknowledges that all material and information, which has or will come into its possession or knowledge in connection with this Agreement or in the performance hereof, and in particular the terms and conditions of this agreement, consists of confidential and proprietary data, whose disclosure to or use by third parties will be damaging. Both parties, therefore, agree to hold such material and information in strictest confidence, not to make use thereof other than for the performance of this Agreement, to release it only to employees who need to know such information in the course of their employment, and not to release or disclose it to any other party. The obligation of both parties under this paragraph shall continue during and after the term of this License To Use agreement.

Neither Digiflex, nor Customer shall approach any employee of the other to provide employment services or consulting services to the other. This restriction shall continue for a period of one year after completion of the project. The company, which presently employs these individuals, may forego this restrictive covenant in writing by the approval of an officer of the company.

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- 12. PROPRIETARY RIGHTS, TRADE SECRETS AND TITLE. Customer hereby acknowledges that the Package, any copies thereof and any updates, enhancements or modifications thereof, in whole or in part, and all copyright, patent, trade secret and other intellectual property and proprietary rights (collectively, "Proprietary Rights") therein, are and remain the valuable property of Digiflex. Customer agrees to communicate to any user of the Package Digiflex's Proprietary Rights by instruction, agreement or notice including but not limited to incorporating and maintaining Digiflex's copyright notice and proprietary warning on each copy of the Package. Customer acknowledges that the existence of any such copyright notice or proprietary warning shall not be construed as an admission or presumption of the publication of the Package. Notwithstanding anything else contained in this Agreement, Customer shall not be entitled to copy all or any part of the Supporting Documentation without Digiflex's prior consent, which consent may be arbitrarily withheld.
- 13. GOVERNING LAW. This Agreement will be governed by and construed in accordance with the laws of the Province of Alberta, Canada.
- 14. ENTIRE AGREEMENT. This Agreement and attached Schedules including: Schedule A Maintenance; Schedule B Rate Schedule form part of this agreement and contain the entire Agreement between Customer and Digiflex herein of this date and supersedes all prior agreements, negotiations, representations and proposals, written and oral. Customer acknowledges and agrees that no agent, employee or other representative of Digiflex has authority to bind Digiflex to any obligation relating hereto not specifically set forth herein.
- 15. ASSIGNABILITY. This Agreement shall be binding upon and enure to the benefit of the parties hereto and their respective successors and permitted assigns. Neither party shall assign its rights under this Agreement without first obtaining the written consent of the other, such consent not to be unreasonably withheld.
- 16. AUTHORITY. Each party has full power and authority to enter into and perform this Agreement, and the person signing this Agreement on behalf of each has been properly authorized and empowered to enter into this Agreement. Each party further acknowledges that it has read the Agreement, understands it, and agrees that the Agreement is binding upon the parties hereof, their successors and assigns.

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17. NOTICE. Any notice, request, demand, consent or other communication provided or permitted hereunder shall be in writing and given by personal delivery or sent by double registered mail or transmitted by telex, telegram, or facsimile, addressed to the party for which it is intended, addressed as follows:

If to Customer:
Wallace & Carey Inc.
5445 – 8th Street N.E.
P.O. Bag 3959 STN. "B"
Calgary, Alberta, Canada T2M 4M5

If to Digiflex:
Digiflex Information Systems Inc.
2611 Venables Street
Vancouver, BC, Canada V5K 2R4

provided, however, that any party may change its address for purposes of receipt of any such communication by giving ten (10) days prior written notice of such change to the other party in the manner proscribed above. Any notice so given shall be deemed to have been received on the date on which it was delivered or transmitted by telex, telegram or facsimile or if double registered mail, on the date of authorized receipt.

on this	day of	in the year of
on this	in the p	presence of:
Wallace & Carey Inc. 5445 – 8 th Street N.E. P.O. Bag 3959 STN. "B" Calgary, Alberta, Canada	T2M 4M5	Digiflex Information Systems Inc. 2611 Venables Street Vancouver, BC, Canada V5K 2R4
TOM HEYWO	0.P	M.Z. MARDUKHI
Name		Name
		PRESIDENT
Title		Title
	7	JUNE 27, 2003
August 12,	2003	Date
	,	M. Zmm
Authorized Signator	ry	Authorized Signatory





MAINTENANCE AGREEMENT

- 1. **DEFINITIONS.** In this Maintenance Agreement, unless there is something in the subject matter or context inconsistent therewith, the following terms, words and expressions shall have the meanings ascribed to them as follows:
 - A. "New Module" means a module, program, modification or enhancement, other than an Update, development by Digiflex and which, in Digiflex's opinion, is substantially different from the Software or any module or application thereof and which Digiflex sells or proposes to sell to third parties;
 - B. "Update" means an update, error correction, modification or enhancement of or in respect of the Software and includes a complete rewritten version or release of the Software.
- 2. AGREEMENT. Upon the terms and subject to the conditions herein set forth, Digiflex agrees to provide to Customer and Customer agrees to accept the Maintenance Services. The term of this Maintenance Agreement shall begin upon installation of each Package into a production environment. However that this Maintenance Agreement will be automatically renewed for successive one year terms upon terms to be agreed upon by the parties at the time of renewal unless notice of termination in writing is given by either party to the other at least thirty (30) days prior to the expiration of the term hereof or any renewal in which case this Maintenance Agreement shall terminate at the end of such term or renewal.
- 3. CHARGES. The customer shall pay an annual maintenance fee for services commencing upon installation of each Package into a production environment. The maintenance fee per Package shall be \$9,450 for one year, paid in advance. Total annual maintenance fees for the three Packages shall be \$28,350. Additional Maintenance fees will apply in the event that a Package is installed in multiple branches on additional Server Systems.

4. MAINTENANCE SERVICES

- A. Digiflex shall provide the following services during the term hereof:
 - Operating System Compatibility. Customer agrees to accept, implement and install all Updates provided to Customer under subparagraph (ii), as well as the same release or version of the

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operating system software issued by the manufacturer of the Designated Equipment (meaning the computer hardware designated in the Software License To Use Agreement) in connection therewith as may be installed by Digiflex on its corresponding computer equipment. Digiflex's obligation to provide Maintenance Services shall terminate without notice to Customer if Customer shall fail to install the same release, or two previous updates, of the operating system as Digiflex shall have installed on its system, or if Customer shall install a more recent release of the operating system than Digiflex shall have installed.

Updates. Digiflex shall provide to Customer any Updates for the Software when such Updates are developed or published by Digiflex and made generally available to other licensees of the Software at no additional cost. Any New Modules developed or published by Digiflex will be offered to Customer at Digiflex's then current rates. All Updates shall become part of the Software, and Digiflex shall be free to offer these Updates to other persons. The determination of whether a New Module will be made generally available to licensees at no additional cost or will be made available only for an additional cost is the sole and exclusive right of Digiflex.

Any changes to program logic made under this Maintenance Agreement and which are to be provided to Customer shall be provided on a machine-readable medium specified by Customer. Customer shall pay the cost of any such media (including shipping charges) provided by Digiflex, in addition to any other charges required to be paid under this Maintenance Agreement.

Digiflex shall not remove any functionality from the Software if the said functionality is being used by the Customer.

Subject to paragraph (e) below, Digiflex shall be responsible for its out-of-pocket costs in correcting a Software error at Customer's premises.

Hotline Service. Digiflex shall provide Customer remote telephone access to Digiflex personnel on a 7 x 24 basis with respect to use of the Software. In providing such service, Digiflex will respond to a request from Customer, but not necessarily





correct any error, within four (4) business hours of Customer's request.

- B. Digiflex representatives will have full access to the Software in order to effect the necessary Maintenance Services, and for these purposes Customer shall be responsible for providing all necessary ports, dial-in lines and compatible media at Customer's site and cost, and allow physical access to the Customer's site when required to perform maintenance On-Site.
- C. Digiflex makes no express or implied warranties, including any with respect to merchantability and fitness for a particular purpose, with respect to the Maintenance Services. Digiflex does not represent or warrant that the Maintenance Services will be capable of achieving any particular result or results in the business or operations of Customer, or that the operation of the Software will be uninterrupted, or that all programming errors can be found in order to be corrected; however, Digiflex will use its best efforts to attempt to identify and correct such errors including, if appropriate in the circumstances, sending qualified personnel to Customer's business premises. In no event shall Digiflex be liable to Customer in damages, nor shall Digiflex be liable for damages in respect of special, incidental, indirect or consequential loss or lost profits, even if Digiflex has been advised of the possibility of such damages.
- D. Customer agrees to read and be familiar with all Supporting Documentation provided by Digiflex with or in connection with the Software, and agrees to ensure that its users have sufficient operating knowledge of the Software. Customer acknowledges that there is no obligation on the part of Digiflex, except to the extent specifically set out herein, in the Software License To Use Agreement, or otherwise agreed in writing by Digiflex, to provide any training or instruction to Customer or its employees with respect to the Software.
- E. Notwithstanding anything herein contained, if Digiflex determines in good faith in the course of performing any Maintenance Services that an error, problem or question raised by Customer in connection with the Software is a direct result of input of incorrect data or command by Customer, Customer shall reimburse Digiflex for its expenses in responding to Customer's inquiry and shall pay Digiflex a fee calculated at Digiflex's then current rates for such services.



5. MAINTENANCE CHARGES. The annual rate for Maintenance Charges shall be firm for the period of this Agreement. Subsequent annual Maintenance Charge renewals, as provided under paragraph 3, may be increased or decreased by Digiflex providing that Digiflex has given Customer written notice of such increase or decrease not less than thirty (30) days prior to the end of the then current term of the Maintenance Agreement. The percentage increase, if any, in annual Maintenance Charges over those for the preceding year shall not exceed the percentage increase in the Consumer Price Index for the same period as published by Statistics Canada for the City of Calgary, or failing which, for the Province of Alberta, or failing which, for Canada.

In the event that Digiflex should breach the terms of this Maintenance Agreement, such breach not to be correct following thirty (30) days notice of such by Customer, Digiflex shall return to Customer fees paid annually in advance for Maintenance Services, calculated on a pro-rated basis.

IN WITNESS WHEREOF, the parties have caused this Agreement to be executed

| Mallace & Carey Inc. | S445 - 8th Street N.E. | P.O. Bag 3959 STN. "B" | Calgary, Alberta, Canada T2M 4M5 | M.Z. MARDUKHI | Name | PRESIDENT | Title | June 27, 2003 | Date | Date | M. Q. Mardury | Authorized Signatory | Autho



RATE SCHEDULE

1. RATES

The rates will be based upon the following table of Digiflex employee position. Digiflex rates are subject to an annual review.

Table B-1

.1	Hourly	Daily
Analysis & Design	\$145.00	\$1087.50
Project Management	\$145.00	\$1087.50
Programming	\$115.00	\$862.50
Technical Support	\$115.00	\$862.50
Training and Installation	\$115.00	\$862.00

2. MINIMUM ON-SITE RATE

Minimum On-Site Rate within the City of Calgary shall be 4 hours based on the hourly rate schedule as specified in Table B-1. The Minimum On-Site Rate outside the City of Calgary shall be 1 day based on the daily rate schedule as specified in Table B-1.

In the event of traveling being required by Digiflex employees to Customer locations outside of Calgary, Alberta, the Customer shall pay all reasonable expenses incurred by Digiflex employees. This is separate from Rates specified in Table B-1.

3. MINIMUM OFF-SITE RATE.

Minimum Off-Site Rate shall be 2 hours based on the hourly rate schedule as specified in Table B-1.

This is Exhibit "D", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner of Oaths in and for the Province of Alberta

my

SOFTWARE LICENSE AGREEMENT

made and entered into by

Digiflex Information Systems Inc.

(hereinafter "Digiflex")

and

Wallace & Carey Inc.

(hereinafter "Customer")

THIS AGREEMENT WITNESSES the mutual terms and conditions upon and subject to which Digiflex is prepared to grant to Customer a non-transferable, non-exclusive, perpetual License of certain computer application software owned by Digiflex.

1. PACKAGE. For the purposes of this Agreement, the expression "Software" shall mean and include the application computer program(s) described below (Table 1); and other supporting materials and documentation furnished by Digiflex to Customer with such programs, and "Package" shall mean the Software and the Supporting Documentation and any enhancements thereof.

Table 1

QTY	APPLICATION AND DESCRIPTION	DESIGNATED EQUIPMENT (TYPE/ SER.NO./LOCATION)	OPERATING SYSTEM VERSION
1	ProCLASSBI Business Intelligence Suite	X64 processors	Windows Server 2012

2. GRANT OF LICENSE TO USE.

A. Digiflex hereby grants to Customer a non-transferable, non-exclusive, perpetual License, one (1) copy of a machine executable version of the Software together with the Supporting Documentation under the terms expressed herein, effective on the date this Agreement has been executed by both parties. The Software may, if the Designated Equipment is inoperable, be temporarily transferred to a suitable and compatible backup computer having

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the same operating system(s) specified in Table 1 provided that Customer shall first give written notice to Digiflex setting out the particulars of the backup computer and indicating the date by which Customer expects the Designated Equipment to be operable.

- B. Customer may substitute a different computer system owned or leased by the Customer as the designated computer system hereunder provided prior written notice, specifying the model and serial number of the proposed substitute system, is given to Digiflex. Provided any new substitute system is a compatible system for the Software, Digiflex will provide one (1) machine executable version of the Package to Customer at the Designated Location within ten (10) days of written notice to Digiflex by the Customer setting out the particulars of the substitute computer and indicating the date by which Customer expects the designated equipment to be operable.
- 3. TERMS OF LICENSE AGREEMENT. This License Agreement shall commence upon its execution by the last of the parties to sign.
- 4. LICENSE TO USE FEE. The Customer shall pay to Digiflex a total of \$300,000.00 (three hundred thousand dollars) for an unlimited-use License to Use Agreement. An initial payment of \$150,000.00 (one hundred & fifty thousand dollars) was made to Digiflex on April 23, 2012, and the remaining balance is \$150,000.00 (one hundred & fifty thousand dollars).

This unlimited License shall apply to the current Customer's business. New business acquisitions or startups are not covered under this unlimited use License.

5. LICENSE TERMINATION. If Customer breaches any of its obligations hereunder, or if the Customer becomes insolvent, files a petition in bankruptcy, or has filed against it an involuntary petition in bankruptcy, or has a receiver appointed over all or substantially all of its assets, then Digiflex may, at its option, if there are any amounts owing by Customer to Digiflex, immediately terminate the License To Use granted hereunder upon written notice to Customer. In case of receivership or bankruptcy the License To Use shall be continued provided the Receiver or Trustee in Bankruptcy assumes all of the Customer's obligations under this agreement. If the License To Use is so terminated, all the License fees paid hereunder will be deemed to have been paid for the use of the Package during the time it was in Customer's possession and Customer shall not be entitled to a refund of any portion of the License To Use fee. In addition, in the event of a breach by Customer of any of its obligations hereunder, Digiflex shall be entitled to seek equitable relief, including by way of injunction, to protect its interests herein, it being acknowledged by the

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Customer that Digiflex would suffer irreparable harm by any such breach and that damages would not be an adequate remedy.

In the event that Digiflex breaches any of its obligations, or if Digiflex becomes insolvent, or files a petition in bankruptcy, then the Customer may, at its option terminate the License To Use granted hereunder upon written notice to Digiflex.

In the event of a termination of the License hereunder, the Package and all copies thereof shall forthwith be returned to Digiflex or, at Digiflex's option, destroyed or erased from electronic memories or other storage devices and thereafter Customer shall deliver to Digiflex a letter, from an officer of the Customer, certifying that all copies of the Software and any code or listings produced by the Software have been destroyed, returned or erased and that the Customer has discontinued use of the Package.

- **6. TAXES.** All prices mentioned in this Agreement are EXCLUSIVE of Provincial, Federal, and other taxes.
- 7. TRAINING. Instruction and training in the use of the Software on the Designated Equipment will be available on a time and materials basis, based on Digiflex's standard per diem rates then in effect in accordance with those outlined in Schedule B Rate Schedule.
- 8. SOFTWARE MODIFICATIONS. In the event the Customer wishes to pursue modifications, enhancements or improvements to the Software other than those included under the terms of this Agreement, Digiflex would provide a cost estimate to the Customer. Work would commence upon acceptance of the Scope of Work and Price by Customer. All such modifications, enhancements and improvements shall be the property of Digiflex.
- 9. PRICING CHANGES. All rates specified in this agreement and any attachments, schedules, or enhancements are guaranteed for the initial 12 months of the term of this Agreement. Thereafter, Digiflex may increase such fees or charges by notifying Customer in writing at least thirty (30) days prior to the effective date of increase. Customer agrees that said notifications, or copy thereof, will be considered an amendment to this Agreement. The percentage increase shall not exceed the percentage increase in the Consumer Price Index for the same period as published by Statistics Canada for the City of Calgary, or, failing which, for the Province of Alberta or, failing which, for Canada.

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10. LIMITATION OF LIABILITY. The Customer agrees that Digiflex's liability to Customer or any third party arising out of or in any way relating to this Agreement shall be limited to the License To Use Fee and that under no circumstances shall Digiflex be liable for any special, direct or indirect, incidental or consequential damages of any nature whatsoever, including loss of use, loss of profits, revenue or business.

Customer acknowledges that its only remedy in the event of a program error shall be to require Digiflex to use best efforts to correct same and that Digiflex shall not be liable for any damages resulting from the occurrence of a program error however caused.

Except as expressly stated herein, Digiflex makes no warranties, express or implied, concerning the Package, and expressly disclaims and excludes any warranties of merchantability or fitness for a particular purpose.

11. CONFIDENTIALITY. Each party acknowledges that all material and information which has or will come into its possession or knowledge in connection with this Agreement or in the performance hereof, and in particular the terms and conditions of this agreement, consists of confidential and proprietary data, whose disclosure to or use by third parties will be damaging. Both parties, therefore, agree to hold such material and information in strictest confidence, not to make use thereof other than for the performance of this Agreement, to release it only to employees who need to know such information in the course of their employment, and not to release or disclose it to any other party. The obligation of both parties under this paragraph shall continue during and after the term of this License To Use agreement.

Neither Digiflex, nor Customer shall approach any employee of the other to provide employment services or consulting services to the other. This restriction shall continue for a period of one year after completion of the project. The company, which presently employs these individuals, may forego this restrictive covenant in writing by the approval of an officer of the company.

12. PROPRIETARY RIGHTS, TRADE SECRETS AND TITLE. Customer hereby acknowledges that the Package, any copies thereof and any updates, enhancements or modifications thereof, in whole or in part, and all copyright, patent, trade secret and other intellectual property and proprietary rights (collectively, "Proprietary Rights") therein, are and remain the valuable property of Digiflex. Customer agrees to communicate to any user of the Package Digiflex's Proprietary Rights by instruction, agreement or notice including but not limited to incorporating and maintaining Digiflex's copyright notice and proprietary warning on each copy of the Package. Customer acknowledges that the existence of any such copyright notice or



proprietary warning shall not be construed as an admission or presumption of the publication of the Package. Notwithstanding anything else contained in this Agreement, Customer shall not be entitled to copy all or any part of the Supporting Documentation without Digiflex's prior consent, which consent may be arbitrarily withheld.

- 13. GOVERNING LAW. This Agreement will be governed by and construed in accordance with the laws of the Province of Alberta, Canada.
- 14. ENTIRE AGREEMENT. This Agreement and attached Schedules including: Schedule A Maintenance; Schedule B Rate Schedule form part of this agreement and contain the entire Agreement between Customer and Digiflex herein of this date and supersedes all prior agreements, negotiations, representations and proposals, written and oral. Customer acknowledges and agrees that no agent, employee or other representative of Digiflex has authority to bind Digiflex to any obligation relating hereto not specifically set forth herein.
- 15. ASSIGNABILITY. This Agreement shall be binding upon and enure to the benefit of the parties hereto and their respective successors and permitted assigns. Neither party shall assign its rights under this Agreement without first obtaining the written consent of the other, such consent not to be unreasonably withheld.
- 16. AUTHORITY. Each party has full power and authority to enter into and perform this Agreement, and the person signing this Agreement on behalf of each has been properly authorized and empowered to enter into this Agreement. Each party further acknowledges that it has read the Agreement, understands it, and agrees that the Agreement is binding upon the parties hereof, their successors and assigns.

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or permitted here double registered	eunder shall be in wr I mail or transmitted	and, consent or other communication provided riting and given by personal delivery or sent by I by telex, telegram, or facsimile, addressed to
the party for which	ch it is intended, add	ressed as follows:
If to Customer: Wallace & Carey 5445 – 8th Street	N.E.	If to Digiflex: Digiflex Information Systems Inc. 2611 Venables Street
Calgary, Alberta,	Canada T2K 5R9	Vancouver, BC, Canada V5K 2R4
any such commu to the other part deemed to have l by telex, telegran receipt.	nication by giving te y in the manner pro been received on the n or facsimile or if de	ay change its address for purposes of receipt of en (10) days prior written notice of such change oscribed above. Any notice so given shall be e date on which it was delivered or transmitted ouble registered mail, on the date of authorized is have caused this Agreement to be executed
on this	day of	in the year of
Wallace & Carey Inc 5445 – 8 th Street N.E Calgary, Alberta, Ca T2K 5R9	·.	presence of: Digiflex Information Systems Inc. 2611 Venables Street Vancouver, BC, Canada V5K 2R4
Name		Name
Title		Title
		Date
Date		

Authorized Signatory

Authorized Signatory

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MAINTENANCE AGREEMENT

- 1. **DEFINITIONS.** In this Maintenance Agreement, unless there is something in the subject matter or context inconsistent therewith, the following terms, words and expressions shall have the meanings ascribed to them as follows:
 - A. "New Module" means a module, program, modification or enhancement, other than an Update, development by Digiflex and which, in Digiflex's opinion, is substantially different from the Software or any module or application thereof and which Digiflex sells or proposes to sell to third parties;
 - B. "Update" means an update, error correction, modification or enhancement of or in respect of the Software and includes a complete rewritten version or release of the Software.
- 2. AGREEMENT. Upon the terms and subject to the conditions herein set forth, Digiflex agrees to provide to Customer and Customer agrees to accept the Maintenance Services. The term of this Maintenance Agreement shall begin upon installation of ProCLASSBI into a production environment. However that this Maintenance Agreement will be automatically renewed for successive one year terms upon terms to be agreed upon by the parties at the time of renewal unless notice of termination in writing is given by either party to the other at least thirty (30) days prior to the expiration of the term hereof or any renewal in which case this Maintenance Agreement shall terminate at the end of such term or renewal.
- 3. CHARGES. The customer shall pay an annual maintenance fee for services commencing upon installation of ProCLASSBI into a production environment. The maintenance fee shall be \$60,000.00 (sixty thousand dollars) per year, paid in advance. Additional Maintenance fees will apply in the event that ProCLASSBI is installed in multiple branches on additional Server Systems as specified in Table 2.

4. MAINTENANCE SERVICES

- A. Digiflex shall provide the following services during the term hereof:
 - Operating System Compatibility. Customer agrees to accept, implement and install all Updates provided to Customer under subparagraph (ii), as well as the same release or version of the operating system software issued by the manufacturer of the

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Designated Equipment (meaning the computer hardware designated in the Software License To Use Agreement) in connection therewith as may be installed by Digiflex on its corresponding computer equipment. Digiflex's obligation to provide Maintenance Services shall terminate without notice to Customer if Customer shall fail to install the same release, or two previous updates, of the operating system as Digiflex shall have installed on its system, or if Customer shall install a more recent release of the operating system than Digiflex shall have installed.

Updates. Digiflex shall provide to Customer any Updates for the Software when such Updates are developed or published by Digiflex and made generally available to other licensees of the Software at no additional cost. Any New Modules developed or published by Digiflex will be offered to Customer at Digiflex's then current rates. All Updates shall become part of the Software, and Digiflex shall be free to offer these Updates to other persons. The determination of whether a New Module will be made generally available to licensees at no additional cost or will be made available only for an additional cost is the sole and exclusive right of Digiflex.

Any changes to program logic made under this Maintenance Agreement and which are to be provided to Customer shall be provided on a machine-readable medium specified by Customer. Customer shall pay the cost of any such media (including shipping charges) provided by Digiflex, in addition to any other charges required to be paid under this Maintenance Agreement.

Digiflex shall not remove any functionality from the Software if the said functionality is being used by the Customer.

Subject to paragraph (e) below, Digiflex shall be responsible for its out-of-pocket costs in correcting a Software error at Customer's premises.

iii) Hotline Service. Digiflex shall provide Customer remote telephone access to Digiflex personnel on a 7 x 24 basis with respect to use of the Software. In providing such service, Digiflex will respond to a request from Customer, but not necessarily correct any error, within four (4) business hours of Customer's request.

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- B. Digiflex representatives will have full access to the Software in order to effect the necessary Maintenance Services, and for these purposes Customer shall be responsible for providing all necessary ports, dial-in lines and compatible media at Customer's site and cost, and allow physical access to the Customer's site when required to perform maintenance On-Site.
- C. Digiflex makes no express or implied warranties, including any with respect to merchantability and fitness for a particular purpose, with respect to the Maintenance Services. Digiflex does not represent or warrant that the Maintenance Services will be capable of achieving any particular result or results in the business or operations of Customer, or that the operation of the Software will be uninterrupted, or that all programming errors can be found in order to be corrected; however, Digiflex will use its best efforts to attempt to identify and correct such errors including, if appropriate in the circumstances, sending qualified personnel to Customer's business premises. In no event shall Digiflex be liable to Customer in damages, nor shall Digiflex be liable for damages in respect of special, incidental, indirect or consequential loss or lost profits, even if Digiflex has been advised of the possibility of such damages.
- D. Customer agrees to read and be familiar with all Supporting Documentation provided by Digiflex with or in connection with the Software, and agrees to ensure that its users have sufficient operating knowledge of the Software. Customer acknowledges that there is no obligation on the part of Digiflex, except to the extent specifically set out herein, in the Software License To Use Agreement, or otherwise agreed in writing by Digiflex, to provide any training or instruction to Customer or its employees with respect to the Software.
- E. Notwithstanding anything herein contained, if Digiflex determines in good faith in the course of performing any Maintenance Services that an error, problem or question raised by Customer in connection with the Software is a direct result of input of incorrect data or command by Customer, Customer shall reimburse Digiflex for its expenses in responding to Customer's inquiry and shall pay Digiflex a fee calculated at Digiflex's then current rates for such services.

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5. MAINTENANCE CHARGES. The annual rate for Maintenance Charges shall be firm for the period of this Agreement. Subsequent annual Maintenance Charge renewals, as provided under paragraph 3, may be increased or decreased by Digiflex providing that Digiflex has given Customer written notice of such increase or decrease not less than thirty (30) days prior to the end of the then current term of the Maintenance Agreement. The percentage increase, if any, in annual Maintenance Charges over those for the preceding year shall not exceed the percentage increase in the Consumer Price Index for the same period as published by Statistics Canada for the City of Calgary, or failing which, for the Province of Alberta, or failing which, for Canada.

In the event that Digiflex should breach the terms of this Maintenance Agreement, such breach not to be correct following thirty (30) days notice of such by Customer, Digiflex shall return to Customer fees paid annually in advance for Maintenance Services, calculated on a pro-rated basis.

on this	day of in the year of
Wallace & Carey Inc. 5445 – 8 th Street N.E.	
Calgary, Alberta, Canada T2M 5R9	Name
	Title
Name	-
	Date
Title	
Date	Authorized Signatory
Authorized Signatory	=
Digiflex Information Systems Inc. 2611 Venables Street	
Vancouver, BC, Canada V5K 2R4	

RATE SCHEDULE

1. RATES

The rates will be based upon the following table of Digiflex employee position. Digiflex rates are subject to an annual review.

Table B-1

	Hourly	Daily
Analysis & Design	\$175.00	\$1300.00
Project Management	\$175.00	\$1300.00
Programming	\$135.00	\$1000.00
Technical Support	\$135.00	\$1000.00
Training and Installation	\$135.00	\$1000.00

2. MINIMUM ON-SITE RATE

Minimum On-Site Rate within the City of Calgary shall be 4 hours based on the hourly rate schedule as specified in Table B-1. The Minimum On-Site Rate outside the City of Calgary shall be 1 day based on the daily rate schedule as specified in Table B-1.

In the event of traveling being required by Digiflex employees to Customer locations outside of Calgary, Alberta, the Customer shall pay all reasonable expenses incurred by Digiflex employees. This is separate from Rates specified in Table B-1.

3. MINIMUM OFF-SITE RATE.

Minimum Off-Site Rate shall be 2 hours based on the hourly rate schedule as specified in Table B-1.

This is Exhibit "E", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner of Oaths in and for the Province of Alberta

who

SOFTWARE LICENSE AGREEMENT

made and entered into by

Digiflex Information Systems Inc.

(hereinafter "Digiflex")

and

Loudon Bros. Ltd.

(hereinafter "Customer")

THIS AGREEMENT WITNESSES the mutual terms and conditions upon and subject to which Digiflex is prepared to grant to Customer a non-transferable, non-exclusive, perpetual License of certain computer application software owned by Digiflex.

1. PACKAGE. For the purposes of this Agreement, the expression "Software" shall mean and include the application computer program(s) described below (Table 1); and other supporting materials and documentation furnished by Digiflex to Customer with such programs, and "Package" shall mean the Software and the Supporting Documentation and any enhancements thereof.

Table 1

QTY	APPLICATION AND DESCRIPTION	DESIGNATED EQUIPMENT (TYPE/ SER.NO./LOCATION)	OPERATING SYSTEM VERSION
1	ProCLASS Distribution Management System	HP rx2620 Itanium Server	OpenVMS V8.3 or higher
1	CLASS Accounts Receivable	HP rx2620 Itanium Server	OpenVMS V8.3 or higher
1	CLASS Accounts Payable	HP rx2620 Itanium Server	OpenVMS V8.3 or higher
1	CLASS General Ledger	HP rx2620 Itanium Server	OpenVMS V8.3 or higher

1 Runti	me Version of LAZER DBMS	HP rx2620 Itanium Server	OpenVMS V8.3 or higher
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2. GRANT OF LICENSE TO USE.

- A. Digiflex hereby grants to Customer a non-transferable, non-exclusive, perpetual License, one (1) copy of a machine executable version of the Software together with the Supporting Documentation under the terms expressed herein, effective on the date this Agreement has been executed by both parties. The Software may, if the Designated Equipment is inoperable, be temporarily transferred to a suitable and compatible backup computer having the same operating system(s) specified in Table 1 provided that Customer shall first give written notice to Digiflex setting out the particulars of the backup computer and indicating the date by which Customer expects the Designated Equipment to be operable.
- B. Customer may substitute a different computer system owned or leased by the Customer as the designated computer system hereunder provided prior written notice, specifying the model and serial number of the proposed substitute system, is given to Digiflex. Provided any new substitute system is a compatible system for the Software, Digiflex will provide one (1) machine executable version of the Package to Customer at the Designated Location within ten (10) days of written notice to Digiflex by the Customer setting out the particulars of the substitute computer and indicating the date by which Customer expects the designated equipment to be operable.
- 3. TERMS OF LICENSE AGREEMENT. This License Agreement shall commence upon its execution by the last of the parties to sign.
- 4. LICENSE TO USE FEE. The Customer shall pay to Digiflex a total of \$34,000.00 (Thirty four thousand dollars) for a 6-user ProCLASS Distribution Management License, 4-user CLASS Accounts Receivable License, 6-user CLASS Accounts Payable License, and 6-user CLASS General Ledger License. Additional user licenses can be added at a cost of \$3,000 (Three thousand dollars) per user for ProCLASS Distribution Management and \$1,000 (One thousand dollars) for any of the CLASS Accounts Receivable, CLASS Accounts Payable, or CLASS General Ledger packages.

This License shall apply to the current Customer's business. New business acquisitions or startups are not covered under this License.

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LICENSE TERMINATION. If Customer breaches any of its obligations hereunder, or if the Customer becomes insolvent, files a petition in bankruptcy, or has filed against it an involuntary petition in bankruptcy, or has a receiver appointed over all or substantially all of its assets, then Digiflex may, at its option, if there are any amounts owing by Customer to Digiflex, immediately terminate the License To Use granted hereunder upon written notice to Customer. In case of receivership or bankruptcy the License To Use shall be continued provided the Receiver or Trustee in Bankruptcy assumes all of the Customer's obligations under this agreement. If the License To Use is so terminated, all the License fees paid hereunder will be deemed to have been paid for the use of the Package during the time it was in Customer's possession and Customer shall not be entitled to a refund of any portion of the License To Use fee. In addition, in the event of a breach by Customer of any of its obligations hereunder, Digiflex shall be entitled to seek equitable relief, including by way of injunction, to protect its interests herein, it being acknowledged by the Customer that Digiflex would suffer irreparable harm by any such breach and that damages would not be an adequate remedy.

In the event that Digiflex breaches any of its obligations, or if Digiflex becomes insolvent, or files a petition in bankruptcy, then the Customer may, at its option terminate the License To Use granted hereunder upon written notice to Digiflex.

In the event of a termination of the License hereunder, the Package and all copies thereof shall forthwith be returned to Digiflex or, at Digiflex's option, destroyed or erased from electronic memories or other storage devices and thereafter Customer shall deliver to Digiflex a letter, from an officer of the Customer, certifying that all copies of the Software and any code or listings produced by the Software have been destroyed, returned or erased and that the Customer has discontinued use of the Package.

- TAXES. All prices mentioned in this Agreement are EXCLUSIVE of Provincial, Federal, and other taxes.
- 7. TRAINING. Instruction and training in the use of the Software on the Designated Equipment will be available on a time and materials basis, based on Digiflex's standard per diem rates then in effect in accordance with those outlined in Schedule B Rate Schedule.
- 8. SOFTWARE MODIFICATIONS. In the event the Customer wishes to pursue modifications, enhancements or improvements to the Software other than those included under the terms of this Agreement, Digiflex would provide a cost estimate to the Customer. Work would commence upon acceptance of the Scope of Work and

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Price by Customer. All such modifications, enhancements and improvements shall be the property of Digiflex.

- 9. PRICING CHANGES. All rates specified in this agreement and any attachments, schedules, or enhancements are guaranteed for the initial 12 months of the term of this Agreement. Thereafter, Digiflex may increase such fees or charges by notifying Customer in writing at least thirty (30) days prior to the effective date of increase. Customer agrees that said notifications, or copy thereof, will be considered an amendment to this Agreement. The percentage increase shall not exceed the percentage increase in the Consumer Price Index for the same period as published by Statistics Canada for the City of Calgary, or, failing which, for the Province of Alberta or, failing which, for Canada.
- 10. LIMITATION OF LIABILITY. The Customer agrees that Digiflex's liability to Customer or any third party arising out of or in any way relating to this Agreement shall be limited to the License To Use Fee and that under no circumstances shall Digiflex be liable for any special, direct or indirect, incidental or consequential damages of any nature whatsoever, including loss of use, loss of profits, revenue or business.

Customer acknowledges that its only remedy in the event of a program error shall be to require Digiflex to use best efforts to correct same and that Digiflex shall not be liable for any damages resulting from the occurrence of a program error however caused.

Except as expressly stated herein, Digiflex makes no warranties, express or implied, concerning the Package, and expressly disclaims and excludes any warranties of merchantability or fitness for a particular purpose.

11. CONFIDENTIALITY. Each party acknowledges that all material and information which has or will come into its possession or knowledge in connection with this Agreement or in the performance hereof, and in particular the terms and conditions of this agreement, consists of confidential and proprietary data, whose disclosure to or use by third parties will be damaging. Both parties, therefore, agree to hold such material and information in strictest confidence, not to make use thereof other than for the performance of this Agreement, to release it only to employees who need to know such information in the course of their employment, and not to release or disclose it to any other party. The obligation of both parties under this paragraph shall continue during and after the term of this License To Use agreement.

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Neither Digiflex, nor Customer shall approach any employee of the other to provide employment services or consulting services to the other. This restriction shall continue for a period of one year after completion of the project. The company, which presently employs these individuals, may forego this restrictive covenant in writing by the approval of an officer of the company.

- 12. PROPRIETARY RIGHTS, TRADE SECRETS AND TITLE. Customer hereby acknowledges that the Package, any copies thereof and any updates, enhancements or modifications thereof, in whole or in part, and all copyright, patent, trade secret and other intellectual property and proprietary rights (collectively, "Proprietary Rights") therein, are and remain the valuable property of Digiflex. Customer agrees to communicate to any user of the Package Digiflex's Proprietary Rights by instruction, agreement or notice including but not limited to incorporating and maintaining Digiflex's copyright notice and proprietary warning on each copy of the Package. Customer acknowledges that the existence of any such copyright notice or proprietary warning shall not be construed as an admission or presumption of the publication of the Package. Notwithstanding anything else contained in this Agreement, Customer shall not be entitled to copy all or any part of the Supporting Documentation without Digiflex's prior consent, which consent may be arbitrarily withheld.
- 13. GOVERNING LAW. This Agreement will be governed by and construed in accordance with the laws of the Province of Alberta, Canada.
- 14. ENTIRE AGREEMENT. This Agreement and attached Schedules including: Schedule A Maintenance; Schedule B Rate Schedule form part of this agreement and contain the entire Agreement between Customer and Digiflex herein of this date and supersedes all prior agreements, negotiations, representations and proposals, written and oral. Customer acknowledges and agrees that no agent, employee or other representative of Digiflex has authority to bind Digiflex to any obligation relating hereto not specifically set forth herein.
- 15. ASSIGNABILITY. This Agreement shall be binding upon and enure to the benefit of the parties hereto and their respective successors and permitted assigns. Neither party shall assign its rights under this Agreement without first obtaining the written consent of the other, such consent not to be unreasonably withheld.
- 16. AUTHORITY. Each party has full power and authority to enter into and perform this Agreement, and the person signing this Agreement on behalf of each has been properly authorized and empowered to enter into this Agreement. Each party further acknowledges that it has read the Agreement, understands it, and agrees that the Agreement is binding upon the parties hereof, their successors and assigns.

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or permitted he double register	reunder shall be in wr ed mail or transmitted	and, consent or other communication provided riting and given by personal delivery or sent by by telex, telegram, or facsimile, addressed to
the party for wi	nich it is intended, addı	ressed as follows:
If to Customer:		If to Digiflex:
Loudon Bros. I	.td.	Digiflex Information Systems Inc.
5445 8th Street	t N.E.	2611 Venables Street
Calgary, Albert	a, Canada T2K 5R9	Vancouver, BC, Canada V5K 2R4
to the other pa deemed to have by telex, telegra receipt.	rty in the manner pro the been received on the tim or facsimile or if do	by change its address for purposes of receipt of an (10) days prior written notice of such change escribed above. Any notice so given shall be date on which it was delivered or transmitted public registered mail, on the date of authorized that have caused this Agreement to be executed
on this		
	in the p	in the year of
Loudon Bros. Ltd. 5445 8 th Street N.E. Calgary, Alberta, C		Digiflex Information Systems Inc. 2611 Venables Street Vancouver, BC, Canada V5K 2R4
Name	e .	Name
Title		Title
Date		Date

Authorized Signatory

Authorized Signatory

MAINTENANCE AGREEMENT

- 1. **DEFINITIONS.** In this Maintenance Agreement, unless there is something in the subject matter or context inconsistent therewith, the following terms, words and expressions shall have the meanings ascribed to them as follows:
 - A. "New Module" means a module, program, modification or enhancement, other than an Update, development by Digiflex and which, in Digiflex's opinion, is substantially different from the Software or any module or application thereof and which Digiflex sells or proposes to sell to third parties;
 - B. "Update" means an update, error correction, modification or enhancement of or in respect of the Software and includes a complete rewritten version or release of the Software.
- 2. AGREEMENT. Upon the terms and subject to the conditions herein set forth, Digiflex agrees to provide to Customer and Customer agrees to accept the Maintenance Services. The term of this Maintenance Agreement shall begin upon installation of Software into a production environment. However that this Maintenance Agreement will be automatically renewed for successive one year terms upon terms to be agreed upon by the parties at the time of renewal unless notice of termination in writing is given by either party to the other at least thirty (30) days prior to the expiration of the term hereof or any renewal in which case this Maintenance Agreement shall terminate at the end of such term or renewal.
- 3. CHARGES. The customer shall pay an annual maintenance fee for services commencing upon installation of Software into a production environment. The maintenance fee shall be \$6,800 (Six thousand and eight Hundred) per year, paid in advance. Additional Maintenance fees will apply in the event that Software is installed in multiple branches on additional Server Systems as specified in Table 2.

4. MAINTENANCE SERVICES

- A. Digiflex shall provide the following services during the term hereof:
 - Operating System Compatibility. Customer agrees to accept, implement and install all Updates provided to Customer under subparagraph (ii), as well as the same release or version of the operating system software issued by the manufacturer of the

Designated Equipment (meaning the computer hardware designated in the Software License To Use Agreement) in connection therewith as may be installed by Digiflex on its corresponding computer equipment. Digiflex's obligation to provide Maintenance Services shall terminate without notice to Customer if Customer shall fail to install the same release, or two previous updates, of the operating system as Digiflex shall have installed on its system, or if Customer shall install a more recent release of the operating system than Digiflex shall have installed.

ii) Updates. Digiflex shall provide to Customer any Updates for the Software when such Updates are developed or published by Digiflex and made generally available to other licensees of the Software at no additional cost. Any New Modules developed or published by Digiflex will be offered to Customer at Digiflex's then current rates. All Updates shall become part of the Software, and Digiflex shall be free to offer these Updates to other persons. The determination of whether a New Module will be made generally available to licensees at no additional cost or will be made available only for an additional cost is the sole and exclusive right of Digiflex.

Any changes to program logic made under this Maintenance Agreement and which are to be provided to Customer shall be provided on a machine-readable medium specified by Customer. Customer shall pay the cost of any such media (including shipping charges) provided by Digiflex, in addition to any other charges required to be paid under this Maintenance Agreement.

Digiflex shall not remove any functionality from the Software if the said functionality is being used by the Customer.

Subject to paragraph (e) below, Digiflex shall be responsible for its out-of-pocket costs in correcting a Software error at Customer's premises.

iii) Hotline Service. Digiflex shall provide Customer remote telephone access to Digiflex personnel on a 7 x 24 basis with respect to use of the Software. In providing such service, Digiflex will respond to a request from Customer, but not necessarily correct any error, within four (4) business hours of Customer's request.

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- B. Digiflex representatives will have full access to the Software in order to effect the necessary Maintenance Services, and for these purposes Customer shall be responsible for providing all necessary ports, dial-in lines and compatible media at Customer's site and cost, and allow physical access to the Customer's site when required to perform maintenance On-Site.
- C. Digiflex makes no express or implied warranties, including any with respect to merchantability and fitness for a particular purpose, with respect to the Maintenance Services. Digiflex does not represent or warrant that the Maintenance Services will be capable of achieving any particular result or results in the business or operations of Customer, or that the operation of the Software will be uninterrupted, or that all programming errors can be found in order to be corrected; however, Digiflex will use its best efforts to attempt to identify and correct such errors including, if appropriate in the circumstances, sending qualified personnel to Customer's business premises. In no event shall Digiflex be liable to Customer in damages, nor shall Digiflex be liable for damages in respect of special, incidental, indirect or consequential loss or lost profits, even if Digiflex has been advised of the possibility of such damages.
- D. Customer agrees to read and be familiar with all Supporting Documentation provided by Digiflex with or in connection with the Software, and agrees to ensure that its users have sufficient operating knowledge of the Software. Customer acknowledges that there is no obligation on the part of Digiflex, except to the extent specifically set out herein, in the Software License To Use Agreement, or otherwise agreed in writing by Digiflex, to provide any training or instruction to Customer or its employees with respect to the Software.
- E. Notwithstanding anything herein contained, if Digiflex determines in good faith in the course of performing any Maintenance Services that an error, problem or question raised by Customer in connection with the Software is a direct result of input of incorrect data or command by Customer, Customer shall reimburse Digiflex for its expenses in responding to Customer's inquiry and shall pay Digiflex a fee calculated at Digiflex's then current rates for such services.
- 5. MAINTENANCE CHARGES. The annual rate for Maintenance Charges shall be firm for the period of this Agreement. Subsequent annual Maintenance Charge renewals, as provided under paragraph 3, may be increased or decreased by Digiflex providing that Digiflex has given Customer written notice of such increase or

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decrease not less than thirty (30) days prior to the end of the then current term of the Maintenance Agreement. The percentage increase, if any, in annual Maintenance Charges over those for the preceding year shall not exceed the percentage increase in the Consumer Price Index for the same period as published by Statistics Canada for the City of Calgary, or failing which, for the Province of Alberta, or failing which, for Canada.

In the event that Digiflex should breach the terms of this Maintenance Agreement, such breach not to be correct following thirty (30) days notice of such by Customer, Digiflex shall return to Customer fees paid annually in advance for Maintenance Services, calculated on a pro-rated basis.

on this	day of	in the year of
	in the p	presence of:
Loudon Bros. Ltd. 5445 8 th Street N.E. Calgary, Alberta, Canada T	Г2М 4М5	Digiflex Information Systems Inc. 2611 Venables Street Vancouver, BC, Canada V5K 2R4
Name		Name
Title	-	Title
Date		Date
Authorized Signatory	_	Authorized Signatory

RATE SCHEDULE

1. RATES

The rates will be based upon the following table of Digiflex employee position. Digiflex rates are subject to an annual review.

Table B-1

	Hourly	Daily
Analysis & Design	\$175.00	\$1300.00
Project Management	\$175.00	\$1300.00
Programming	\$135.00	\$1000.00
Technical Support	\$135.00	\$1000.00
Training and Installation	\$135.00	\$1000.00

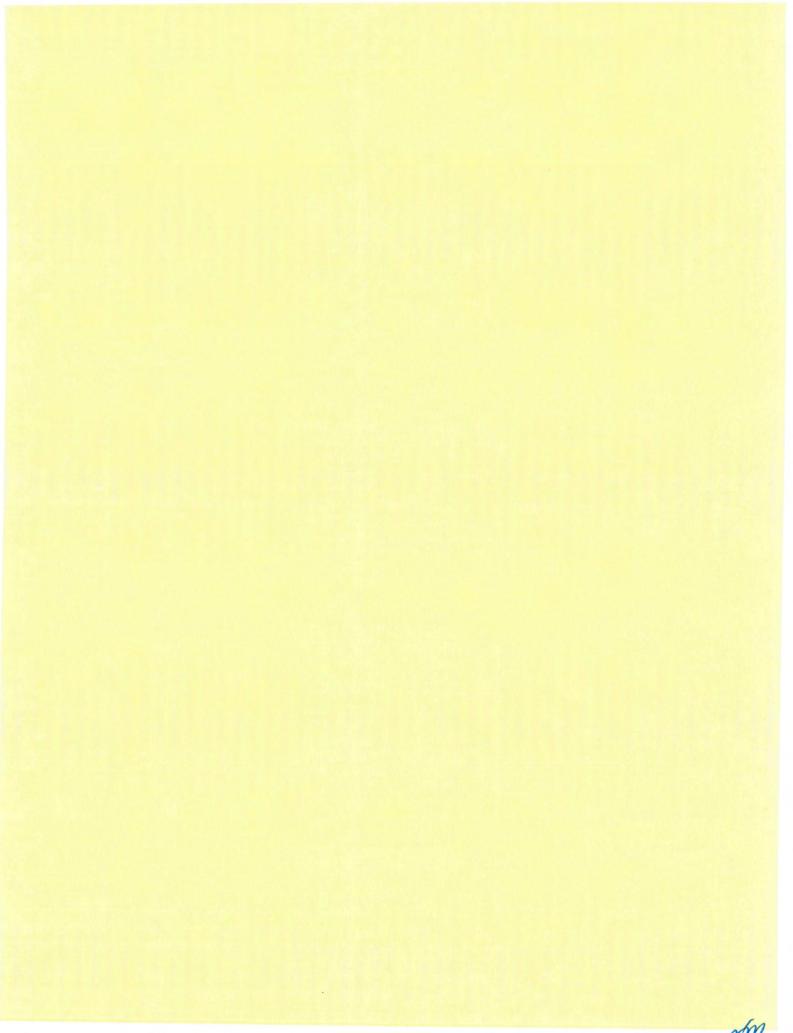
2. MINIMUM ON-SITE RATE

Minimum On-Site Rate within the City of Calgary shall be 4 hours based on the hourly rate schedule as specified in Table B-1. The Minimum On-Site Rate outside the City of Calgary shall be 1 day based on the daily rate schedule as specified in Table B-1.

In the event of traveling being required by Digiflex employees to Customer locations outside of Calgary, Alberta, the Customer shall pay all reasonable expenses incurred by Digiflex employees. This is separate from Rates specified in Table B-1.

3. MINIMUM OFF-SITE RATE.

Minimum Off-Site Rate shall be 2 hours based on the hourly rate schedule as specified in Table B-1.



SOFTWARE LICENSE AGREEMENT - ADDENDUM

made and entered into by

Digiflex Information Systems Inc.

(hereinafter "Digiflex")

and

Loudon Bros. Ltd.

(hereinafter "Customer")

THIS AGREEMENT WITNESSES the mutual terms and conditions upon and subject to which Digiflex is prepared to grant to Customer a non-transferable, non-exclusive, perpetual License of certain computer application software owned by Digiflex.

1. PACKAGE. For the purposes of this Agreement, the expression "Software" shall mean and include the application computer program(s) described below (Table 1); and other supporting materials and documentation furnished by Digiflex to Customer with such programs, and "Package" shall mean the Software and the Supporting Documentation and any enhancements thereof.

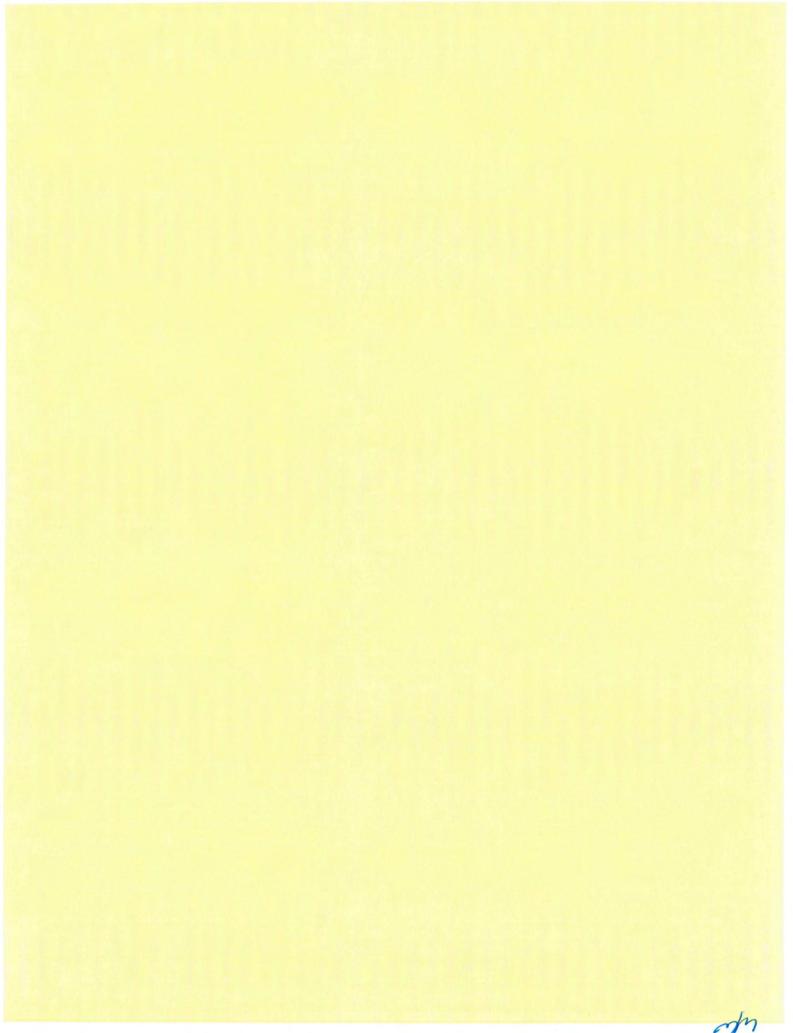
Table 1

QTY	APPLICATION AND DESCRIPTION	DESIGNATED EQUIPMENT (TYPE/ SER.NO./LOCATION)	OPERATING SYSTEM VERSION
1	ProCLASS Distribution Management System	HP rx2620 Itanium Server	OpenVMS V8.3 or higher
1	CLASS Accounts Receivable	HP rx2620 Itanium Server	OpenVMS V8.3 or higher
1	CLASS Accounts Payable	HP rx2620 Itanium Server	OpenVMS V8.3 or higher
1	CLASS General Ledger	HP rx2620 Itanium Server	OpenVMS V8.3 or higher

2. ADDITIONAL LICENSES. Customer is hereby granted an additional 4 (four)-user ProCLASS DMS License for a total of 10 (ten)-user licenses, in consideration of which the Customer shall pay Digiflex a total of \$12,000, and Customer is hereby granted an additional 2 (two)-user CLASS Accounts Receivable License for a total of 6 (six)-user licenses, and Customer is hereby deducted 2 (two)-user CLASS General Ledger Licenses for a total of 4 (four)-user licenses. These license changes were applied on and they will be reflected in the Maintenance charges effective May 1, 2014.

IN WIT	TNESS WH	EREOF, the par	rties have cause	d this Agreement to be execute	d on
				in the year of _2014.	
	x Informat enables Sti	ion Systems In	c.		
		Canada V5K 2F	R4		
Moham	ad Z. Mard	ukhi			
	Naı	me	_		
Preside	nt				
	Tit	le			
May 8th	, 2014				
	Da	ate			
	A - 1 - 1 - 1	G.			
	Authorized	Signatory			

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SOFTWARE LICENSE AGREEMENT - ADDENDUM

made and entered into by

Digiflex Information Systems Inc.

(hereinafter "Digiflex")

and

Loudon Bros. Ltd.

(hereinafter "Customer")

THIS AGREEMENT WITNESSES the mutual terms and conditions upon and subject to which Digiflex is prepared to grant to Customer a non-transferable, non-exclusive, perpetual License of certain computer application software owned by Digiflex.

1. PACKAGE. For the purposes of this Agreement, the expression "Software" shall mean and include the application computer program(s) described below (Table 1); and other supporting materials and documentation furnished by Digiflex to Customer with such programs, and "Package" shall mean the Software and the Supporting Documentation and any enhancements thereof.

Table 1

QTY	APPLICATION AND DESCRIPTION	DESIGNATED EQUIPMENT (TYPE/ SER.NO./LOCATION)	OPERATING SYSTEM VERSION OpenVMS V8.3 or higher	
1	ProCLASS Distribution Management System	HP rx2620 Itanium Server		
1	CLASS Accounts Receivable	HP rx2620 Itanium Server	OpenVMS V8.3 or higher	
1	CLASS Accounts Payable	HP rx2620 Itanium Server	OpenVMS V8.3 or higher	
1	CLASS General Ledger	HP rx2620 Itanium Server	OpenVMS V8.3 or higher	



2. ADDITIONAL LICENSES. Customer is hereby granted an additional 5 (five)-user ProCLASS DMS License for a total of 15 (fifteen)-user licenses, in consideration of which the Customer shall pay Digiflex a total of \$15,000, and Customer is hereby granted an additional 2 (two)-user CLASS Accounts Receivable License for a total of 8 (eight)-user licenses, in consideration of which the Customer shall pay Digiflex a total of \$2,000. These license changes were applied on and they will be reflected in the Maintenance charges effective June 1, 2014.

IN WITNESS WHEREOF, the parties have caused this Agreement to be executed on this 6th day of June in the year of 2014.

Digiflex Information Systems Inc. 2611 Venables Street Vancouver, BC, Canada V5K 2R4

	Name	
President		
	Title	
June 6 th , 2	2014	
	Date	

My

This is Exhibit "F", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta

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Mohamad Zähed Mardukhi

From: Mohamad Zähed Mardukhi

Sent: July 22, 2024 13:34

To: Heather Miller

Cc: Cliff Harrison

Subject: RE: New Company - ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank

Reconciliation

Hi Heather,

This will simplify implantation and likely remediate system capacity concerns but a new software license will still be needed as legally this will be a new company. You already have the license fee table based on annual sales range.

Once licensing is done, we will discuss implementation and possible business process changes for the new company, along with their associated cost estimates.

Thank you,

Mohamad

From: Heather Miller <millerh@wacl.com> Sent: Monday, July 22, 2024 12:08 PM

To: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Cc: Cliff Harrison harrisonc@wacl.com

Subject: RE: New Company - ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank Reconciliation

Good Morning Mohamad,

After further discussion with Finance, they have confirmed that we do not require a separate company.

What we need is to change our company name and fiscal calendar to calendar month effective January 1st, 2025.

Effectively, we will end our fiscal year in October 2024 as normal, start our new fiscal year for Nov/Dec 2024 and then change to a new fiscal calendar based on calendar month with our company name changed on Jan 1st, 2025.

Please let me know what is needed to make these changes and any additional costs to update our system to reflect the change to our fiscal calendar and company name (including a new logo).

Thank you, Heather

From: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Sent: Monday, July 15, 2024 4:32 PM
To: Heather Miller < millerh@wacl.com >
Cc: Cliff Harrison < harrisonc@wacl.com >

Subject: RE: New Company - ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank Reconciliation

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No

Hi Heather,

Help Desk support will continue at the \$225K per year for as long as it is needed, as we have to maintain staff to provide that service.

Thanks,

Mohamad

From: Heather Miller < millerh@wacl.com > Sent: Monday, July 15, 2024 3:02 PM

To: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Cc: Cliff Harrison harrisonc@wacl.com

Subject: RE: New Company - ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank Reconciliation

Hi Mohamad,

Thank you for the additional information.

For the level 2 Helpdesk Support what would the cost be once the new company, WC and Loudons are no longer processing transactions in ProCLASS/CLASS and are all READ ONLY?

Thank you, Heather

From: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Sent: Monday, July 15, 2024 9:31 AM

To: Heather Miller < millerh@wacl.com >
Cc: Cliff Harrison < harrisonc@wacl.com >

Subject: RE: New Company - ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank Reconciliation

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Hi Heather,

Here is the table with a column for \$300M annual sales:

System	Annual Sales \$100M License Fee	Annual Sales \$300M License Fee	Annual Sales \$600M License Fee	Annual Sa Licens
ProCLASS	\$300,000	\$1,000,000	\$2,000,000	
CLASS A/P	\$60,000	\$200,000	\$400,000	
CLASS A/R	\$60,000	\$200,000	\$400,000	
CLASS G/L	\$60,000	\$200,000	\$400,000	
CLASS B/R	\$4,000	\$14,000	\$30,000	

Total License Fee: \$484,000 \$1,614,000 \$3,230,000

Annual Maintenance Fee: \$169,400 \$403,500 \$807,500

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We do not have a subscription licensing option for the old systems.

We can offer the same type of level 2 Help Desk Support to the new company for \$180K per year. If you want to extend this support to W&C and/or Loudon for 2025, the combined rate will be \$225K for the year.

Thanks,

Mohamad

From: Heather Miller <millerh@wacl.com>

Sent: Friday, July 12, 2024 2:18 PM

To: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca >

Cc: Cliff Harrison < harrisonc@wacl.com >

Subject: RE: New Company - ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank Reconciliation

Hi Mohamad,

Thank you so much for getting this information to us.

Could you please provide me with an additional column in the table for Annual Sales of \$300M?

Also, is there any option available to buy subscription based licenses rather than perpetual with support on a month to month basis?

In addition, how does this impact our Helpdesk support and what would the annual support costs be once we retire Loudons and W&C to maintain read only environments for audit purposes?

Thank you, Heather

From: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Sent: Friday, July 12, 2024 12:23 PM

To: Heather Miller < millerh@wacl.com >
Cc: Cliff Harrison < harrisonc@wacl.com >

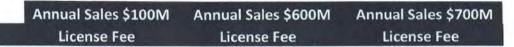
Subject: RE: New Company - ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank Reconciliation

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Hi Heather,

System

The current annualized W&C sales is in the \$600M+ range and if the new company is going to provide the same services as W&C, annual sales should be even higher. In any case, here are quotes for license and maintenance fees based on \$100M, \$600M and \$700M annual sales:



ProCLASS	\$300,000	\$2,000,000	\$2,400,000
CLASS A/P	\$60,000	\$400,000	\$480,000
CLASS A/R	\$60,000	\$400,000	\$480,000
CLASS G/L	\$60,000	\$400,000	\$480,000
CLASS B/R	\$4,000	\$30,000	\$35,000

Total License Fee:	\$484,000	\$3,230,000	\$3,875,000
Annual Maintenance Fee:	\$169,400	\$807,500	\$968,750

Whichever annual sales column you pick at the start, we would need the option to recalculate the license and maintenance fees based on the new company's sales in the first 3 months of 2025.

Half the license fee will be payable upon signing a license agreement, with the remaining half payable on January 2, 2025. Maintenance fee will also be payable on January 2, 2025.

Implementing these systems for the new company may cost somewhere in the range of \$80K (very simplest option of mostly continuing with W&C systems as at the end of December 2024) to \$450K (accounting for possible changes that the new company may want, as is often the case for a new implementation).

We are also assuming that after January 1, 2025, W&C systems will have minimal use, i.e., W&C systems will have a very small impact on system resources. In addition, Loudon's systems should be retired by then since all their normal processes (day-end, order processors, etc.) are still running and consuming system resources.

Mohamad

From: Heather Miller < millerh@wacl.com>

Sent: Friday, July 5, 2024 11:05 AM

To: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Cc: Cliff Harrison < harrisonc@wacl.com>

Subject: RE: New Company - ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank Reconciliation

Hi Mohamad,

Ok, please use 100M for annual sales and provide the very rough estimate.

Thank you, Heather

From: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Sent: Friday, July 5, 2024 10:44 AM
To: Heather Miller < millerh@wacl.com >
Cc: Cliff Harrison < harrisonc@wacl.com >

Subject: RE: New Company - ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank Reconciliation

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CAUTION: This email originated from an outside source. Do not open attachments or click on links unless you recognize the sender and have validated the content is safe.

Hi Heather,

Based on past experiences, the 14 points that you have listed below are likely a very small fraction of decisions that have to be made when setting up the new company. Some of these decisions may have major impacts on the project. For that reason, even an estimate of the estimate is not feasible, as there is no way to estimate how long this decision-making process might take. Best we can do is to provide a very rough estimate that may end up being high but not likely to be low.

As with most software companies, our license fees are not set based a company's profitability, rather, they are based on annual sales, i.e., related to the number of transactions that go through the system. I am sure your finance people have budgets and projections for annual sales for the new company. We will provide license fees for all our systems based on this annual sales (range), possibly with provisions to adjust the fees later when actual sales numbers become clear.

Thanks,

Mohamad

From: Heather Miller < millerh@wacl.com > Sent: Thursday, July 4, 2024 4:10 PM

To: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Cc: Cliff Harrison harrisonc@wacl.com

Subject: RE: New Company - ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank Reconciliation

Hi Mohamad,

What would the cost be to develop the estimate?

With respect to the license fees, as you know our margin varies by the product sold and an increase in sales does not directly affect our companies profitability.

Is there another way to license your software or can you provide the license fee cost based on a annual sales range?

Thank you, Heather

From: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Sent: Thursday, July 4, 2024 3:12 PM
To: Heather Miller < millerh@wacl.com >
Cc: Cliff Harrison < harrisonc@wacl.com >

Subject: RE: New Company - ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank Reconciliation

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Hi Heather,

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It will take considerable effort to come up with a detailed project plan and cost estimates, and since they may decide not to proceed, we can't afford to spent all that time and not be compensated for it. So, either we bill you for time spent to develop the detailed plan, or we can come up with an extremely rough estimate that may end up within an order of magnitude of the actual cost (our rough estimate will have to be at the higher end of this range).

The license fees estimates will be simpler, all we need is the estimate for the new company's annual sales. The original W&C license fees were based on annual sales that were less than a tenth of what they ended up being in 2010's and early 2020's.

As is common for most software licenses, the fee schedule is not linear, e.g., fees for a company with \$200M annual sales will be much more than double that for a company with \$100M annual sales.

Thanks,

Mohamad

From: Heather Miller < millerh@wacl.com > Sent: Thursday, July 4, 2024 2:47 PM

To: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Cc: Cliff Harrison harrisonc@wacl.com

Subject: RE: New Company - ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank Reconciliation

Hi Mohamad,

Yes, we understand the magnitude and have discussed continuing with what we have, however the senior management team still wants to pursue getting the estimate.

We have significantly reduced our customer base so can you please provide more information on how the licensing is calculated so we can estimate the correct number?

Thank you, Heather

From: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Sent: Thursday, July 4, 2024 2:16 PM
To: Heather Miller <millerh@wacl.com>
Cc: Cliff Harrison <harrisonc@wacl.com>

Subject: RE: New Company - ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank Reconciliation

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Hi Heather,

This is going to be quite a major project to implement, and because it is for a new company, substantial new license fees will apply. If all of this expenditure is going to be

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for 3 or 6 months only, why can't they continue operating with the current set-up for that short period?

If that is not an option, we will need quite some time to define and plan the project. We will also need the approximate size (annual sales) of the new company so we can come up with a license fee.

Thanks,

Mohamad

From: Heather Miller < millerh@wacl.com > Sent: Thursday, July 4, 2024 10:03 AM

To: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Cc: Cliff Harrison harrisonc@wacl.com

Subject: New Company - ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank Reconciliation

Hello Mohamad,

We have a request to setup a completely separate ERP system using Digiflex software for our new distribution company. This system will operate temporarily from Jan 1st, 2025 to March 31st, 2025 (with a possible extension to June 30th, 2025).

The goal is to wind down Wallace & Carey so no invoices will be moved to the new distribution company.

Can you please provide a quote for the development, test and go-live support and ongoing maintenance and support agreements - details below:

This new company will require the following from WC:

- 1) Active items (item groups, families, family groups, customer guides)
- 2) Active customers and vendors
- 3) Item and customer cross references
- 4) WC users in group 1 and 3
- 5) Email groups, printers
- 6) Active GL accounts (list will be provided)
- 7) All sales reps, buyers, carriers, routes, stops, drivers, warehouses, locations and sections, reason codes
- 8) Customer item retails/classes, markups, add programs, promotional allowances, contracts,
- 9) Sales history required to determine demand forecasting for new purchases
- 10) Open orders and purchase orders
- 11) AR, AP, GL, Bank, Inventory balances (qty and \$'s) by warehouse
- 12) Rebrand to new company name and logo (screens, forms, reports)
- 13) System setup same setup and processors with exception of accounting periods, fiscal year, bank accounts these will be by calendar month, calendar year, scotia bank accounts only
- 14) Setup separate folder structure/logicals for output/input of data

We would like to have the new system available with a point in time setup including master data/balances loaded for testing by November 18th, 2024 and then reload/update master data/balances for go-live on Jan 1st, 2025.

Please provide your recommendations on anything you believe we may need or have missed stating above.

Thank you for your assistance!

Heather

This is Exhibit "G", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner of Oaths in and for the Province of Alberta

afor

Mohamad Zähed Mardukhi

From: Pat Carey <careyp@careymgmt.com>

Sent: September 9, 2024 13:28

To: Mohamad Zähed Mardukhi

Subject: Re: SEDCC discussions

Do you want me to share this with 7-Eleven?

Can you attach the pricing grid?

Get Outlook for iOS

From: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Sent: Monday, September 9, 2024 12:29:38 PM

To: Pat Carey <careyp@careymgmt.com>
Cc: David Morgan <morgand@wacl.com>

Subject: SEDCC discussions

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Good day,

Here is a summary of the major points we discussed in person and on the phone.

If 7-Eleven wants to use ProCLASS for SEDCC in January, the only option is to purchase a license, likely based on \$600M per year in sales. They will then pay 50% of the license fee upfront and pay the remaining 50% upon successful implementation in January. This option has several very significant advantages for 7-Eleven:

- They will have the legal use of our software for as long as it is needed. They
 will no longer have to rush though implementation of another unproven
 software within a few months.
- Rushing through implementation of another software will have a high chance of failure, as is very common with ERP implementations. Such a possible failure can be very costly, and certainly much more costly than our license and minimal implementation costs.
- 3. There is zero chance of implementation failure for our software as it has been running successfully under the W&C banner for over 20 years. SEDCC's will be a straightforward new instance of ProCLASS, of which we have implemented many for W&C over the years. There will even be no need for any new data entry/load beyond the few minutes it takes to change company name/addresses in set-up records.
- Over the years, we implemented many ProCLASS customizations to satisfy 7-Eleven specific needs. It is very unlikely that you can find such features in any

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- other ERP software, and some of those features are very complex and will be costly to develop in any other ERP.
- 5. We already know that the existing ProCLASS hardware and software infrastructure can handle many times more business than \$600M per year without needing any upgrades. W&C reached over \$2B in sales a few years ago on the same platform.
- 6. If there are any concerns about the existing ProCLASS server (which, as of today, has been running 7x24 for 652 days non-stop, i.e., not a single hardware or software failure or reboot in that period), there is an emulation option available that will allow running our software exactly as is on a Windows server.
- 7. 7-Eleven can gain significant efficiencies by using the ProCLASS infrastructure, e.g., by moving some DSD items to corporate warehouses, by integrating store and warehouse pricing and promotions, by taking advantage of some corporate store features in ProCLASS that were not of use to W&C, etc.
- 8. We will use the license fee to fund the completion of our Windows version of ProCLASS that is already over 80% complete. This will then offer a modern and proven ERP option to 7-Eleven at minimal implementation and training costs.
- 7-Eleven will be able to use ProCLASS (both existing and new modern version) for other divisions beyond SEDCC at reduced licensing fees and with minimal implementation costs.

Thanks,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.
Phone: +1 (604) 720-0485
Email: mardukhi@digiflex.ca

WWW: https://link.edgepilot.com/s/1d245caa/Mf rPqFDUkOFzWo2WsG

aFA?u=https://www.digiflex.ca/

w

Mohamad Zähed Mardukhi

From: Mohamad Zähed Mardukhi
Sent: September 5, 2024 12:13
To: David Morgan; 'Pat Carey'

Subject: SEDCC and our meeting on Sep. 4, 2024

Good day,

It was nice to meet in person yesterday, it had been 6 months since our last meeting.

One very important issue that I failed to mention yesterday is the fact that W&C systems (17 different instances of ProCLASS: production, training, and 15 archives from 2010 to 2023) will have to keep running for some time after SEDCC, both to apply closing transactions, and for audit and other investigative purposes. That means the existing maintenance and support agreements of roughly \$400K will be needed regardless of what SEDCC decides about its ERP system. Even if SEDCC does not need ProCLASS at all, and its operations start up using another ERP system from day 1, the \$400K fee for W&C systems will still be applicable until those systems have been shut down.

If SEDCC wants to use ProCLASS for any length of time, they will need to have a new software license so we can create a new instance of ProCLASS for them. In fact a new software license will be needed even if SEDCC was a division of W&C, as was the case with Loudon. So the license and maintenance fees that were passed on to Heather back in July (pasted below) are applicable if/when SEDCC decides to use ProCLASS, even for a very short period of time.

System	Annual Sales \$100M License Fee	Annual Sales \$300M License Fee	Annual Sales \$600M License Fee	Annual Sal
ProCLASS	\$300,000	\$1,000,000	\$2,000,000	
CLASS A/P	\$60,000	\$200,000	\$400,000	
CLASS A/R	\$60,000	\$200,000	\$400,000	-
CLASS G/L	\$60,000	\$200,000	\$400,000	
CLASS B/R	\$4,000	\$14,000	\$30,000	
Total License Fee:	\$484,000	\$1,614,000	\$3,230,000	
Annual Maintenance Fee:	\$169,400	\$403,500	\$807,500	

Obviously I do not know how much progress SEDCC has made in implementing the other ERP system, but based on what little activity I have seen on the project, how extremely function-rich ProCLASS is, and 4 decades of experience in ERP implementations, my guess is that they are a couple of years and several million dollars away from a successful implementation.

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The ProCLASS implementation cost estimate for SEDCC (which I could not find during our meeting) was mentioned in an email to Heather back in July:

Implementing these systems for the new company may cost somewhere in the range of \$80K (very simplest option of mostly continuing with W&C systems as at the end of December 2024) to \$450K (accounting for possible changes that the new company may want, as is often the case for a new implementation).

It was mentioned during our meeting yesterday that 7-Eleven may consider ProCLASS use at W&C a failure based on its recent financial troubles. Quite to the contrary, I think ProCLASS had a critical role in allowing W&C to grow from \$200M annual sales to over \$2B annual sales in less than 20 years. W&C financial troubles were mostly due to direct and indirect effects of COVID-19, and due to demanding and nonprofitable customers like 7-Eleven! And on a side note, your ProCLASS server and our software have been run without a single interruption (no software or hardware failures, no reboots) for 648 days.

Pat, please let me know when you want to have the phone conversation on Friday and I will make myself available.

Thanks,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.
Phone: +1 (604) 720-0485

Email: mardukhi@digiflex.ca

WWW: HTTPS://www.digiflex.ca/

Mohamad Zähed Mardukhi

From: Mohamad Zähed Mardukhi

Sent: July 29, 2024 10:09 **To:** David Morgan

Subject: RE: ProCLASS for SEDCC

Good morning David,

The original request from Heather was to set up new databases for SEDCC and to transfer partial data from W&C databases to the new ones. W&C was to continue with limited activity after January 1, and the new company to start operations on January 1st.

Heather/Finance then changed this request to have SEDCC use the same W&C databases on January 1 and for W&C to come to an end on the same day. This will be a simpler technical solution but I don't think it is a sound accounting practice. Either option can work technically but it will be odd for W&C not to be able to close its books properly with transactions beyond January 1st.

It is obviously your choice but I think the following (more complex) solution will be more appropriate from an accounting perspective:

- 1. W&C systems will continue operating beyond January 1 but activity will be limited to closing transactions in all systems, e.g., credits issued against W&C invoices, closing/delayed G/L transactions entered, payments applied to W&C invoices, payments made for W&C purchase orders, etc. These W&C systems will remain accessible for as long as needed and changed to act as an archive database at some point where no more updates will be allowed (to reduce entry mistakes).
- Optionally, all inventory in W&C ProCLASS will be cleared out so any inventory after January 1 will only show up in the SEDCC books.
- 3. New SEDCC company and databases to be set up with copies of the W&C databases as of December 31, 2024, and optionally, certain parts of the new databases cleared out, e.g., all G/L transactions, all G/L balances & budgets, YTD stats on A/R accounts, YTD stats on A/P vendors, etc. The new company will have its own set of main menu options for ProCLASS and all 4 accounting modules.
- 4. The new company's ProCLASS will be set to a 4-4-5 week period structure (so quarters are a closer match between ProCLASS and accounting modules) and start its year on a Sunday, maybe December 29, 2024. It is important to maintain W&C's weekly structure so forecasting and movement statistics can remain accurate. All postings from ProCLASS to accounting systems will be made to the appropriate calendar-year fiscal structure for the new company (and not based on the period number in ProCLASS).
- Open purchase orders after January 1st will only be received in the SEDCC ProCLASS.

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 The new company's accounting systems will be set to a calendar year structure and new period-end operations will be set to run on the last day of each month; year-ends will be on December 31st.

We will need to settle the licensing issue soon and you can choose between the 2 solutions mentioned above (or a new alternative).

Mohamad

From: David Morgan <morgan@wacl.com>

Sent: Sunday, July 28, 2024 2:33 PM

To: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Subject: Re: ProCLASS for SEDCC

Good day Mohamad

Thank you for taking the time to talk with me on Thursday. I think I am clear with your direction.

Fiscal year 2024 will be closed in the normal manner & the 2024 historical databases will be set up.

Fiscal year 2025 periods 1 & 2 will be handled as normal. On December 31, the 2024 databases will be updated with the transactions from the start of 2025 fiscal year to the end of December (as normal).

Transactions & processes will continue as normal (I.e. daily, weekly & by period). However, reporting will be made available by month (date range). I know that ProCLASS has some options with date range extraction. I believe that some CLASS reports also have this date range option.

Am I correct in my observations?

David

Sent from my iPhone

On Jul 24, 2024, at 3:05 PM, Mohamad Zähed Mardukhi <mardukhi@digiflex.ca> wrote:

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Good day David,

How about 11:00 AM your time?

Mohamad

From: David Morgan < morgan@wacl.com > Sent: Wednesday, July 24, 2024 1:40 PM

To: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Subject: Re: ProCLASS for SEDCC

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Good afternoon Mohamad

Will you be available for a phone call tomorrow morning? I will be available all morning tomorrow.

David

Sent from my iPhone

On Jul 22, 2024, at 3:38 PM, Mohamad Zähed Mardukhi mardukhi@digiflex.ca wrote:

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Good day David,

Thank you, hope all has been well with you.

This was quite a surprise when I heard about it on July 4th in an email from Heather; that email and the subsequent back and forth is attached. The last email was exchanged earlier today.

Mohamad

----Original Message----

From: David Morgan <morgan@wacl.com> Sent: Monday, July 22, 2024 2:26 PM

To: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Subject: ProCLASS for SEDCC

Good day Mohamad

I hope you are well.

Pat has informed me that you have been asked to provide a quote to implement a new/modified ProCLASS for SEDCC, the new 7-Eleven company replacing W&C. Pat also asked me to find out the status of the quote. Can you please update me on the status. I have not been kept in the loop other than understanding that the new company will take effect January 1, 2025 & will switch to monthly financial reporting.

David

Sent from my iPhone <mime-attachment>

This is Exhibit "H", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner of Oaths in and for the Province of Alberta



Mohamad Zähed Mardukhi

From: Mohamad Zähed Mardukhi
Sent: November 12, 2024 15:13

To: Buchanan, Joshua Graham (Josh)
Subject: RE: DigiFlex Maintenance Renewal

Attachments: License and Maintenance Contract - ProCLASS and CLASS - V1.pdf; RE: New Company -

ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank Reconciliation

Good afternoon Joshua,

We have still not received the payment for our helpdesk services invoice number 2817 that was due on November 1^{st} , 2024. Please make sure this invoice is paid right away.

I have attached our license agreement for SEDCC for our software that has been in use by SEDCC since November 2023. We have confirmed with our lawyer that the previous license agreement with Wallace & Carey is not transferable and cannot be used by SEDCC. Please have this agreement signed by an authorized person and return it to us via email.

We will send you an invoice for the license fee and for the first year maintenance fee covering the period from November 1, 2024 to October 31, 2025, a year after it should have been in effect. Both of these invoices will be payable upon receipt.

We have assigned the license fee based on SEDCC's fiscal year 2024 annual sales that was \$602M (will be even higher if we extrapolate some recent period sales). Our license fee table was passed on to Heather back in July 2024 (see attached email).

Regards,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

Phone: +1 (604) 720-0485

Email: mardukhi@digiflex.ca

WWW: HTTPS://www.digiflex.ca/

From: Buchanan, Joshua Graham (Josh) < Joshua. Buchanan@7-11.com>

Sent: Monday, November 4, 2024 12:43 PM

To: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>; Naik, Anvaya Pradeep <Anvaya.Naik@7-11.com>

Cc: Hernandez, Christopher M < Christopher. Hernandez@7-11.com>; Raya, Kendra Monique < Kendra. Raya@7-11.com>

Subject: RE: DigiFlex Maintenance Renewal

Mohamad,

The invoice needs to list the correct entity for it to be paid.

There's no issue explaining anything to W&C, we work together as a team every day.

We are curious at this point why:

m

- (a) This invoice is more than double what charged last year. (see attached)
- (b) Why this invoice is due at this point given that the last invoice covered a period up through January 31st of 2025.

Could you clarify the substantial price increase and why we're dealing with helpdesk coverage so far in front of the expiration of the current term.

Thank you,

Josh Buchanan

From: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Sent: Monday, November 4, 2024 2:00 PM

To: Buchanan, Joshua Graham (Josh) < <u>Joshua.Buchanan@7-11.com</u>>; Naik, Anvaya Pradeep < <u>Anvaya.Naik@7-11.com</u>> Cc: Hernandez, Christopher M < <u>Christopher.Hernandez@7-11.com</u>>; Raya, Kendra Monique < <u>Kendra.Raya@7-11.com</u>>

Subject: RE: DigiFlex Maintenance Renewal

External - Potential security risk - Exercise caution

Hello Joshua,

We asked you about the bill-to for this invoice and you responded with "Seven Eleven Distribution Canada Corporation", i.e., not Wallace & Carey.

Now that our invoice is overdue, we shouldn't now have to explain this lengthy communication to Wallace & Carey, especially since we have never invoiced them as SEDCC.

Can you pass on the invoice and any other info Wallace & Carey might need and ask them to pay the invoice as soon as possible?

Thank you,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc. Phone: +1 (604) 720-0485

Email: <u>mardukhi@digiflex.ca</u>

WWW: HTTPS://www.digiflex.ca/

From: Buchanan, Joshua Graham (Josh) < Joshua.Buchanan@7-11.com>

Sent: November 4, 2024 11:30

To: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca >; Naik, Anvaya Pradeep < Anvaya.Naik@7-11.com >

Cc: Hernandez, Christopher M < Christopher.Hernandez@7-11.com >; Raya, Kendra Monique

<Kendra.Raya@7-11.com>

Subject: RE: DigiFlex Maintenance Renewal

Mohammed,

who

Until W&C winds down next year, we'll need you to continue invoicing them.

Right now Proclass is being used by W&C and they will have to pay the invoice.

Thank you,

Josh Buchanan

From: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Sent: Friday, November 1, 2024 2:35 PM

To: Buchanan, Joshua Graham (Josh) < <u>Joshua.Buchanan@7-11.com</u>>; Naik, Anvaya Pradeep < <u>Anvaya.Naik@7-11.com</u>> Cc: Hernandez, Christopher M < <u>Christopher.Hernandez@7-11.com</u>>; Raya, Kendra Monique < <u>Kendra.Raya@7-11.com</u>>

Subject: RE: DigiFlex Maintenance Renewal

External - Potential security risk - Exercise caution

Good day,

Our helpdesk support services' invoice (attached again to this email) is now overdue; your account statement is also attached. Has this invoice been passed on to your Accounts Payable for processing?

Please note that today is the start of our support window that is covered by the invoice.

Regards,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

Phone: +1 (604) 720-0485

Email: <u>mardukhi@digiflex.ca</u>

WWW: <u>HTTPS://www.digiflex.ca/</u>

From: Mohamad Zähed Mardukhi Sent: October 24, 2024 14:07

To: Buchanan, Joshua Graham (Josh) < Joshua.Buchanan@7-11.com >; Naik, Anvaya Pradeep < Anvaya.Naik@7-

11.com>

Cc: Hernandez, Christopher M < Christopher M < Christopher.Hernandez@7-11.com>; Raya, Kendra Monique

<Kendra.Raya@7-11.com>

Subject: RE: DigiFlex Maintenance Renewal

Good afternoon,

According to paragraphs 15 and 16 of the attached legal document (also pasted and highlighted below), purchase of Wallace & Carey by 7-Eleven was completed on November 19, 2023. We were never made aware of this development which affects all our agreements with Wallace & Carey, including our software licenses.

who

As mentioned before, our Helpdesk Level-2 Support Agreement is not directly related to any licenses so we can offer its renewal to 7-Eleven for another year starting November 1, 2024; please see the attached invoice.

Our software Maintenance Agreement with Wallace & Carey though is directly related to our License Agreements which specifically mention "non-transferable" in their very first paragraph. As such, we will have to wait for a confirmation from our legal adviser before we can offer a renewal for the Maintenance Agreements. We will try to get back to you in that regard before the end of the year.

Paragraphs mentioned above:

15. Following the SISP, 7-Eleven Canada, Inc. (the "Purchaser") and the Applicants entered

into a purchase and sale agreement (the "Sale Agreement"). The Sale Agreement was for the

sale of the Applicants' personal property and equipment assets located in Alberta and British

Columbia and the intellectual property, technology, software and systems relating to the entire

Logistics Companies' logistics/distribution business across Canada. The Applicants are

continuing to operate in various provinces across Canada, including BC, Alberta, Saskatchewan,

Manitoba and Ontario.

16. Pursuant to the Sale Agreement and concurrent with the closing of that transaction, the

Applicants and the Purchaser entered into a transition services agreement ("TSA") pursuant to

which Wallace & Carey continues to provide logistics services to the Purchaser in accordance

with the terms and conditions contained therein. Pursuant to the TSA, the Purchaser is required

to fund substantially all of Wallace & Carey's and CM I's costs from and after the effective closing

time, being 12:01 a.m. on November 19, 2023.

Regards,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

Phone: +1 (604) 720-0485
Email: mardukhi@digiflex.ca

WWW: HTTPS://www.digiflex.ca/

From: Buchanan, Joshua Graham (Josh) < Joshua.Buchanan@7-11.com>

Sent: October 24, 2024 10:34

To: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca >; Naik, Anvaya Pradeep < Anvaya.Naik@7-11.com >

Cc: Hernandez, Christopher M < Christopher.Hernandez@7-11.com >; Raya, Kendra Monique

apro

<Kendra.Raya@7-11.com>

Subject: RE: DigiFlex Maintenance Renewal

Mohammed,

Seven Eleven Distribution Canada Corporation will have the same address in Calgary that W&C has had in the past.

Thank you,

Josh Buchanan

From: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Sent: Thursday, October 24, 2024 12:30 PM

To: Naik, Anvaya Pradeep < Anvaya. Naik@7-11.com >; Buchanan, Joshua Graham (Josh) < Joshua. Buchanan@7-11.com >

Cc: Hernandez, Christopher M < Christopher.Hernandez@7-11.com; Raya, Kendra Monique < Kendra.Raya@7-11.com

Subject: RE: DigiFlex Maintenance Renewal

**External - Potential security risk - Exercise caution*

Hello Anvaya,

We are still awaiting the bill-to information requested/mentioned below.

Thanks,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

Phone: +1 (604) 720-0485
Email: mardukhi@digiflex.ca

WWW: <u>HTTPS://www.digiflex.ca/</u>

From: Naik, Anvaya Pradeep < Anvaya. Naik@7-11.com>

Sent: October 24, 2024 10:28

To: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca >; Buchanan, Joshua Graham (Josh)

<Joshua.Buchanan@7-11.com>

Cc: Hernandez, Christopher M < Christopher.Hernandez@7-11.com>; Raya, Kendra Monique

<Kendra.Raya@7-11.com>

Subject: RE: DigiFlex Maintenance Renewal

Hello @Mohamad Zähed Mardukhi,

Hope all is well! Just wanted to follow up with you on our renewal quote request. Can you let us know the ETA for when you will be able to share the renewal quote?

Thank you Regards,

Anvaya Naik | 7-Eleven, Inc | Store Support Center

Sr. Sourcing Manager| Strategic Sourcing | Enterprise Tech and Digital 500 Speedway Dr., Enon, OH 45323

O (937)-244-7339 | C (217) 979-5283| E Anvaya.Naik@7-11.com

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Co-Lead | 7-Eleven Network of Asian & Pacific Islander Professionals

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From: Naik, Anvaya Pradeep

Sent: Tuesday, October 15, 2024 3:52 PM

To: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca >; Buchanan, Joshua Graham (Josh) < Joshua.Buchanan@7-

11.com>

Cc: Hernandez, Christopher M < Christopher.Hernandez@7-11.com >; Raya, Kendra Monique < Kendra.Raya@7-11.com >

Subject: RE: DigiFlex Maintenance Renewal

Hi Mohammad,

Thank you for the note and yes, we would like to continue with both the license maintenance and the help desk support portion. 7-Eleven does not intend to buy net new license agreement. There is also no immediate intent or capacity to move to your new ERP system. Our attorneys are reviewed and confirmed that the existing Wallace and Carey contracts will be in full force and effect on its current terms., I would recommend checking with your internal legal department to make sure you are considering that when you send us the order form/invoice.

@Buchanan, Joshua Graham (Josh) can you please confirm the bill to for Mohammad.

Thank you Regards,



Anvaya Naik

Sr. Manager| Strategic Sourcing | Enterprise Tech and Digital

7-Eleven, Inc. | Store Support Center

500 Speedway Dr., Enon, OH 45323

Cell: (937)-244-7339, M: (217) 979-5283

Email: Anvaya.Naik@7-11.com

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From: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Sent: Tuesday, October 15, 2024 2:06 PM

To: Naik, Anvaya Pradeep < Anvaya. Naik@7-11.com>

Cc: Buchanan, Joshua Graham (Josh) < Joshua. Buchanan@7-11.com >; Hernandez, Christopher M

christopher.Hernandez@7-11.com; Raya, Kendra Monique kendra Raya@7-11.com

Subject: RE: DigiFlex Maintenance Renewal

External - Potential security risk - Exercise caution

Good day Anvaya,

upo

It appears that for all intent and purposes Wallace & Carey no longer exists as a legal entity, or at best, it has become a division of 7-Eleven. The "Wallace & Carey transactions" that you mention below are almost all for 7-Eleven businesses.

We currently have two agreements with Wallace & Carey: A software Maintenance Agreement that started in May 2000, and a Helpdesk Level 2 support agreement that started in June 2008 (at \$7,000 per month, more than 16 years ago) where we provide helpdesk support for both Digiflex products, the OpenVMS operating system, and the Itanium servers on a 7×24 basis.

We are awaiting advice regarding renewal of the existing <u>Maintenance Agreement</u> because a new License Agreement with 7-Eleven may be required before we can renew that agreement. Just as an aside, if 7-Eleven purchases a new license agreement, there will be no restrictions and 7-Eleven can transfer the Wallace & Carey business to a new instance of our ERP system under SEDCC and change its fiscal structure as needed.

The <u>Helpdesk Level 2</u> support agreement is not directly related to our licensing agreement so we can offer renewal of that agreement to 7-Eleven for another year at \$192,000 per year. If you are interested in renewing this agreement, please send me the 7-Eleven bill-to information and we will send you an invoice.

Regards,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.
Phone: +1 (604) 720-0485
Email: mardukhi@digiflex.ca

WWW: HTTPS://www.digiflex.ca/

From: Naik, Anvaya Pradeep < Anvaya. Naik@7-11.com >

Sent: October 8, 2024 06:57

To: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Cc: Buchanan, Joshua Graham (Josh) < Joshua.Buchanan@7-11.com >; Hernandez, Christopher M

<<u>Christopher.Hernandez@7-11.com</u>>; Raya, Kendra Monique <<u>Kendra.Raya@7-11.com</u>>

Subject: RE: DigiFlex Maintenance Renewal

Morning @Mohamad Zähed Mardukhi, 7-Eleven Canada will be the buying entity but please note that only Wallace &Carey transactions will be carried on Digi flex.

Thank you Regards,



Anvaya Naik

Sr. Manager| Strategic Sourcing | Enterprise Tech and Digital 7-Eleven, Inc. | Store Support Center

500 Speedway Dr., Enon, OH 45323 Cell: (937)-244-7339, M: (217) 979-5283

Email: Anvaya.Naik@7-11.com

Co-Lead | 7-Eleven Network of Asian & Pacific Islander Professionals

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please notify the sender by return e-mail and immediately delete this e-mail and all attachments from your computer. Any other use, retention, dissemination, forwarding, printing or copying of this e-mail and any attachments is unauthorized and strictly prohibited. Nothing in this email is intended to constitute a waiver of any confidentiality.

From: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Sent: Monday, October 7, 2024 4:21 PM

To: Naik, Anvaya Pradeep < Anvaya. Naik@7-11.com>

Cc: Buchanan, Joshua Graham (Josh) < Joshua. Buchanan@7-11.com >; Hernandez, Christopher M

<Christopher.Hernandez@7-11.com>; Raya, Kendra Monique <Kendra.Raya@7-11.com>

Subject: RE: DigiFlex Maintenance Renewal

External - Potential security risk - Exercise caution

Good afternoon Anvaya,

Will these agreements be with Wallace & Carey or with 7-Eleven? I do not know if Wallace & Carey still exists (or will exist in 2025) as a legal entity.

Regards,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

Phone: Email: +1 (604) 720-0485 mardukhi@digiflex.ca

www:

HTTPS://www.digiflex.ca/

From: Naik, Anvaya Pradeep < Anvaya. Naik@7-11.com>

Sent: October 7, 2024 10:12

To: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Cc: Buchanan, Joshua Graham (Josh) < Joshua. Buchanan@7-11.com >; Hernandez, Christopher M

< Christopher. Hernandez@7-11.com >; Raya, Kendra Monique < Kendra. Raya@7-11.com >

Subject: DigiFlex Maintenance Renewal

Hello Mohamad,

I am part of the 7-Eleven Sourcing team. Our business team has requested that we request maintenance renewal quote for 1 year term of existing Digiflex licenses that were acquired as part of the Wallace and Carey contract. Could you please send us the quote for that?

Let us know if you have any questions or concerns

Thank you Regards,



Anvaya Naik

Sr. Manager| Strategic Sourcing | Enterprise Tech and Digital

7-Eleven, Inc. | Store Support Center

500 Speedway Dr., Enon, OH 45323

Cell: (937)-244-7339, M: (217) 979-5283

Email: Anvaya.Naik@7-11.com

Co-Lead | 7-Eleven Network of Asian & Pacific Islander Professionals

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This is Exhibit "I", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta





7-Eleven Distribution Company

5445 8th Street NE

DLOS

2611 Venables Street Vancouver, British Columbia, Canada V5K 2R4 Email: AR®digiflex.ca GST Number: 136104874

5445 8th Street NE Calgary, Alberta Canada -0 OI_ a

T2K 5R9

TERMS: 7 DAYS

CARRIER:

1

ROUTE/STOP:

SALESREP:

T2K 5R9

Calgary, Alberta

Canada

-0

7-Eleven Distribution Company

ProCLASS and OpenVMS Helpdesk2 CUSTOMER NO. 512 INVOICE DATE 24-0CT-24

01-Nov-2024 to 31-Oct-2025

REFERENCE WAREHOUSE:

PAGE

INVOICE NO. 2817

INVOICE

REFERENCE	ITEM	DESCRI	QTY. QTY. ORD. SHIP	SHIPPING	UNIT	GST/ HST (GST EXT. AMOUNT HST (EXCL. GST.HST)
	1009	Helpdesk Support Level 2 - To 31-0ct-25	25		3692.30	184.62	191999.60
				,			

0.00

191999.60

9600.24 Freight

52

TOTALS:

D1000 Dow 201500 81

This is Exhibit "J", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta



From: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Sent: Tuesday, November 12, 2024 4:13 PM

To: Buchanan, Joshua Graham (Josh) < Joshua. Buchanan@7-11.com>

Subject: RE: DigiFlex Maintenance Renewal

Good afternoon Joshua,

We have still not received the payment for our helpdesk services invoice number 2817 that was due on November 1st, 2024. Please make sure this invoice is paid right away.

I have attached our license agreement for SEDCC for our software that has been in use by SEDCC since November 2023. We have confirmed with our lawyer that the previous license agreement with Wallace & Carey is not transferable and cannot be used by SEDCC. Please have this agreement signed by an authorized person and return it to us via email.

We will send you an invoice for the license fee and for the first year maintenance fee covering the period from November 1, 2024 to October 31, 2025, a year after it should have been in effect. Both of these invoices will be payable upon receipt.

We have assigned the license fee based on SEDCC's fiscal year 2024 annual sales that was \$602M (will be even higher if we extrapolate some recent period sales). Our license fee table was passed on to Heather back in July 2024 (see attached email).

Regards,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

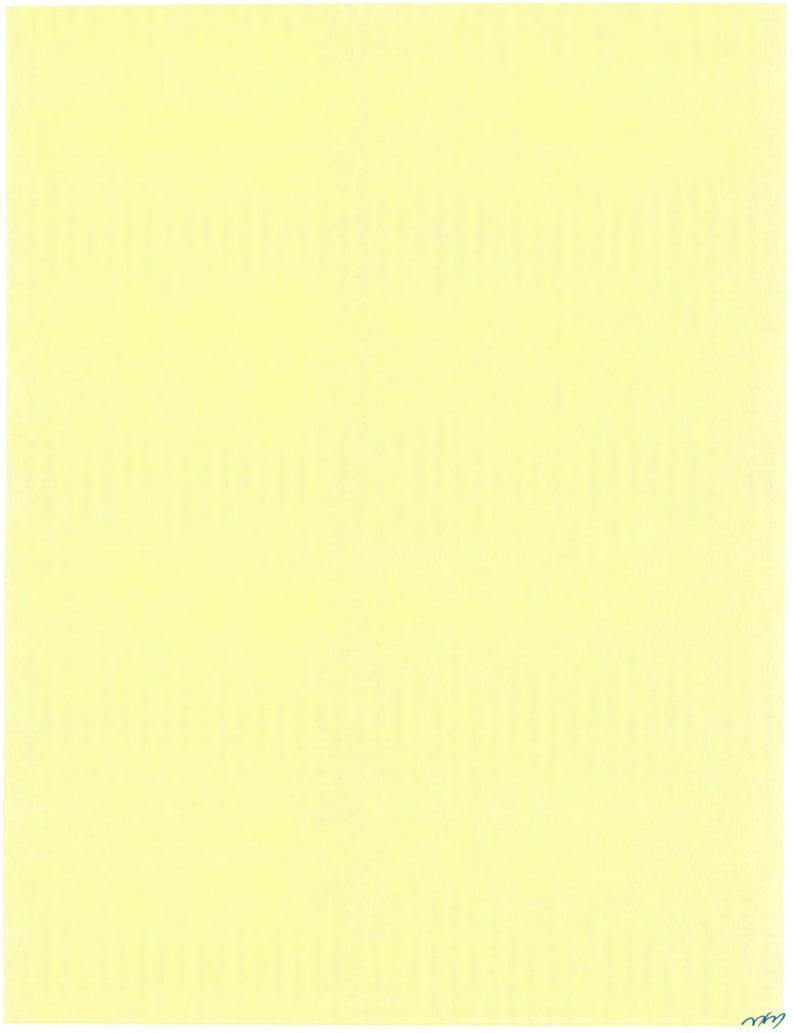
Phone: Email:

+1 (604) 720-0485

www:

mardukhi@digiflex.ca HTTPS://www.digiflex.ca/

who





SOFTWARE LICENSE AGREEMENT

made and entered into by

Digiflex Information Systems Inc.

(hereinafter "Digiflex")

and

Seven Eleven Distribution Canada Corporation

(hereinafter "Customer")

THIS AGREEMENT WITNESSES the mutual terms and conditions upon and subject to which Digiflex is prepared to grant to Customer a non-transferable, non-exclusive, perpetual License of certain computer application software owned by Digiflex.

1. PACKAGE. For the purposes of this Agreement, the expression "Software" shall mean and include the application computer program(s) described below (Table 1); and other supporting materials and documentation furnished by Digiflex to Customer with such programs, and "Package" shall mean the Software and the Supporting Documentation and any enhancements thereof.

Table 1

QTY	APPLICATION AND DESCRIPTION	DESIGNATED EQUIPMENT (TYPE/ SER.NO./LOCATION)	OPERATING SYSTEM VERSION
1	ProCLASS Distribution Management System	HP rx2620 Serial#	OpenVMS V8.2 or higher
1.	Runtime Version of LAZER DBMS	HP rx2620 Serial#	OpenVMS V8.2 or higher
1	CLASS Accounts Receivable	HP rx2620	OpenVMS V8.2 or higher
1	CLASS Accounts Payable	HP rx2620	OpenVMS V8.2 or higher

mh



1	CLASS General Ledger	HP rx2620	OpenVMS V8.2 or higher
1	CLASS Bank Reconciliation	HP rx2620	OpenVMS V8.2 or higher

2. GRANT OF LICENSE TO USE.

- A. Digiflex hereby grants to Customer a non-transferable, non-exclusive, perpetual License, one (1) copy of a machine executable version of the Software together with the Supporting Documentation under the terms expressed herein, effective on the date this Agreement has been executed by both parties. The Software may, if the Designated Equipment is inoperable, be temporarily transferred to a suitable and compatible backup computer having the same operating system(s) specified in Table 1 provided that Customer shall first give written notice to Digiflex setting out the particulars of the backup computer and indicating the date by which Customer expects the Designated Equipment to be operable.
- B. Customer may substitute a different computer system owned or leased by the Customer as the designated computer system hereunder provided prior written notice, specifying the model and serial number of the proposed substitute system, is given to Digiflex. Provided any new substitute system is a compatible system for the Software, Digiflex will provide one (1) machine executable version of the Package to Customer at the Designated Location within ten (10) days of written notice to Digiflex by the Customer setting out the particulars of the substitute computer and indicating the date by which Customer expects the designated equipment to be operable.
- 3. TERMS OF LICENSE AGREEMENT. This License Agreement shall commence upon its execution by the last of the parties to sign.
- 4. LICENSE TO USE FEE. The Customer shall pay to Digiflex a total of \$3,230,000.00 (three million and two hundred and thirty thousand dollars) for an unlimited-use License to Use Agreement.



This unlimited License shall apply to the current Customer's business. New business acquisitions or startups are not covered under this unlimited use License.

LICENSE TERMINATION. If Customer breaches any of its obligations hereunder, or if the Customer becomes insolvent, files a petition in bankruptcy, or has filed against it an involuntary petition in bankruptcy, or has a receiver appointed over all or substantially all of its assets, then Digiflex may, at its option, if there are any amounts owing by Customer to Digiflex, immediately terminate the License To Use granted hereunder upon written notice to Customer. In case of receivership or bankruptcy the License To Use shall be continued provided the Receiver or Trustee in Bankruptcy assumes all of the Customer's obligations under this agreement. If the License To Use is so terminated, all the License fees paid hereunder will be deemed to have been paid for the use of the Package during the time it was in Customer's possession and Customer shall not be entitled to a refund of any portion of the License To Use fee. In addition, in the event of a breach by Customer of any of its obligations hereunder, Digiflex shall be entitled to seek equitable relief, including by way of injunction, to protect its interests herein, it being acknowledged by the Customer that Digiflex would suffer irreparable harm by any such breach and that damages would not be an adequate remedy.

In the event that Digiflex breaches any of its obligations, or if Digiflex becomes insolvent, or files a petition in bankruptcy, then the Customer may, at its option terminate the License To Use granted hereunder upon written notice to Digiflex.

In the event of a termination of the License hereunder, the Package and all copies thereof shall forthwith be returned to Digiflex or, at Digiflex's option, destroyed or erased from electronic memories or other storage devices and thereafter Customer shall deliver to Digiflex a letter, from an officer of the Customer, certifying that all copies of the Software and any code or listings produced by the Software have been destroyed, returned or erased and that the Customer has discontinued use of the Package.

- 6. TAXES. All prices mentioned in this Agreement are EXCLUSIVE of Provincial, Federal, and other taxes.
- 7. TRAINING. Instruction and training in the use of the Software on the Designated Equipment will be available on a time and materials basis, based on Digiflex's standard per diem rates then in effect in accordance with those outlined in Schedule B Rate Schedule.
- 8. SOFTWARE MODIFICATIONS. In the event the Customer wishes to pursue modifications, enhancements or improvements to the Software other than those

who



included under the terms of this Agreement, Digiflex would provide a cost estimate to the Customer. Work would commence upon acceptance of the Scope of Work and Price by Customer. All such modifications, enhancements and improvements shall be the property of Digiflex.

- 9. PRICING CHANGES. All rates specified in this agreement and any attachments, schedules, or enhancements are guaranteed for the initial 12 months of the term of this Agreement. Thereafter, Digiflex may increase such fees or charges by notifying Customer in writing at least thirty (30) days prior to the effective date of increase. Customer agrees that said notifications, or copy thereof, will be considered an amendment to this Agreement. The percentage increase shall not exceed the percentage increase in the Consumer Price Index for the same period as published by Statistics Canada for the City of Calgary, or, failing which, for the Province of Alberta or, failing which, for Canada.
- 10. LIMITATION OF LIABILITY. The Customer agrees that Digiflex's liability to Customer or any third party arising out of or in any way relating to this Agreement shall be limited to the License To Use Fee and that under no circumstances shall Digiflex be liable for any special, direct or indirect, incidental or consequential damages of any nature whatsoever, including loss of use, loss of profits, revenue or business.

Customer acknowledges that its only remedy in the event of a program error shall be to require Digiflex to use best efforts to correct same and that Digiflex shall not be liable for any damages resulting from the occurrence of a program error however caused.

Except as expressly stated herein, Digiflex makes no warranties, express or implied, concerning the Package, and expressly disclaims and excludes any warranties of merchantability or fitness for a particular purpose.

11. CONFIDENTIALITY. Each party acknowledges that all material and information which has or will come into its possession or knowledge in connection with this Agreement or in the performance hereof, and in particular the terms and conditions of this agreement, consists of confidential and proprietary data, whose disclosure to or use by third parties will be damaging. Both parties, therefore, agree to hold such material and information in strictest confidence, not to make use thereof other than for the performance of this Agreement, to release it only to employees who need to know such information in the course of their employment, and not to release or disclose it to any other party. The obligation of both parties under this paragraph shall continue during and after the term of this License To Use agreement.

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Neither Digiflex, nor Customer shall approach any employee of the other to provide employment services or consulting services to the other. This restriction shall continue for a period of one year after completion of the project. The company, which presently employs these individuals, may forego this restrictive covenant in writing by the approval of an officer of the company.

- 12. PROPRIETARY RIGHTS, TRADE SECRETS AND TITLE. Customer hereby acknowledges that the Package, any copies thereof and any updates, enhancements or modifications thereof, in whole or in part, and all copyright, patent, trade secret and other intellectual property and proprietary rights (collectively, "Proprietary Rights") therein, are and remain the valuable property of Digiflex. Customer agrees to communicate to any user of the Package Digiflex's Proprietary Rights by instruction, agreement or notice including but not limited to incorporating and maintaining Digiflex's copyright notice and proprietary warning on each copy of the Package. Customer acknowledges that the existence of any such copyright notice or proprietary warning shall not be construed as an admission or presumption of the publication of the Package. Notwithstanding anything else contained in this Agreement, Customer shall not be entitled to copy all or any part of the Supporting Documentation without Digiflex's prior consent, which consent may be arbitrarily withheld.
- 13. GOVERNING LAW. This Agreement will be governed by and construed in accordance with the laws of the Province of Alberta, Canada.
- 14. ENTIRE AGREEMENT. This Agreement and attached Schedules including: Schedule A Maintenance; Schedule B Rate Schedule form part of this agreement and contain the entire Agreement between Customer and Digiflex herein of this date and supersedes all prior agreements, negotiations, representations and proposals, written and oral. Customer acknowledges and agrees that no agent, employee or other representative of Digiflex has authority to bind Digiflex to any obligation relating hereto not specifically set forth herein.
- 15. AUTHORITY. Each party has full power and authority to enter into and perform this Agreement, and the person signing this Agreement on behalf of each has been properly authorized and empowered to enter into this Agreement. Each party further acknowledges that it has read the Agreement, understands it, and agrees that the Agreement is binding upon the parties hereof, their successors and assigns.

who



16	. NOTICE. Any notice, request, demand, consent or other communication provided
	or permitted hereunder shall be in writing and given by personal delivery or sent by
	double registered mail or transmitted by telex, telegram, or facsimile, addressed to
	the party for which it is intended, addressed as follows:

If to Customer: Seven Eleven Distribution Canada Corp. 5445 – 8th Street N.E. Calgary, Alberta, Canada T2K 5R9 If to Digiflex:
Digiflex Information Systems Inc.
2611 Venables Street
Vancouver, BC, Canada V5K 2R4

provided, however, that any party may change its address for purposes of receipt of any such communication by giving ten (10) days prior written notice of such change to the other party in the manner proscribed above. Any notice so given shall be deemed to have been received on the date on which it was delivered or transmitted by telex, telegram or facsimile or if double registered mail, on the date of authorized receipt.

on this	day of	in the year of
	in the p	presence of:
Seven Eleven Distri Corp. 5445 – 8 th Street N.I	ε.	Digiflex Information Systems Inc. 2611 Venables Street Vancouver, BC, Canada V5K 2R4
Calgary, Alberta, C	anada 12K SR9	
		M.Z. MARDUKHI
Name		Name
		President
Title		Title
		12-Nov-2024
Date		M-Rann
Authorized Si	gnatory	Authorized Signatory

why



MAINTENANCE AGREEMENT

- 1. **DEFINITIONS.** In this Maintenance Agreement, unless there is something in the subject matter or context inconsistent therewith, the following terms, words and expressions shall have the meanings ascribed to them as follows:
 - A. "New Module" means a module, program, modification or enhancement, other than an Update, development by Digiflex and which, in Digiflex's opinion, is substantially different from the Software or any module or application thereof and which Digiflex sells or proposes to sell to third parties;
 - B. "Update" means an update, error correction, modification or enhancement of or in respect of the Software and includes a complete rewritten version or release of the Software.
- 2. AGREEMENT. Upon the terms and subject to the conditions herein set forth, Digiflex agrees to provide to Customer and Customer agrees to accept the Maintenance Services. The term of this Maintenance Agreement shall begin upon installation of Software into a production environment. However that this Maintenance Agreement will be automatically renewed for successive one year terms upon terms to be agreed upon by the parties at the time of renewal unless notice of termination in writing is given by either party to the other at least thirty (30) days prior to the expiration of the term hereof or any renewal in which case this Maintenance Agreement shall terminate at the end of such term or renewal.
- 3. CHARGES. The customer shall pay an annual maintenance fee for services commencing upon installation of Software into a production environment. The maintenance fee shall be \$807,000.00 (eight hundred and seven thousand dollars) for 1 year, paid in advance. Additional Maintenance fees will apply in the event that Software is installed in multiple branches on additional Server Systems as specified in Table 2.

4. MAINTENANCE SERVICES

- A. Digiflex shall provide the following services during the term hereof:
 - i) Operating System Compatibility. Customer agrees to accept, implement and install all Updates provided to Customer under subparagraph (ii), as well as the same release or version of the

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Designated Equipment (meaning the computer hardware designated in the Software License To Use Agreement) in connection therewith as may be installed by Digiflex on its corresponding computer equipment. Digiflex's obligation to provide Maintenance Services shall terminate without notice to Customer if Customer shall fail to install the same release, or two previous updates, of the operating system as Digiflex shall have installed on its system, or if Customer shall install a more recent release of the operating system than Digiflex shall have installed.

Updates. Digiflex shall provide to Customer any Updates for the Software when such Updates are developed or published by Digiflex and made generally available to other licensees of the Software at no additional cost. Any New Modules developed or published by Digiflex will be offered to Customer at Digiflex's then current rates. All Updates shall become part of the Software, and Digiflex shall be free to offer these Updates to other persons. The determination of whether a New Module will be made generally available to licensees at no additional cost or will be made available only for an additional cost is the sole and exclusive right of Digiflex.

Any changes to program logic made under this Maintenance Agreement and which are to be provided to Customer shall be provided on a machine-readable medium specified by Customer. Customer shall pay the cost of any such media (including shipping charges) provided by Digiflex, in addition to any other charges required to be paid under this Maintenance Agreement.

Digiflex shall not remove any functionality from the Software if the said functionality is being used by the Customer.

Subject to paragraph (E) below, Digiflex shall be responsible for its out-of-pocket costs in correcting a Software error at Customer's premises.

iii) Hotline Service. Digiflex shall provide Customer remote telephone access to Digiflex personnel on a 7 x 24 basis with respect to use of the Software. In providing such service, Digiflex will respond to a request from Customer, but not necessarily correct any error, within four (4) business hours of Customer's request.

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- B. Digiflex representatives will have full access to the Software in order to effect the necessary Maintenance Services, and for these purposes Customer shall be responsible for providing all necessary ports, dial-in lines and compatible media at Customer's site and cost, and allow physical access to the Customer's site when required to perform maintenance On-Site.
- C. Digiflex makes no express or implied warranties, including any with respect to merchantability and fitness for a particular purpose, with respect to the Maintenance Services. Digiflex does not represent or warrant that the Maintenance Services will be capable of achieving any particular result or results in the business or operations of Customer, or that the operation of the Software will be uninterrupted, or that all programming errors can be found in order to be corrected; however, Digiflex will use its best efforts to attempt to identify and correct such errors including, if appropriate in the circumstances, sending qualified personnel to Customer's business premises. In no event shall Digiflex be liable to Customer in damages, nor shall Digiflex be liable for damages in respect of special, incidental, indirect or consequential loss or lost profits, even if Digiflex has been advised of the possibility of such damages.
- D. Customer agrees to read and be familiar with all Supporting Documentation provided by Digiflex with or in connection with the Software, and agrees to ensure that its users have sufficient operating knowledge of the Software. Customer acknowledges that there is no obligation on the part of Digiflex, except to the extent specifically set out herein, in the Software License To Use Agreement, or otherwise agreed in writing by Digiflex, to provide any training or instruction to Customer or its employees with respect to the Software.
- E. Notwithstanding anything herein contained, if Digiflex determines in good faith in the course of performing any Maintenance Services that an error, problem or question raised by Customer in connection with the Software is a direct result of input of incorrect data or command by Customer, Customer shall reimburse Digiflex for its expenses in responding to Customer's inquiry and shall pay Digiflex a fee calculated at Digiflex's then current rates for such services.

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5. MAINTENANCE CHARGES. The annual rate for Maintenance Charges shall be firm for the period of this Agreement. Subsequent annual Maintenance Charge renewals, as provided under paragraph 3, may be increased or decreased by Digiflex providing that Digiflex has given Customer written notice of such increase or decrease not less than thirty (30) days prior to the end of the then current term of the Maintenance Agreement. The percentage increase, if any, in annual Maintenance Charges over those for the preceding year shall not exceed the percentage increase in the Consumer Price Index for the same period as published by Statistics Canada for the City of Calgary, or failing which, for the Province of Alberta, or failing which, for Canada.

In the event that Digiflex should breach the terms of this Maintenance Agreement, such breach not to be correct following thirty (30) days notice of such by Customer, Digiflex shall return to Customer fees paid annually in advance for Maintenance Services, calculated on a pro-rated basis.

on this day of	in the year of
In the p	presence of:
Seven Eleven Distribution Canada Corp. 5445 – 8 th Street N.E. Calgary, Alberta, Canada T2K 5R9	Digiflex Information Systems Inc. 2611 Venables Street Vancouver, BC, Canada V5K 2R4
	M.Z. MARDUKHI
Name	Name
Title	Title 12-Nov-2024
Date	Date
Authorized Signatory	M. Kunny Authorized Signatory

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RATE SCHEDULE

1. RATES

The rates will be based upon the following table of Digiflex employee position. Digiflex rates are subject to an annual review.

Table B-1

	Hourly	Daily
Analysis & Design	\$295.00	\$2300.00
Project Management	\$295.00	\$2300.00
Programming	\$250.00	\$1900.00
Technical Support	\$250.00	\$1900.00
Training and Installation	\$250.00	\$1900.00

2. MINIMUM ON-SITE RATE

Minimum On-Site Rate within the City of Calgary shall be 4 hours based on the hourly rate schedule as specified in Table B-1. The Minimum On-Site Rate outside the City of Calgary shall be 1 day based on the daily rate schedule as specified in Table B-1.

In the event of traveling being required by Digiflex employees to Customer locations outside of Calgary, Alberta, the Customer shall pay all reasonable expenses incurred by Digiflex employees. This is separate from Rates specified in Table B-1.

3. MINIMUM OFF-SITE RATE.

Minimum Off-Site Rate shall be 2 hours based on the hourly rate schedule as specified in Table B-1.

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This is Exhibit "K", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta

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From: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Sent: Thursday, November 14, 2024 11:38 AM

To: Buchanan, Joshua Graham (Josh) < Joshua. Buchanan@7-11.com>

Subject: RE: DigiFlex Maintenance Renewal

Good morning Joshua,

I have attached our invoices for license fees and one year of maintenance services for SEDCC; please ensure they get paid as they are due upon receipt.

And another reminder: our helpdesk services invoice is way overdue; please have its payment sent today so we can continue to provide those services.

Regards,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

Phone:

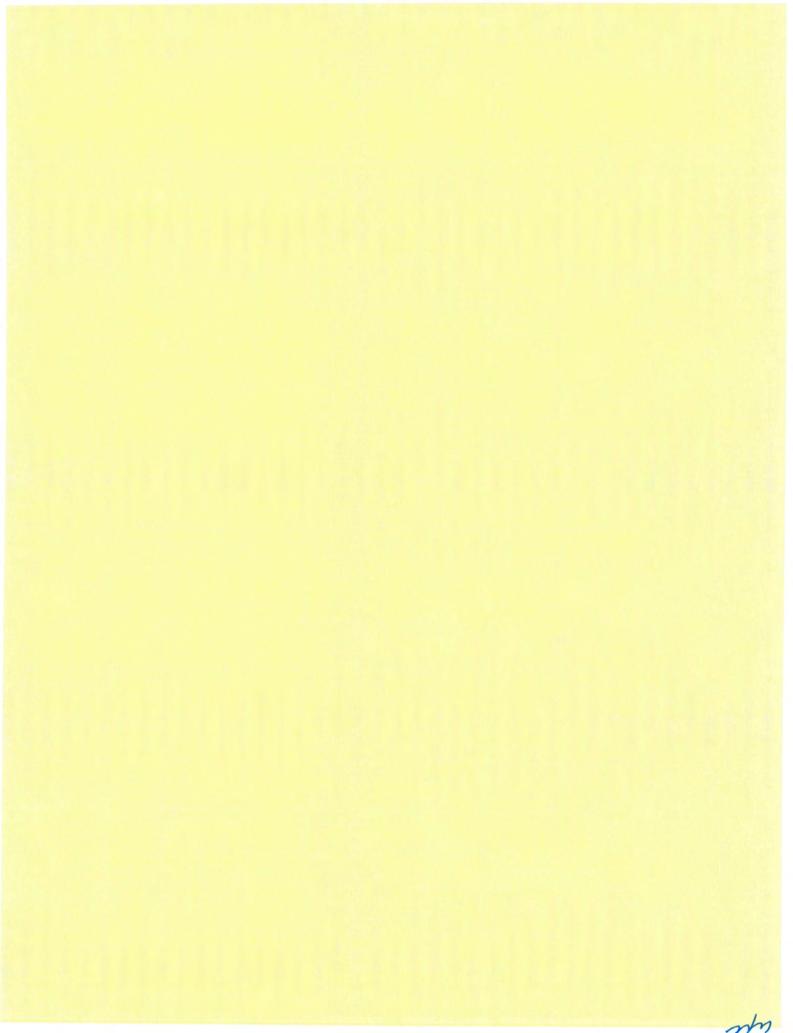
+1 (604) 720-0485

Email:

mardukhi@digiflex.ca

www:

HTTPS://www.digiflex.ca/





2611 Venables Street Vancouver, British Columbia, Canada V5K 2R4 Email: AR®digiflex.ca GST Number: 136104874

7-Eleven Distribution Canada SI

7-Eleven Distribution Canada

5445 8th Street NE

0 10

T2K 5R9 5445 8th Street NE Calgary, Alberta Canada -0

INVOICE DATE 01-N0V-24

CUSTOMER NO. 512

INVOICE NO. 2821

INVOICE

CLASS and ProCLASS License Fee

PAGE

REFERENCE: WAREHOUSE:

REFERENCE	ITEM		DESCRIPTION	QTY. ORD.	OTY. SHIP	SHIPPING	UNIT	GST HST	EXT. AMOUNT (EXCL. GST/HST)
	2001	2001 CLASS G/L License Fee	- SEDCC	100	100		4000.00	200.00	200.00 400000.00
	2000	SOUND ICINCE A/D Licones Egg	SEDCO	100	100		4000 000	00 000	Annon no

TERMS: 7 DAYS

CARRIER:

1/

ROUTE/STOP:

SALESREP:

T2K 5R9

Calgary, Alberta

Canada

-0

REFERENCE	ITEM		DESCRIPTION	QTY. ORD.	QTY. SHIP.	SHIPPING WEIGHT	UNIT	GST HST (GST EXT. AMOUNT HST (EXCL. GST/HST)
	2001		- SEDCC	100	100		4000.00	200.00	400000.00
	2002		- SEDCC	100	100		4000.00	200.00	4000000.00
	2003		- SEDCC	100	100		4000.00	200.00	4000000.00
	2004		- SEDCC	10	10		3000.00	150.00	30000.00
	2005	ProCLASS License Fee	- SEDCC	1000	1000		2000.00	100.00	2000000.00

3230000.00 0.00

161500 Freight

TOTALS:

OlgITIEX information Systems inc.

2611 Venables Street
Vancouver, British Columbia, Canada V5K 2R4
Email: AR@digiflex.ca
GST Number: 136104874

7-Eleven Distribution Canada

5445 8th Street NE

DLOS

OI_ d

7-Eleven Distribution Canada 5445 8th Street NE -0

T2K 5R9 Calgary, Alberta Canada

INVOICE DATE 01-N0V-24

CUSTOMER NO. 512

INVOICE NO.

INVOICE

2822

REFERENCE

WAREHOUSE:

TERMS: 7 DAYS

CARRIER:

1

ROUTE/STOP:

SALESREP:

T2K 5R9

Calgary, Alberta

Canada

CLASS/ProCLASS Maintenance Fee 01-Nov-2024 to 31-Oct-2025

PAGE

REFERENCE	ITEM	DESC	DESCRIPTION	QTY.	QTY.	SHIPPING	UNIT	GST EXT. AMOUNT
	1001		- To 31-0ct-25	100		MEIGH	1000.00	100000.00
	1002		- To 31-0ct-25	100	100		1000.00	100000.00
	1003	CLASS A/P Maintenance Fee	- To 31-0ct-25	100	100		1000.00	100000.00
	1004	_	- To 31-0ct-25	10	10		750.00	7500.00
	1005	ProCLASS Maintenance Fee	- To 31-Oct-25	1000	1000		200.00	500000.00

0.00

Freight

40375.00 807500.00

1310

TOTALS:

DIASCA Day RATRIE ON

This is Exhibit "L", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta

my

From: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Sent: Tuesday, December 03, 2024 12:09 PM

To: Buchanan, Joshua Graham (Josh) < Joshua. Buchanan@7-11.com>

Subject: RE: DigiFlex Maintenance Renewal

Importance: High

Good day Joshua,

Based on the lack of response, or even acknowledgment, of our new license agreement and 3 overdue invoices, we can only assume that your Epicor implementation project has finally been completed and you no longer need our systems or services.

If this is the case, please inform Wallace & Carey of this change and initiate the destruction of our software and documentation at Wallace & Carey, as stipulated in point 5 of our license agreements. As per the last paragraph of point 5, please send us a letter conforming that this destruction has been completed.

Regards,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

Phone:

+1 (604) 720-0485

Email:

mardukhi@digiflex.ca

www:

HTTPS://www.digiflex.ca/

This is Exhibit "M", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta



From: Mohamad Zähed Mardukhi

Sent: Tuesday, December 03, 2024 2:06 PM

To: 'jknight@ksvadvisory.com' <jknight@ksvadvisory.com>

Subject: 7-Eleven / Wallace & Carey

Good afternoon Jason,

I just listened to your voice message and thought an email will be more efficient than calling you back.

First, we have not threatened any termination, rather deduced from the lack of response or even acknowledgement from 7-Eleven to multiple emails that they no longer need our software or services. We were expecting this to happen even before 7-Eleven was involved since Wallace & Carey decided to implement another ERP system almost 3 years ago. So we have been expecting this and have planned our future without Wallace & Carey for some time now, although we are ready and able to reorganize again if 7-Eleven decides to use our software.

As for who owns or controls Wallace & Carey, all indications are 7-Eleven has effectively taken over the operations for more than a year now. They even requested that we set up a new company named "7-Eleven Distribution Canada Corporation" (SEDCC) on our ERP system starting in January 2025 (see the 1st attached email from July 2024). We remined them that our license is not transferable and that the new company requires a new license; they did not proceed with the request.

We then received an email from 3 people at 7-Eleven, with not a single Wallace & Carey person copied in, requesting a renewal of our maintenance agreement (see bottom of the 2nd attached email chain). We responded that our Helpdesk services agreement is the only one that is not directly related to a software license and could be renewed without delay. We then asked who we should bill for this service and they responded with "Seven Eleven Distribution Canada Corporation" (see top of the 2nd attached email). We issued the invoice right away and it remains unpaid as of today (overdue by more than a month).

Even according to paragraphs 15 and 16 of an affidavit on your web site (which we only discovered in November 2024), Wallace & Carey was purchased by 7-Eleven Canada in November 2023 (so our license agreement with Wallace & Carey should not have been in effect from that

point in time):

15. Following the SISP, 7-Eleven Canada, Inc. (the "Purchaser") and the Applicants entered

into a purchase and sale agreement (the "Sale Agreement"). The Sale Agreement was for the

sale of the Applicants' personal property and equipment assets located in Alberta and British

Columbia and the intellectual property, technology, software and systems relating to the entire

Logistics Companies' logistics/distribution business across Canada. The Applicants are

continuing to operate in various provinces across Canada, including BC, Alberta, Saskatchewan, Manitoba and Ontario.

16. Pursuant to the Sale Agreement and concurrent with the closing of that transaction, the

Applicants and the Purchaser entered into a transition services agreement ("TSA") pursuant to

which Wallace & Carey continues to provide logistics services to the Purchaser in accordance

with the terms and conditions contained therein. Pursuant to the TSA, the Purchaser is required

to fund substantially all of Wallace & Carey's and CM I's costs from and after the effective closing

time, being 12:01 a.m. on November 19, 2023.

We had an excellent relationship with Wallace & Carey for over 23 years and this has been reflected in our extremely favourable rates and exceptional service levels. Our license agreement with Wallace & Carey explicitly states that it is not transferable in its very first paragraph, and our special rates do not apply to 7-Eleven.

It appears that 7-Eleven did not realize our license agreement is not transferable until we reminded them of this fact. They now want to pretend they are Wallace & Carey to avoid paying licensing and maintenance fees.

We have no desire to take this matter to litigation and hope that 7-Eleven does the right thing by signing our license agreement (sent on November 12, 2024), and pays our 3 overdue invoices. But we are ready and confident to proceed otherwise if needed.

If you respond, please do so via email as I often do not pick up phone calls from numbers that are not in my contacts list.

Regards,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

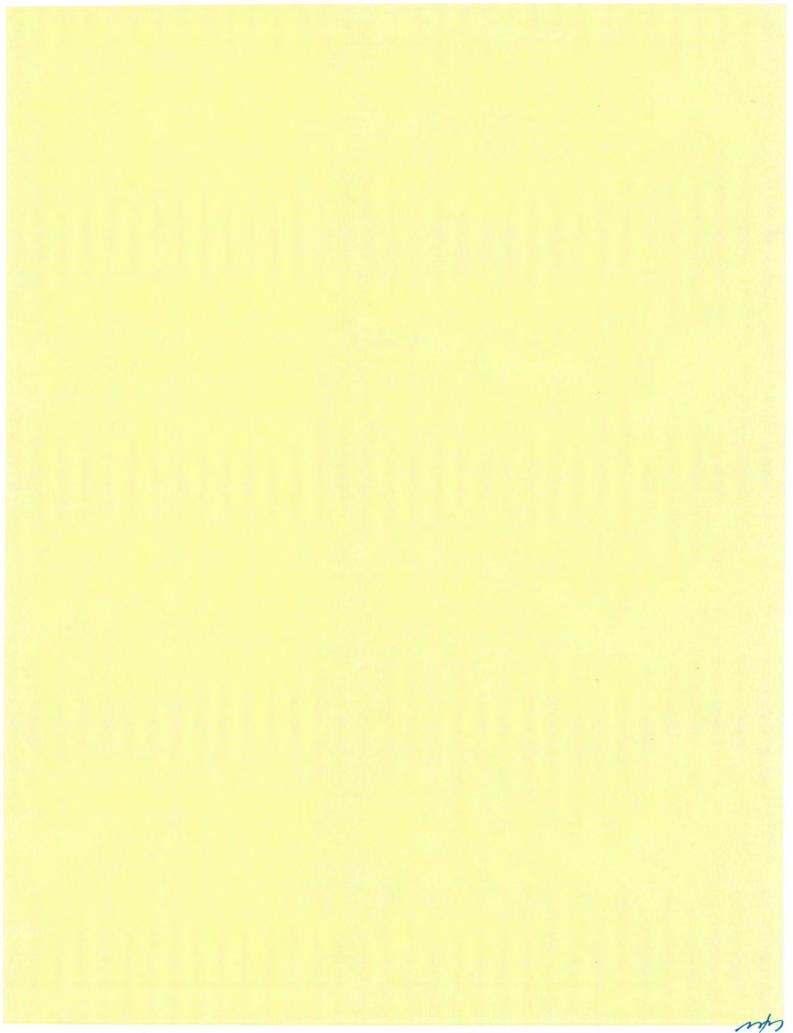
Phone:

Email:

+1 (604) 720-0485 mardukhi@digiflex.ca

www:

HTTPS://www.digiflex.ca/



From: Heather Miller

To: Mohamad Zähed Mardukhi

Cc: Cliff Harrison

Subject: New Company - ProCLASS, CLASSAP, CLASSAR, CLASSGL, CLASS Bank Reconciliation

Date: Thursday, July 04, 2024 11:02:51 AM

Attachments: image001.png

Hello Mohamad,

We have a request to setup a completely separate ERP system using Digiflex software for our new distribution company.

This system will operate temporarily from Jan 1st, 2025 to March 31st, 2025 (with a possible extension to June 30th, 2025).

The goal is to wind down Wallace & Carey so no invoices will be moved to the new distribution company.

Can you please provide a quote for the development, test and go-live support and ongoing maintenance and support agreements - details below:

This new company will require the following from WC:

- 1. Active items (item groups, families, family groups, customer guides)
- 2. Active customers and vendors
- 3. Item and customer cross references
- 4. WC users in group 1 and 3
- 5. Email groups, printers
- 6. Active GL accounts (list will be provided)
- 7. All sales reps, buyers, carriers, routes, stops, drivers, warehouses, locations and sections, reason codes
- 8. Customer item retails/classes, markups, add programs, promotional allowances, contracts,
- 9. Sales history required to determine demand forecasting for new purchases
- 10. Open orders and purchase orders
- 11. AR, AP, GL, Bank, Inventory balances (qty and \$'s) by warehouse
- 12. Rebrand to new company name and logo (screens, forms, reports)
- 13. System setup same setup and processors with exception of accounting periods, fiscal year, bank accounts these will be by calendar month, calendar year, scotia bank accounts only
- 14. Setup separate folder structure/logicals for output/input of data

We would like to have the new system available with a point in time setup including master data/balances loaded for testing by November 18th, 2024 and then reload/update master data/balances for go-live on Jan 1st, 2025.

Please provide your recommendations on anything you believe we may need or have missed stating



above.

Thank you for your assistance!

Heather



Heather Miller

Director, Information Technology 5445 8th St NE | Calgary, AB | T2K 5R9

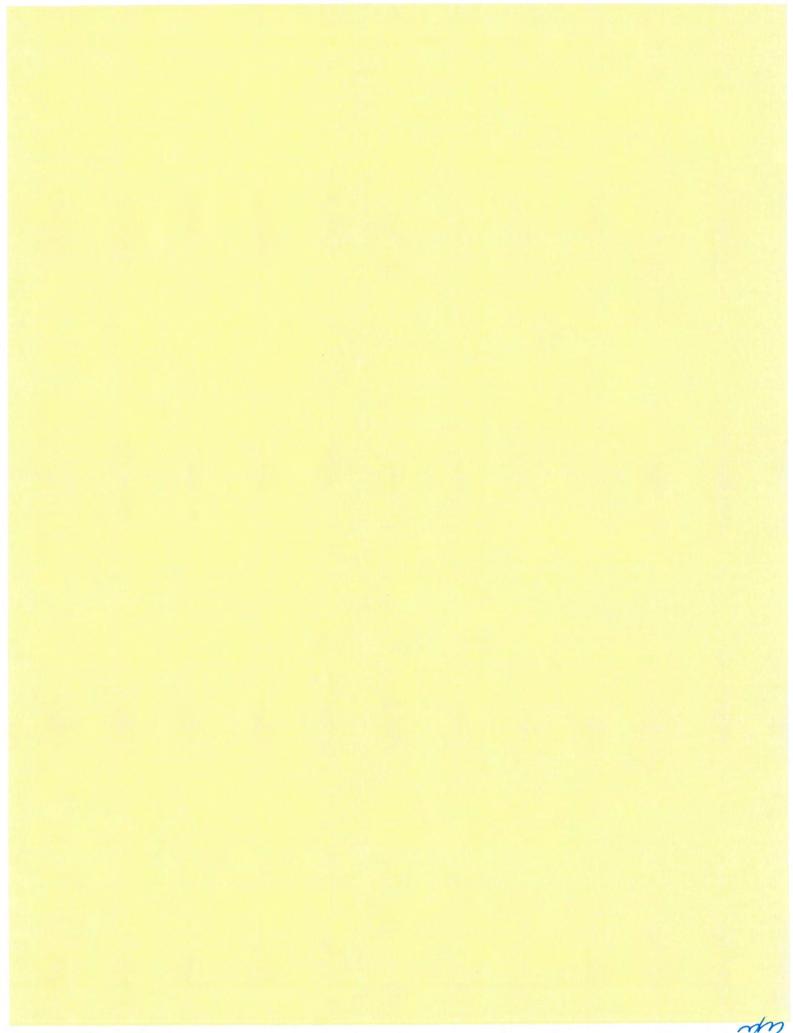
www.wacl.com

Follow **wallaceandcarey** on social media #CareyKindness #WallaceAndCarey100 #MovingCanadiansForwardSince1921

CONFIDENTIALITY NOTICE This communication may contain privileged or confidential information. If you have received this message in error, or are not the named recipients(s), please immediately natify the sender and deleted the message without copying or disclosing it.

Cette communication peut contenir de l'information de nature privilégiées ou confidentielle. Si vous avez reçu ce message par erreur, ou s'il ne vous est pas destiné, veuillez en aviser l'émetteur et en détruire le contenu sans le communiquer a d'autres ou reproduire ce message.





From: Buchanan, Joshua Graham (Josh)

To: Mohamad Zähed Mardukhi; Naik, Anvaya Pradeep
Cc: Hernandez, Christopher M; Raya, Kendra Monique

Subject: RE: DigiFlex Maintenance Renewal

Date: Thursday, October 24, 2024 11:33:35 AM

Attachments: image001.png

image002.png image003.png

Mohammed,

Seven Eleven Distribution Canada Corporation will have the same address in Calgary that W&C has had in the past.

Thank you,

Josh Buchanan

From: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Sent: Thursday, October 24, 2024 12:30 PM

To: Naik, Anvaya Pradeep <Anvaya.Naik@7-11.com>; Buchanan, Joshua Graham (Josh)

<Joshua.Buchanan@7-11.com>

Cc: Hernandez, Christopher M < Christopher. Hernandez@7-11.com>; Raya, Kendra Monique

<Kendra.Raya@7-11.com>

Subject: RE: DigiFlex Maintenance Renewal

External - Potential security risk - Exercise caution

Hello Anvaya,

We are still awaiting the bill-to information requested/mentioned below.

Thanks,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

Phone: +1 (604) 720-0485

Email: mardukhi@digiflex.ca

WWW: <u>HTTPS://www.digiflex.ca/</u>

From: Naik, Anvaya Pradeep < Anvaya. Naik@7-11.com>

Sent: October 24, 2024 10:28

To: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca >; Buchanan, Joshua Graham (Josh)

<Joshua.Buchanan@7-11.com>

Cc: Hernandez, Christopher M < Christopher. Hernandez@7-11.com>; Raya, Kendra Monique

<Kendra.Rava@7-11.com>

Subject: RE: DigiFlex Maintenance Renewal

when

Hello @Mohamad Zähed Mardukhi,

Hope all is well! Just wanted to follow up with you on our renewal quote request. Can you let us know the ETA for when you will be able to share the renewal quote?

Thank you Regards,

Anvaya Naik | 7-Eleven, Inc | Store Support Center

Sr. Sourcing Manager | Strategic Sourcing | Enterprise Tech and Digital 500 Speedway Dr., Enon, OH 45323

O (937)-244-7339 | C (217) 979-5283 | E Anvaya. Naik@7-11.com

Co-Lead | 7-Eleven Network of Asian & Pacific Islander Professionals

Click here to Join 7APIN



This e-mail and any files transmitted with it are the property of 7-Eleven, Inc., are private, confidential, and are intended solely for the use of the individual or entity to whom this e-mail is addressed. If you are not the named recipient(s) or otherwise have reason to believe that you have received this e-mail in error, please notify the sender by return e-mail and immediately delete this e-mail and all attachments from your computer. Any other use, retention, dissemination, forwarding, printing, or copying of this e-mail and any attachments is unauthorized and strictly prohibited. Nothing in this email is intended to constitute a waiver of any confidentiality

From: Naik, Anvaya Pradeep

Sent: Tuesday, October 15, 2024 3:52 PM

To: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>; Buchanan, Joshua Graham (Josh)

<Joshua.Buchanan@7-11.com>

Cc: Hernandez, Christopher M < Christopher M < Christopher.Hernandez@7-11.com>; Raya, Kendra Monique

<Kendra.Raya@7-11.com>

Subject: RE: DigiFlex Maintenance Renewal

Hi Mohammad,

Thank you for the note and yes, we would like to continue with both the license maintenance and the help desk support portion. 7-Eleven does not intend to buy net new license agreement. There is also no immediate intent or capacity to move to your new ERP system. Our attorneys are reviewed and confirmed that the existing Wallace and Carey contracts will be in full force and effect on its current terms., I would recommend checking with your internal legal department to make sure you are considering that when you send us the order form/invoice.

@Buchanan, Joshua Graham (Josh) can you please confirm the bill to for Mohammad.

Thank you Regards,

Anvaya Naik

Sr. Manager| Strategic Sourcing | Enterprise Tech and Digital

7-Eleven, Inc. | Store Support Center



500 Speedway Dr., Enon, OH 45323

Cell: (937)-244-7339, M: (217) 979-5283

Email: Anvaya.Naik@7-11.com

Co-Lead | 7-Eleven Network of Asian & Pacific Islander

Professionals

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From: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Sent: Tuesday, October 15, 2024 2:06 PM

To: Naik, Anvaya Pradeep < Anvaya. Naik@7-11.com>

Cc: Buchanan, Joshua Graham (Josh) < Joshua Buchanan@7-11.com>; Hernandez, Christopher M

<Christopher.Hernandez@7-11.com>; Raya, Kendra Monique <Kendra.Raya@7-11.com>

Subject: RE: DigiFlex Maintenance Renewal

External - Potential security risk - Exercise caution

Good day Anvaya,

It appears that for all intent and purposes Wallace & Carey no longer exists as a legal entity, or at best, it has become a division of 7-Eleven. The "Wallace & Carey transactions" that you mention below are almost all for 7-Eleven businesses.

We currently have two agreements with Wallace & Carey: A software <u>Maintenance Agreement</u> that started in May 2000, and a <u>Helpdesk Level 2</u> support agreement that started in June 2008 (at \$7,000 per month, more than 16 years ago) where we provide helpdesk support for both Digiflex products, the OpenVMS operating system, and the Itanium servers on a 7 x 24 basis.

We are awaiting advice regarding renewal of the existing <u>Maintenance</u> <u>Agreement</u> because a new License Agreement with 7-Eleven may be required before we can renew that agreement. Just as an aside, if 7-Eleven purchases a new license agreement, there will be no restrictions and 7-Eleven can transfer the Wallace & Carey business to a new instance of our ERP system under SEDCC and change its fiscal structure as needed.

The <u>Helpdesk Level 2</u> support agreement is not directly related to our licensing agreement so we can offer renewal of that agreement to 7-Eleven for another year at \$192,000 per year. If you are interested in

apo

renewing this agreement, please send me the 7-Eleven bill-to information and we will send you an invoice.

Regards,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

Phone: +1 (604) 720-0485

Email: mardukhi@digiflex.ca

WWW: <u>HTTPS://www.digiflex.ca/</u>

From: Naik, Anvaya Pradeep < Anvaya. Naik@7-11.com>

Sent: October 8, 2024 06:57

To: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Cc: Buchanan, Joshua Graham (Josh) < <u>Joshua.Buchanan@7-11.com</u>>; Hernandez, Christopher M < <u>Christopher.Hernandez@7-11.com</u>>; Raya, Kendra Monique < <u>Kendra.Raya@7-11.com</u>>

Subject: RE: DigiFlex Maintenance Renewal

Morning @Mohamad Zähed Mardukhi, 7-Eleven Canada will be the buying entity but please note that only Wallace &Carey transactions will be carried on Digi flex.

Thank you Regards,



Anvaya Naik

Sr. Manager| Strategic Sourcing | Enterprise Tech and Digital

7-Eleven, Inc. | Store Support Center

500 Speedway Dr., Enon, OH 45323

Cell: (937)-244-7339, M: (217) 979-5283

Email: Anvaya.Naik@7-11.com

Co-Lead | 7-Eleven Network of Asian & Pacific Islander

Professionals

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From: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Sent: Monday, October 7, 2024 4:21 PM

To: Naik, Anvaya Pradeep < Anvaya. Naik@7-11.com>

Cc: Buchanan, Joshua Graham (Josh) < <u>Joshua.Buchanan@7-11.com</u>>; Hernandez, Christopher M

<Christopher.Hernandez@7-11.com>; Raya, Kendra Monique <Kendra.Raya@7-11.com>

Subject: RE: DigiFlex Maintenance Renewal

External - Potential security risk - Exercise caution

Good afternoon Anvaya,

Will these agreements be with Wallace & Carey or with 7-Eleven? I do not know if Wallace & Carey still exists (or will exist in 2025) as a legal entity.

Regards,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

Phone: +1 (604) 720-0485

Email: mardukhi@digiflex.ca

WWW: <u>HTTPS://www.digiflex.ca/</u>

From: Naik, Anvaya Pradeep < Anvaya. Naik@7-11.com>

Sent: October 7, 2024 10:12

To: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Cc: Buchanan, Joshua Graham (Josh) < <u>Joshua.Buchanan@7-11.com</u>>; Hernandez, Christopher M < Christopher.Hernandez@7-11.com>; Raya, Kendra Monique < <u>Kendra.Raya@7-11.com</u>>

Subject: DigiFlex Maintenance Renewal

Hello Mohamad.

I am part of the 7-Eleven Sourcing team. Our business team has requested that we request maintenance renewal quote for 1 year term of existing Digiflex licenses that were acquired as part of the Wallace and Carey contract. Could you please send us the quote for that?

Let us know if you have any questions or concerns

Thank you Regards,



Anvava Naik

Sr. Manager| Strategic Sourcing | Enterprise Tech and Digital

7-Eleven, Inc. | Store Support Center

500 Speedway Dr., Enon, OH 45323

Cell: (937)-244-7339, M: (217) 979-5283

Email: Anvaya.Naik@7-11.com

Co-Lead | 7-Eleven Network of Asian & Pacific Islander

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who

This is Exhibit "N", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta

who

From: Gagnon, Angeline
To: Mohamad Zähed Mardukhi
Cc: Thompson, Natalie

Subject: Software License Agreement between DigiFlex Information Systems Inc. and Wallace & Carey Inc. [IWOV-

LEGAL.FID4364182]

Date: Tuesday, December 03, 2024 2:40:45 PM

Attachments: image001.png

2024 12 03 - LT Digiflex Information Systems Inc., pdf

Please see the attached correspondence sent on behalf of Jeffrey Oliver.

Thank you,



ANGELINE GAGNON

Legal Administrative Assistant

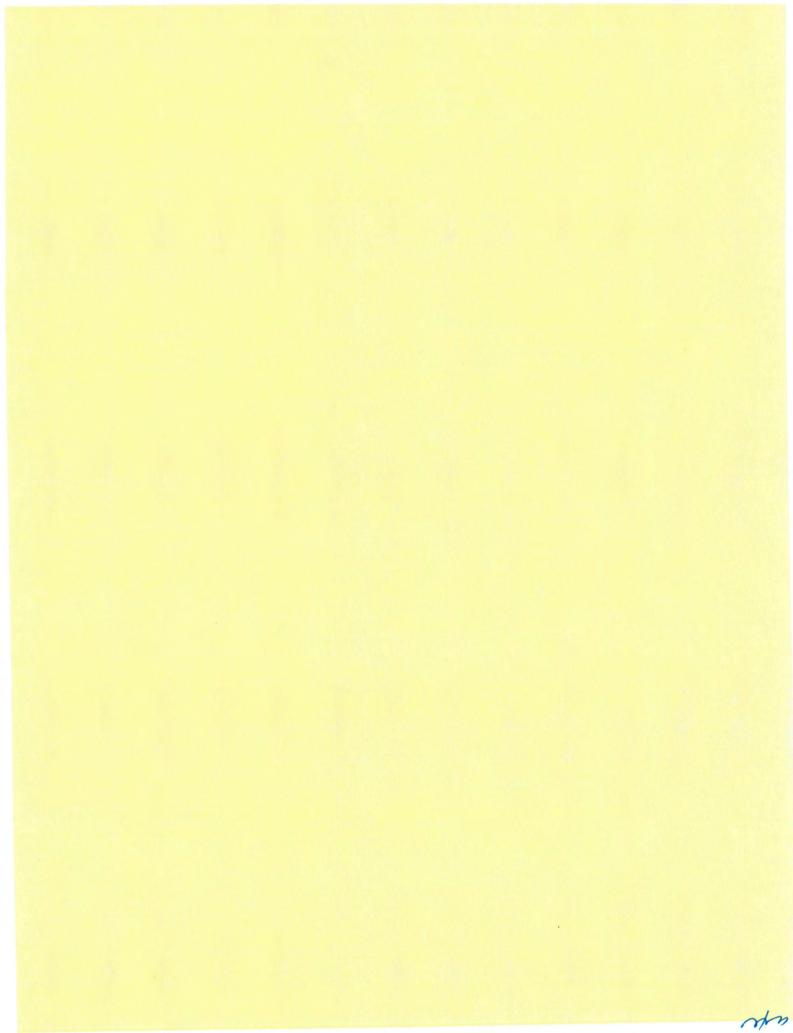
1: +1 587 441 7624

e: agagnon@cassels.com

Cassels Brock & Blackwell LLP | cassels.com Suite 3810, Bankers Hall West, 888 3rd Street SW Calgary, Alberta T2P 5C5 Canada

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Cassels

December 3, 2024

Via Email (mardukhi@digiflex.ca)

DigiFlex Information Systems Inc. 2611 Venables Street Vancouver, BC V5K 2R4

Attention:

Mohamad Zähed Mardukhi

Dear Sir:

Court File Number 2301-08305 Re:

ITMO the Compromise or Arrangement of Wallace & Carey Inc., Loudon Bros Limited and Carey Management Inc. (the "CCAA Proceedings")

joliver@cassels.com tel: +1 403 351 2921

file # 54670-3

Software License Agreement between DigiFlex Information Systems Inc. ("DigiFlex") and

Wallace & Carey Inc. ("WCI") dated August 19, 2013 (the "Agreement")

We are counsel to KSV Restructuring Inc. in its capacity as Court-appointed Monitor (in such capacity, the "Monitor") of WCI, Loudon Bros Limited ("LBL"), and Carey Management Inc. ("CMI" and together with WCI and LBL, the "Companies"). We write further to various email exchanges between yourself and representatives of WCI and/or 7-Eleven Canada, Inc. ("7-Eleven"), and in particular, your emails dated September 9, 2024, November 4, 2024 and November 25, 2024 (the "Renewal Emails").

We are not aware of DigiFlex having retained legal counsel on this matter. However, we strongly encourage you to do so.

In your email correspondence dated November 4, 2024 you state that "... Wallace & Carey became a division of 7-Eleven as of November 2023...". This is incorrect. During the course of the CCAA Proceedings, subject to the terms of the Amended and Restated Initial Order granted by the Court of King's Bench of Alberta (the "Court") in the CCAA Proceedings on June 30, 2023 (the "ARIO"), WCI has continued to operate in the ordinary course of business. While 7-Eleven is currently funding the WCI business during the CCAA Proceedings pursuant to a Transition Services Agreement dated November 21, 2023, 7-Eleven is not the subject of the CCAA Proceedings, and the Agreement has not been assigned to 7-Eleven. Rather, WCI remains party to the Agreement, and 7-Eleven remains a separate legal entity from WCI.

We wish to direct your attention to paragraph of the ARIO, pursuant to which suppliers are compelled to provide services to WCI during the CCAA Proceedings in accordance with the terms of existing agreements. Paragraph 19 reads (emphasis added):

- 19. During the Stay Period, all persons having:
 - (a) statutory or regulatory mandates for the supply of goods and/or services; or
 - (b) oral or written agreements or arrangements with the [Companies], including without limitation all supply arrangements pursuant to purchase orders and

£ 403 351 2920 1: 403 648 1151 Cassels Brock & Blackwell LLP Suite 3810, Bankers Hall West, 888 3rd Street SW Calgary, AB T2P 5C5 Canada

cassels.com



historical supply practices, **computer software**, communication and other data services, centralized banking services, payroll services, insurance, transportation, services, utility or other services to the Business or the [Companies],

are hereby restrained until further Order of this Court from discontinuing, altering, interfering with, suspending or terminating the supply of such goods or services as may be required by the [Companies] or exercising any other remedy provided under such agreements or arrangements. The [Companies] shall be entitled to the continued use of their current premises, telephone numbers, facsimile numbers, internet addresses and domain names, provided in each case that the usual prices or charges for all such goods or services received after the date of this Order are paid by the [Companies] in accordance with the payment practices of the [Companies], or such other practices as may be agreed upon by the supplier or service provider and each of the [Companies] and the Monitor, or as may be ordered by this Court.

Further, paragraph 18 of the ARIO reads (emphasis added):

18. During the Stay Period, no person shall accelerate, suspend, discontinue, fail to honour, alter, interfere with, repudiate, terminate or cease to perform any right, renewal right, contract, agreement, licence or permit in favour of or held by the [Companies], except with the written consent of the [Companies] and the Monitor, or leave of this Court.

A copy of the ARIO is enclosed for your reference.

The Renewal Emails make demand for renewal at a significantly increased price. Your proposed price increase and the termination by you of the Agreement is expressly prohibited by paragraphs 18 and 19 of the ARIO.

If DigiFlex continues to pursue either price increases or a termination of the Agreement, the Monitor will bring an application to hold DigiFlex in contempt of Court on the basis that those actions are contrary to the ARIO. In such a hearing, the Monitor would also seek costs payable by DigiFlex to WCI on a solicitor and client own basis, and potentially damages.

Notwithstanding that DigiFlex could be required by the Court to provide its services at the rates set out in the Agreement, WCI has advised the Monitor that it is prepared to engage in good faith discussions with DigiFlex, with the intention of negotiating a one-year renewal of the Agreement on such terms.

Please contact Jason Knight at jknight@ksvadvisory.com not later than <u>5:00 PM (MT) on December 6</u>, <u>2024</u> (the "Deadline") to discuss terms for renewal of the Agreement that are agreeable to all parties and in alignment with the ARIO.

If we do not hear from you prior to the Deadline, the Companies, with the support of the Monitor, will prepare a Court application to compel your cooperation.

who

Cassels

December 3, 2024 Page 3

Yours truly,

Cassels Brock & Blackwell LLP

effrey Oliver

Jeffrey Oliver Partner

JO/ag Enclosure LEGAL*66795391.1

apr

This is Exhibit "O", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta

upo

From: Chris McKenzie <mckenziec@wacl.com>
Sent: Wednesday, December 04, 2024 9:09 AM

To: Help
Cc: Cliff Harrison

Subject: Additional Records to table(s)

Good morning, Digiflex Help Desk.

Our users are receiving the following message when attempting to add a new GL account in Class GL:

G/L WACI 6.2 SINOF error: File is full	Add Accounts
1 ACCOUNT : 4001513	15 EXCH CODE : 0
2 TYPE : 1 3 SUBSYSTEM : 1 4 R.C.C. : 1	16 UNIT BAL 1 : 17 UNIT BAL 2 : 18 UNIT MES 1 : 19 UNIT MES 2 :
5 DOWN FROM : SEDCC 6 PRIOR TO : 7 DOWN TO : 8 PERCENT : 0.00%	20 P/P CODE 1 : 21 P/P CODE 2 :
9 LOW LIMIT : 0.00 10 HIGH LIMIT: 0.00 11 LOW HITS : 0 12 HIGH HITS : 0	
13 SHORT DESC: AUDIT ADJ NMO Groot	
CORRECT: Y	7-Eleven Distribution CC

They are requesting space for an additional 4000 records. Could you please make this adjustment to the necessary table(s)?

As always, thank you in advance for your assistance.

-- Chris

who

This is Exhibit "P", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta



Mohamad Zähed Mardukhi

From:

Mohamad Zähed Mardukhi

Sent:

December 6, 2024 11:20

To:

Oliver, Jeffrey

Cc:

Thompson, Natalie; 'Buchanan, Joshua Graham (Josh)'; Jason Knight; Bobby Kofman

(bkofman@ksvadvisory.com)

Subject:

RE: Software License Agreement between DigiFlex Information Systems Inc. and Wallace

& Carey Inc. [IWOV-LEGAL.FID4364182]

Jeffrey,

We did not just dream up the need for a new software license and the types of license fees involved, you can ask Wallace & Carey for emails initiated by Heather Miller starting on July 4, 2024. No one from 7-Eleven was copied onto these emails.

A second set of emails were initiated by Anvaya Naik at 7-Eleven on October 7, 2024. No one from Wallace & Carey was copied onto these emails. This begs the question: if Wallace & Carey is our client, why is 7-Eleven asking us for our invoices, and to have them billed to 7-Eleven?

Instead of acknowledging the need for a new license, 7-Eleven decided to hide behind CCAA and Wallace & Carey, and now they seem to be trying to set up the 7-Eleven Distribution Canada business inside the existing Wallace & Carey ERP databases.

Our stand on this matter remains unchanged from what I had specified in my email yesterday. Please stop sending me legal advice along with threats.

Should this matter go to court, and regardless of its outcome, there will be a zero chance of us providing our services beyond January 1, 2025. Slavery was abolished long ago.

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

Phone:

+1 (604) 720-0485

Email:

mardukhi@digiflex.ca

www:

HTTPS://www.digiflex.ca/

From: Oliver, Jeffrey <joliver@cassels.com>

Sent: December 6, 2024 08:18

To: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Cc: Thompson, Natalie <nthompson@cassels.com>; 'Buchanan, Joshua Graham (Josh)' <Joshua.Buchanan@7-

11.com>; Jason Knight < jknight@ksvadvisory.com>; Bobby Kofman (bkofman@ksvadvisory.com)

bkofman@ksvadvisory.com>

Subject: RE: Software License Agreement between DigiFlex Information Systems Inc. and Wallace & Carey Inc.

[IWOV-LEGAL.FID4364182]

ms

Mohamad,

We acknowledge receipt of your email. Unfortunately, you have chosen to ignore the content of our December 3rd letter, and continue to threaten to terminate services to Wallace and Carey in a fashion that is very clearly contrary to the terms of the Amended and Restated Order of the Court of King's Bench of Alberta dated June 30, 2023 (the "ARIO"), the terms of which you have had repeated notice of.

We note that the three invoices referenced below (and attached) for which you demand payment total approximately \$4.44 million from 7-Eleven Distribution Canada Inc. and are not justified by the terms of the License Agreement. We also note that if such invoices are not paid, you have threatened to make the ERP system unavailable to Wallace & Carey effective January 1, 2025. Not only is this conduct contrary to the ARIO, it is also in bad faith, and contrary to your obligation to act in good faith pursuant to section 18.6(1) of the CCAA. You are well aware that Wallace & Carey is operationally reliant on the ERP system and your intentional interference with that system will cause direct economic loss and damages to multiple parties, for which you will be liable.

In light of the foregoing, you have left the Monitor with no choice but to proceed with an urgent application before the Court of King's Bench of Alberta to seek an order of contempt, an injunction, and other forms of relief, including costs on a solicitor and client own basis against you and Digiflex. We urge you to retain counsel and reconsider your position, as courts typically take actions such as this very seriously, and can impose very considerable penalties and consequences on parties who are in contempt of court orders. If you require the names of local insolvency counsel to assist you, we would be pleased to provide you with that information.

Please advise us forthwith if you wish to reconsider your position, as we are now proceeding to book court time for the week of December 16th.

In the interest of time, we will not be responding to your points made about the purpose of the CCAA proceeding, but we disagree with them nonetheless.

Finally, if you would like to have a discussion to find a sensible and workable solution, please let us know. The Monitor would be pleased to try to facilitate a resolution.

Cassels

JEFFREY OLIVER (he/him/his)

Partner

+1 403 351 2921

o: joliver@cassels.com

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From: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Sent: Thursday, December 05, 2024 2:24 PM To: Oliver, Jeffrey <joliver@cassels.com>

Cc: Thompson, Natalie nthompson@cassels.com; 'Buchanan, Joshua Graham (Josh)' Joshua.Buchanan@7-11.com;

Jason Knight < jknight@ksvadvisory.com>

Subject: RE: Software License Agreement between DigiFlex Information Systems Inc. and Wallace & Carey Inc. [IWOV-

LEGAL.FID4364182]
Importance: High

CAUTION: External Email

Good day,

apo

Our multiple emails and invoices to 7-Eleven were ignored for weeks, and now we have this threatening letter from a legal team. As a result, we have decided that we will not waste any more time on this matter, and we will not engage our lawyer. The best (or worst) that you can do is to force Digiflex into bankruptcy which will then seriously jeopardize 7-Eleven and Wallace & Carey operations.

This whole process is an abuse of the CCAA. If the judge in this case was aware of just the 2 facts below, they would prevent any further extensions (and likely question past extensions):

- On July 4, 2024 we were asked to set up a whole new company on our ERP system, while continuing with the Wallace & Carey ERP system as is. This is not an act for a company under creditor protection.
- On December 4, 2024 we were asked to allow for up to 4000 new accounts in our General Ledger system, an almost 100% increase from pre-CCAA numbers. Again, not an act for a company under creditor protection.

Going forward, we see only 2 options:

- Our license agreement for 7-Eleven Distribution Canada Corporation (SEDCC), sent on November 12, 2024, is signed and our 3 overdue invoices are paid by December 20, 2024. SEDCC will then have the legal right to use our ERP as they see fit, for as long as they need, and they will have the same services and service levels we have provided to Wallace & Carey for over 24 years. Or,
- We will continue to provide our support services to ensure continuous operation of our ERP system <u>until January 1, 2025</u> and then our support/maintenance/helpdesk services will end.

This is certainly not how we wanted our long-term relationship with Wallace & Carey to come to an end. We had expected that Wallace & Carey would have finished implementing the replacement for our ERP system and that we would have parted ways amicably a year or more ago.

7-Eleven is likely thousands of times bigger than Digiflex but our small size does not mean we can be pushed around. At this point we are ready to take this all the way to shutting down Digiflex rather than provide our software and services under threats and intimidation.

Regards,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

Phone: +1 (604) 720-0485
Email: mardukhi@digiflex.ca

WWW: HTTPS://www.digiflex.ca/

ups

This is Exhibit "Q", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta



Mohamad Zähed Mardukhi

From: Mohamad Zähed Mardukhi
Sent: December 9, 2024 11:40

To: Heather Miller

Cc: 'Buchanan, Joshua Graham (Josh)'

Subject: FW: URGENT Request for Emergency Time on Commercial List - ITMO the Compromise

or Arrangement of Wallace & Carey Inc., Loudon Bros Limited and Carey Management

Inc. | Court File Number 2301-08305 [IWOV-LEGAL.FID4364182]

Attachments: 2024 12 09 - LT Justice Simard and Justice Mah re Emergency Time on the Commercial

List.pdf

Importance: High

Good morning Heather,

I just received the email below threatening court action to force us to provide support to 7-Eleven, even though we have never had a license or maintenance agreement with them. I had told them last week that should they proceed with court action, and regardless of its outcome, that we will not provide support beyond January 1, 2025.

This note is to let you know that we will take our systems though the usual calendar year-end processes (please confirm if you want us to do so) and then we will no longer be able to provide maintenance or helpdesk services after January 1, 2025.

7-Eleven will then continue to risk using our software systems without a license.

Regards,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.
Phone: +1 (604) 720-0485
Email: mardukhi@digiflex.ca

WWW: <u>HTTPS://www.digiflex.ca/</u>

From: Thompson, Natalie <nthompson@cassels.com>

Sent: December 9, 2024 11:00

To: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Cc: Oliver, Jeffrey <joliver@cassels.com>; Gagnon, Angeline <agagnon@cassels.com>

Subject: FW: URGENT Request for Emergency Time on Commercial List - ITMO the Compromise or

Arrangement of Wallace & Carey Inc., Loudon Bros Limited and Carey Management Inc. | Court File Number

2301-08305 [IWOV-LEGAL.FID4364182]

Importance: High

Hi there,

Please see the attached correspondence, sent a few minutes ago.

Kind regards,

mm



NATALIE THOMPSON (she/her/hers)

L: +1 587 441 3064

e: nthompson@cassels.com

Cassels Brock & Blackwell LLP | cassels.com Suite 3810, Bankers Hall West, 888 3rd Street SW Calgary, Alberta T2P 5C5 Canada

From: Gagnon, Angeline <agagnon@cassels.com>

Sent: Monday, December 09, 2024 11:56 AM

To: CommercialCoordinator KBJCalgary < CommercialCoordinator.KBJCalgary@albertacourts.ca>

Cc: Oliver, Jeffrey < joliver@cassels.com >; Thompson, Natalie < nthompson@cassels.com >

Subject: URGENT Request for Emergency Time on Commercial List - ITMO the Compromise or Arrangement of Wallace

& Carey Inc., Loudon Bros Limited and Carey Management Inc. | Court File Number 2301-08305 [IWOV-

LEGAL.FID4364182]
Importance: High

Please see the attached correspondence sent on behalf of Jeffrey Oliver.

Thank you,

Cassels

ANGELINE GAGNON

Legal Administrative Assistant t: +1 587 441 7624

Cassels Brock & Blackwell LLP | cassels.com Suite 3810, Bankers Hall West, 888 3rd Street SW Calgary, Alberta T2P 5C5 Canada

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This is Exhibit "R", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner of Oaths in and for the Province of Alberta

my

Cassels

December 12, 2024

Via Email (mardukhi@digiflex.ca)

DigiFlex Information Systems Inc. 2611 Venables Street Vancouver, BC V5K 2R4

Attention:

Mohamad Zähed Mardukhi

Dear Sir:

Re: Court File Number 2301-08305

ITMO the Compromise or Arrangement of Wallace & Carey Inc., Loudon Bros Limited and

joliver@cassels.com tel: +1 403 351 2921

file # 54670-3

Carey Management Inc. (the "CCAA Proceedings")

Software License Agreement between DigiFlex Information Systems Inc. ("DigiFlex") and

Wallace & Carey Inc. ("WCI") dated August 19, 2013 (the "Agreement")

As you are aware, we are counsel to KSV Restructuring Inc. in its capacity as Court-appointed Monitor (in such capacity, the "Monitor") of WCI, Loudon Bros Limited ("LBL"), and Carey Management Inc. ("CMI" and together with WCI and LBL, the "Companies"). We write further to various email exchanges between yourself and representatives of WCI and/or 7-Eleven Canada, Inc. ("7-Eleven"), and in particular, your email dated December 11, 2024 (the "Termination Email").

We understand DigiFlex has refused to retain legal counsel on this matter. However, we continue to strongly encourage you to do so.

On December 3, 2024 you received our letter which explicitly notified you that your interference with WCI's agreements and subsequent termination of the same are in breach of the terms of the Amended and Restated Initial Order (the "ARIO") granted by the Court of King's Bench of Alberta (the "Court"). You have also been advised repeatedly that your actions are in breach of the ARIO. Your continued breaches have required the Monitor to request urgent time before the court on December 17, 2024, at which time we will seek an order which will enforce the terms of the ARIO; prohibit the actions you have threatened in the Termination Email and seek costs payable from you in the amount of \$35,000 (the "Emergency Application").

The Termination Email has been affixed to this letter which will be submitted to the Court in advance of the Emergency Application. In the Termination Email, you have given formal notice that you will stop support, maintenance and helpdesk services on January 1st, 2025, regardless of the outcome of the Emergency Application.

Should you take the steps referenced in the Termination Email you will be in direct breach of an order of the Court. In that case, the Monitor will proceed on an emergency basis to the Court and intends to seek a further order citing DigiFlex and you personally in contempt of court under the *Alberta Rules of Court* rule 10.53(1) and (2). The punishments for civil contempt of court can include imprisonment until the contempt

Cassels

December 12, 2024 Page 2

has been purged or up to 2 years and additional fines and costs. In determining an appropriate punishment for civil contempt, the Court considers aggravating factors, certain of which are present in this matter.

You hereby are on notice that should you fail to comply with any Court order arising from the Emergency Application on December 17, 2024, the Monitor will seek a declaration finding you in civil contempt of court. The Monitor will further seek an <u>order for imprisonment</u> until the contempt is resolved and full costs for such an application.

Yours truly,

Cassels Brock & Blackwell LLP

effrey Oliver

Jeffrey Oliver Partner

JO

Enclosure

cc: DLA Piper (Canada) LLP c/o Edmond Lamek (edmond.lamek@ca.dlapiper.com)

KSV Restructuring Inc. c/o Bobby Kofman (bkfman@ksvadvisory.com) & Jason Knight

(jknight@ksvadvisory.com)

LEGAL*66882733.3

who

This is Exhibit "S", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner of Oaths in and for the Province of Alberta



From: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Sent: Monday, December 16, 2024 8:23 AM **To:** Oliver, Jeffrey <joliver@cassels.com>

Cc: Thompson, Natalie <nthompson@cassels.com>; 'Buchanan, Joshua Graham (Josh)' <Joshua.Buchanan@7-11.com>; Jason Knight <jknight@ksvadvisory.com>; Naik, Anvaya Pradeep <Anvaya.Naik@7-11.com>; Hernandez, Christopher M <Christopher.Hernandez@7-11.com>;

Heather Miller < millerh@wacl.com>

Subject: Re: URGENT Request for Emergency Time on Commercial List - Wallace & Carey Inc.

Good day,

I had several conversations with our lawyer in Alberta regarding your urgent application before the Court, and their advice was that despite our belief that Wallace & Carey is no longer our client, that nonetheless Digiflex is required to comply with the CCAA requirements and court orders.

As such, we offer the following compromise, contingent on the withdrawal of your urgent application before the court set for December 17, 2025:

- 1. We will continue to provide our software Maintenance services until its current end date of March 12, 2025. If you require our software Maintenance services beyond that date, we will extend them until the end of the CCAA Stay Period of April 30, 2025, based on rate schedules that were established with Wallace & Carey
- If you get additional extensions to the CCAA Stay Period, we will agree to extend our software Maintenance services until the end of the new CCAA Stay Period, based on rate schedules that were established with Wallace & Carey.
- 3. We will continue to provide our Helpdesk services until the end of its current invoicing cycle on January 31, 2025. This service, which only started in June 2008, is not tied to our License or Maintenance or any other agreement, and thus it does not have a specified limit on annual increases. If our Helpdesk services are required beyond January 31, 2025, we will agree to a 1-year extension based on rates that we had previously passed on to 7-Eleven at \$192K for the year. Please note that this amount is less than the cost for a single senior

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employee, and providing a 7 by 24 service requires at least two such employees to be available throughout the year.

If the above compromise is not acceptable, I will represent Digiflex via video conferencing during the court session on December 17, 2025 and argue our points in court. I will also forward our submission document to you later today.

I would like to remind you that a "win" in this court case that may result in any harm to Digiflex, or to myself, may end up harming 7-Eleven businesses even more, and by a considerable margin.

I have no illusion that we can win this case in court, even with legal representation, but this almost certain loss for us may end up being even a bigger loss for 7-Eleven. It does not take much harm to a small company like Digiflex for that harm to become irreparable, and then you will have no one that can provide our services.

Regards,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

Phone: +1 (604) 720-0485
Email: mardukhi@digiflex.ca

WWW: <u>HTTPS://www.digiflex.ca/</u>



This is Exhibit "T", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta



From: Oliver, Jeffrey <joliver@cassels.com> Sent: Monday, December 16, 2024 3:55 PM

To: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Cc: Thompson, Natalie <nthompson@cassels.com>; 'Buchanan, Joshua Graham (Josh)' <Joshua.Buchanan@7-11.com>; Jason Knight <jknight@ksvadvisory.com>; Naik, Anvaya Pradeep <Anvaya.Naik@7-11.com>; Hernandez, Christopher M <Christopher.Hernandez@7-11.com>; Heather Miller <millerh@wacl.com>; Edmond.lamek@ca.dlapiper.com

Subject: RE: URGENT Request for Emergency Time on Commercial List - Wallace & Carey Inc. [IWOV-LEGAL.FID4364182]

Mr. Mardukhi,

Thank you for the email. We have been able to connect with stakeholders and understand that your offer is acceptable, provided that its terms are included in a court order that will bind all parties. We are working on a draft in that regard and will get it to you as soon as we are able. Once it is settled, we will present it to the court to sign tomorrow.

Please let us know if you have any questions.

Regards



Cassels Brock & Blackwell LLP | cassels.com Suite 3810, Bankers Hall West, 888 3rd Street SW Calgary, AB T2P 5C5 Canada Services provided through a professional corporation This is Exhibit "U", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta

who

From: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Sent: Tuesday, December 17, 2024 8:57 AM **To:** Oliver, Jeffrey <joliver@cassels.com>

Cc: Thompson, Natalie <nthompson@cassels.com>; 'Buchanan, Joshua Graham (Josh)' <Joshua.Buchanan@7-11.com>; Jason Knight <jknight@ksvadvisory.com>; Naik, Anvaya Pradeep <Anvaya.Naik@7-11.com>; Hernandez, Christopher M <Christopher.Hernandez@7-11.com>; Heather Miller <millerh@wacl.com>; Edmond.lamek@ca.dlapiper.com

Subject: RE: URGENT Request for Emergency Time on Commercial List - Wallace & Carey Inc. [IWOV-LEGAL.FID4364182]

Good morning,

I have attached the original Word and the signed PDF version of the document.

Our hourly rates differ by type of service but the maximum is \$250 which is what I entered in the document.

Regards,

Mohamad Zähed Mardukhi, I.S.P., ITCP, IP3P

Digiflex Information Systems Inc.

Phone: +1 (604) 720-0485
Email: mardukhi@digiflex.ca

WWW: HTTPS://www.digiflex.ca/

From: Oliver, Jeffrey < ioliver@cassels.com>

Sent: December 17, 2024 06:10

To: Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Cc: Thompson, Natalie nthompson@cassels.com; 'Buchanan, Joshua Graham (Josh)' Joshua.Buchanan@7-11.com; Jason Knight jknight@ksvadvisory.com; Naik, Anvaya Pradeep Anvaya.Naik@7-11.com; Hernandez, Christopher M Christopher.Hernandez@7-11.com; Heather Miller millerh@wacl.com; Edmond.lamek@ca.dlapiper.com

Subject: RE: URGENT Request for Emergency Time on Commercial List - Wallace & Carey Inc.

Subject: RE: URGENT Request for Emergency Time on Commercial List - Wallace & Carey Inc. [IWOV-LEGAL.FID4364182]

Mr. Mardukhi,

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Please find enclosed a copy of a Consent order for your review. Please let us know if you have any comments or questions. We are looking for historical information to insert into paragraph 4 regarding hourly support services rates. If you have that figure handy please let us know.

Court is at 11 am MT, so we would like to have this finalized and signed prior to then.

Thank you.



JEFFREY OLIVER (he/him/his)

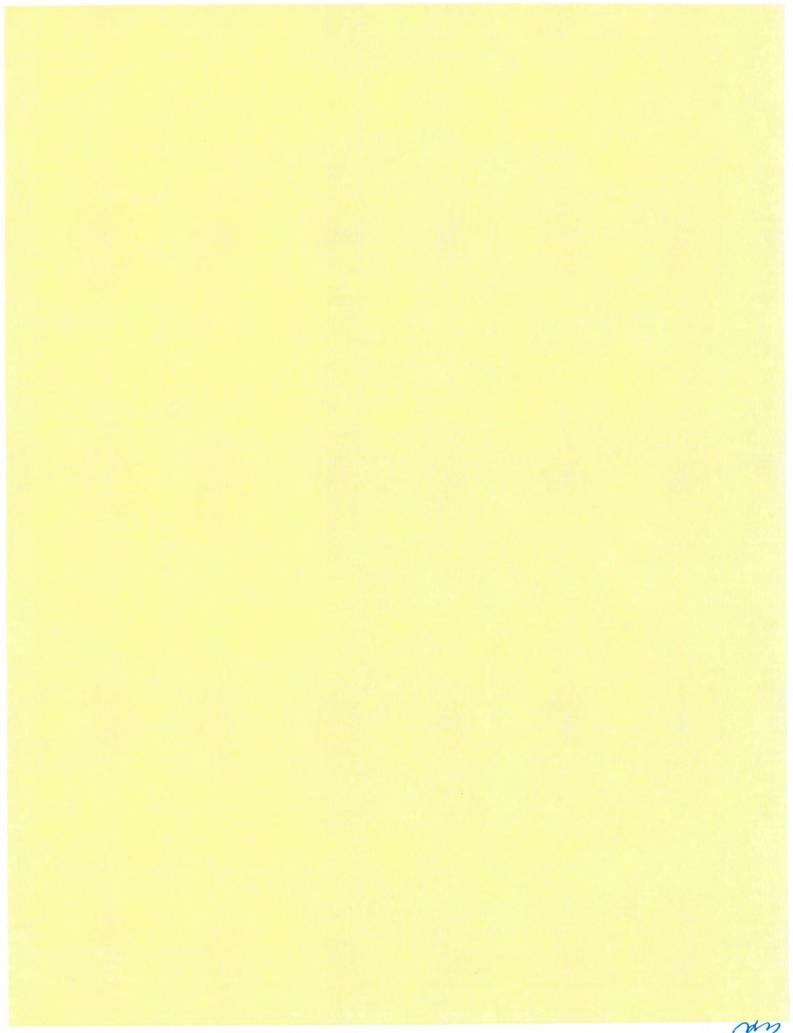
Partner

: +1 403 351 2921

e: joliver@cassels.com

Cassels Brock & Blackwell LLP | cassels.com Suite 3810, Bankers Hall West, 888 3rd Street SW Calgary, AB T2P 5C5 Canada Services provided through a professional corporation

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COURT FILE NUMBER 2301 - 08305

COURT OF KING'S BENCH OF ALBERTA

JUDICIAL CENTRE

COURT

CALGARY

IN THE MATTER OF THE COMPANIES'

CREDITORS ARRANGEMENT ACT, RSC 1985,

c C-36, as amended

AND IN THE MATTER OF THE COMPROMISE OF ARRANGEMENT OF WALLACE & CAREY INC., LOUDON BROS, LIMITED, and CAREY

MANAGEMENT INC.

APPLICANT KSV RESTRUCTURING INC., in its capacity as Court-appointed Monitor of

Wallace & Carey Inc., Loudon Bros Limited and Carey Management Inc.

Clerk's Stamp

RESPONDENTS DIGIFLEX INFORMATION SYSTEMS INC. and MOHAMAD ZÄHED

MARDUKHI

DOCUMENT CONSENT ORDER - DIGIFLEX INFORMATION SYSTEMS INC.

ADDRESS FOR SERVICE AND CONTACT

CONTACT INFORMATION OF PARTY FILING THIS

DOCUMENT

Cassels Brock & Blackwell LLP

Bankers Hall West 3810, 888 3rd St SW Calgary, AB T2P 5C5

E: joliver@cassels.com

P: 403 351 2920

Attention: Jeffrey Oliver

File no. 54670-3

DATE ON WHICH ORDER WAS PRONOUNCED:

December 17, 2024

LOCATION WHERE ORDER WAS PRONOUNCED:

Edmonton, Alberta

NAME OF JUSTICE WHO MADE THIS ORDER:

The Honourable Justice Neilson

UPON THE APPLICATION of KSV Restructuring Inc., in its capacity as the Court-appointed Monitor (in such capacity, the "Monitor") of Wallace & Carey Inc. ("Wallace & Carey"), Loudon Bros Limited, and Carey Management Inc. (collectively, the "Companies") for an Order (among other things): (i) requiring DigiFlex Information Systems Inc. ("DigiFlex") and Mohamad Zahed Mardukhi ("Mardukhi"), as sole director and voting shareholder of DigiFlex, to continue to provide services to Wallace & Carey in the manner and at the rates and subject to the terms prescribed in the DigiFlex Agreements (as defined in the Fourteenth Report of the Monitor, dated December 13, 2024 (the "Fourteenth Report")); and (ii) restraining DigiFlex and Mardukhi, or any other parties on direction from DigiFlex or Mardukhi, from terminating or otherwise

who

interfering with the services provided under the terms of the DigiFlex Agreements and the services provided thereunder;

AND UPON having reviewed the Amended and Restated Initial Order of this Court pronounced June 30, 2023 (the "**ARIO**"); the Fourteenth Report; the TSA (as defined in the Fourteenth Report); and the Affidavit of Service of Angeline Gagnon, sworn December 17, 2024; **AND UPON** hearing counsel for the Monitor, counsel for the Companies, and any other interested parties appearing at the within application; **AND UPON** noting the consent of the Monitor, Wallace & Carey, DigiFlex, and Mardukhi; **AND UPON** being satisfied that it is appropriate to do so;

IT IS HEREBY ORDERED AND DECLARED THAT:

 Capitalized terms not otherwise defined herein shall have the meaning ascribed to them in the Fourteenth Report.

SERVICE

 Service of notice of this application and supporting materials is hereby declared to be good and sufficient, and time for service of this application is abridged to that actually given.

CONTINUATION OF SERVICES

- 3. DigiFlex shall continue to provide maintenance services ("Maintenance Services") to Wallace & Carey in the manner, at the rates and subject to the terms prescribed in the Maintenance Agreement and subject to the terms of the ARIO until the later of:
 - (a) the expiration of the Stay Period, as may be extended by order(s) of this Court; and
 - (b) the expiration of the term for the Western Business (as defined in the TSA) set out in the TSA, subject to further extensions as permitted under the TSA or as otherwise ordered by the Court.

For greater certainty, in the event that the Stay Period is extended in the manner described in this paragraph 3, DigiFlex shall continue to provide Maintenance Services to Wallace & Carey in accordance with this paragraph pursuant to the Maintenance Agreement without further Order of this Court.

DigiFlex shall continue to provide helpdesk support services ("Support Services") to Wallace & Carey in the manner and at the rates established by the historical practices of DigiFlex and Wallace & Carey and pursuant to the ARIO until January 31, 2025, after which Wallace & Carey shall have the option to extend such Support Services for a one-year term at a cost of \$192,000

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(excluding G.S.T.). In the event of an extension, the hourly rate charged by DigiFlex for Support Services shall not exceed \$250.

- 5. Without limitation to paragraphs 18 and 19 of the ARIO, which remain in full force and effect, during the Stay Period:
 - (a) DigiFlex, Mardukhi and any other parties upon their direction are restrained from discontinuing, altering, interfering with, suspending or terminating the supply of such goods or services as may be required by the Companies or exercising any other remedy provided under the DigiFlex Agreements or at law. The Companies shall be entitled to the continued use of the software and services provided by DigiFlex pursuant to the terms of the DigiFlex Agreements and Digiflex and Mardukhi shall support the services provided to Wallace & Carey under the DigiFlex Agreements on the same basis as they did prior to the date of this Order.
 - (b) DigiFlex, Mardukhi and any party upon their direction shall not accelerate, suspend, discontinue, fail to honour, alter, interfere with, repudiate, terminate or cease to perform any right, renewal right, contract, agreement, license or permit in favour of or held by the Companies, except with the written consent of the Companies and the Monitor, or leave of this Court.

SERVICE OF ORDER

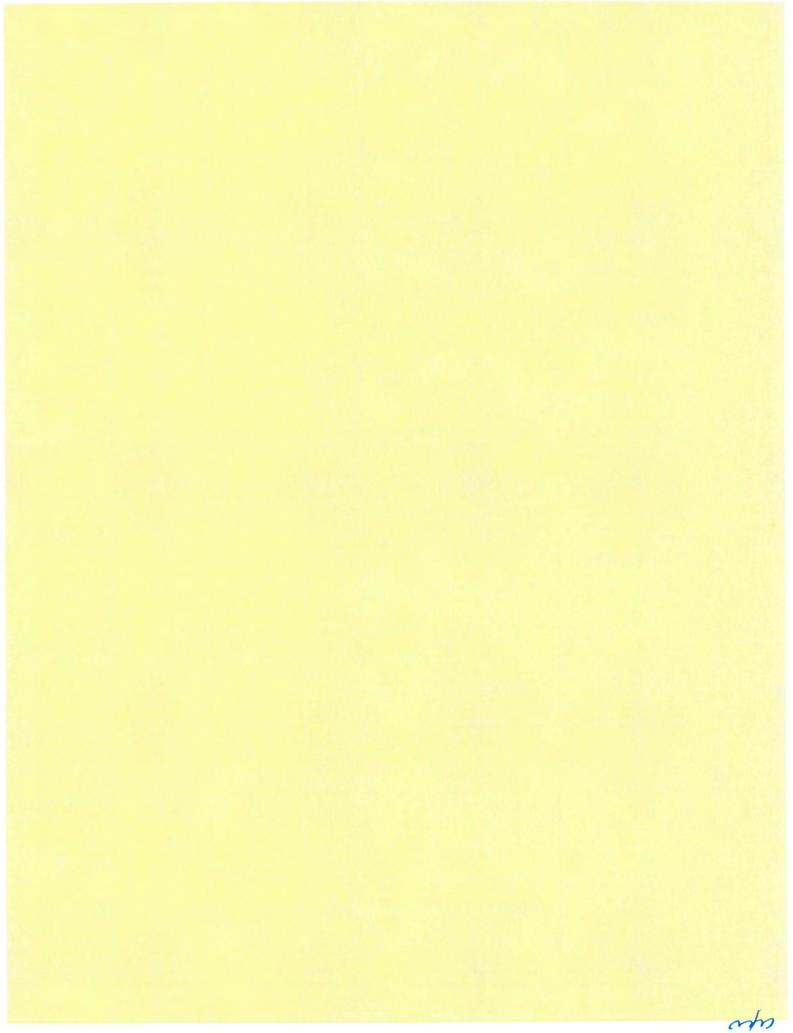
- Service of this Order shall be deemed good and sufficient by:
 - (a) serving the same on:
 - i. the persons listed on the service list created in these proceedings;
 - ii. any other person served with notice of the application for this Order; and
 - iii. any other parties attending or represented at the application for this Order; and
 - (b) posting a copy of this Order on the Monitor's website established in connection with these proceedings, for no less than six months from the date of this Order;

and service on any other person is hereby dispensed with.

7. Service of this Order may be effected by facsimile, electronic mail, personal delivery or courier.

Justice of the Court of King's Bench of Alberta

Consented to this day of December, 2024						
	DIGIFLEX INFORMATION SYSTEMS INC.					
	Per: Name: Mohamad Zähed Mardukhi Title: Director I have the authority to bind the corporation					
	m. ammid					
WITNESS:	MOHAMAD ZÄHED MARDUKHI					
	MILLER THOMSON LLP, counsel to WALLACE & CAREY INC.					
	Per:					
	Name: James W. Reid Title: Partner					
	KSV RESTRUCTURING INC., in its capacity as Monitor to the Companies					
	Per:					
	Name					
	Name: Title:					



COURT FILE NUMBER 2301 - 08305

COURT OF KING'S BENCH OF ALBERTA

JUDICIAL CENTRE CALGARY

COURT

IN THE MATTER OF THE COMPANIES'

CREDITORS ARRANGEMENT ACT, RSC 1985,

c C-36, as amended

AND IN THE MATTER OF THE COMPROMISE OF ARRANGEMENT OF WALLACE & CAREY INC., LOUDON BROS. LIMITED, and CAREY

MANAGEMENT INC.

APPLICANT KSV RESTRUCTURING INC., in its capacity as Court-appointed Monitor of

Wallace & Carey Inc., Loudon Bros Limited and Carey Management Inc.

Clerk's Stamp

RESPONDENTS DIGIFLEX INFORMATION SYSTEMS INC. and MOHAMAD ZÄHED

MARDUKHI

DOCUMENT CONSENT ORDER - DIGIFLEX INFORMATION SYSTEMS INC.

ADDRESS FOR SERVICE AND CONTACT Cassels Brock & Blackwell LLP

Bankers Hall West 3810, 888 3rd St SW Calgary, AB T2P 5C5

CONTACT
INFORMATION OF
PARTY FILING THIS
DOCUMENT

E: joliver@cassels.com

P: 403 351 2920

Attention: Jeffrey Oliver

File no. 54670-3

DATE ON WHICH ORDER WAS PRONOUNCED: December 17, 2024

LOCATION WHERE ORDER WAS PRONOUNCED: Edmonton, Alberta

NAME OF JUSTICE WHO MADE THIS ORDER: The Honourable Justice Neilson

UPON THE APPLICATION of KSV Restructuring Inc., in its capacity as the Court-appointed Monitor (in such capacity, the "Monitor") of Wallace & Carey Inc. ("Wallace & Carey"), Loudon Bros Limited, and Carey Management Inc. (collectively, the "Companies") for an Order (among other things): (i) requiring DigiFlex Information Systems Inc. ("DigiFlex") and Mohamad Zahed Mardukhi ("Mardukhi"), as sole director and voting shareholder of DigiFlex, to continue to provide services to Wallace & Carey in the manner and at the rates and subject to the terms prescribed in the DigiFlex Agreements (as defined in the Fourteenth Report of the Monitor, dated December 13, 2024 (the "Fourteenth Report")); and (ii) restraining DigiFlex and Mardukhi, or any other parties on direction from DigiFlex or Mardukhi, from terminating or otherwise

who

interfering with the services provided under the terms of the DigiFlex Agreements and the services provided thereunder;

AND UPON having reviewed the Amended and Restated Initial Order of this Court pronounced June 30, 2023 (the "ARIO"); the Fourteenth Report; the TSA (as defined in the Fourteenth Report); and the Affidavit of Service of Angeline Gagnon, sworn December 17, 2024; AND UPON hearing counsel for the Monitor, counsel for the Companies, and any other interested parties appearing at the within application; AND UPON noting the consent of the Monitor, Wallace & Carey, DigiFlex, and Mardukhi; AND UPON being satisfied that it is appropriate to do so;

IT IS HEREBY ORDERED AND DECLARED THAT:

 Capitalized terms not otherwise defined herein shall have the meaning ascribed to them in the Fourteenth Report.

SERVICE

Service of notice of this application and supporting materials is hereby declared to be good and sufficient, and time for service of this application is abridged to that actually given.

CONTINUATION OF SERVICES

- 3. DigiFlex shall continue to provide maintenance services ("Maintenance Services") to Wallace & Carey in the manner, at the rates and subject to the terms prescribed in the Maintenance Agreement and subject to the terms of the ARIO until the later of:
 - (a) the expiration of the Stay Period, as may be extended by order(s) of this Court; and
 - (b) the expiration of the term for the Western Business (as defined in the TSA) set out in the TSA, subject to further extensions as permitted under the TSA or as otherwise ordered by the Court.

For greater certainty, in the event that the Stay Period is extended in the manner described in this paragraph 3, DigiFlex shall continue to provide Maintenance Services to Wallace & Carey in accordance with this paragraph pursuant to the Maintenance Agreement without further Order of this Court.

4. DigiFlex shall continue to provide helpdesk support services ("Support Services") to Wallace & Carey in the manner and at the rates established by the historical practices of DigiFlex and Wallace & Carey and pursuant to the ARIO until January 31, 2025, after which Wallace & Carey shall have the option to extend such Support Services for a one-year term at a cost of \$192,000

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(excluding G.S.T.). In the event of an extension, the hourly rate charged by DigiFlex for Support Services shall not exceed \$250.

- 5. Without limitation to paragraphs 18 and 19 of the ARIO, which remain in full force and effect, during the Stay Period:
 - (a) DigiFlex, Mardukhi and any other parties upon their direction are restrained from discontinuing, altering, interfering with, suspending or terminating the supply of such goods or services as may be required by the Companies or exercising any other remedy provided under the DigiFlex Agreements or at law. The Companies shall be entitled to the continued use of the software and services provided by DigiFlex pursuant to the terms of the DigiFlex Agreements and Digiflex and Mardukhi shall support the services provided to Wallace & Carey under the DigiFlex Agreements on the same basis as they did prior to the date of this Order.
 - (b) DigiFlex, Mardukhi and any party upon their direction shall not accelerate, suspend, discontinue, fail to honour, alter, interfere with, repudiate, terminate or cease to perform any right, renewal right, contract, agreement, license or permit in favour of or held by the Companies, except with the written consent of the Companies and the Monitor, or leave of this Court,

SERVICE OF ORDER

- 6. Service of this Order shall be deemed good and sufficient by:
 - (a) serving the same on:
 - i. the persons listed on the service list created in these proceedings;
 - ii. any other person served with notice of the application for this Order; and
 - iii. any other parties attending or represented at the application for this Order; and
 - (b) posting a copy of this Order on the Monitor's website established in connection with these proceedings, for no less than six months from the date of this Order;

and service on any other person is hereby dispensed with.

7. Service of this Order may be effected by facsimile, electronic mail, personal delivery or courier.

Justice of the Court of King's Bench of Alberta

Consented to this	day of December, 2024					
		DIGIFLEX INFORMATION SYSTEMS INC.				
		Per: Name: Mohamad Zähed Mardukhi Title: Director I have the authority to bind the corporation				
WITNESS:	MOHAMAD ZÄHED MARDUKHI MILLER THOMSON LLP, counsel to WALLACE 8					
		CAREY INC.				
		Per: Name: James W. Reid Title: Partner				
	KSV RESTRUCTURING INC., in its capacity as Monitor to the Companies					
	Per: Name: Title:					

This is Exhibit "V", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta



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COURT

2301 - 08305

COURT OF KING'S BENCH OF ALBERTA

JUDICIAL CENTRE

CALGARY

IN THE MATTER OF THE COMPANIES' CREDITORS ARRANGEMENT ACT, RSC 1985,

c C-36, as amended

AND IN THE MATTER OF THE COMPROMISE OF ARRANGEMENT OF WALLACE & CAREY INC., LOUDON BROS, LIMITED, and CAREY

MANAGEMENT INC.

APPLICANT KSV RESTRUCTURING INC., in its capacity as Court-appointed Monitor of

Wallace & Carey Inc., Loudon Bros Limited and Carey Management Inc.

Clerk's Stamp

CENTRE OF

FILED

DIGITALLY

2301 08305

Dec 20, 2024

10:30 AM

ERK OF THE CO

RESPONDENTS DIGIFLEX INFORMATION SYSTEMS INC. and MOHAMAD ZÄHED

MARDUKHI

DOCUMENT CONSENT ORDER - DIGIFLEX INFORMATION SYSTEMS INC.

ADDRESS FOR SERVICE AND CONTACT INFORMATION OF PARTY FILING THIS

DOCUMENT

Cassels Brock & Blackwell LLP Bankers Hall West

3810, 888 3rd St SW Calgary, AB T2P 5C5

E: joliver@cassels.com

P: 403 351 2920

Attention: Jeffrey Oliver

File no. 54670-3

DATE ON WHICH ORDER WAS PRONOUNCED: December 17, 2024

LOCATION WHERE ORDER WAS PRONOUNCED: Edmonton, Alberta

NAME OF JUSTICE WHO MADE THIS ORDER: The Honourable Justice Neilson

UPON THE APPLICATION of KSV Restructuring Inc., in its capacity as the Court-appointed Monitor (in such capacity, the "Monitor") of Wallace & Carey Inc. ("Wallace & Carey"), Loudon Bros Limited, and Carey Management Inc. (collectively, the "Companies") for an Order (among other things): (i) requiring DigiFlex Information Systems Inc. ("DigiFlex") and Mohamad Zahed Mardukhi ("Mardukhi"), as sole director and voting shareholder of DigiFlex, to continue to provide services to Wallace & Carey in the manner and at the rates and subject to the terms prescribed in the DigiFlex Agreements (as defined in the Fourteenth Report of the Monitor, dated December 13, 2024 (the "Fourteenth Report")); and (ii) restraining DigiFlex and Mardukhi, or any other parties on direction from DigiFlex or Mardukhi, from terminating or otherwise

interfering with the services provided under the terms of the DigiFlex Agreements and the services provided thereunder;

AND UPON having reviewed the Amended and Restated Initial Order of this Court pronounced June 30, 2023 (the "ARIO"); the Fourteenth Report; the TSA (as defined in the Fourteenth Report); and the Affidavit of Service of Angeline Gagnon, sworn December 17, 2024; AND UPON hearing counsel for the Monitor, counsel for the Companies, and any other interested parties appearing at the within application; AND UPON noting the consent of the Monitor, Wallace & Carey, DigiFlex, and Mardukhi; AND UPON being satisfied that it is appropriate to do so;

IT IS HEREBY ORDERED AND DECLARED THAT:

 Capitalized terms not otherwise defined herein shall have the meaning ascribed to them in the Fourteenth Report.

SERVICE

2. Service of notice of this application and supporting materials is hereby declared to be good and sufficient, and time for service of this application is abridged to that actually given.

CONTINUATION OF SERVICES

- 3. DigiFlex shall continue to provide maintenance services ("Maintenance Services") to Wallace & Carey in the manner, at the rates and subject to the terms prescribed in the Maintenance Agreement and subject to the terms of the ARIO until the later of:
 - (a) the expiration of the Stay Period, as may be extended by order(s) of this Court; and
 - (b) the expiration of the term for the Western Business (as defined in the TSA) set out in the TSA, subject to further extensions as permitted under the TSA or as otherwise ordered by the Court.

For greater certainty, in the event that the Stay Period is extended in the manner described in this paragraph 3, DigiFlex shall continue to provide Maintenance Services to Wallace & Carey in accordance with this paragraph pursuant to the Maintenance Agreement without further Order of this Court.

4. DigiFlex shall continue to provide helpdesk support services ("Support Services") to Wallace & Carey in the manner and at the rates established by the historical practices of DigiFlex and Wallace & Carey and pursuant to the ARIO until January 31, 2025, after which Wallace & Carey shall have the option to extend such Support Services for a one-year term at a cost of \$192,000

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(excluding G.S.T.). In the event of an extension, the hourly rate charged by DigiFlex for Support Services shall not exceed \$250.

5. Without limitation to paragraphs 18 and 19 of the ARIO, which remain in full force and effect, during the Stay Period:

(a) DigiFlex, Mardukhi and any other parties upon their direction are restrained from discontinuing, altering, interfering with, suspending or terminating the supply of such goods or services as may be required by the Companies or exercising any other remedy provided under the DigiFlex Agreements or at law. The Companies shall be entitled to the continued use of the software and services provided by DigiFlex pursuant to the terms of the DigiFlex Agreements and Digiflex and Mardukhi shall support the services provided to Wallace & Carey under the DigiFlex Agreements on the same basis as they did prior to the date of this Order.

(b) DigiFlex, Mardukhi and any party upon their direction shall not accelerate, suspend, discontinue, fail to honour, alter, interfere with, repudiate, terminate or cease to perform any right, renewal right, contract, agreement, license or permit in favour of or held by the Companies, except with the written consent of the Companies and the Monitor, or leave of this Court.

SERVICE OF ORDER

Service of this Order shall be deemed good and sufficient by:

(a) serving the same on:

i. the persons listed on the service list created in these proceedings;

ii. any other person served with notice of the application for this Order; and

iii. any other parties attending or represented at the application for this Order; and

(b) posting a copy of this Order on the Monitor's website established in connection with these proceedings, for no less than six months from the date of this Order;

and service on any other person is hereby dispensed with.

Service of this Order may be effected by facsimile, electronic mail, personal delivery or courier.

Justice of the Court of King's Bench of Alberta

Consented to this _____ day of December, 2024

DIGIFLEX INFORMATION SYSTEMS INC. Per: Mohamad Zähed Mardukhi Name: Director Title: I have the authority to bind the corporation WITNESS: MILLER THOMSON LLP, counsel to WALLACE & CAREY INC. Per: James W. Reid Name: Partner Title: CASSELS BROCK & BLACKWELL LLP, counsel to KSV RESTRUCTURING INC., in its capacity as Monitor to the Companies

Per:

Name:

Title:

Partner

Jeffey Oliver

This is Exhibit "W", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta



From: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca> On Behalf Of Digiflex - Accounts

Receivable

Sent: Thursday, October 23, 2025 1:27 PM

To: Buchanan, Joshua Graham (Josh) < Joshua. Buchanan@7-11.com> Cc: AP@sedcc.ca; Mohamad Zähed Mardukhi < mardukhi@digiflex.ca>

Subject: RE: Digiflex Maintenance Renewal

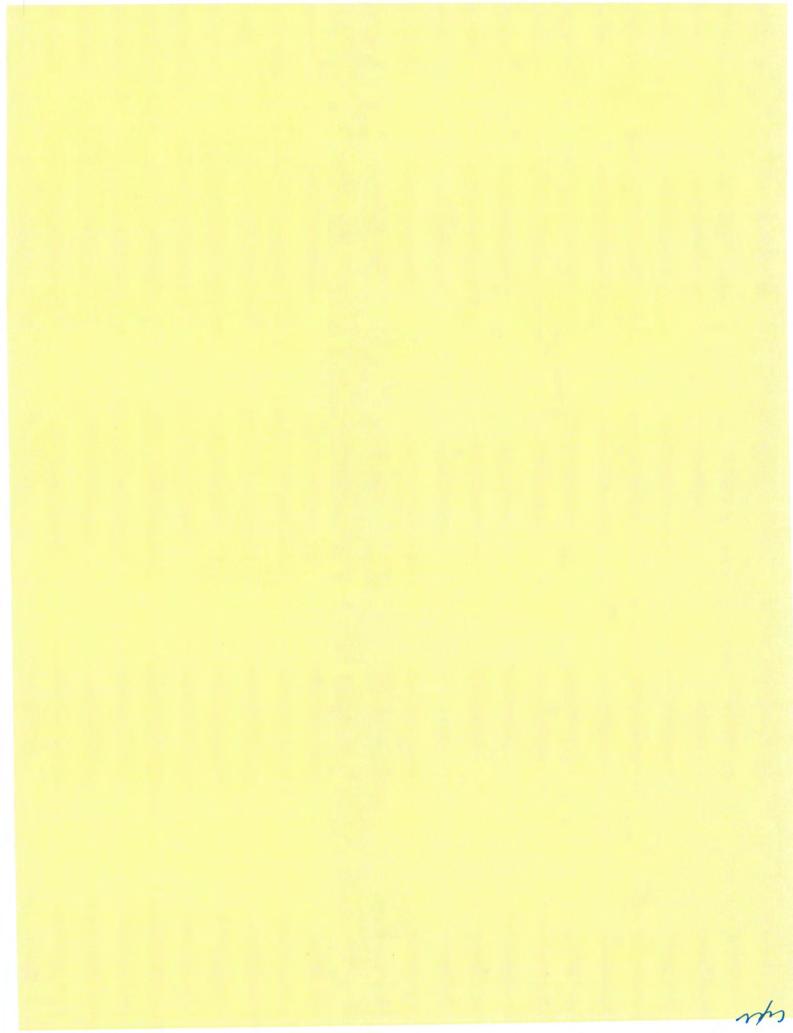
Good day,

Please see the attached Digiflex invoice #2850 for maintenance services for SEDCC, covering the period from November 1, 2025 to October 31, 2026. This invoice reflects a 2.5% increase over previous year's rates and its payment is due on October 31, 2025.

We have also attached your account statement which shows our invoices #2821 and #2822 are way overdue.

Regards,

Accounts Receivable Digiflex Information Systems Inc.



digiflex

0

2611 Venables Street

Vancouver, British Columbia, Canada V5K 2R4

Email: AR@digiflex.ca GST Number: 136104874

7-Eleven Distribution Canada 5445 8th Street NE

Calgary, Alberta T2K 5R9 Canada

7-Eleven Distribution Canada 5445 8th Street NE

P

Calgary, Alberta

Canada

T2K 5R9

INVOICE

CUSTOMER NO. INVOICE NO. 512 2850

CLASS/ProCLASS Maintenance Fee 01-Nov-2025 to 31-0ct-2026

PAGE 1

Please Pay 869076 90

INVOICE DATE

23-0CT-25

	OP: 1/ 1 CARRIER: 1	TERMS: 7 DAYS	,	WAREHOUSE: 1		REFERENCE:		
P: 1 ROUTE/ST	OP: 17 1 OFFI		QTY. ORD.	QTY. SHIP	SHIPPING WEIGHT	UNIT PRICE	GST/ HST (EXT. AMOUN
ENCE ITEM	DESCRIPTI		100	100		1025.00		102500.00
1001 CLASS	G/L Ma miteriance rec	To 31-0ct-26	100	100		1025.00	51.25	102500.0
1002 CLASS	A/R Maintenance Fee -	To 31-0ct-26	100	100	1	1025.00	51.25	102500.0
1003 CLASS	A/P Maintenance Fee	To 31-0ct-26	10	10		768.75	38.44	7687.5
1003 CLASS	Rank Rec Maintenance Fee -	To 31-0ct-26	1000	1000		512.50		
1004 CENSS	SS Maintenance Fee -	To 31-0ct-26	- 1					
1005 11002	55 114							
				-				
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				1				
				1				
			TOTALS:	1310			41389.40	827687
							Freight	0

This is Exhibit "X", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta



From: Cliff Harrison <harrisonc@wacl.com>
Sent: Wednesday, August 27, 2025 12:45 PM

To: Hel

Subject: Supplier PO details to CSV

Hello,

I have a request from our procurement team to output a CSV with the PO Details any time a PO is printed (Sent to a vendor either by e-mail or EDI)

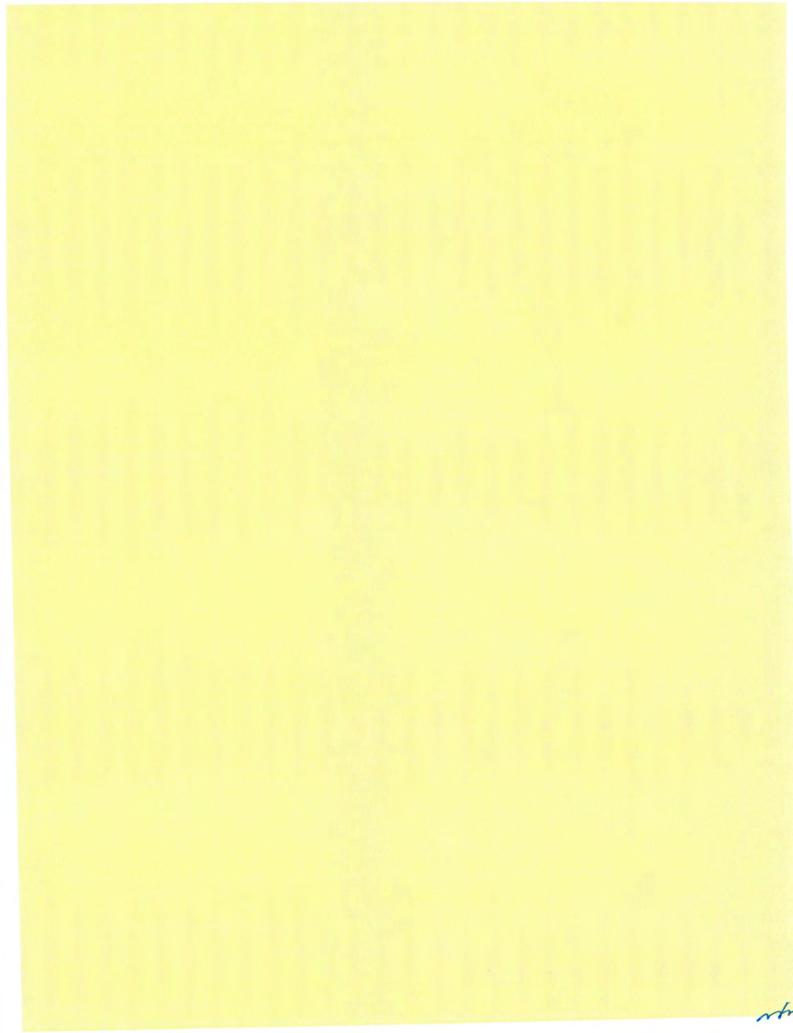
From the header the ask is for the below columns

PO#
Issue Date
Due Date
Vendor#,
Vendor Name,
PO Amount Totals (Vendor Program, Total Value)

And then have everything that shows up in the item line sections of the PO's (UPC, Item #, Description , Pack , Size , Quantity, Weight, Cube, TI, HI, Price, P.A. , Debit, Vnd Prg and Net Value

Does there happen to be any sort of file output anywhere when a PO is printed that we could possibly pick up and use to convert to a CSV format for them? If not would you be able to provide a quote on how much this may cost to implement? We would have to collect the CSV files and then remove them ourselves to prevent the files from piling up.

They want the dollar amounts to show exactly as they do on the PO form.



DISTRIBUTION CANADA CORP.

PURCHASE ORDER

7-ELEVEN CALGARY FOOD CENTRE E 2626 COUNTRY HILLS BLVD NE

N BAY#50

CALGARY, AB

CANADA T3N 1A7

NOTE ORD M->W T->R W->F R->M F->T

M F-XT (4032580895)

BROKER ALISHA

BUYER RICKY CHAN-FOODSERVICE

5445 - 8th Street N.E. CALGARY, ALBERTA T2K 5R9 Tel: (403) 275-7360 Fax: (403) 275-3921 (403) 274-0461

Calgary Warehouse
5445 - 8TH STREET N.E.

CALGARY, ALBERTA
CANADA T2K 5R9

SALESMAN:

BUYER NO.: 14

ISSUE D	ATE	DUE DATE	VENDOR NO.	P.O. NO.
21-AUG-	2025	25-AUG-2025	75747	64727
Net	30 Da	ys		PAGE
0.0%	0 Da			1

CARRIER BRANCH 1 CALGARY PICK UP (101)

MINIMUM BUY:

1\$

UPC	пви	DESCRIPTION	PACK	SIZE	QUANTITY	WEIGHT	CUBE	TI	н	PRICE	P.A.		VND PRG	NET VALUE
0057459251573	464920	OLYMEL BACON 375G	1	375.00G	1 CA	216.00	20.16	1	1	140.100	0.00	0.00	0.00	140.1
23285	101520									** ***	0.00	0.00	0.00	03.4 5
00421401007182	556116	CONDIMENT SAUERKRAUT 8CT	1	8.00CT	16 CA	29.12	3.20	8	10	13.410	0.00	0.00	0.00	214.5
00421401007199	556117	CONDIMENT RELISH 4CT	1	4.00CT	16 CA	28.80	3.04	8	10	8.420	0.00	0.00	0.00	134.7
00421401007199	300117	COLUMN TO THE PARTY OF THE PART								** ***	0.00	0.00	0.00	OFF O
00421401007175	556118	CONDIMENT DILL PICKLES 4CT	1	4.00CT	32 CA	54.08	5.44	8	10	11.100	0.00	0.00	0.00	355.2
00421401007632	556123	FC FOR GRMT SALAD BASE 4CT	1	4.00CT	8 CA	12.72	1.68	4	10	15.620	0.00	0.00	0.00	124.9
00421401007632	300123	TO TON GREE MADE								04.000	0.00	0.00	0.00	400 4
00421401007595	556125	FC PCK PIZZA SAUCE 4CT	1	4.00CT	8 CA	14.24	1.52	4	10	24.020	0.00	0.00	0.00	192.1
00421401008387	556135	FC PCK MAYONNAISE 4CT 1/2 FAT	1	4.00CI	4 CA	8.36	0.80	4	10	12.910	0.00	0.00	0.00	51.6
00421401008387				4 00cm	12 CA	22.92	8.52	4	10	16.030	0.00	0.00	0.00	192.3
00421401008455	556137	FC FOR SWT CHL SC 4CT	1	4.0003	12 CA	22.52								
00421401008431	556138	FC POK HLS EYE HBQ SC 4CT	1	4.000	2 CA	4.38	0.38	4	10	34.190	0.00	0.00	0.00	68.3
00421401008448	556139	FC POK HNY GRIC SC 4CT	1	4.000	48 CA	240.00	34.08	4	10	17.260	0.00	0.00	0.00	828.4
00421401000111					8 CA	32.24	2.96	4	10	22.030	0.00	0.00	0.00	176.2
00421401008684	556142	CONDIMENT KETCHUP 4CT	1	4.000	o CA	32.24	2.50							
00421401008707	556143	CONDIMENT MUSTARD 4CT	1	4.000	4 CA	17.20	1.28	4	10	21.300	0.00	0.00	0.00	85.2
		The second process Acres	1	4.000	4 CA	48.80	0.20	8	10	10.370	0.00	0.00	0.00	41.4
00421401011677	556599	ROASTED PEPPER DICED 4CT												***
00421401008028	565210	EGG SALAD MIX	1	1.00B	10 CA	10.00	32.90	4	10	15.620	0.00	0.00	0.00	156.2
00421401019956	711350	PC PCK BUFFALO SAUCE 4CT	1	4.000	8 CA	29.92	3.68	4	10	25.880	0.00	0.00	0.00	207.
00421401017300	72250			500 000	1.00	18.00	4.92	19	5	36.740	0.00	0.00	0.00	36.
10057459574672	765142	2 OLYMEL BOLOGNA	1	500.00G	1 CA	16.00	2,32	-						
00057459574675														
and Conditions: 4 DV	may be sub	ject to an SEDCC Vendor Program. 2. All goods received Substitutions or changes will not be accepted unless author	must	TOTALS:										

This is Exhibit "Y", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta

apr

From:

Cliff Harrison harrisonc@wacl.com

Sent:

Friday, October 17, 2025 8:00 PM

To:

Mohamad Zähed Mardukhi; Help

Subject:

RE: Fiscal Year End

Follow Up Flag:

Follow up

Due By:

Thursday, October 30, 2025 5:00 PM

Flag Status:

Flagged

Hi Mohamad,

Have confirmed that removing 2012 and 2013 is ok.

Cliff Harrison | I.T. Manager - Enterprise Systems

7-Eleven Distribution Canada Corp.

Office Phone: 403-730-2247 E-Mail: harrisonc@sedcc.ca

5445 - 8 ST. NE Calgary | Alberta | T2K 5R9



From: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Sent: Friday, October 17, 2025 11:02 AM

To: Cliff Harrison harrisonc@wacl.com; Digiflex Helpdesk Help@digiflex.ca

Subject: RE: Fiscal Year End

CAUTION: This email originated from an outside source. Do not open attachments or click on links unless you recognize the sender and have validated the content is safe.

Hi Cliff,

In order to make room for 2025 archive databases, we will need to remove archives for 2012 and 2013 (shown below). Since there is enough disk space, we can leave these 2 archives on disk and can provide access to them in the future, if needed. Can you confirm with users that this is OK?



in WACI 2	ProCLASS Distribution Managem
. Demo & Training	16. Wallace & Carey Inc Year 2015
. Wallace & Carey Inc.	17. Wallace & Carey Inc Year 2016
. Wallace & Carey Inc Read Only	18. Wallace & Carey Inc Year 2017
Halluce a carey inc.	19. Wallace & Carey Inc Year 2018
. Loudon Bros. Limited	20. Wallace & Carey Inc Year 2019
Landar Brook Limited - Test	21. Wallace & Carey Inc Year 2020
. Loudon Bros. Limited - Test . Loudon Bros. Limited - Year 2019	22. Wallace & Carey Inc Year 2021
Loudon Bros. Limited - Year 2020	23. Wallace & Carey Inc Year 2022
Loudon Bros. Limited - Year 2021	24. Wallace & Carey Inc Year 2023
Loudon Bros. Limited - Year 2022	25. Loudon Bros. Limited - Year 2023
. Loudon Bros. Limited - Year 2014	26. Wallace & Carey Inc Year 2024
Loudon Bros. Limited - Year 2015	27. Loudon Bros. Limited - Year 2024
Loudon Bros. Limited - Year 2016	28. Wallace & Carey Inc Year 2012
Loudon Bros. Limited - Year 2017	29. Wallace & Carey Inc Year 2013
Loudon Bros. Limited - Year 2018	30. Wallace & Carey Inc Year 2014

Mohamad



From: Cliff Harrison < harrisonc@wacl.com >

Sent: October 15, 2025 16:40
To: Help < Help@digiflex.ca >
Subject: Fiscal Year End

Good afternoon,

We have our fiscal year end at the end of the month, just want to check with you to verify if you'll be running the normal fiscal year end processes?

This is Exhibit "Z", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta



From: Cliff Harrison harrisonc@wacl.com Sent: Friday, September 05, 2025 12:10 PM

To: Mohamad Zähed Mardukhi <mardukhi@digiflex.ca>

Subject: Automatic reply: Error processing order

Thank you for your email. I am currently out of the office and will be returning on Sept 10th. Please contact openticket@sedcc.ca for any urgent matters.

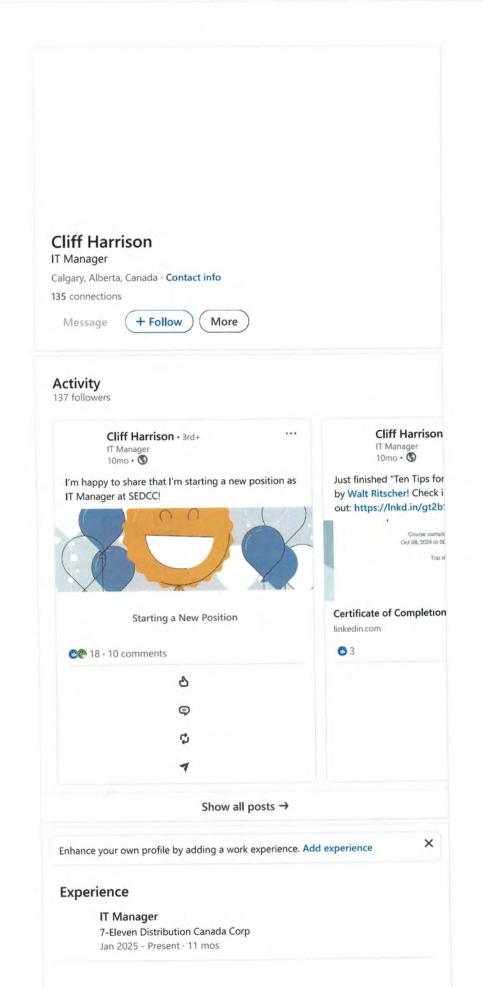
of

This is Exhibit "AA", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta







who

11 ivianager SEDCC Jan 2025 - Present · 11 mos EDI Analyst/ Buisness process analyst Carey Management Inc. Jan 2025 Wallace & Carey Inc. 13 yrs 11 mos **Enterprise Application Team Lead** Permanent Full-time Oct 2021 - Jan 2025 · 3 yrs 4 mos **EDI & Operations/Data Management** Mar 2011 - Jan 2025 · 13 yrs 11 mos **Assistant Grocery Manager** Sobeys Jan 2004 - Feb 2011 · 7 yrs 2 mos Licenses & certifications **Designing RESTful APIs** LinkedIn Issued Oct 2024 Show credential ♂ **♥** REST APIs **Microservices Foundations** LinkedIn Issued Aug 2024 Show credential @ Show all 11 licenses & certifications → Skills Integration Endorsed by 4 colleagues at Wallace & Carey Inc. 9 endorsements **Business Analysis** Endorsed by 4 colleagues at Wallace & Carey Inc. 8 endorsements Show all 43 skills → Interests

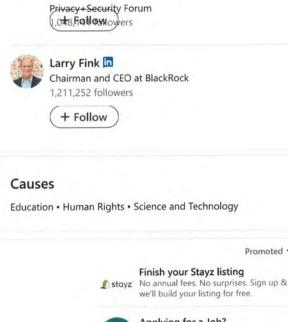
Daniel Solove in

Top Voices

Companies

Groups

upo



Message

Message

Explore Premium profiles

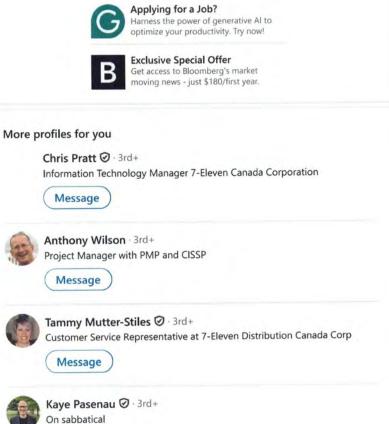
Message

Mark Currie @ . 3rd+

delivering best-in-class digital experiences.

Aasma Mehreen Tariq In · 3rd+

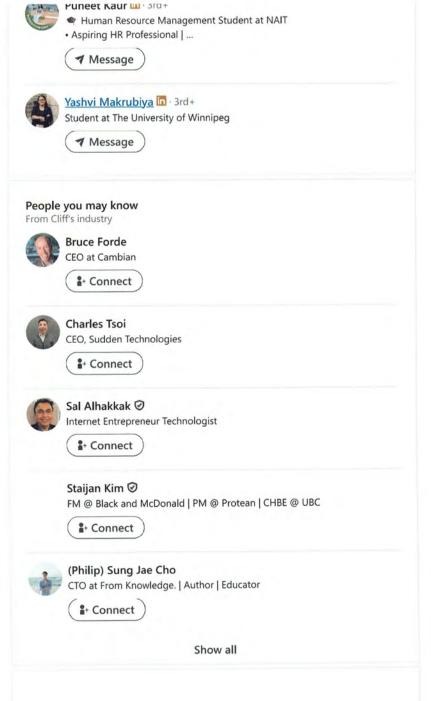
1st Year Student at Schulich School of Business



Technology Director | Expertise in building and leading development teams

Show all

Promoted ***



who

This is Exhibit "AB", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta

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Welcome to Wallace & Carey

As one of the nation's leading distribution and logistics companies, we service more than 7,000 customer locations across the country including some of the largest retail and theatre chains, along with Canada's most successful independent businesses.

The Wallace & Carey team provides innovative, efficient, courteous, and cost-effective service. With more than 1,000 deliveries a day, adding up to millions of delivered items each year, we work hard to make sure our customers get what they need when they need it, and we get it right the first time!

Who We Are



Convenience / Grocery / Foodservice



Entertainment / Theaters



Third Party Supply Chain

Wailace and Carey
Central Office

5445 - 8 ST. NE Calgary, AB | T2K 5R9

Phone(403)275-7360 Fax(403)275-3921

Toll Free(800)661-1504

Quick Links

Bill S-211 Statemen



Customer Login

Teammate Login



Under Construction - Coming Soon

7-Eleven Distribution Canada Corp.
Central Office

5445 - 8 ST. NE Calgary, AB | T2K 5R9 Phone (403) 275-7360 Fax (403) 275-3921

Toll Free (800) 661-1504

Quick Links

Customer Login
Teammate Login
Supply Chains Act

This is Exhibit "AC", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner of Oaths in and for the Province of Alberta

m

Court File Number

2301 - 08305

Court

COURT OF KING'S BENCH OF ALBERTA

Judicial Centre

CALGARY

Applicants

IN THE MATTER OF THE COMPANIES' CREDITORS ARRANGEMENT ACT, RSC 1985, c. C-36, as amended

AND IN THE MATTER OF THE COMPROMISE OR

ARRANGEMENT OF WALLACE & CAREY INC., LOUDON

BROS LIMITED and CAREY MANAGEMENT INC.

Respondent

DIGIFLEX INFORMATION SYSTEMS INC.

2611 VENABLES STREET VANCOUVER, BC V5K 2R4

Attention:

Mohamad Z. Mardukhi

Telephone:

604-720-0485

Email:

mardukhi@digiflex.ca

Written Reply Submission of the Respondent

Remedy sought by the Respondent

Digiflex Information Systems Inc. ("Digiflex") seeks from the Honourable Court:

- a) To declare all License Agreement in place between Wallace & Carey Inc. ("Wallace & Carey") and Digiflex terminated, as early as November 17, 2023, when a Sales Agreement between 7-Eleven Canada ("7-Eleven") and Wallace & Carey was finalized.
- b) To block 7-Eleven from using Digiflex software without a license and to pay Digiflex any profits it earned from this infringement of Digiflex's intellectual property rights since November 17, 2023. Or alternatively, to force 7-Eleven to pay our license fee invoice dated November 13, 2024 in the amount of \$3,230,000 plus interest, and to pay our maintenance fee invoice for the period from November 1, 2024 to October 31, 2025 in the amount of \$807,500 plus interest.
- Any further relief for damages caused to Digiflex that this Honourable Court may deem appropriate.

Background

 Wallace & Carey and Digiflex signed a software licencing agreement for the use of Digiflex's ProCLASS Distribution Management System ("ProCLASS") on March 9, 2000. The very first paragraph in this, and in all other Digiflex licensing agreements, states (Appendix "C" of the Applicant's FOURTEENTH REPORT OF THE MONITOR):

THIS AGREEMENT WITNESSES the mutual terms and conditions upon and subject to which Digiflex is prepared to grant to Customer a **non-transferable**, non-exclusive, perpetual License of certain computer application software owned by Digiflex.

- Wallace & Carey and Digiflex signed a second software licencing agreement for the use of Digiflex's CLASS Financial Systems ("CLASS Financials") on August 12, 2003.
- Loudon Bros. Ltd., a division of Wallace & Carey, and Digiflex signed a third software licencing agreement for the use of Digiflex's ProCLASS and CLASS Financials on February 18, 2013. This is further proof that the license granted to

apo

Wallace & Carey did not even apply to a company fully owned by Wallace & Carey.

- 4. The 23+ year relationship between Wallace & Carey and Digiflex has been of great mutual benefit to both parties. Wallace & Carey managed to grow from annual sales of \$200 million to over \$2 billion and greatly expanded their business just prior to the COVID-19 pandemic. Digiflex grew its business and its software products during the same period.
- 5. Digiflex's software systems have been exceptionally trouble free and have run uninterrupted in 7 by 24 mode for multiple years at a time. Digiflex has always provided software enhancements in record time and at minimal expense when compared to other software providers with similar software offerings.

Developments since CCAA

6. On July 4, 2024, Digiflex was asked to set up a completely new company on Digiflex's software and to have it go live on January 1st, 2025. This new company was then identified as 7-Eleven Distribution Canada Corporation ("SEDCC"). In subsequent response emails, Digiflex identified the need for a new software license for the new company and provided a table of applicable license fees for different ranges of annual sales (shown below). This project seemed to get stalled at that point.

	Annual Sales \$100M	Annual Sales \$300M	Annual Sales \$600M	Annual Sales \$700M
System	License Fee	License Fee	License Fee	License Fee
ProCLASS	\$300,000	\$1,000,000	\$2,000,000	\$2,400,000
CLASS A/P	\$60,000	\$200,000	\$400,000	\$480,000
CLASS A/R	\$60,000	\$200,000	\$400,000	\$480,000
CLASS G/L	\$60,000	\$200,000	\$400,000	\$480,000
CLASS B/R	\$4,000	\$14,000	\$30,000	\$35,000

			V	40 075 000
Total License Fee:	\$484,000	\$1,614,000	\$3,230,000	\$3,875,000

Annual Maintenance Fee:	\$169,400	\$403,500	\$807,500	\$968,750

- 7. On October 7, 2024, Digiflex received an email from four 7-Eleven USA staff requesting a quote on renewal of the Maintenance Agreement in place with Wallace & Carey. Digiflex informed 7-Eleven USA that a new software license is required before we can establish a new Maintenance Agreement, but that Digiflex's Helpdesk services agreement was not tied to a license agreement, and we asked who we should bill that invoice to. Joshua Buchanan of 7-Eleven USA responded with "Seven Eleven Distribution Canada Corporation will have the same address in Calgary that W&C has had in the past."
- 8. Digiflex informed 7-Eleven USA that according to point 15 on Affidavit Number 5 of Patrick Carey, filed on July 29, 2024 and available at KSV Advisory web site:
 - 15. Following the SISP, 7-Eleven Canada, Inc. (the "Purchaser") and the Applicants entered into a purchase and sale agreement (the "Sale Agreement"). The Sale Agreement was for the sale of the Applicants' personal property and equipment assets located in Alberta and British Columbia and the intellectual property, technology, software and systems relating to the entire Logistics Companies' logistics/distribution business across Canada. The Applicants are continuing to operate in various provinces across Canada, including BC, Alberta, Saskatchewan, Manitoba and Ontario.

Digiflex software is not owned by Wallace & Carey and cannot be sold by them. Wallace & Carey only has a non-transferable license-to-use for Digiflex software. The continued use of Digiflex's software by SEDCC without a legal license constitutes copyright infringement under the Copyright Act.

- On October 24, 2024, Digiflex forwarded an invoice for Helpdesk Services for one year to 7-Eleven USA.
- 10. On November 12, 2024, Digiflex forwarded a software License Agreement and invoices for the license fee plus a 1-year software Maintenance fee to 7-Eleven USA. 7-Eleven USA has continued to ignore these documents.
- 11. On December 3, 2024, Digiflex sent an email to 7-Eleven USA, stating:

Based on the lack of response, or even acknowledgment, of our new license agreement and 3 overdue invoices, we can only assume that your Epicor implementation project has finally been completed, and you no longer need our systems or services.

If this is the case, please inform Wallace & Carey of this change and initiate the destruction of our software and documentation at Wallace & Carey, as stipulated in point 5 of our license agreements. As per the last paragraph of point 5, please send us a letter confirming that this destruction has been completed.

This email has also been ignored by 7-Eleven USA.

- 12. In less than 3 hours after sending the email in point 11 above, we received a letter from Jeffrey Oliver threatening court action to "compel your cooperation". Our argument that according to their own affidavit, referenced in point 8 above, 7-Eleven bought our software and systems from Wallace & Carey on or before November 17, 2023, was never addressed. The fact that our software was not owned by Wallace & Carey and could not be bought from them by anyone was not addressed either.
- 13. We assert that based on these facts, summarized below:
 - Request to set up Digiflex software systems for SEDCC and have them ready for production use on January 1, 2025.
 - b) Request for renewal of Maintenance agreements sent to Digiflex by 7-Eleven USA, with no one from Wallace & Carey copied onto the request.
 - c) Request to expand Wallace & Carey databases so SEDCC operations can be conducted in our software, but this time using Wallace & Carey databases and implementations, in an attempt to hide SEDCC operations behind a Wallace & Carey façade.
 - d) SEDCC has been making changes to our systems to hide the fact that they are conducting business as **SEDCC** and not as Wallace & Carey; and they are doing this without obtaining a legal license for our software. As an example, the helpdesk team at SEDCC attached a purchase order form to an email request that shows they have replaced the Wallace & Carey logo with the SEDCC logo:

my



The original purchase order form that Digiflex created for Wallace & Carey many years ago looks like this:



Digiflex has always created and maintained all system forms for Wallace & Carey but in this case SEDCC reverse-engineered our PO form and replaced the Wallace & Carey logo with that of SEDCC, in an obvious attempt to hide this change from Digiflex.

- e) Email addresses for former Wallace & Carey IT department have been changed to the SEDCC domain. Here is an autoreply to one of our emails to a previous Wallace & Carey IT employee:
 - "Thank you for your email. I am currently out of the office and will be returning on Sept 10th. Please contact **openticket@sedcc.ca** for any urgent matters."

The Need for Urgent Relief

As set out above, we believe 7-Eleven is abusing the CCAA process that is meant to protect companies in distress, hiding behind CCAA, and pretending to be conducting business as Wallace & Carey.

why

7-Eleven has continued this abuse of the CCAA process by extending the original Stay Period ending on July 1, 2023, to end date of September 20, 2023, then to April 30, 2025, then to August 20, 2025, and again to September 30, 2025 (the Applicants requested an end date of February 15, 2026 but the Honourable Justice M. A. Marion only allowed an extension to September 30, 2025). The Applicants are now attempting once again to extend the Stay Period to February 15, 2026. Through this ongoing abuse of the process, 7-Eleven wants to continue to use the Digiflex software without a license and to continue to infringe on Digiflex's intellectual property rights.

7-Eleven's attempt at extending TSA multiple times appears to be primarily directed at Digiflex. Documents available online at KSV Advisory do not seem to mention any other creditors or vendors but they are all full of references to **Digiflex**. As an example, the "**SEVENTEENTH REPORT OF THE MONITOR**", dated August 13, 2025, mentions **Digiflex** 107 times.

7-Eleven is well aware that **Digiflex** is a very small Canadian company that in no way can afford legal representation that can come anywhere close to the legal representation available to 7-Eleven. Through the CCAA process, 7-Eleven has threatened Digiflex with financial penalties, including the threat of imprisonment for myself. We believe the main reason for 7-Eleven to continuously request to extend the TSA is to avoid paying for a software license and to continue using Digiflex's software illegally.

We are in no way questioning the need for and the merits of the CCAA process that is meant to protect distressed Canadian companies, their employees and their partners. But allowing a multinational and multi-billion-dollar corporation to abuse the CCAA process for its own benefit only weakens the much-needed CCAA.

It is profitable for 7-Eleven to spend several hundred thousand dollars on lawyers and the Monitor in order to avoid paying a higher amount to Digiflex for a legal software license. But 7-Eleven should not be allowed to infringe on Digiflex's intellectual property rights and to abuse the CCAA process for their own financial benefit.

Digiflex is microscopic in a size comparison with 7-Eleven. We plead with this Honourable Court not to allow any abuse of the process by 7-Eleven who is trying to squash a very small Canadian company. Digiflex has provided extremely valuable software and services to many Canadian companies, in particular to Wallace & Carey, throughout its 32-year history. Digiflex has not had a single conflict with its many clients over those years until this one brought on by 7-Eleven.

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All of which is respectfully submitted

m. Byrun

12-504-2025

Mohamad Z. Mardukhi, president Digiflex Information Systems Inc.

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This is Exhibit "AD", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner of Oaths in and for the Province of Alberta



Court File Number 2301 - 08305

Court OF KING'S BENCH OF ALBERTA

Judicial Centre CALGARY

Applicants IN THE MATTER OF THE COMPANIES' CREDITORS

ARRANGEMENT ACT, RSC 1985, c. C-36, as amended

AND IN THE MATTER OF THE COMPROMISE OR

ARRANGEMENT OF WALLACE & CAREY INC., LOUDON

BROS LIMITED and CAREY MANAGEMENT INC.

Respondent DIGIFLEX INFORMATION SYSTEMS INC.

2611 VENABLES STREET VANCOUVER, BC V5K 2R4

Attention: Mohamad Z. Mardukhi

Telephone: 604-720-0485

Email: mardukhi@digiflex.ca

Written Reply Submission of the Respondent

to

Second Supplement to the Seventeenth Report of the Monitor

Remedy sought by the Respondent

Regardless of what the Monitor or 7-Eleven Distribution Canada Corporation ("SEDCC") may think about Digiflex Information Systems Inc. ("Digiflex"), or its ProCLASS Distribution and Financial Management Systems ("ProCLASS"), the fact remains that SEDCC has been using ProCLASS without a license since at least November 17, 2023. For this infringement of Digiflex's intellectual property rights, we seek from the Honourable Court:

- a) To declare all License Agreement in place between Wallace & Carey Inc. ("Wallace & Carey") and Digiflex terminated, as early as November 17, 2023, when a Sales Agreement between SEDCC and Wallace & Carey was finalized.
- b) To block SEDCC from using Digiflex software without a license and to force SEDCC to pay our license fee invoice dated November 1, 2024 in the amount of \$3,230,000 plus interest, and our maintenance fee invoice for the year ending on October 31, 2025 in the amount of \$807,500 plus interest (attached as **Appendix** "A").
- Any further relief for damages caused to Digiflex that this Honourable Court may deem appropriate.

Background

- Development of ProCLASS began in 1985 when I was the IT manager at Canalta Data Services in Calgary. Although I was the main architect of this Software, at peak, we had a team of 25 people working on this development. Over a hundred million dollars have been spent on developing, enhancing, and maintaining ProCLASS over the past 40 years.
- 2. ProCLASS was the first integrated distribution solution that included functionality for Retail, Wholesale, and Foodservice distribution operations in a single system. This allowed us to implement ProCLASS in a variety of business types and sizes. ProCLASS was first implemented at Associated Grocers and Associated Foodservice in 1990, eleven years before Wallace & Carey purchased a license for ProCLASS. ProCLASS was not developed for any specific customer and in fact the exact same version of the software was implemented for these customers over the past 35 years:
 - Associated Grocers, based in Calgary, AB.
 - Associated Foodservice, based in Calgary, AB.
 - Thrifty Foods, based in Victoria, BC.

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- Centennial Foods Corp, now operating as Centennial Foodservice; they are still using the exact same ProCLASS versions that Wallace & Carey has been using for the past 25 years.
- Overwaitea Food Group, based in Langley, BC.
- Best Direct Distributors, a Division of Maple Leaf Meats Inc., based in Calgary, AB.
- Canada West Foods, based in Chilliwack, BC and Innisfail, AB.
- Hardy Sales, based in Langley, BC.
- Turner Distribution Systems, based in Surrey, BC.
- Loudon Bros. Inc., based in Thunder Bay, ON.
- Sell Canada, based in Calgary, AB.
- Eastern Alliance Corp., based in Sibu, Sarawak, Malaysia.
- New Food Classics, based in Calgary, AB.
- Frobisher International, based in Delta, BC.
- 3. ProCLASS was developed for hardware from Digital Equipment Corporation ("DEC"). In 1998, DEC was acquired by Compaq. Compaq later merged with Hewlett-Packard (HP) in 2002. In 2014, HP abandoned its software and hardware offerings that we used to develop ProCLASS. This resulted in Digiflex to stop marketing ProCLASS.
- 4. Digiflex then started to port ProCLASS to a new platform based on software offerings from Microsoft and non-proprietary hardware. As this project generates no revenue for Digiflex until its completion, we have only worked on it when we had no other revenue-generating projects, so this porting project has been advancing on a very slow timeline. This project is currently around 80% complete.
- 5. When Wallace & Carey put out an RFP for a new ERP system in 2021, primarily due to ProCLASS's hardware base being abandoned by HP, Digiflex took part in the RFP process. But because our new ProCLASS version was still in development, and because we could not afford to speed up its development by hiring more staff, Wallace & Carey chose the ERP system from Epicor Software Corp., based in Austin, Texas.
- 6. In meetings with the Wallace & Carey management in 2024, I was told that Wallace & Carey is abandoning Epicor's ERP, presumably because this very "modern" ERP could not satisfy the critical operational requirements of the Wallace & Carey business.
- Even if SEDCC is now reviving the Epicor ERP implementation project, or they are attempting to implement another ERP system by the end of their current

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- TSA extension application to February 15, 2026, does not change the fact that SEDCC has been using our ProCLASS systems without a license, and has been doing so since at least November 2023.
- 8. SEDCC should not be allowed to continue to use our ProCLASS software without a license. SEDCC's ignorance of the fact that they did not have a license for ProCLASS (as proved by their abandoned request on July 4, 2024, for Digiflex to set up ProCLASS systems for SEDCC), nor SEDCC's ignorance of the complexities of Wallace & Carey business operations, can be used as an excuse by SEDCC to use our ProCLASS without a license.
- 9. Even if this Honourable Court grants a TSA extension to February 15, 2026, it does not change the fact that SEDCC has been using ProCLASS without a license since at least November 2023. SEDCC should be forced to buy a valid license from Digiflex and/or to compensate Digiflex for any profits gained through the unlicensed use of ProCLASS.

References to the Monitor's Second Supplement to Seventeenth Report

- 10. In point 2.0.1, the Monitor mentions SEDCC manages over 5,000 products, presumably to show the complex nature of SEDCC business. In some of our past ProCLASS implementations listed above in point 2, we had clients with more than ten times the number of products, or vendors, or customers.
- 11. In point 2.1.1, the Monitor states that without the use of the ERP software, it would be impossible for SEDCC to continue operating the Logistics Business. This is a known fact for all ERP systems, and it enforces our argument that SEDCC should not risk its entire operations on ERP software without a license.
- 12. In point 2.1.3, the Monitor mentions that SEDCC will have an Integration Software fully operational by February 15, 2026. This does not mention whether ProCLASS will be part of that integration, but even if it is not, it will mean that SEDCC is asking for another 5 months to continue to use ProCLASS without a license.
- 13. In point 2.1.8, the Monitor lists invoice amounts for Maintenance and Helpdesk services along with percentage increases. But the Monitor fails to mention that our Helpdesk service is not part any agreement, and that we are not obligated to provide that service. We told SEDCC that we cannot afford to provide the Helpdesk service to them at the same rate as we did for Wallace & Carey, as it needs at least two employees to be available 7 x 24 to provide that service, and

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even the increased amount we charged SEDCC was not sufficient to cover our costs for a single employee.

Our maintenance services have always had a discount when clients paid for multiple years at once. For example, our maintenance service fee for 2003 to 2005 was discounted by more than 10% because Wallace & Carey renewed the maintenance for 2 years. Accordingly, our latest maintenance agreements with SEDCC were for one month or less, thus the Renewal Rates are higher than the previous annual rates.

- 14. In point 2.2.1.c, the Monitor mentions that without our ERP Software the SEDCC business will be disrupted, resulting in potential widespread job losses. This is more reason that SEDCC should get a legal license for our ERP software and not risk the fate of a large number of employees by using unlicensed software.
- 15. In point 2.2.1.d, the Monitor mentions that "DigiFlex has been, and will continue to be, paid for the continued use,...", this is incorrect, our 2 invoices issued to SEDCC on November 1, 2024, for license fees and one year of Maintenance fees remain unpaid.
- 16. In point 2.2.1.e, the Monitor claims that our "ERP Software is not otherwise saleable to any third-party as it was specifically designed for ... Wallace & Carey..."; this claim is false and point 2 above lists the businesses that have used, and are still using, the exact same ERP Software.
- 17. In point 2.2.1.g, the Monitor repeats some of the same statements regarding "not saleable" software, and Digiflex invoices having been paid, that have been refuted above.
- 18. In point 3.0.1, the Monitor is "requesting an extension of the Stay to February 15, 2026". The Monitor also stated in point 2.2.1.h, that no other stakeholders will be significantly prejudiced by the extension of the TSA Term. What he fails to mention is that Digiflex is hugely impacted by any extension if it allows SEDCC to continue to use our ProCLASS ERP systems without a license. However, if SEDCC pays our 2 overdue invoices for license fee and annual maintenance, plus interest, Digiflex will have no objections to extending the TSA term even beyond February 15, 2026.

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The Need for Urgent Relief

Each day of unauthorized use of ProCLASS constitutes an infringement of Digiflex's copyright and contractual rights. If SEDCC, a large corporation with enormous legal resources, is allowed to ignore the law in this case, they will be ignoring Copyright Law, Contract Law, Computer-Specific / IT laws, and even potentially Criminal Law for unauthorized use of copyrighted software.

On the one hand, the Monitor and SEDCC paint Digiflex and its software systems as some simple software that does not have the necessary functionality to be used by SEDCC, while also repeating the fact that our ProCLASS software is critical to the SEDCC operations. Whichever of these opinions this Honourable Court accepts, it does not change the fact SEDCC has been using this same Digiflex software without a license for two years.

Digiflex is not responsible for mistakes made by SEDCC, first by not knowing what they were buying when they bought Wallace & Carey, and second by thinking that they could implement a "modern" ERP system by November 2023, or by multiple other TSA extension dates.

SEDCC should have acquired a valid software license from Digiflex as soon as they bought Wallace & Carey, or at least as soon as Digiflex informed SEDCC that the licenses Digiflex granted to Wallace & Carey were not transferable to anyone, and that SEDCC needs to buy a new license.

We respectfully request that this Honourable Court prohibit SEDCC from using the Digiflex Software without a license and compel SEDCC to obtain a valid license by paying our two invoices issued on November 1, 2024, together with interest.

All of which is respectfully submitted

Mohamad Z. Mardukhi, president Digiflex Information Systems Inc.

M. GMW

16-5eg-2025

Appendix A

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2611 Venables Street Vancouver, British Columbia, Canada V5K 2R4

Email: AR@digiflex.ca GST Number: 136104874

7-Eleven Distribution Canada 5445 8th Street NE Calgary, Alberta T2K 5R9 Canada

7-Eleven Distribution Canada 5445 8th Street NE P Calgary, Alberta T T2K 5R9 Canada

INVOICE

CUSTOMER NO. INVOICE DATE 512

INVOICE NO. 2821

CLASS and ProCLASS License Fee

PAGE 1

Please Pay 3391500 00

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01-NOV-24

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2003	CLASS A/P License Fee - SEDCC	10	10	3000.00 150	0.00	30000.00
2004	CLASS Bank Rec License Fee - SEDCC	1000	1000	2000.00 100	0.00 2	2000000.00
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7-Eleven Distribution Canada

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2611 Venables Street Vancouver, British Columbia, Canada V5K 2R4

Email: AR@digiflex.ca GST Number: 136104874

Calgary, Alberta T2K 5R9 Canada

5445 8th Street NE

7-Eleven Distribution Canada 5445 8th Street NE P

Calgary, Alberta

T2K 5R9 Canada

INVOICE

CUSTOMER NO. 512

INVOICE NO. 2822

CLASS/ProCLASS Maintenance Fee 01-Nov-2024 to 31-Oct-2025

INVOICE DATE

01-NOV-24

PAGE 1

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1005	ProCLASS Maintenance Fee - To 31-Oct-25						
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This is Exhibit "AE", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta



Description of the document digitally filed on Sep

22, 2025 COURT FILE NUMBER 2301 - 08305

COURT OF KING'S BENCH OF ALBERTA

JUDICIAL CENTRE CALGARY

IN THE MATTER OF THE COMPANIES' CREDITORS

ARRANGEMENT ACT, RSC 1985, c C-36, as amended

AND IN THE MATTER OF THE COMPROMISE OF ARRANGEMENT OF WALLACE & CAREY INC.,

LOUDON BROS LIMITED, and CAREY

MANAGEMENT INC.

APPLICANT KSV RESTRUCTURING INC., in its capacity as Court-appointed Monitor of

Wallace & Carey Inc., Loudon Bros Limited and Carey Management Inc.

Clerk's Stamp

CENTRE OF CA

FILED

DIGITALLY

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Sep 22, 2025

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FAK OF THE CO

DOCUMENT ORDER APPROVING STAY EXTENSION AND THIRD TSA AMENDMENT

ADDRESS FOR SERVICE AND CONTACT

CONTACT INFORMATION OF PARTY FILING THIS DOCUMENT Cassels Brock & Blackwell LLP

Bankers Hall West 3810, 888 3rd St SW Calgary, AB T2P 5C5

E: joliver@cassels.com

P: 403 351 2920

Attention: Jeffrey Oliver

File no. 54670-3

DATE ON WHICH ORDER WAS PRONOUNCED: September 19, 2025

LOCATION WHERE ORDER WAS PRONOUNCED: Calgary, Alberta

NAME OF JUSTICE WHO MADE THIS ORDER: The Honourable Justice C. Feasby

UPON THE APPLICATION of KSV Restructuring Inc., in its capacity as the court-appointed Monitor with enhanced powers (in such capacity, the "Monitor") of Wallace & Carey Inc., Loudon Bros Limited, and Carey Management Inc. (collectively, the "Companies") for an Order (among other things) approving the extension of the Stay Period to February 15, 2026 and approving the Third TSA Amendment (as defined herein); AND UPON having reviewed the Amended and Restated Initial Order of this Court pronounced June 30, 2023 (the "ARIO"); the Monitor's Fourteenth Report to Court dated December, 13, 2024; the Monitor's Seventeenth Report to Court dated August 13, 2025 (the "Seventeenth Report"); the Monitor's Supplement to the Seventeenth Report to Court dated August 21, 2025 (the "Supplement to Seventeenth Report"); the Monitor's Second Supplement to the Seventeenth Report to Court dated September 11, 2025 (the "Second Supplement to Seventeenth Report"); the Affidavit of Joshua Buchanan sworn September 8, 2025; and the Affidavit of Service of Angeline Gagnon, sworn September 16, 2025; AND UPON hearing counsel for the Monitor, and any other interested parties appearing at the within application; AND UPON

being satisfied that it is appropriate to do so;

IT IS HEREBY ORDERED AND DECLARED THAT:

 Capitalized terms not otherwise defined herein shall have the meaning ascribed to them in the ARIO or the Second Supplement to Seventeenth Report.

SERVICE

Service of notice of this application and supporting materials is hereby declared to be good and sufficient, and time for service of this application is abridged to that actually given.

STAY EXTENSION

3. The Stay Period is hereby extended from September 30, 2025 to February 15, 2026.

THIRD TSA AMENDMENT

- 4. The third amendment to the Transition Services Agreement (the "Third TSA Amendment") attached as Appendix "A" to the Second Supplement to Seventeenth Report, is hereby approved with the following amendment at paragraph 2(a):
 - "(a) The Term (the "**Term**") of this TSA will commence on the Effective Date and will terminate on February 15, 2026, or on such other date as may be agreed to by the parties in writing prior to February 15, 2026."
- The execution of the Third TSA Amendment by the Monitor is hereby authorized and approved, with such minor amendments as SEC and the Monitor may deem necessary.
- The Monitor is hereby authorized and directed to take such additional steps and execute such additional documents as may be necessary or desirable to give effect to the Third TSA Amendment.
- 7. This Order shall be without prejudice to the rights of DigiFlex Information Systems Inc. ("DigiFlex") to bring an application before this Honourable Court seeking the termination of the Transition Services Agreement (the "TSA") or to otherwise commence proceedings against SEC, provided that:
 - (a) DigiFlex shall comply with all applicable procedural requirements to bring any such application or to commence any such proceeding, including but not limited to those set out in the Alberta Rules of Court, Alta Reg 124/2010, and any other relevant statutes and

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regulations; and

(b) DigiFlex shall be represented by legal counsel in such application or proceeding, duly appointed in accordance with section 106(1) of the Legal Profession Act, RSA 2000, c L-8, rule 2.23 of the Alberta Rules of Court, and any other applicable statutes or regulations.

SERVICE OF ORDER

- 2. Service of this Order shall be deemed good and sufficient by:
 - (a) serving the same on:
 - the persons listed on the service list created in these proceedings;
 - ii. any other person served with notice of the application for this Order; and
 - iii. any other parties attending or represented at the application for this Order; and
 - (b) posting a copy of this Order on the Monitor's website established in connection with these proceedings, for no less than six months from the date of this Order; and service on any other person is hereby dispensed with.
- Service of this Order may be effected by facsimile, electronic mail, personal delivery or courier.

Justice of the Court of King's Bench of Alberta

This is Exhibit "AF", referred to in the Affidavit of Mohamad Mardukhi, affirmed before me by video conference on the 14th day of November, 2025.

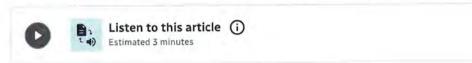
A Commissioner for Oaths in and for the Province of Alberta

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Business

Software crash hits Sobeys hard

CBC News · Posted: Jan 25, 2001 4:59 PM PST | Last Updated: January 25, 2001



A technological nightmare has cost Grocery chain Sobeys Inc. millions of dollars and forced the company to issue a third-quarter profits warning.

Canada's second largest supermarket operator announced Wednesday it will take an after-tax charge of \$49.9 million, or 82 cents a share, because it was forced to scrap a key software system.

Bill McEwan, Sobeys' president and CEO, said the company was dropping its SAP software and systems after two years of problems that culminated this December with a massive five-day crash. McEwan said the company took four to five weeks to fully recover from the disruption and costs associated with it will result in quarterly operating earnings "well below our previously expected results."

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SAP is the biggest software company in Europe and the world's leading supplier of inter-enterprise software with more than 21,700 employees in more than 50 countries.

A spokesperson for SAP says the company has yet to receive official word from Sobeys that it's being dropped, adding senior executives have plans to meet with Sobeys executives Friday to discuss problems.

McEwan however, told a conference call that, "we have come to the conclusion that what appeared to be growing pains with the implementation of enterprise-wide system are in fact systemic problems of a more serious nature."

"The bottom line is that SAP was not going to create a sustainable system solution for this organization." he said. "We remain confident our fourth-quarter earnings will



McEwan forecast Sobeys will have year-end earnings of \$1.48 per share or \$11.4 billion, and a net income of \$90 million. After the charge, the company forecast fiscal 2001 earnings per share of about 66 cents and fourth-quarter earnings per share of about 42 cents.

McEwan, who took over the company only a few days before the disaster hit, also said a new chief information officer will be joining the company within a few weeks and plans for an IT solution are in the works.

"We have determined that there is insufficient core functionality in SAP software component of our enterprise-wide systems to effectively deal with the extremely high number of transactions in our retail operating environment," McEwan said.

The SAP software will be phased out of Sobeys' Atlantic Division and its 30 corporately owned stores in Ontario. The company's outlets in Quebec and Western Canada, the Serca national food service unit and the 379 IGA and other former Oshawa Group stores in Ontario were never fitted with the SAP system.

Sobeys has about 400 company-owned stores and 1,000 franchised outlets.

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Amina Zafar Health



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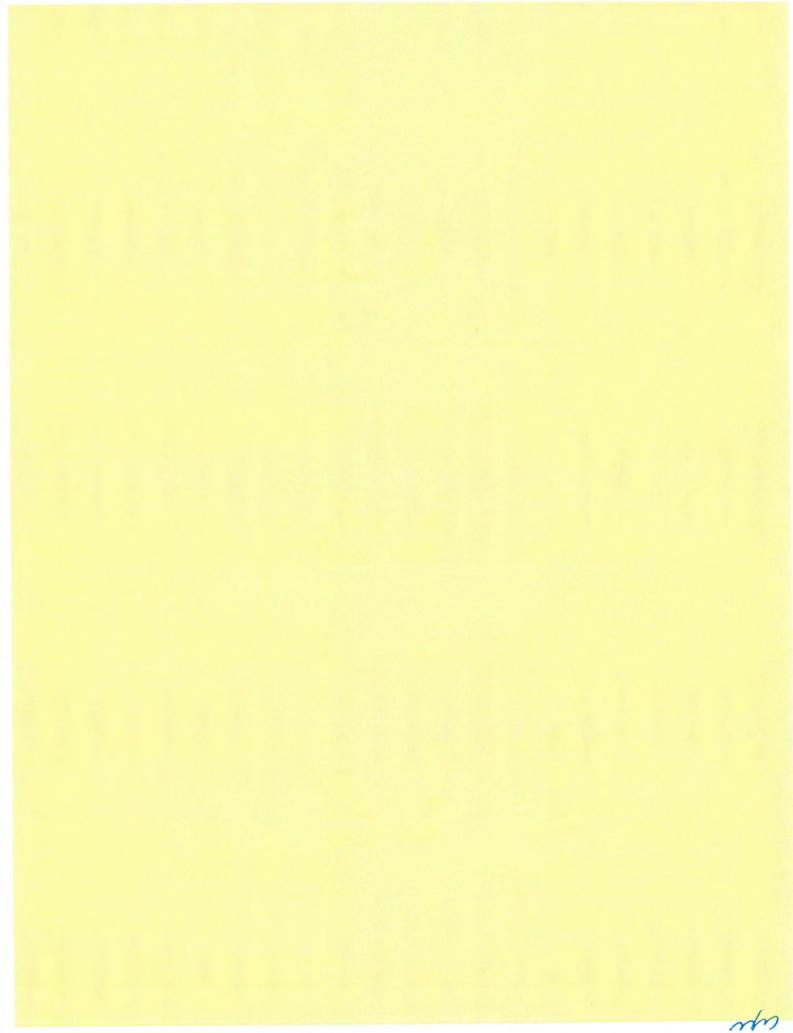
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SECURITY

Sobeys fires SAP over ERP debacle

CDN STAFF FEBRUARY 9, 2001



Jennifer Brown

Canadian grocery giant Sobeys Inc. said it has no plans to reconsider its decision to pull the plug on its year-old, SAP-powered ERP system.

The Stellarton, N.S.-based company claims the system caused its database to crash in early December, leaving it unable to process the transactions moving through the stores' systems. Bill McEwan, Sobeys' chief executive, said the problem created a five-week backlog just before the holiday shopping period.

The second-largest supermarket chain in Canada, Sobeys has 400 company stores and 1,000 franchise stores including IGA, Foodland and Price Chopper outlets.

On Jan. 24, McEwan announced the company was ditching the software because it couldn't handle its ordering and data processing needs for its stores in Ontario and Atlantic Canada.

However, SAP officials said they only learned of the decision through a press release issued two days before a scheduled meeting with Sobeys brass.

Wohl, spokesperson for SAP America in Philadelphia. "We've had such a good dialogue with Sobeys all along."

Despite attempts by SAP to repair the relationship, Sobeys officials are adamant the ERP project will be dismantled.

"It was a situation where we had a business disruption. We looked at an evaluation of our enterprise-wide software and that resulted in the decision, so I would be surprised if there was a change in conclusion," said Stewart Mahoney, vice-president of treasury and investor relations for Empire Company Ltd., which owns 62 per cent of Sobeys.

"We indicated we plan to move ahead without SAP and Mr. McEwan and the Sobeys' board of directors were quite clear in terms of Sobeys coming to that conclusion," he said.

Mahoney added the project will cost the company \$89.1 million and Sobeys is predicting the interruption of business will cut its quarterly operating profit by 16 cents a share.

"We're through with that period. But there was an opportunity cost there because that's a busy period for us leading up to the Christmas period," Mahoney said.

SAP has been working with the company prior to this project, implementing a human resources and financial system. In fact, SAP and IBM were using Sobeys as an example of a satisfied customer.

Sobeys has not said what they will use to replace the SAP system but will continue to use the software for its financial and human resource needs. In a statement issued after a meeting on Jan. 26, SAP said it "agreed to continue discussions with Sobeys in private."

"It is true we have had discussions with Sobeys about various aspects of its projects that needed to be resolved," said Wohl.

Angela Carmichael, an IBM Canada Ltd. spokesperson said there was a problem with Sobeys' DB2 database but it was addressed and Sobeys remains a customer. "We put our best people on it and fixed it as fast as we could," she said, "They're still using DB2 in other parts of their business."

Wohl suggested a change in leadership at Sobeys may have precipitated the decision to dump the project. He pointed to McEwan's arrival Nov. 25, just as the crash occurred.

Derek Prior, SAP research director with Stamford, Conn.-based Gartner Group Inc., said SAP is ahead of other ERP software vendors at sizing the infrastructure for their applications, but said ongoing assessment of an ERP life cycle is also needed.

"You don't hear of these failures frequently. The successes are much higher, but successes aren't news," said Prior.

"Overall, SAP has a good record of getting sizing performance right. But within the retail sector there have been projects which run into problems due to the very high volumes and narrow time windows involved."

Prior also questioned why Sobeys waited so long into the project to reject SAP.

Mahoney said the system has been problematic since its launch a year ago. "We had been behind our timeline and there had been a number of issues," he said.

Plesman Communications

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CERTIFICATE OF COMMISSIONER FOR OATHS

CANADA)	
)	Alex Jay Sinclair
PROVINCE OF ALBERTA)	·
)	

I, Alex Jay Sinclair, a Commissioner for Oaths of the City of Calgary, in the Province of Alberta, Canada, state that I am satisfied that the process of swearing the Affidavit of Mohamad Mardukhi, had to be done by remote video because it was impossible or unsafe for the deponent and the Commissioner to be physically present together.

CERTIFIED in the City of Calgary, in the Province of Alberta, this 14th day of November, 2025.

Alex Jay Sinclair

A Commissioner for Oaths in and for the Province of Alberta