Clerk's Stamp:

COURT FILE NUMBER 2301-08305

COURT COURT OF KING'S BENCH OF ALBERTA

JUDICIAL CENTRE CALGARY

RESPONDANTS IN THE MATTER OF THE COMPANIES' CREDITOR'S Nov 12, 2025

ARRANGEMENT ACT, RSC 1985, c. C-36, as amended

3:14 PM

**DIGITALLY** 

<del>2301 08305</del>

AND IN THE MATTER OF THE COMPROMISE OR ARRANGEMENT OF WALLACE & CAREY INC., LOUDON BROS LIMITED and CAREY

MANAGEMENT INC.

APPLICANTS DIGIFLEX INFORMATION SYSTEMS INC. and MOHAMAD Z.

**MARDUKHI** 

DOCUMENT AFFIDAVIT

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File No. 79894-1

#### AFFIDAVIT OF JENNIFER ALLEN

Affirmed on November 12, 2025

#### I, Jennifer Allen of Calgary, Alberta, AFFIRM AND SAY THAT:

I am a Legal Assistant at Burnet, Duckworth, and Palmer LLP (**BD&P**), counsel of record for Digiflex Information Systems Inc. and Mohamad Z. Mardukhi (collectively, **Digiflex**), and have personal knowledge of the matters deposed to herein:

- 1. Attached as **Exhibit "A"** to this Affidavit is a copy of the Court of King's Bench of Alberta Proceeding Transcripts from August 18, 2025, from the within action;
- 2. Attached as **Exhibit "B"** to this Affidavit is a copy of the Court of King's Bench of Alberta Proceeding Transcripts from September 19, 2025, from the within action;

- Attached as Exhibit "C" to this Affidavit is a copy of Digiflex's Certified Statement of Claim filed in the Federal Court of Canada (Court File No. T-4453-25) wherein Digiflex alleges that 7-Eleven Inc., 7-Eleven Canada Inc., and 7-Eleven Distribution Canada Corporation, infringes Digiflex's copyrighted software, filed November 6, 2025;
- On November 11, 2025, I went to the website <u>www.sedcc.ca</u> and took a screenshot of the main website page which I attach hereto as **Exhibit "D"**; and
- 5. On November 11, 2025, I went to the website <a href="http://www.wacl.com">http://www.wacl.com</a> and took a screen shot of the main website page, which I attach hereto as **Exhibit "E"**.

AFFIRMED BEFORE ME at the City of ) Calgary, in the Province of Alberta, this 12th ) day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta.

Jennifer Allen

AISIA ANNE ROBERTS

A Commissioner For Oaths In and for the Province of Alberta My Commission Expires September 26, 20 28 This is Exhibit "A", referred to in the Affidavit of Jennifer Allen, affirmed before me on the 12th day of November, 2025.

A Commissioner of Oaths in and for the Province of Alberta

AISIA ANNE ROBERTS

A Commissioner For Oaths
In and for the Province of Alberta
My Commission Expires September 20, 20<u>2</u> (

Action No.: 2301-08305 E-File No.: CVK25WALLACE Appeal No.:

# IN THE COURT OF KING'S BENCH OF ALBERTA JUDICIAL CENTRE OF CALGARY

IN THE MATTER OF THE COMPANIES' CREDITORS ARRANGEMENT ACT, RSC 1985, c. C-36, as amended

AND IN THE MATTER OF THE COMPROMISE OR ARRANGEMENT OF WALLACE & CAREY INC., LOUDON BROS LIMITED, and CAREY MANAGEMENT INC.

## PROCEEDINGS

Calgary, Alberta August 18, 2025

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1	Proceedings taken in the Court of King's l	Bench of Alberta, Courthouse, Calgary, Alberta
2		
3		
4	August 18, 2025	Afternoon Session
5		
6	The Honourable Justice M.A. Marion	Court of King's Bench of Alberta
7		
8	P. Takhar (remote appearance)	For Wallace & Carey Inc., Loudon Brothers
9		Limited, Carey Management Inc.
10	J. Reid (remote appearance)	For Wallace & Carey Inc., Loudon Brothers
11		Limited, Carey Management Inc.
12	C. J. Hunter (remote appearance)	For 7-Eleven Inc.
13	J.L. Oliver (remote appearance)	For Cassles Brocket & Blackwell LLP
14	(No Counsel)	For DigiFlex Information Systems Inc.
15	A. Welch (remote appearance)	For the Attorney General for British Columbia,
16		the Province of British Columbia
17	N. Sutherland (remote appearance)	For Alberta Justice
18	L. Friesenhan (remote appearance)	For Alberta Justice
19	R. Sorgiovanni (remote appearance)	For Alberta Justice
20	J. Stopforth	Court Clerk
21		

## **Submissions by Ms. Takhar (Stay Extension)**

25 MS. TAKHAR:

Justice, (INDISCERNIBLE) period commenced on November 21st, 2023, with a TSA term, being fifteen months, for the Alberta and British Columbia business, and nine months for the business east of Alberta. These periods were subject to two ninety day extensions at the option of 7-Eleven Canada. 7-Eleven Canada has exercised both options for its eastern Canada business, and both options for its Western Canada business.

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On February 7th, 2025, Wallace & Carey, CMI and 7-Eleven Canada entered into an amendment to the TSA to align the TSA expiration dates between the two businesses, and as a result of the P -- of this amendment, the periods of the business now ends -- the TSA period for the business now ends on August 20th, 2025.

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7-Eleven, and 7-Eleven Distribution Canada Corp., requires the use of certain enterprise resource planning software and related support services provided by DigiFlex Information Systems Inc. The Monitor obtained a court order requiring DigiFlex to continue to provide the software and services until the expiration of the stay under the amended and restated initial order, and the expiration of the term of the TSA. 7-Eleven, and 7-Eleven

Distribution Canada Corporation, required the continued use of its software -- of this software to facilitate the final transition of Wallace & Carey's business. The Monitor and 7-Eleven Canada requested that TMI and Wallace & Carey enter into the second amendment to the TSA which is being sought today.

Justice Marion, with respect to the applicant seeking a short extension, the stay period ending (INDISCERNIBLE), the activities of the CCAA companies since the last day extension are described in affidavit number 8 of Patrick Carey. Since the last stay extension, the applicants have continued to operate Wallace & Carey in the ordinary course as appropriate in the circumstances of these proceedings, and under the Transition Services Agreement. They have continued to pursue the enforcement of litigation claims and judgments for the benefit of all of their stakeholders. They responded to certain Alberta Employment Standards and Alberta Human Rights Commission complaints. They have continued with the realization of the applicant's assets, including CMI's assets in a subsidiary. They are (INDISCERNIBLE) a monitor with monetizing certain assets and further existing assets, and they've also continued to provide services to 7-Eleven Canada in accordance with the terms of the TSA.

As more particularly described in affidavit number 8 of Pat Carey at paragraph 61, the applicants submit it is necessary and appropriate for an extension for, among other things, to continue to respond to these employment claims, to continue to enforce Wallace & Carey's judgment against Daiken News which is a major asset of the Wallace & Carey estate, continue to assist with 7-Eleven Canada's integration of a logistics business and additionally, the short extension will provide the applicants, 7-Eleven and 7-Eleven Distribution Canada Corp., the Monitor, and all key stakeholders, with time to consult and negotiate an arrangement to continue or conclude the CCAA proceedings.

This Court has the authority to grant an extension of the stay of proceedings in a CCAA where the Court is satisfied that circumstances exist to make such an order appropriate and the debtor companies have acted, and continue to act, in good faith with due diligence. We submit the test is met. The applicants have been acting, and continue to act, in good faith and it is appropriate in the circumstances to grant an extension of the stay.

With respect to the applicant's good faith and due diligence, since the granting of the amended and restating initial order, and since the last extension the applicants have worked diligently throughout the CCAA period. As set out in the 17th report of the Monitor at paragraph 7.1, the Monitor supports the stay extension sets out that the applicants are acting in good faith with due diligence, and the Monitor for the reports, given 711's funding obligations under the TSA, the applicants have sufficient liquidity for the short extension to September 30th, 2025.

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We submit this Honourable Court should grant an extension of the stay period up to and including September 30th. We note, again, that this is a short extension that permits consultation with key stakeholders and creditors regarding the continuation of the CCAA proceedings, and that August 26th will be dealt -- will be used to deal with a longer extension which would allow the CCAA proceedings to align with the transition services period.

 Justice Marion, with respect to approval of the second amendment to the TSA, the proposed Form of Order seeks the court approval of a second amendment which would extend the TSA period to February 15th, 2026. The application submitted by the applicants initially proposed an extension to only September 30th, 2025, to align with the current stay extension being sought by the applicants. Through consultation with the Monitor and 7-Eleven Canada, the applicants have revised the relief being sought for any extension of the TSA period to February 15th. We understand there are no creditors of the CCAA proceedings opposing this release of the applicants being sought, and we submit that this is part of the transaction that was already approved by the Court, and it fosters the continuation of the integration of Wallace & Carey's business with 7-Eleven Canada.

And, Judge Marion, if there are no questions, those are my submissions with respect to the relief being sought by the companies.

THE COURT: Okay. Thank you. I don't -- I don't have questions, but I want to hear if there's anybody that wishes to speak to your application.

### **Submissions by Mr. Oliver (Stay Extension)**

29 MR. OLIVER:

Cassles.

Sir, on behalf of the Monitor, Jeffrey Oliver for

As noted in the 17th report, the Monitor is supportive of the stay extension for the reasons noted. I did wish to simply comment that when -- when we return before Justice Simard next week, when my friend was referring to the length of the stay extension, what we're really talking about is whether that stay extension should apply with respect to CMI or not. There's -- the monitor's position is it does need to for a variety of reasons we can canvas before Mr. Justice Simard, and there's -- there's really, from the monitor's perspective though, there -- there is no world in which the stay cannot be extended with respect to the logistics businesses either. It does need to align with the TSA or else there is a risk of significant prejudice to 7-Eleven.

So that can be dealt with later, but for the time being, the Monitor is supportive of the extension of the stay to September 30th and is also supportive of the approval to the TSA amendment.

Thank you.

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7 THE COURT: Anyone else wish to speak to this application?

## **Submissions by Ms. Sutherland (Stay Extension)**

11 MS. SUTHERLAND: Good afternoon, Justice Marion.

13 THE COURT: Hi.

15 MS. SUTHERLAND: For the record, Natasha Sutherland with Alberta

Justice appearing on behalf of Alberta Tax and Revenue Administration, one of the fulcrum creditors in these proceedings. Two of my colleagues are also with me this morning, Ms. Lisa Friesenhan and Ms. Rachelle Sergiovanni.

Just a couple of comments with respect to the relief that's sought. We have no issues with the stay extension until September 30th, of 2025, but we do want to make some comments about the TSA extension.

Alberta's unable to either agree or oppose that stay extension, because we're missing the necessary information to do so. And I say this because I understand that the companies, as well as the Monitor and 7-Eleven, have been engaged in some negotiations in regards to the TSA extension. Alberta has, unfortunately, not been included in any of those discussions so we're missing some essential information that would allow us to either consent or oppose that extension. Notably, some of the information that Alberta would be looking for would be why the extension is needed, what -- I guess what the holdup is in terms of the timing, why a further six months are required and perhaps most importantly is what is the plan for that six month period? What are -- what are the steps that are going to be taken to bring the TSA to a conclusion at the end of that extension, or are we going to be back here in another six months time seeking additional time to get the TSA concluded?

So on that basis, Alberta's not able to take a position with respect to the TSA extension this afternoon.

40 THE COURT: Okay.

### **Submissions by Mr. Welch (Stay Application)**

MR. WELCH: Justice, last name Welch, first initial A, on behalf of the province of BC. We would echo the comments of my friends for the Alberta government.

Just a bit of background here.

The province of BC is owed \$3.4 million in tobacco taxes, and those tobacco taxes are secured by a point 6 million dollar court-ordered charge against the assets of Carey Management Inc. and the other petitioners. Not -- not just BC's taxes, but all of the tobacco taxes owed to the provinces and territories in Canada.

The Monitor have made distributions of \$12.41 million pursuant to that tobacco tax charge which, by my math, means there's about 13-and-a half million owing, still owing under the tobacco tax charge. And -- and the Monitor also reports that the other court ordered charges have been paid and so BC submits that, as my friend has alluded to, that makes the provinces and territories the fulcrum creditors in these proceedings, and -- and as fulcrum creditors, one would have expected CD and Alberta to be consulted during these proceedings, but aside from Mr. Reid reaching out to the province one day before 7-Eleven served the application materials, the province was not consulted about the relief being sought today. And BC does know that this proposed extension to the TSA is being provided by the petitioners without any consideration being provided by 7-Eleven to that extension. In addition to lack of consideration, BC has some concerns about this proposed extension being a possible reason for a delay of further distributions to the tobacco tax authorities.

Mr. Oliver, for the Monitor, referenced the issue that will be heard next week, and BC just wanted to put on the record in response to some of the affidavit evidence provided by Patrick Carey in his affidavit number 8, specifically at paragraph 53 of Mr. Carey's affidavit, he states that he is: (as read)

... not aware of any creditor who have any objection to CMI (Carey Management Inc.) exiting the CCAA. No creditor has ever suggested to me that CMI needs to be bankrupted.

The province would like -- BC would like to take this opportunity to put on the record that BC does object to Carey Management Inc. exiting the CCAA until BC has been paid in full for the tobacco taxes it's owed. If there are insufficient assets to pay off the tobacco tax charge, then it would seem logical that Carey Management, and the other petitioner, would be bankrupted so long as the tobacco charge remains in place and -- and

in priority during those -- that -- those bankruptcy proceedings.

So, in summary, those are the -- the submissions BC wanted to make, concerns about the process, and also wanted to correct the record about BC as a creditor.

Thank you, Justice.

8 THE COURT: Okay. Anyone else wish to speak to this application?

Then I guess I'd like to hear -- I don't believe there's counsel here, but I think someone from DigiFlex is here, and as I see the December consent order of 2024, DigiFlex's period of time that it is compelled to continue providing certain services is tied to both the stay period and the term of the TSA. So I'd like to hear from DigiFlex if it has any -- anything it wishes to say.

### Submissions by Mr. Mardukhhi (Stay Extension)

19 MR. MARDUKHI: Good afternoon, Your Honour. It's Mohammed 20 Mardukhi, president of DigiFlex Information Systems.

We did raise some serious concerns about six months ago, but we managed to come to a compromise agreement with 7-Eleven, and court the didn't proceed. So I don't know what happened to that document that we provided at the time.

Our main concern is we believe that 7-Eleven is abusing this CCAA process to continue using our software to which they're not entitled to. For all practical purposes, 7-Eleven -- Wallace & Carey no longer exists. All the management have gone. 7-Eleven is -- has been managing Wallace & Carey affairs from Texas, at least in relation to our software, for over a year, and our software was provided to Wallace & Carey over 20 years ago with the condition that it's non-transferrable. So the only way Wallace and 7-Eleven can continue to -- to use our software is if they can prolong this -- keep extending this TSA process, because according to the court order, we are obligated to provide them maintenance services until the TSA expires.

 If the TSA was to expire in two days time as previously scheduled, Wallace and --7-Eleven would not be legally able to use the software, and they would have to purchase a license agreement to continue to use the software, and that soft -- license fee, which would be fairly insignificant for a multi-national corporation, is a very significant amount for us, in the tune of \$3 million.

So, you know, excuse my non-legalese, but it all appears that 7-Eleven is spending mon lawyers and and firms just so that they can avoid paying that license fee.  And that concludes my comments.  THE COURT:  Okay. Thank you. Anyone else wish to so to this matter before I hand it over back to counsel for a reply?	
And that concludes my comments.  THE COURT: Okay. Thank you. Anyone else wish to sto this matter before I hand it over back to counsel for a reply?	
5 6 THE COURT: Okay. Thank you. Anyone else wish to s 7 to this matter before I hand it over back to counsel for a reply?	
5 6 THE COURT: Okay. Thank you. Anyone else wish to s 7 to this matter before I hand it over back to counsel for a reply?	
to this matter before I hand it over back to counsel for a reply?	
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9 Okay. You're muted.	
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11 MR. REID: I don't wish to steal Ms. Takhar's thunder,	
I do have several points of reply if I could, Sir.	
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14 THE COURT: Why don't we have Ms. Takhar first, but	
still muted.	
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17 MS. TAKHAR: Thank you, Justice Marion. And my collea	
Mr. James Reid, will be handling the reply.	
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20 THE COURT: Okay. Mr. Reid?	
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22 Submissions by Mr. Reid (Stay Extension)(Reply)	
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24 MR. REID: Thank you, Justice. Pardon me.	
25 26 William I and American St. TSA data an	
With respect to the extension of the TSA, that seems to be the issue the parties raised	
had reached out to the Provinces of Alberta and BC to see if they did take concerns with the lengthier TSA extension. Possibly incorrectly, it's my understant	
29 that they did not. As a result, we were looking for the full extension to the February d	
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With respect to Mr. Mardukhi and his concern, we we had understood that that  Mardukhi had been working quite alosaly with 7 Flavon. Things were	
Mardukhi had been working quite closely with with 7-Eleven. Things were a amicable and that there were no issues. This is the first time we are hearing that m	
that's not the case.	
35 that's not the case.	
So I think that at the very least, our original application provided for an extension	
September 30th as this TSA is quite critical to 7-Eleven and its business, and it is pa	
the agreement that was already ordered by this Court. The transaction was already page 38	

this Court, and approved by this Court, to -- to see a conclusion, and that would give all

the parties time to review the proposed lengthier extension of the Transition Services

Agreement, including Mr. Mardukhi and -- and have further consultations. So in the

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alternative, if we can't get the full extension to February 15th, we propose at least extension to September 30th to allow for this further complication with the provinces, as well as DigiFlex, to come an amicable resolution.

THE COURT: Okay. Thank you. Mr. Oliver, you wanted some -- you had something you want to say as well.

## Submissions by Mr. Oliver (Stay Extension)(Reply)

10 MR. OLIVER: Yes, Sir. There's a -- I believe you are on mute,

11 Sir. Can you hear me now?

13 THE COURT: I can hear you, Mr. Oliver.

15 MR. OLIVER: Thank you.

Sir -- sir, there's a -- unfortunately, a fundamental misunderstanding about what's going on and has gone on at the moment. This -- this proceeding is effectively operating with two tracks. The track that the provinces have interest in has nothing to do with the TSA. The track that the province has an interest in are -- is with respect to collections of the Daiken News judgment that is referenced in the materials, and any other asset realization processes that are -- that are going on. The professional fees and the costs that are associated with that process are being paid out of the estate, and my friends are correct, the provinces and the territories are the fulcrum creditors. That means those are costs that they are -- that they're paying.

On the other side is the TSA process. The TSA process is involved in transitioning the business, which is an extremely complicated logistics business, that at one point in time had revenue of over a billion dollars with around 600 employees from basically Victoria to Oakville, and the costs of that entire exercise are being paid by 7-Eleven for -- and all profits, if any, are on 711's account. So all the professional time and services that are associated with the TSA matter are being paid by 7-Eleven. The costs are not being borne at all by Alberta, British Columbia or any other province.

So with respect to my friends from the Monitor's perspective, these are separate matters. They are if the -- and there is -- there is no link between them. Time is being separately -- separately accounted for.

So further, Sir, there is no indication here that 7-Eleven is not acting in -- in good faith. The -- so the Monitor's view is it would be preferable to extend the TSA, as requested.

Finally with respect to Mr. Mardukhi. For your information, Sir, the Monitor was required to bring effectively an emergency application in this matter in order to compel Mr. Mardukhi to continue to provide services to Wallace & Carey during the transition period, because he was effectively threatening to cut them off unless frankly exorbitant fees were payable, or were -- were paid by Wallace & Carey and 7-Eleven funding, and it was only on the eve of that application were we able to arrive at the order that was -- that was reached at. So we had no indication this issue was going to be raised and there is no evidence from him on this -- on this issue. So, again, from the Monitor's perspective, this issue has been addressed and has been -- has been dealt with, and there is a reason that there is an order to compel the provision of service as any risk of interruption is at great risk to 7-Eleven.

And, finally, if the Provinces, or any other stakeholder, wishes to discuss these matters with the Monitor, of course, they're welcome to reach out, and as we've done -- as we've done in the past, we'll make ourselves available for any discussions.

Thank you.

19 THE COURT: Okay. Other than a statement in an affidavit, or 20 possibly in the Monitor's report, that 7-Eleven has advised it's necessary to continue the 21 TSA, and I understand it's primarily related to ERP software, is there any explanation, any 22 evidence of why that is?

MR. OLIVER: Not that I can recall, Sir. Then I'll ask for Ms.
 Hunter to provide her understanding of (INDISCERNIBLE).

MS. HUNTER: I -- I don't believe that there was anything that we addressed in the Monitor's report, other than unfortunately it is taking much longer than initially anticipated to fully transition the business over. I think, as Mr. Oliver alluded to, this is a complicated logistics business and running across the country, it certainly is, again, more complicated than initially anticipated.

THE COURT: Okay.

35 MR. OLIVER:

Also, Sir, I -- I do believe it has been addressed
in some prior reports that unfortunately I -- I don't have before me at the moment, but I
can see if I can find them.

39 THE COURT: Okay. Anyone else wish to speak to this -- this 40 application?

#### Submission by Mr. Mardukhi (Stay Extension)(Reply) 2 3 MR. MARDUKHI: Mohammed Mardukhi, Your Honour, if I might 4 say something? 5 THE COURT: Yes, sir. Go ahead. 7 8 MR. MARDUKHI: On August 8 we sent an -- I sent an email to 9 Wallace & Carey reminding them that our maintenance agreement was about to expire. The last expiry date is September 12th, 2025. It took them a few days to respond and 10 soon after, this application was made to the Court on August 13th. So it's fairly obvious 11

12 that all of this is related to DigiFlex and none of the other creditors or service providers. 13 And in the Monitor's last report, the word DigiFlex has been mentioned 107 times. This is miniature company, Canadian company that has provided excellent service to Wallace 14 & Carey for over 20 years. We have never had any issues with them, and we consider 15

their current issue to be solely with 7-Eleven, and nothing to do with Wallace & Carey.

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Over a year ago, we sent multiple emails to 7-Eleven in Texas and reminded them that they were not entitled to use our software, because our software is not transferrable. We sent them invoices for license fees and maintenance fees that -- because they never responded to any of our warnings. They ignored our invoices as well and multiple reminders went unanswered, and all of a sudden we were threatened with court action including penalties, financial penalties, and imprisonment for myself.

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So that's where we are. This is a multi-billion dollar company trying to squash or force a small Canadian company to provide services that it no longer believes they are entitled to receive, and I hope that they will stand by the Compromise Agreement that said our maintenance obligations end when the TSA ends.

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Thank you.

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32 THE COURT: Okay. Thank you, sir. I'll hear the submissions

from the other application, or on the other application before I give you my decision on the first application.

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## **Submissions by Mr. Oliver (Ratification Application)**

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Thank you, Sir. I'll be as brief as I can. Just for 38 MR. OLIVER: 39

the record, Jeffrey Oliver, counsel to the Monitor, KSV Restructuring Inc.

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This is an application for an order approving and ratifying the actions and conduct and

activities of the Monitor as outlines in various reports, as well as approving and ratifying the professional fees and disbursements of the Monitor and its counsel for the period of November 1, 2024, to July 31, 2025, as set out in the 17th report, without the necessity of a formal passing of accounts.

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I'll address service very briefly.

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There is an Affidavit of Service that was sent to you this after -- late this morning from an Angeline Gagnon (phonetic), sworn August 18th. We do undertake to have that filed.

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The -- as my friend indicated, the CCAA proceedings in this matter have been extant for some period of time, since June, of 2023. So the service list is a comprehensive, mature service list. It includes the applicants and their counsel, as well as 7-Eleven Canada, provincial and territorial tax authorities, as well as Canada Revenue Agency and -- and other parties, and PPR registrants. The -- for those parties we had an email address for, they were served on the 13th of August. There were no bounce-backs received. The only parties who received materials by courier are Canada Revenue Agency, Rogers Communication and Coface North American Insurance Company, who is a creditor. Those materials were delivered today. The only party that, in theory, could have an interest would be Canada Revenue Agency, although they have -- they have not appeared on any other application in this matter that at least I can -- I can recall.

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So in the circumstances, Sir, I respectfully submit that service is in order, (INDISCERNIBLE) abridged.

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26 THE COURT: Can I -- can I just ask you a question, and this would go to -- for both, and I assume you're using the same service list, but I assume 27 28 DigiFlex is on the service list? He --

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30 MR. OLIVER: Yes.

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Okay. Okay. Carey on. 32 THE COURT: 33

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Thank you. MR. OLIVER:

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So, Sir, first of all, the Monitor is seeking approval of -- of its activities. They are summarized in Section 8 of the 17th report of the Monitor. I won't review those in any great detail. You -- you will have seen the report. The Monitor's activities and conduct, as described in the reports, are proper and consistent with its powers under (INDISCERNIBLE) and any subsequent orders issued by the Court in this -- in this proceedings, and in light of that, the Monitor respectfully requests the approval of its

conduct and activities as described therein.

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With respect to the professional fees and disbursements for which approval is sought, pursuant to paragraph 31 of the amended and restated order in this matter, the Monitor and its counsel are to be paid their reasonable fees and disbursements at their standard rates and charges, and pursuant to paragraph 32 of the same order, the Monitor and its counsel are to pass their accounts from time to time. The -- therefore, the Monitor is seeking the approval of professional fees for the period of November 1 to July 31 of \$176,946.25, plus disbursements of \$404.96, and GST as well for a total of \$186,218.51. The fees and disbursements of counsel to the Monitor for the same period of time are \$58,705, plus disbursements and GST, for a total of \$62,233.19, and those -- those numbers can be found in Section 9, paragraphs 4 and 5, of the 17th report. And Appendix G to the report contains a list of the -- of the invoices.

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The matters that occurred in that period of time, Sir, included working with the provinces to assist in a distribution to them, documenting and closing the share sale for the Spruce It Up Garden Centre, working together with company counsel on litigation and collection matters, as well as documenting and closing the SEDCC transaction that is referenced in the materials. And there were also three court applications that occurred in that -- in that period of time.

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It's the Monitor's view that the fees and disbursements of the Monitor and its counsel accurately reflect the work performed and that they're fair and reasonable and justified in these circumstances, and are commensurate with the work performed and were reasonable and necessary. I'm not aware of any opposition to the Monitor's application, Sir, and in light of that, I'd be happy to answer any questions that you might have.

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28 THE COURT:

Okay. Thank you. I did -- I did review the Monitor's report and the -- the summary of the fees, and I'm just wondering if there's anyone that wishes the speak to this matter? To this application? Going once, going twice.

32 33

34 35

And, Mr. Oliver, am I right that the -- that maybe there's -- there's a split that's not apparent to me, but who's paying? Where is the money coming from? 711's paying, I assume, some of it or all of it. So can you clarify that for me?

36 37

## **Submissions by Mr. Oliver (Ratification Application)**

38

39 MR. OLIVER: So these -- these fees are fees that are paid from 40 the estate.

MR. OLIVER:  To the extent that the work related to the - the work relates to matters in which there is no benefit to the estate, they're part 7-Eleven. So, for example, on the on the SEDCC transaction, there was a benefit to estate in that. So the estate paid.  THE COURT: Okay. And the breakdown, I'm not sur particularly important, but I'm the breakdown of fees doesn't break them down where the money's coming from.	id by
the work relates to matters in which there is no benefit to the estate, they're particularly important, but I'm the breakdown of fees doesn't break them down where the money's coming from.	id by
7-Eleven. So, for example, on the on the SEDCC transaction, there was a benefit to estate in that. So the estate paid.  THE COURT: Okay. And the breakdown, I'm not sur particularly important, but I'm the breakdown of fees doesn't break them down where the money's coming from.	•
estate in that. So the estate paid.  THE COURT: Okay. And the breakdown, I'm not sur particularly important, but I'm the breakdown of fees doesn't break them down where the money's coming from.	.0 1110
7 8 THE COURT: Okay. And the breakdown, I'm not sur particularly important, but I'm the breakdown of fees doesn't break them down where the money's coming from.	
8 THE COURT: Okay. And the breakdown, I'm not sur particularly important, but I'm the breakdown of fees doesn't break them down where the money's coming from.	
where the money's coming from.	e it's
•	as to
11	
12 MR. OLIVER: The (INDISCERNIBLE) if it if it I	-
we're we are not seeking court approval for any fees that are paid by 7-Eleven.	All of
these relate to estate fees.	
15	
16 THE COURT: Okay. Thank you.	
17 18 MP OLIVED: Therefore	
18 MR. OLIVER: Thank you. 19	
20 THE COURT: That's helpful. Okay.	
21	
Anyone else wish to speak to that application with that clarification? Going once, going	
Anyone else wish to speak to that application with that clarification? Going once, structure? Okay. Hearing nobody	, 6
24	
Okay, so I can give you a decision today.	
26	
27 Decision (Stay Extension)	
28	
29 THE COURT: The first application that I have is from w	
will just call the companies as defined n the application materials and there is I	_
three aspects. One is service, and I am satisfied that service is good and sufficient	
that portion of your I am just going to pull up your proposed order here. Yes, para	
1 is fine. I am satisfied that service has been given, and nobody is raising service	as an
issue that is here on this Webex application.	
The accord nortion is the automaion of the stay for a novied to Soutomber 20th, 2025	a d T
The second portion is the extension of the stay for a period to September 30th, 2025, understand that a further stay request to February, 2026, is going to be before Ju	
Simard next week. This Court typically will grant a stay as long as the party moving	
acting in good faith and that the order advances the policy objectives underlyin	_
40 CCAA. I have seen the application and the request for the first step of this stay to	_

short one to allow further discussions to be appropriate. I note the Monitor's support of

this portion of the application, that there is sufficient liquidity, it allows consultation to happen, and there will be an opportunity for others to make submissions on the longer stay being sought at the next appearance before Justice Simard, and so I am content that it is appropriate. So paragraph 3 of your proposed order is fine, and I will order that.

I have more concern about the second or third, I guess, part of the application relating to the TSA second amendment, and I don't know enough about this matter with respect to the involvement of the provinces and, you know, Mr. Oliver has made a good point that they are not actually effected by that part, so I will take him on that point. So there is a slight concern there, but those parties both just said they were not able to take a position. They have some concerns that they don't really know what is going to happen and why it is taking so long.

My concern about this part of the application relates more to the lack of evidence about why a further extension of the TSA to February, of 2026 is needed. I didn't note any particular reasons given other than it seems obvious from the totality of the evidence before me that the reason for needing to extend the TSA relates to the ongoing need for certain software and services, related services being provided by DigiFlex. There may be other reasons, but that is the only one that stood out as material to me. This CCAA has been ongoing for quite some time, and the orders approving the transaction with 7-Eleven and the transition services were all predicated on negotiated agreements that had a certain end date for the TSA process, or TSA agreement which, at least at the time the orders were granted, was thought obviously and held to be enough time to complete this part of this restructuring.

The Court needs more evidence about why a further number of months is needed, and the concern is made worse by the order of December 17th, 2024, which effectively requires DigiFlex to continue providing services. So in my mind, there is an issue about whether or not the continued provision of the services is really part of the restructuring any longer, or is it just something that 7-Eleven would like. So there is just not enough evidence before me to make a determination on that point. I do note it does appear, from what I see in the evidence, that DigiFlex, although clearly affected by a continuation of the TSA, does not appear to have been involved in recent negotiations relating to the extension of the TSA, based on the record I have. So I don't have evidence about why the extension is needed specifically, what efforts have been made to resolve the transition in a timely fashion. I am not saying there aren't reasons. They are just not before me.

I don't have evidence about what will happen to the restructuring process as a whole if the TSA is not continued or extended and the requirement that goes hand in hand with that for DigiFlex to continue to provide service and for those reasons, I am not prepared to grant the order that has been requested, but I do believe and accept what I have been told

that there will be an impact on 711's transition to some extent if the software services are not continued to be provided.

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So I will take Mr. Reid up on his alternative argument, which was his original application of the companies, was to keep the TSA date aligned with the stay. I don't want to, just because there is not sufficient evidence right now, cause an unnecessary disruption if there is good reason for a continued extension of the TSA. I do note DigiFlex had at least some notice of this, didn't file any evidence and if it has a real concern, it might consider filing evidence or seeking to ask some questions on an affidavit or so forth. It has not engaged in those processes.

10 11 12

13

So I am satisfied that the TSA can continue to the same period of time as the stay, which is September 30th, so that more information can be provided if that is something that wants to be pursued if they continue to want to pursue that extension.

14 15 16

17

So that part of your order should probably revert back to the previous language that you had proposed on the assumption, of course, that that is something that 7-Eleven would sign, but that is as far as I am willing to go right now.

18 19 20

And I will ask for -- if you have questions or clarifications when I -- I'll finish. I'll just move on to the Monitor's application.

21 22 23

## **Decision (Ratification Application)**

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THE COURT:

We obviously have the amended restated order which provides the Monitor and its counsel to be paid their reasonable fees and disbursements at their standard rates and charges. The Monitor has provided a report detailing significant work that was completed by it and its counsel for an extended period of time dating back to, I believe, November 1, 2024, to July 31st, 2025.

29 30 31

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33

I reviewed the Monitor's report which also embedded within it a number of other Monitor's reports without the schedules, and the test at this type of application is really whether or not the fees are fair and reasonable in all the circumstances. I note that the parties that are potentially the most interested haven't opposed the application.

34 35 36

37

38 39

I have reviewed the materials and am satisfied the fees are fair and reasonable, and I am satisfied that the actions, conduct and activity as described in the Monitor's report are appropriate. So I will grant the order as proposed by the Monitor with respect to its proposed Form of Order relating to fees and the conduct and activities of the Monitor and its counsel.

1 2	J 1	
3 4 5 6 7 8 9	Order reverting back to the September 30t paragraph 5 had some additional language. to execute that form of agreement and amendments as, and then we added 7-Eleve deemed necessary. I assume sorry, I sho	r, I heard your comments about our Form of h date. We did provide a Black Line where It is very minor, but it also directs the parties I included the language with such minor n Canada Inc., the applicants and the Monitor uldn't assume, but is the Court okay with that
10		
11		eah. Yeah. That was my intention. I guess
12	· · · · · · · · · · · · · · · · · · ·	ust in case there's a because the application
13		out in case she has something to say, because
14		form that it wasn't proposing to execute it in.
15		expiring?
16		144-1-1-1-1-1-1-441141-1
17 18		yes, it certainly is better than it expiring.
19	3,	with a February, 2026, date, but I understand grant today. So we will provide evidence and
20		~
21	•	•
22		kay. So then, yes, Mr. Reid, it's your your
23		paragraph what I'm looking at is paragraph
24		
25		
26	6 MR. REID:	nank you, Sir. We'll get a copy of that to the
27		
28	3	
29	THE COURT:	kay. Thank you. Anything further from
30	anyone?	
31		
32	, , , ,	r your attendance today. We are adjourned.
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1.1	L Company of the Comp	

## **Certificate of Record**

2 3

I, John Stopforth, certify that this recording is the record made of the evidence in the proceeding in the Court of King's Bench held in courtroom 1702 at Calgary, Alberta, on the 18th day of August, 2025, and that I was the court official in charge of the sound-recording machine during the proceedings.

	10
1	Certificate of Transcript
2 3	I, Deborah Jane Brower, certify that
4 5 6	(a) I transcribed the record, which was recorded by a sound-recording machine, to the best of my skill and ability and the foregoing pages are a complete and accurate transcript
7 8	of the contents of the record, and
9	(b) the Certificate of Record for these proceedings was included orally on the record and is transcribed in this transcript.
11	is transcribed in this transcript.
12	Deborah Jane Brower, Transcriber.
13	Order Number: TDS-1090991
14 15	Dated: August 19, 2025
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This is Exhibit "**B**", referred to in the Affidavit of Jennifer Allen, affirmed before me on the 12th day of November, 2025.

A Commissioner of Oaths in and for the Province of Alberta

AISIA ANNE ROBERTS

A Commissioner For Oaths He and for the Province of Alberta My Commission Expires September 20, 20 A

Action No.: 2301-08305 E-File Name: CVK25WALLACE Appeal No.:

## IN THE COURT OF KING'S BENCH OF ALBERTA JUDICIAL CENTRE OF CALGARY

IN THE MATTER OF THE COMPANIES' CREDITORS ARRANGEMENT ACT, RSC 1985, c. C-36, as amended

AND IN THE MATTER OF THE COMPROMISE OR ARRANGEMENT OF WALLACE & CAREY INC., LOUDON BROS LIMITED, and CAREY MANAGEMENT INC.

#### PROCEEDINGS

Calgary, Alberta September 19, 2025

Transcript Management Services 1901-N, 601 - 5 Street SW Calgary, Alberta T2P 5P7 Phone: (403) 297-7392

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Proceedings taken in the Court of King's	Bench of Alberta, Courthouse, Calgary, Alberta
September 19, 2025	Afternoon Session
The Honourable Justice C.C. Feasby	Court of King's Bench of Alberta
C.J. Hunter	For 7-Eleven Canada Inc.
K.L. Wiest	For the Monitor
J.L. Oliver	For the Monitor
M. Mardukhi (remote appearance) (Agent)	For DigiFlex Information Systems Inc.
L. Friesenhan (remote appearance)	For Alberta Justice
R. Sorgiovanni (remote appearance)	For Alberta Justice
J. Stopforth	Court Clerk
THE COURT:	Mr. Oliver, is this yours?
MR. OLIVER:	Yes, it is partially.
THE COURT:	Partially.
MR. OLIVER:	Yes.
THE COURT:	Okay.
MR. OLIVER:	For the record, Sir, Jeffrey Oliver, counse
KSV restructuring in its capacity as Monitor with enhanced power of the CCLA applica	
THE COURT:	M-hm.
MR. OLIVER:	I'll make introductions of those who are in
courtroom as well as on the line. Joining me is my colleague, Ms. Weist. And to my rig	
is Ms. Hunter. Ms. Hunter is counsel to 7-Eleven Canada. Also online, Jason Knight	
	so see from the Attorney General of Alberta
Friesenhan and Rachelle Sorgiovan	ni. I also see Mr. Mardukhi is on the line a
representative of DigiFlex Information	on Systems Inc. And then there is a Cheryl Sr

1 the contrary. And Mr. Herring who is also on the line is a member of the media. And I 2 believe that is everyone. Yes. Thank you, Sir. 3 4 THE COURT: Okay. 5 6 Submissions by Mr. Oliver 7 8 MR. OLIVER: So, Sir, before you is an application from the Monitor which is seeking an order extending the term of a Transition Services Agreement 9 to February 16, 2026, as well as approving the corresponding execution of a third 10 11 amendment to the Transition Services Agreement as referenced in the materials. And that is attached as appendix A to the Monitor's second supplement to the 17th report. The 12 Monitor is also seeking to extend the stay of proceedings in the CCAA proceeding up to 13 and including February 15, 2026. 14 15 16 In terms of the materials that have hopefully been delivered from the Monitor's office, there was an application which (INDISCERNIBLE) order. There has been -- or there is the 17 18 second supplement to the 17th report as well as the first supplement and the 17th report 19 which were delivered a little later under separate coverages so that you have the full flavour 20 for what -- what has gone on. 21 22 THE COURT: Yes, I have all that. 23 24 MR. OLIVER: Thank you. 7-Eleven also provided an affidavit 25 from Mr. Buchanan (phonetic) in -- in support of the application. And there were also two sets of reply submissions from Mr. Mardukhi. Our office forwarded those to make sure --26 27 28 THE COURT: I saw Mr. Mardukhi's --29 30 MR. OLIVER: Okay. All right. 31 32 THE COURT: -- submissions. I don't know about that affidavit. 33 I'm -- I'm just pulling up my electronic file. 34 35 MR. OLIVER: Okay. 36 37 THE COURT: Yeah, it's all there. 38 39 MR. OLIVER: Okay. Great. So, I'll speak to service, Sir. There is an affidavit -- affidavit of service in the file from Angeline Gagnon (phonetic), sworn 40 August 16th of 2025. The CCAA proceedings in this matter had been commenced since 41

June of -- or of 2023, so we have a very what I'll call a mature service list in this -- in this proceedings. It's comprised of the applicants and their counsel, the Monitor, 7-Eleven Canada, as well as the various provincial and territorial tax authorities, Canada Revenue Agency, and -- and any other parties that have requested to be added to the list. And sorry, I -- I may have said August 16th was the day of the affidavit of service. It would have been September 16th.

So, the -- the application was served on all parties on September 9th through email or courier. There were three bounce back emails received, but those parties were subsequently served by courier with materials received on September 11th and 15th. And in light of the foregoing, Sir, I submit service is in order and the parties with an interest are before the Court.

THE COURT: M-hm.

MR. OLIVER:
So, Sir, you will have seen DigiFlex is opposing the relief that is being sought. I do know that the province of Alberta is taking no position with respect to the relief. In addition, we were advised prior to the hearing as well that the province of British Columbia was also taking no position and would not be in attendance.

So, Ms. Hunter and I have -- have agreed to divide thee submissions, Sir. If it's acceptable, I propose that I'll provide a little bit of background because I don't believe you presided over any hearings in this -- in this matter.

THE COURT: No.

MR. OLIVER: And then I'll touch upon the stay. And then Ms. Hunter will address the requested amendment and the Transition Services Agreement. And

if necessary, I'll possibly provide a few closing comments on that.

So, Sir, the -- these proceedings started in -- in June of 2023. The companies were in the transportation and logistics business and very large sophisticated companies. At the commencement of the proceeding it employed approximately 600 employees. Their revenue was in excess of a billion dollars. They operated out of nine locations stretching effectively from Vancouver Island to Oakville. And their most significant customer by a significant margin was 7-Eleven.

The one other important fact to bring to your attention because it did certainly make these -- these proceedings more complex than perhaps some others is a significant element of Wallace & Carey's business was that they held tobacco licences. And, of course, that's a highly regulated product with -- with its own tax regime. And that -- and because it's a

matter of provincial jurisdiction, we were dealing with tax regimes effectively all over the country.

A sale investment solicitation process occurred and -- which started in August of 2023. Ultimately, a transaction with Wallace & Carey and 7-Eleven Canada was approved on November 17th, 2023. That transaction proved a sale of a certain property and assets of the company to 7-Eleven Canada. It also approved a Transition Services Agreement between Wallace & -- & Carey, Carey Management Inc., the Monitor, and 7-Eleven. And it also appointed KSV as receiver of some other entities that were part of the -- part of the larger security structure.

So, the purpose of the Transition Services Agreement was to ensure that services could continue to be provided to 7-Eleven in an uninterrupted fashion to allow 7-Eleven the time to effectively assume the Wallace & -- & Carey business and to minimize the risk of significant operational issues.

You may have seen from -- from Mr. Buchanan's affidavit 7-Eleven itself has approximately -- has slightly less than 9,000 employees, something like 500 stores. And the -- the -- it was -- it was contemplated that the integration of -- and the transition was going to be complex and -- and take time. It turns out it's taken even more time than I think was initially hoped for, but -- but ultimately we are where -- where we are.

The -- one of the elements of the additional services that was contemplated to continue through Wallace & Carey providing services to 7-Eleven was through the enterprise resource software through DigiFlex. It's -- it's important to understand that 7-Eleven did not purchase that contract nor was it signed. It has remained with Wallace & Carey to this -- to this day.

So, upon the -- upon the approval, Sir, of the Transition Services Agreement these proceedings effectively split into two in an informal fashion. One arm of the proceedings is the -- is the Transition Services arm, the -- though the cost of those proceedings are funded completely by 7-Eleven and, in turn, any losses of the business have been funded by 7-Eleven and any economic benefit of the Transition Services is to the account of 7-Eleven.

At the same time, the other arm of the proceeding has been the monetization of remaining assets within the Wallace & Carey business which is for the benefit of the creditors of Wallace & Carey. Those efforts, as I'll touch upon shortly, are continuing. But basically where we are at this point is the senior lenders have been paid in full. All of the *CCAA* charges have been fully satisfied with one exception, which is a charge in favour of the provincial and territorial tobacco tax authorities who are going to be the fulcrum creditor.

They were given a charge in the -- both the initial and the amended restated order to secure certain amounts of tax revenues payable to them. That was a \$25 million charge. And it's anticipated that there's going to be a shortfall to those parties somewhere in the range of 9 to \$10 million, approximately in that -- in that range.

1 2

So, there is no recovery contemplated for unsecured creditors, but the Monitor has done much better, to be -- to be frank, as had the companies in their recoveries than the -- than was -- than was expected. We have actually exceeded the -- what was estimated to be the best case.

So, you'll see, Sir, from the materials, in particular, at 14th -- or sorry -- the -- affixed to the second supplement to the 17th report was the 14th report. And what that report goes into a fair amount of detail on is there was a prior dispute involving DigiFlex which resulted in a consent order on the eve of a hearing being granted on the 17th of December of last year. And effectively what was -- what was happening there was DigiFlex was threatening to cease service to Wallace -- Wallace & Carey and ultimately -- well, which was, in the view of the Monitor, contrary to the terms of the amended and restated order. Thankfully, we were able to arrive at a resolution that was -- that was mutually agreeable to all affected parties.

THE COURT: So, is a -- is a copy of the consent order around?

MR. OLIVER: Yes. I believe -- I'll -- I'll ask my colleague to confirm that. I believe it's in -- it's in the materials.

MS. WIEST: It's at tab B in the second supplement.

28 MR. OLIVER: Tab B of the second supplement, Sir.

THE COURT: Just let me look at it for a minute.

MR. OLIVER:
So, the issues with DigiFlex then, Sir, presented themselves again in August of this year. And the -- what -- at that time, there was an application brought originally, I believe, by the Wallace & Carey companies before the Monitor effectively took them over under an enhanced powers order. But there was an application brought to extend the stay and the TSA period to February 15th, which is the same relief that we're asking for this afternoon.

39 THE COURT: M-hm.

41 MR. OLIVER: Ultimately, there were several court appearances

that have sort of followed out of that. There was some other relief granted at the August 18th application that's not particularly germane to what we're doing. But at the time, also, the term -- or the issues with respect to the length of the TSA and the length of the stay were effectively punted to today's hearing, and -- and that's what we're -- that's what we're here to address, so.

And finally, on August 26th the Court granted an order which enhanced the powers of the Monitor, so we now effectively speak on behalf of -- of the Wallace & Carey entities.

So, with that background, Sir, I'm happy to answer any questions that you may have arising out of that. But I'll quickly address the stay before I turn the podium over to Ms. Hunter. So, the current stay is scheduled to expire on September 30th. The Monitor is requesting that the stay is extended to February 15th, 2026. I wish to be clear, Sir, that the stay needs to be extended in the view of the Monitor regardless of what happens with the TSA issue ultimately. There are issues independent of the TSA that are just not going to be -- be resolved without a stay extension. Those include continuing litigation that -- that is going on with the company in Ontario with respect to some receivables that -- that are owed to Wallace & Carey for the benefit now of the tobacco tax authorities. There are two promissory notes that have payments due in October and April of next year.

And we also -- I mentioned earlier that our client was appointed as a receiver of some related entities. And there are funds in those related entities that need to be released to the Wallace & Carey estate for distribution, but we require a clearance certificate from Canada Revenue Agency for that to happen. And we're -- we're not expecting to receive it before the end of the year at the earliest if we receive it at all.

So, obviously, the -- the timing of the current stay extension aligns with the TSA extension as well. But I -- I just want the Court to be aware that -- that there are issues independent of that that has to be addressed.

One of the other things I just wish to bring to your attention as an officer of the court is that the order that you saw from -- with respect to DigiFlex provides that the service period for -- in which DigiFlex is required to maintain services is to apply to the later of the extension -- of the stay period or the -- the TSA term.

So, if you were inclined to find in favour of DigiFlex, that term needs to be considered in the context of your decision.

39 THE COURT: Okay.

MR. OLIVER: So, with respect -- finally, with respect to the

stay, Sir, the Monitor's view is it's just convenient and in the best interest of the company and its stakeholders to extend the stay. The Monitor is acting in good faith and with due diligence in -- in seeking the extension. And the companies have sufficient liquidity to meet their financial obligations during the extent of the stay extension.

5 6

If there's no other questions, Sir, I'll turn it over to Ms. Hunter to address the TSA amendment.

7 8

9 THE COURT: Okay. Thank you.

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11 MR. OLIVER: Thank you.

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## **Submissions by Ms. Hunter**

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MS. HUNTER: Thank you. Carole Hunter, appearing this afternoon on behalf of 7-Eleven Canada Inc. As Mr. Oliver indicated, I will be speaking to the issues relating to the extension of the TSA. Just as further background to this, when we had initially brought the application to the extent of the TSA on August 18th of 2025, Justice Marion had indicated that further evidence would need to be filed by 7-Eleven to indicate why there had been not necessarily a delay, but why the transition of the business from Wallace & Carey and 7-Eleven was taking longer than initially anticipated.

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So, again, as Mr. Oliver indicated, that issue has now been addressed, I believe, in the affidavit of Josh -- Joshua Cannon (phonetic) --

M-hm.

2526

THE COURT:

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MS. HUNTER: -- which sets out some of the issues and challenges that had been encountered by 7-Eleven in implementing and transitioning the business of Wallace & Carey.

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Also, as Mr. Oliver indicated, the only objection to the extension of the TSA today is from DigiFlex, and it's the company that provides and maintains the enhanced resource planning software that's necessary for the Wallace & Carey logistics business.

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36 THE COURT: So, the gist of what I got from the DigiFlex submissions is they're not getting paid.

38

39 MS. HUNTER: But they're -- that's not entirely true. So, they are getting paid. And they are actually getting paid in excess of what their contracts with Wallace & Carey would permit. What they want is for 7-Eleven to pay almost \$4 million.

_			
1	THE COURT.	Vac I says that	
2 3	THE COURT:	Yes, I saw that.	
4	MS. HUNTER:	Yes. That's the real issue. And I think as it's set	
5	out in the report of the Monitor, the original licence that was purchased by Wallace &		
6	<u>-</u>	see of \$300,000. And that is in the 14th report, which	
7	is appended as sorry which is	1	
8			
9	THE COURT:	'C'.	
10			
11	MS. HUNTER:	Yes, to the second supplement. And then	
12	sorry, there's a lot of pages and to go through.		
13			
14	THE COURT:	M-hm.	
15			
16	MS. HUNTER:	But if you look at page 6 of that report, paragraph	
17	8, the initial licence fee to Wallace & Carey was \$300,000. Now, recognize that was		
18	several years ago, but now the ask if 3.	.23 million.	
19	THE COURT	M.L.	
20	THE COURT:	M-hm.	
21	MS. HUNTER:	And Wallace & Carey containly not an commy	
22 23		And Wallace & Carey certainly not or sorry	
2 <i>3</i> 24			
25	·		
26	used with the on the 7-Eleven platform.		
27	accumulation of the printer		
28	THE COURT:	So, are are you using it anymore?	
29			
30	MS. HUNTER:	So, the Wallace & Carey there's data on the	
31	in the software that needs to be transitioned into a system that can actually work in the 7-		
32	Eleven environment.		
33			
34	THE COURT:	So, you're paying your ongoing amounts until	
35	you can do that?		
36			
37	MS. HUNTER:	Yes. And DigiFlex did provide a quote for the	
38	Ţ Ţ	ended or sorry not the TSA extended the	
39		February 15th of this year or sorry this coming	
40		ditional \$88,000 for the use of that software. And	
41	again, those are rates in excess of wha	at would be permitted under the current Wallace &	

Carey agreements --

1 2

3 THE COURT: okay.

MS. HUNTER: -- so.

THE COURT: So -- and, Mr. Mardukhi, you should listen to this. What -- what struck me immediately in reading the DigiFlex things is these are -- I guess we'll call them written submissions, but it, you know, amounts to basically writing the court a letter saying you want a whole bunch of stuff, whole bunch of money. And, you know, you could style this as a claim or something like that. And it would seem to me that, like, the -- the normal way to go about it would -- might be to bring a statement of claim and file it and pursue it. It might be to bring an application in this proceeding supported by evidence. But my big concern is, you know, I -- I've got a few paragraphs on a page making a bunch of assertions. I don't know what I'm supposed to do with that.

MR. MARDUKHI: Your Honour, if I may. We are self-representing in this case. We don't have a lawyer to guide us through the proper procedures, so I apologize of that. But --

THE COURT: Well, I -- I have -- I have a lot of sympathy for self-represented litigants. But, you know, in -- in a commercial context -- and you're a company, so you should be hiring a lawyer. You're not really supposed to self-represent when you're a company. I think that's under the *Corporations' Act*. And, you know, this is big money you want. It sounds like you're being paid on an ongoing basis. I'm not sure ignorance of the law -- or ignorance of the procedure because you're a self-represented litigant is a -- is an excuse in this case.

#### Submissions by Mr. Mardukhi

MR. MARDUKHI: We -- we -- I'm not stating that that's an excuse for the amounts that we have sought from 7-Eleven going back to November 2024. And the other side unfortunately is misrepresenting some of these amounts. The original licence for 300K back in 2000 -- so that's 20 -- more than 25 years ago -- was only for a portion of our software. Two years later then they bought our financial system as well, and there was a similar amount that they paid for those systems in 2003.

So, 600,000 plus paid over 25 -- 25 years ago -- or 23 years ago is -- does translate into a much larger amount today, especially when our licence fees are based on the annual (INDISCERNIBLE) of the company that we sell them to. Wallace & Carey, they told us at that time that they were doing \$200 million a year.

1 2

And 7-Eleven Distribution company is currently doing 600 million plus. And those rates are not -- if you look up any software company, the rates are lot linear. Like, they go up considerably when the size of the company that they're dealing with is larger. So, if it's, you know, selling something for -- to a \$200 million company 252 years ago for \$600,000, it should translate into 3 million plus very easily for a (INDISCERNIBLE) company that's three times the size.

And I don't know if I -- if I (INDISCERNIBLE).

THE COURT: So, Mr. Mardukhi, the problem is, I mean, you want \$4 million, or something in that vicinity.

MR. MARDUKHI: Right.

 THE COURT: You haven't put in an affidavit. You haven't put in any evidence. As I said, you know, maybe this is something that could be litigated within the context of this proceeding. It might have to be litigated outside the contest of the proceeding, but it's not something we -- we do on the fly like this. You know, you've got to put your best foot forward and you've got to, you know, put all your evidence in or you got to file a statement of claim that particulates your -- your problem.

I mean, I understand what you're saying, but I -- I've got real problems with how you've brought it forward to the Court.

MR. MARDUKHI: I understand. And I -- and I do not expect this Court to make a judgment on how much the licence fee should be, et cetera. But I -- we are hoping that this Court can make a judgment that 7-Eleven of Canada has been using our software without the licence since they finalized the purchase of Wallace & Carey.

THE COURT: Well, I think that's a question of fact, and they either have or they haven't. And -- and I don't know what's before me that is going to allow me to make that kind of determination. And -- and you don't have -- you haven't brought an application. I mean, maybe you could get the Court to declare that or something like that, but you haven't -- you haven't even brought an application seeking any specific relief.

MR. MARDUKHI: I had, like, a two-page summary of those reports that we submitted. Am I allowed to just briefly recount that because it specifically deals with our issue with 7-Eleven, which is not about licence fees or how much they should be, but the fact that they are using our software without the licence?

1 2	THE COURT:  pursuant to I believe it's an order of the	Okay. They're using your software right now e court.
3	1	
4	MS. HUNTER:	An order of the Court and a transaction to
5	provide (INDISCERNIBLE).	
6	provide (ir (Brachita (ib BB)).	
7	THE COURT:	Right. And and the thing is, is you say you're
8		be you are, maybe you aren't. I don't know whether
9	•	Carey's insolvency or subsequent to. If they arose
10		subject of of a claim submitted, although I don't
11	•	e it doesn't sound like there was any anything
12	_	going to get, so in which case, if it arose before,
13	· · · · · · · · · · · · · · · · · · ·	know, I I'm not sure what to say. I mean, the
14	·	t to court order the use of the the software, so.
15	•	order, so that means you agreed to it, so.
16	Tina us T unacistana it, it was a consent	order, so that means you agreed to 11, 50.
17	MR. MARDUKHI:	Your Honour, that consent order was to us
18		NDISCERNIBLE) of the TSA extension period,
19	and future ones.	TO TO THE TOTAL CARENCION PERIOR,
20	and ratare ones.	
21	THE COURT:	And so yes. And so, what you're saying is
22		Time so year Time so, while years onlying is
23	MR. MARDUKHI:	It does not address the licence
24	(INDISCERNIBLE).	
25	(H (B IS CLIU (IB LL)).	
26	THE COURT:	You don't want you don't want the TSA
27	extended is what you want.	yeu den want 1211
28	, and a second of the second o	
29	MR. MARDUKHI:	If I may. I have this point specifically handled in
30	our summary. If I can read that out righ	
31	,	
32	THE COURT:	Sure.
33		
34	MR. MARDUKHI:	7-Eleven Canada believed that by buying
35	"technology software and systems" from	n Wallace & Carey as per affidavit number 5 of
36	(INDISCERNIBLE) filed on July 29th, 2024 that they had the right to use our software as	
37	they wished. That is why we requested from the (INDISCERNIBLE) to set up a whole	
38	· · · · · · · · · · · · · · · · · · ·	for SEDCC for going live on January 5th, 2025.
39	ı	
40	Now SEDCC is claiming that our softwa	are is (INDISCERNIBLE). But back in July 2024

Now SEDCC is claiming that our software is (INDISCERNIBLE). But back in July 2024 they asked us to set up their business on our software, and that's not something that you do

for one or two. It's something that you intend on doing for multiple years.

Now, we've reminded SCC (phonetic) that our licence (INDISCERNIBLE) with Wallace & Carey, the first of which was signed on March 9th, 2000, explicitly states that our licences are nontransferable and that SCC needs to buy a new licence to use our software.

At that point, they abandoned their previous request to set up SEDCC on our (INDISCERNIBLE). We believe this is the point where SCC started to hide behind the Wallace & Carey name and to pretend that Wallace & Carey was still conducting its distribution business. This was and is an attempt to acknowledge their obligation to buy a software licence from DigiFlex and to continue using unlicensed software.

SCC then asked us to expand (INDISCERNIBLE) basis so they could set up the SEDCC business inside the Wallace & Carey implementation of our ERP system. To hide the fact that SEDCC was the actual user of our ERP software they hid from us changes to forms that are part of our ERP. We discovered this by accident when we were forwarded a purchase order form by the SEDCC help desk that clearly showed they have replaced the Wallace & Carey log with that of SEDCC. Such form changes have always been done by DigiFlex for all its clients for over the 35 plus years.

Just 2 days ago I saw the (WEBEX AUDIO INTERRUPTED) that had a SEDCC logo instead of the Wallace & Carey log. All this evidence shows that SEDCC have been running the operations at Wallace & Carey, and even the facade of conducting business as Wallace & Carey have been removed.

They continue to ask for TSA extensions because they believe they can continue to use the DigiFlex ERP system without a licence and to -- and by pretending that Wallace & Carey is still in business. Now they have even added the potential loss of jobs at Wallace & Carey if they are forced to stop using our ERP system to ask this Honourable Court to extend the TSA and to allow them to use our unlicensed software into the future.

In reality, it is SEDCC that is risking those jobs by continuing to base their operations on unlicensed software. SEDCC should not be allowed to continue to infringe on DigiFlex's copyright and contractual rights and potentially ignore Canadian copyright contract computer specific, and even criminal laws, to unlicensed user of copyrighted software.

And we seek for this Honourable Court to seek to make SEDCC pay our licence and maintenance invoices from November 1st, 2024, plus interest, so they can legally use our ERP software for as long as needed. If they do this, we will have no objections to further extensions of the TSA timelines.

 Thank you for giving me the option (WEBEX AUDIO INTERRUPTED).

2 3

THE COURT:

Okay. Thank you. Ms. Hunter, please continue.

### **Submissions by Ms. Hunter**

MS. HUNTER: So, as I've indicated, the TSA and the 7-Eleven transaction were approved by this Honourable Court on November 13th of 2023. Part of the Transition Services included information technology and data. Contrary to the assertion of DigiFlex, we did not buy that, the -- the assets -- or the contracts of DigiFlex. We did not take an assignment of them. The Transition Service Agreement provides that the debtor will assist the purchaser in migrating data, maintaining access to the information technology systems, and helping with integrating the information technology systems into 7-Eleven's environment, so.

So, there is certainly no doubt the ERP software is important. As noted in paragraph 18 of Mr. Buchanan's affidavit, this is software that is going to touch virtually every aspect of the logistics business. So, not having -- not having Wallace & Carey have continued access to this software would be detrimental to the 7-Eleven business, so.

It also is indicated in Mr. Buchanan's affidavit the transition of this business has been challenging, and it's not just from a software perspective. There were 450 Wallace & Carey employees from Alberta -- or sorry, from British Columbia to Ontario. There's 540 7- Eleven stores across that same geographic area. This is also a business that picks, packs, and delivers over 5,000 products from approximately 240 supplies on a daily basis. This is not a simple business.

Also, I think as you are likely aware, 7-Eleven is a retail business, it's not a logistics business. So, the purchase of these assets from Wallace & Carey represented a significant transition in the 7-Eleven business and how it operates in Canada.

So, the initial focus from dealing with the services under the TSA was financial integration of the Wallace & Carey information into 7-Eleven's data system. Unfortunately, the process took 30, 40 employees of 7-Eleven working almost full-time for several months to complete this process, and this was primarily due to the fact that the Wallace & Carey software was completely incompatible with 7-Eleven software. That is something that 7-Eleven likely could never have known before they got in to see it.

7-Eleven also had to deal with third-party audits to confirm inventory, receivables, and operational balances, reconciling preclosing payments, completing tax refunds and remittances and obtaining new operating licences and permits.

1 2 THE COURT: Is -- is the proposed extension sufficient time to 3 get all this done? 4 5 MS. HUNTER: My client has advised that they do believe that 6 the -- the extension is sufficient to get that done, and they are committed to doing so. 7 8 THE COURT: Okay. 9 10 MS. HUNTER: This is certainly not something that we want to 11 have continuing, particularly with all the issues that we're experiencing with DigiFlex. 12 13 THE COURT: Right. Okay. 14 15 MS. HUNTER: So, the operational integration of the Wallace & 16 Carey business actually did not complete until March of this year. And the process of 17 dealing with the data and the ITE migration which predominantly relates to the DigiFlex software which we're still dealing with today didn't start until late last year. 18 19 20 THE COURT: Okay. 21 22 As indicated in Mr. Buchanan's affidavit, MS. HUNTER: 23 typically on a full buildout of new ERP software, it's about an 18-month process. 7-Eleven 24 is committed to doing that in less than 18 months, and to getting it done within the balance 25 of this current extension to February 15th if you do so grant that relief sought by the 26 enhanced Monitor today. 27 28 So, I -- I won't go through the -- the issues that we had with DigiFlex. Those were 29 adequately addressed by Mr. Oliver. And what I would point out is, even with these 30 difficulties, the fact remains that this software is critical to Wallace & Carey's business and 31 to allowing Wallace & Carey to fulfill its obligations under the TSA which was approved 32 by this Honourable Court. 33 34 THE COURT: Okay. 35 36 MS. HUNTER: It's not a simple process as, again, the -- the software is not compatible with any modern ERP software. It is a process to complete. It 37 is underway. 7-Eleven just needs a little bit more time to get it over the line. So, those are 38 39 my submissions unless you have any additional questions. 40 41 THE COURT: I do not. Thank you.

1 2 MS. HUNTER:

Thank you.

3 4

THE COURT: add anything?

Is there anybody else online who would like to

### Submissions by Mr. Mardukhi (Reply)

MR. MARDUKHI:

If I may, Your Honour. Mohamad Mardukhi.

Counsel mentioned that they started the transition late 2024, where -- whereas their involvement with 7-Eleven -- or with Wallace & Carey goes back to 2000, basically, when they implemented our software. The only reason that they started late 2024 is because we told them they needed a licence if they wanted to continue using our software. That is when they attempted to get a court ruling to force us to provide support for them even though they're legally not entitled to use our software.

And counsel also continuously mentions Wallace & Carey business. I would like to know what is left of Wallace & Carey business when all logos and (INDISCERNIBLE) and trucks and everything has been changed to 7-Eleven Distribution Canada Corporation.

#### **Decision**

THE COURT:

Okay. Thank you. Anyone else? Okay, I don't

hear anyone else. All right. So, I am going to extend the stay, Mr. Oliver, as you've requested. I am going to extend the Transition Services Agreement and -- and grant the approval of the third amendment. What I am going to do for DigiFlex is this, is I'm going to direct that the order specify that it is without prejudice to DigiFlex bringing an application to either lift the stay to commence legal action against 7-Eleven or to apply to terminate the Transition Services Agreement.

In order to do so, DigiFlex must be represented by counsel because, as I understand the law, and I'm just looking at -- there are many cases that make this point, but the one I was looking at was Landmass Dirtworx Ltd. v. Prairie Mountain Construction (2010) Inc., 2015 ABQB 362, by Justice Graesser. It's -- it's obvious that corporations must have a lawyer to represent them in court. You -- you don't get to self represent, as Mr. Mardukhi is doing. The -- you know, self representation, especially in the commercial list, is -- is incompatible with what this list is about, which is making sure that commercial matters move efficiently through the system.

DigiFlex wants \$4 million, or thereabouts. It also seems like they're getting paid on an ongoing basis. They have the money to get a lawyer and they must get a lawyer. And if

1	· · · · · · · · · · · · · · · · · · ·	ave to put it before this Court in a proper fashion.	
2	And so, I preserve the right to do that so they're not prejudiced by what's happened here		
3	today, but I'm also not holding up the train here based on their unsworn submissions, which		
4 5	and I when I say it's unsworn, submissions are never sworn, but they contain a lot of assertions of fact which I'm sure are contestable and disputed, and I'm not going to be		
6		<u> </u>	
7	making any decisions based on on tha	t.	
8	So I I account the submissions of Mr.	Oliver supported by the very extensive Meniter's	
9	So, I I accept the submissions of Mr. Oliver supported by the very extensive Monitor's		
10	reports. And I think that the relief that's been requested is entirely justified. I accept the		
11	evidence of Mr. Buchanan in his affidavit about, you know, the causes of delay, which I understand what a concern to Justice Marion earlier this summer. So, that's that.		
12	understand what a concern to Justice with	arion carrier uns summer. 30, mats mat.	
13	I trust counsel can amend the order and	get it across my desk at some point. I'm here for a	
14	I trust counsel can amend the order and get it across my desk at some point. I'm here for a little bit this afternoon. And then I'll I'll certainly be able to sign it early next week if it		
15	doesn't get to me this afternoon.		
16	doesn't get to me time untermoon.		
17	MR. OLIVER:	Thank you, Sir. Yes, absolutely happy to do that.	
18		ssing in case you don't see this in the order. I don't	
19	believe any of the stays in this proceeding	· · · · · · · · · · · · · · · · · · ·	
20	J J I		
21	THE COURT:	Oh. So, you're saying that Mr. Mardukhi can just	
22	go down and due 7-Eleven on his own?		
23			
24	MR. OLIVER:	Well, I'm certainly Ms I'm not	
25			
26	MS. HUNTER:	(INDISCERNIBLE) like that.	
27			
28	MR. OLIVER:	Yeah. I'm	
29			
30	THE COURT:	I know you probably don't like that, but	
31			
32	MR. OLIVER:	Yeah.	
33			
34	THE COURT:	it is what it is.	
35			
36	MR. OLIVER:	Yeah. I will confirm that though based on	
37	(INDISCERNIBLE).		
38	THE COLID		
39	THE COURT:	Okay. And if it doesn't need to be in the order	
40	then, then it won't be. There still should be the provision that says, if he wants to bring an		

application to terminate the transition --

1		
2	MR. OLIVER:	TSA.
3		
4	THE COURT:	the TSA, he's
5		
6	MR. OLIVER:	Absolutely.
7		<b>,</b>
8	THE COURT:	allowed to bring that
9	THE COOKT.	anowed to orning that
10	MD OLIVED.	Alexalutaly
	MR. OLIVER:	Absolutely.
11	THE COURT	1° 2° A 1.41° 1 2.41° 24 2
12	THE COURT:	application. And this order today is without
13		just because you got the order, he can't bring the
14	application.	
15		
16	MR. OLIVER:	Understood.
17		
18	THE COURT:	Yeah.
19		
20	MR. OLIVER:	Thank you very much.
21		21101111
22	THE COURT:	All right. Thank you both. Mister clerk, thank
23	you for your support and help today. A	
24	you for your support and neip today. A	nd everyone have a great weekend.
2 <del>4</del> 25	MR. OLIVER:	Thonk you
	MR. OLIVER.	Thank you.
26		
27	DD CCCCDD LCC COLICI LIDED	
28	PROCEEDINGS CONCLUDED	
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### **Certificate of Record**

I, John Stopforth, certify that this recording is the record made of the evidence in proceedings in the Court of Kinge's Bench held in courtroom 1702 at Calgary, Alberta on the 19th day of September, 2025, and that I was the court official in charge of the sound-recording machine during the proceedings.

1	Certificate of Transcript
2	Certificate of Transcript
3 4	I, Angie Baier, certify that
5 6 7	(a) I transcribed the record, which was recorded by a sound-recording machine, to the best of my skill and ability and the foregoing pages are a complete and accurate transcript of the contents of the record, and
8 9	(b) the Certificate of Record for these proceedings was included orally on the record and
10	is transcribed in this transcript.
11 12	Digi-Tran Inc.
13	Order Number: TDS-1093946
14	Dated: October 2, 2025
15	Dated. October 2, 2023
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This is Exhibit "C", referred to in the Affidavit of Jennifer Allen, affirmed before me on the 12th day of November, 2025.

A Commissioner for Oaths in and for the Province of Alberta

AISIA ANNE ROBERTS A Commissioner For Oaths In and for the Province of Alberta
My Commission Expires September 20, 29



#### FEDERAL COURT

DIGIFLEX INFORMATION SYSTEMS INC. and MOHAMAD Z. MARDUKHI

**Plaintiffs** 

- and -

### 7-ELEVEN INC., 7-ELEVEN CANADA INC. and 7-ELEVEN DISTRIBUTION CANADA CORPORATION

Defendants

#### STATEMENT OF CLAIM

### TO THE DEFENDANTS:

A LEGAL PROCEEDING HAS BEEN COMMENCED AGAINST YOU by the Plaintiffs. The claim made against you is set out in the following pages.

**IF YOU WISH TO DEFEND THIS PROCEEDING**, you or a solicitor acting for you are required to prepare a statement of defence in Form 171B prescribed by the Federal Courts Rules, serve it on the plaintiffs' solicitor or, if the plaintiffs do not have a solicitor, serve it on the plaintiffs, and file it, with proof of service, at a local office of this Court:

WITHIN 30 DAYS after the day on which this statement of claim is served on you, if you are served in Canada or the United States; or

WITHIN 60 DAYS after the day on which this statement of claim is served on you, if you are served outside Canada and the United States.

**TEN ADDITIONAL DAYS** are provided for the filing and service of the statement of defence if you or a solicitor acting for you serves and files a notice of intention to respond in Form 204.1 prescribed by the *Federal Courts Rules*.

Copies of the *Federal Courts Rules*, information concerning the local offices of the Court and other necessary information may be obtained on request to the Administrator of this Court at Ottawa (telephone 613-992-4238) or at any local office.

IF YOU FAIL TO DEFEND THIS PROCEEDING, judgment may be given against you in your absence and without further notice to you.

ORIGINAL SIGNED BY ABBIE ABE A SIGNÉ L'ORIGINAL

Issued by: A SI (Registry Officer)

Courts Administration Service

P.O.Box 10065, 3rd Floor

701 West Georgia Street

TO:

THE ADMINISTRATOR OF THE FEDERAL COURT

Vancouver, B.C. V7Y 1B6

AND TO:

Date: November 6, 2025

7-Eleven Inc.

3200 Hackberry Road

Irving TX

75063 United States

AND TO:

7-Eleven Canada Inc.

3200 Hackberry Road

Irving TX

75063 United States

AND TO:

7- Eleven Distribution Canada Corporation

Suite 2700 – 1133 Melville Street

Vancouver, BC V6E 4E5

#### **CLAIM**

- 1. The Plaintiffs, Digiflex Information Systems Inc. (**Digiflex**) and Mr. Mohamad Z. Mardukhi (**Mr. Mardukhi**), seek:
  - (a) a declaration that the Defendants, 7-Eleven Inc., 7-Eleven Canada Inc. (7-Eleven Canada) and 7-Eleven Distribution Canada Corporation (SEDCC, collectively with 7-Eleven Inc. and 7-Eleven Canada, 7-Eleven) have infringed, directly or indirectly, or induced the infringement of the Plaintiffs copyright in the Copyrighted Software (as defined below), contrary to sections 3 and 27(1) of the Copyright Act, R.S.C. 1985, c. C-42 (the Act);
  - (b) an interim, interlocutory, and permanent injunction restraining 7-Eleven, its directors, officers, employees, servants, agents, licensees, successors, assigns, related or affiliated companies, or otherwise, and all those in privity with or under the control of 7-Eleven from, directly or indirectly, doing any of the acts described in paragraphs 1(a) above, or any other acts in relation to the Copyrighted Software that violates the *Act*;
  - (c) an interlocutory and final Order requiring 7-Eleven to deliver to Digiflex or destroy under oath all infringing copies of the Copyrighted Software, in whatever form or media under 7-Eleven's direct or indirect control, including without limitation all executable files as well as all associated source and object code, and including whether or not all such copies are stored locally on servers or other systems owned or possessed by 7-Eleven or stored "in the cloud" on third party servers under 7-Eleven's direction or authorization, as all such copies are the Plaintiffs' property, pursuant to section 38(1) of the *Act*;
  - (d) an order for an award of the Plaintiffs' damages in a sum of not less than the \$6,000,000 in unpaid license and maintenance fees, payable by 7-Eleven, for 7-Eleven's infringements of its Copyrighted Software, pursuant to sections 34 and 35 of the *Act*;
  - (e) an order for an award of damages payable by 7-Eleven to Mr. Mardukhi in the amount of \$100,000 for infringement of Mr. Mardukhi's moral rights, pursuant to section 34(2) of the *Act*;
  - in addition to the damages claimed in paragraphs 1(d) and 1(e), an order for an accounting of 7-Eleven's profits from its infringements in a sum not less than \$100,000,000, payable by 7-Eleven to the Plaintiffs, pursuant to sections 34 and 35 of the *Act*;

- (g) an order for an award of punitive damages of \$2,000,000, payable by 7-Eleven to the Plaintiffs, given 7-Eleven's malicious, oppressive and high-handed actions described herein;
- (h) pre-judgement and post-judgment interest in accordance with the *Federal Courts Act*, RSC 1985, c F-7;
- (i) the Plaintiffs' costs of the Action on the highest indemnity scale, including all disbursements, taxes and interest; and
- (j) such further and other relief as the Plaintiffs may request and that this Honourable Court may consider just.

#### **OVERVIEW**

- 2. The Plaintiffs bring this action to stop and remedy the exploitation of its enterprise resource planning software, which is copyright protected, for free.
- 3. The Defendants, 7-Eleven, have described the Plaintiffs' Copyrighted Software as "mission critical importance" to its business and has admitted that not having access to the Plaintiffs' Copyrighted Software would result in the "catastrophic disruption" of 7-Eleven's retail business across Canada. Nevertheless, it refuses to pay for a license to use the software.
- 4. 7-Eleven's excuse is that it does not need a license because it bought certain assets of the Plaintiffs' insolvent (and no longer existing) licensee. Yet, 7-Eleven never sought an assignment of the insolvent company's license, nor did it give notice to the Plaintiffs that it had stepped into the shoes of its former licensee. 7-Eleven's excuses have no merit.
- 5. As set out in more detail below, for the last two years, 7-Eleven has been infringing, directly or indirectly, the Plaintiffs' Copyrighted Software. With 7-Eleven's admission that the Copyrighted Software is the backbone of its Canadian retail business, an appropriate remedy for 7-Eleven's infringement is an accounting of all of 7-Eleven's profits from its Canadian retail business for the period that it has been using the Copyrighted Software without a license.

#### THE PARTIES

6. The Plaintiff, Digiflex, is a corporation organized under the laws of the province of Alberta, with an address at 2611 Venables Street, Vancouver, British Columbia.

- 7. The Plaintiff, Mr. Mardukhi, is an individual who, at all relevant and material times, was resident in Canada. Mr. Mardukhi is Digiflex's Chief Executive Officer, sole shareholder and sole director.
- 8. The Defendant, 7-Eleven Inc., is a corporation organized under the laws of Texas, with a registered address at 3200 Hackberry Rd, Irving, Texas, USA.
- 9. The Defendant, 7-Eleven Canada, Inc. (7-Eleven Canada), is a corporation organized under the federal laws of Canada, with a registered address at 3200 Hackberry Rd, Irving, Texas, USA.
- 10. The Defendant, 7-Eleven Distribution Canada Corporation (SEDCC), is a corporation organized under the laws of the province of British Columbia, with a registered address at Suite 2700, 1133 Melville Street, Vancouver, British Columbia. SEDCC is an affiliate of 7-Eleven Canada. SEDCC was recently incorporated, on January 12, 2024, to operate 7-Eleven's new Canadian logistic business.

### THE PLAINTIFFS' COPYRIGHT AND MORAL RIGHTS

### Digiflex and the Copyrighted Software

- 11. The Plaintiffs develop and provide enterprise resource planning (ERP) software and associated support software programs for the grocery distribution and food service industries. ERP software is the backbone for modern businesses. It integrates and automates businesses' core processes, including financial and accounting systems, inventory management, sales, and other logistics, leading to enhanced efficiency and optimization.
- 12. As detailed further below, the Plaintiffs' software programs are subject to copyright protection. This includes ProCLASS, CLASS Financials and LAZER DMBS, which are collectively referred to herein as the **Copyrighted Software**.
- 13. Mr. Mardukhi is an author of the Copyrighted Software. Mr. Mardukhi began development of the Copyrighted Software in the mid-1980s for his former employer Canalta Data Services, which was subsequently acquired by Great Pacific Industries. In 1993, Great Pacific Industries assigned all rights in the Copyrighted Software to Mr. Mardukhi, who then subsequently assigned the rights to Digiflex.
- 14. As CEO and an employee of Digiflex, Mr. Mardukhi further refined, modified and expanded the functionality of the Copyrighted Software for Digiflex's benefit and, in 1999, Mr. Mardukhi ultimately registered the Copyrighted Software with the Canadian Intellectual Property Office (CIPO). Mr. Mardukhi

is listed as the registered owner of the Copyrighted Software with CIPO. Digiflex is also an owner of the Copyrighted Software pursuant to s. 13(3) of the *Act*.

15. As a result of the copyright protection in the Copyrighted Software and s. 27 of the *Act*, the Plaintiffs have the sole right to produce and reproduce the Copyrighted Software or any substantial part thereof pursuant to s. 3(1) of the *Act*.

### ProCLASS Distribution Management System

- 16. Digiflex's ProCLASS Distribution Management System (referred to herein as **ProCLASS** or the **ProCLASS Software**) was the first integrated software system for distribution businesses that incorporated functionality for retail, wholesale, and foodservice distribution operations in a single system. ProCLASS has an exceptional track-record, running for 7 days a week, 24 hours a day, with no issues, for multiple years.
- 17. ProCLASS's source code, object code, updates and modifications thereto are the product of skill and judgment and subject to copyright protection as a literary work under the *Act*.
- 18. ProCLASS was registered as a literary work, computer software, with CIPO on January 19, 1999, under Copyright Registration No. 474852. This original copyright registration extends to ProCLASS software updates built on the source code, all of which have been authored by Mr. Mardukhi himself, or other Digiflex employees.
- 19. As an author of ProCLASS, Mr. Mardukhi has the moral right to the integrity of his work and the moral right to be associated with his work. At no time following the creation of ProCLASS has Mr. Mardukhi waived any of his moral rights in ProCLASS.

#### CLASS Financials Software

- 20. In association with ProCLASS, Digiflex's CLASS Financials software programs allow distribution and logistics companies to integrate their logistics and financial data. The CLASS Financials software comprises a suite of software programs, whose source code, object code, updates and modifications thereto are the product of skill and judgment and subject to copyright protection as a literary work under the *Act*. CLASS Financials software programs include:
  - (a) "CLASS Accounts Receivable", registered with CIPO on January 19, 1999, under Copyright Registration No. 474853;

- (b) "CLASS Accounts Payable", registered with CIPO on January 19, 1999, under Copyright Registration No. 474854; and
- (c) "CLASS General Ledger", registered with CIPO on January 19, 1999, under Copyright Registration No. 474857.

(collectively, CLASS Accounts Receivable, CLASS Accounts Payable and CLASS General Ledger are referred to as the **CLASS Financials Software**).

21. As an author the CLASS Financials Software, Mr. Mardukhi has the moral right to the integrity of his works and the moral right to be associated with his works. At no time following the creation of the CLASS Financials Software has Mr. Mardukhi waived any of his moral rights in respect of the CLASS Financials Software.

#### LAZER DBMS

- 22. LAZER DBMS is a software program that serves as the database management system for the ProCLASS and CLASS Financials Software. LAZER DBMS's source code, object code, updates and modifications thereto are the product of skill and judgment and subject to copyright protection as a literary work under the *Act*.
- 23. LAZER DBMS was registered as a literary work, computer software, with CIPO on January 19, 1999, under Copyright Registration No. 474858. This original copyright registration extends to LAZER DBMS software updates built on the source code, all of which have been authored by Mr. Mardukhi.
- 24. As the author LAZER DBMS, Mr. Mardukhi has the moral right to the integrity of his work and the moral right to be associated with his work. At no time following the creation of LAZER DBMS has Mr. Mardukhi waived any of his moral rights in respect of LAZER DBMS.

### Digiflex licenses its Copyrighted Software

25. For over 30 years, Digiflex has been licensing its Copyrighted Software to distribution companies throughout Canada, the United States and Malaysia. A customer wishing to use the Copyrighted Software must buy a "Software License" to use the software, payable via a single lump sum fee, which grants the customer a non-transferrable, non-exclusive, perpetual license to use the Copyrighted Software.

- 26. In addition, the customer must agree to an annual "Maintenance Agreement" under which Digiflex will provide ongoing support, software enhancements, upgrades, and a 24/7 support line. Digiflex's fee under the Maintenance Agreement varies each year.
- 27. Upon execution of a license agreement, Digiflex installs the Copyrighted Software onto licensee-owned servers. The Copyrighted Software is subsequently accessed from individual personal computers (PCs) of the licensee via emulation software.
- 28. The Copyrighted Software source code, database schemas and documentation all contain statements which provide notice that the software is subject to copyright protection and only provided under a license. The notice of copyright protection also states that the Copyrighted Software may only be used and copied in accordance with the terms of the license. The notice also indicates that the software may not be provided to other persons not subject to the license, and that no title or ownership of the software has been transferred.

### Digiflex's software license with Wallace & Carey

- 29. One of Digiflex's long-term licensees was Wallace & Carey Inc. (W&C). W&C was a privately held distribution and logistics company that was extra-provincially registered to conduct business in most provinces and territories in Canada. For Northwestern Ontario, W&C operated through its wholly owned subsidiary Loudon Bros Limited (Loudon Bros).
- 30. From 2000 2023, W&C, together with Loudon Bros and its parent company Carey Management Inc. (**CMI**), supplied and distributed thousands of products to more than 7,000 customers across Canada. It was once one of Canada's largest independent wholesale distribution and logistic companies. As detailed further below, W&C's largest customer was 7-Eleven Canada.
- 31. Beginning in 2000, Digiflex licensed the Copyrighted Software to W&C through three Software Licenses:
  - (a) a license to use the ProCLASS Software and LAZER DMBS executed March 9, 2000;
  - (b) a license to use the CLASS Financials Software, executed on August 12, 2003; and
  - (c) a license to use the ProCLASSBI Intelligence Suite, executed on April 23, 2012 (referred to collectively, herein as the **W&C Software Licenses**).

- 32. The W&C Software Licenses were non-transferable, non-exclusive, perpetual licenses to use the Copyrighted Software. The W&C Software Licenses included, among others, the following terms:
  - (a) Restricted use rights (section 4). The W&C Software Licenses were restricted to W&C's "current" business, and did not apply to "[n]ew business acquisitions";
  - (b) Right to terminate (section 5). The W&C Software Licenses permitted Digiflex to terminate the license if W&C breached any of its obligations thereunder;
  - (c) Requirement to return or destroy the software upon termination (section 5). The W&C Software Licenses required W&C to return or destroy all copies of the software to Digiflex;
  - (d) An acknowledgement of copyright ownership (section 12). W&C acknowledged that Digiflex owned all of the intellectual property associated with the software, including the copyrights; and
  - (e) Non-assignable (section 15). Neither party was permitted to assign their rights under the licenses without written consent of the other.
- 33. W&C used the Copyrighted Software for over 23 years. With the Copyrighted Software as its backbone, W&C managed to grow from annual sales of \$200 million to over \$2 billion.

### THE DEFENDANTS' INFRINGING ACTS

34. As detailed in the facts below, beginning on November 19, 2023 and continuing to today, 7-Eleven has, without authorization from the Plaintiffs, used, copied and reproduced unauthorized reproductions of the Copyrighted Software. 7-Eleven has also infringed Mr. Mardukhi's moral rights in the Copyrighted Software.

### Wallace & Carey becomes insolvent and seeks protection under the Companies' Creditors Arrangement Act

35. Beginning in the COVID-19 pandemic, W&C and Loudon Bros faced significant operational and financial challenges due to government shut-downs, inflation and driver and labour shortages. By 2023, W&C had incurred significant unsecured debt, and on June 22, 2023, the Court of King's Bench of Alberta granted protection to W&C, Loudon Bros and CMI (referred to collectively throughout as W&C, unless differentiated) under the *Companies' Creditors Arrangement Act*, RSC 1985, c. C-36 (the CCAA).

36. Pursuant to the CCAA, W&C was to carry on its business in a manner consistent with the preservation of its business. As is typical in CCAA proceedings, those having agreements with W&C, such as Digiflex, were prevented from terminating or interfering with such agreements.

### 7-Eleven buys Wallace & Carey's assets but does not seek an assignment of the W&C Software Licenses

- 37. In August 2023, W&C solicited offers for all or part of its business. In response, W&C received an offer from 7-Eleven Canada for the purchase of some of its assets, which was ultimately accepted. 7-Eleven Canada was W&C's largest customer, and it had approximately 540 7-Eleven stores throughout Canada that relied on W&C's logistic services. 7-Eleven used W&C to create its own in-house logistics and distribution company, SEDCC.
- 38. On November 19, 2023, 7-Eleven Canada and W&C closed an Asset Purchase Agreement (the APA). The APA transferred title of W&C's personal and tangible assets located in Alberta and British Columbia to 7-Eleven Canada. This included the transfer of ownership of W&C's information technology systems, including their servers and personal computers to 7-Eleven Canada.
- 39. The transaction also involved the assignment of a number of contracts from W&C to 7-Eleven Canada (the **Assigned Contracts**).
- 40. The W&C Software Licenses were not included in the definition of Assigned Contracts. In fact, neither Digiflex, nor any ERP software was referenced in the APA. Further, at no time during the closing of the APA was Digiflex notified about the transaction between 7-Eleven and W&C.
- 41. On February 7, 2025, W&C sold any remaining assets it had to SEDCC (the **SEDCC Transaction**). The W&C Software Licenses were also not contemplated in the SEDCC Transaction.

### The Transition Service Agreement

- 42. As part of the APA, W&C and 7-Eleven Canada entered into a Transition Service Agreement (the **TSA**), which came into force on November 21, 2023. Under the TSA, 7-Eleven Canada was to be the only go-forward customer of W&C.
- 43. The term of the TSA was set to be 15 months for Alberta and British Columbia, and nine months for business east of Alberta. The TSA also gave 7-Eleven the option of two 90-day extensions.
- 44. The TSA does not reference Digiflex or the W&C Software Licenses.

### 7-Eleven misleads Digiflex as to who is using the Copyrighted Software

45. Approximately eight months after the close of the APA, on July 4, 2024, Digiflex received an email from W&C's IT Director asking Digiflex for a quote to set up a separate ERP system using the Copyrighted

Software for "a new distribution company" (which Digiflex subsequently learned was SEDCC) that would begin operating January 1, 2025. Digiflex advised that this was a major request and it would require substantial new license fees. On July 12, 2024, following another request for a quote for the new company, Digiflex provided quotes for license and maintenance fees based on \$100 million, \$600 million, and \$700 million annual sales.

- 46. On July 22, 2024, ten days after Digiflex provided the quote for the new company's ERP system, W&C's IT Director informed Digiflex that she was mistaken and that no new company ERP system would be required. Rather, W&C's name was simply to be changed to the new company name and the fiscal year would change to monthly reporting, effective January 1, 2025. In response, Digiflex advised that a new license would still be required as a new company would be using the software.
- 47. Digiflex also subsequently started to receive email correspondence from 7-Eleven employees. Such correspondence included inquiries from 7-Eleven related to the annual maintenance fee to support the Copyrighted Software. 7-Eleven, Inc.'s Director of Logistics initially instructed Digiflex to address the invoice for the annual maintenance fee to SEDCC. However, after Digiflex advised that SEDCC would not be entitled to any maintenance support without entering into a new software license, the same Director of Logistics advised that 7-Eleven was not using the Copyrighted Software, that only W&C was.
- 48. Digiflex advised 7-Eleven that it was not aware of the APA and that the change in ownership of W&C affected all of the W&C Software Licenses. On November 12, 2024, Digiflex sent 7-Eleven a software license agreement for its execution, an invoice for SEDCC's license fees, and an invoice for one-year of maintenance services for SEDCC. Digiflex asked that they be paid upon receipt.
- 49. To date, 7-Eleven has refused to execute the software license agreement, and to pay the license and maintenance fees, despite repeated requests from Digiflex. 7-Eleven continues to do so even though: (i) the Monitor has admitted that the W&C Licenses were not assigned to 7-Eleven as part of the CCAA process; and (ii) W&C is no longer operational. W&C no longer has any employees, directors or officers.
- 50. Rather than pay for a new license to use the Copyrighted Software, 7-Eleven claims that the TSA requires Digiflex to continue to provide services to 7-Eleven (which it does not) and has also sought relief in the Alberta Court of King's Bench by way of a mandatory injunction to force Digiflex to continue to permit 7-Eleven to use the Copyrighted Software. In response, the Alberta Court of King's Bench has granted Digiflex the right to bring an application to set aside the TSA and bring any further action against 7-Eleven.

### 7-Eleven's actions amount to copyright infringement and moral rights infringement

- 51. Beginning on November 19, 2023, and continuing to date, 7-Eleven has, without the authorization of Digiflex or Mr. Mardukhi, used, copied and reproduced unauthorized reproductions of the Copyrighted Software.
- 52. On November 19, 2023, title of W&C's servers with copies of the Copyrighted Software were transferred to 7-Eleven Canada pursuant to the APA. From the moment 7-Eleven Canada owned these servers, it was in possession of an unauthorized copy of the Copyrighted Software.
- 53. Further, on November 19, 2023, title of W&C's personal computers were transferred to 7-Eleven Canada pursuant to the APA. From the date 7-Eleven owned these personal computers, and continuing to date, 7-Eleven, through its employees, or representatives (including representatives at W&C), has been using unauthorized copies of the Copyrighted Software on these personal computers or computer systems associated with 7-Eleven's business in Canada for a commercial purpose.
- 54. At no time has 7-Eleven had a license to use, reproduce or make copies of the Copyrighted Software. Moreover, 7-Eleven cannot benefit from the W&C Software Licenses. 7-Eleven never sought an assignment of the W&C Software Licenses as part of the APA, and the TSA does not permit 7-Eleven's actions:
  - (a) The TSA does not require W&C to provide services to 7-Eleven that fall outside the scope of what W&C's business was prior to entering the TSA, pursuant to s. 21(a)(ii). Prior to entering the TSA, W&C's business was to provide distribution and logistics services to thousands of customers, and to make profits for W&C. After the TSA, to the extent W&C continued to operate, it was operating as an in-house distribution centre for 7-Eleven;
  - (b) The TSA does not require W&C to provide services to 7-Eleven which would violate any statute or contract to which W&C is subject, pursuant to s. 21(b)(i). W&C's use of the Copyrighted Software for 7-Eleven's benefit violates both the W&C Software Licenses and s. 3(1) of the Act.
- 55. Further, the CCAA regime does not permit a buyer (here, 7-Eleven) of an insolvent company's assets to profit from an invaluable IP license that the insolvent company (here, W&C) had with the IP licensor/owner (here, Digiflex) without giving the IP licensor/owner a voice in the matter. If a buyer wants to use the same technology as a debtor company, it has options to do so: either seek an assignment of the license (which would have given Digiflex the chance to speak up) or pay for a new license. 7-Eleven has

done neither. 7-Eleven's actions with respect to Digiflex and the Copyrighted Software do not fall within the purpose of the CCAA regime.

### 7-Eleven's actions infringe on Mr. Mardukhi's moral rights

- 56. Since the close of the 7-Eleven transaction on November 19, 2023, 7-Eleven has been infringing Mr. Mardukhi's moral rights in the Copyrighted Software while continuing to mock him. 7-Eleven's conduct and values do not equate with the type of conduct expected of a good corporate citizen. This is not the type of institution that Mr. Mardukhi envisioned using his Copyrighted Software, and such use prejudices Mr. Mardukhi's honour.
- 57. Even though 7-Eleven has admitted that its Canadian retail business is entirely dependent on the Copyrighted Software, 7-Eleven has shown no respect to Digiflex or Mr. Mardukhi. To the contrary, 7-Eleven has threatened Mr. Mardukhi with imprisonment and financial penalties, and has shamed him for requesting that 7-Eleven pay to use a software which keeps its business afloat. Further, 7-Eleven has framed Mr. Mardukhi and Digiflex as seeking a windfall from 7-Eleven by comparing the license fee that Digiflex is charging 7-Eleven in 2025, to the original license fee that Digiflex charged W&C in the early 2000s. This is a further afront to Mr. Mardukhi's honour.
- 58. Further, 7-Eleven has placed Mr. Mardukhi in a position where he himself must be available to provide 7-Eleven with immediate maintenance calls related to the Copyrighted Software. Mr. Mardukhi is essentially being held hostage by 7-Eleven: a customer who refuses to pay to use his Copyrighted Works.

## In the alternative, 7-Eleven induced, or acted in concert with Wallace & Carey to infringe the Copyrighted Software and Mr. Mardukhi's moral rights

- 59. In the alternative, to the extent W&C was using the Copyrighted Software following the execution of the APA, which is not admitted but expressly denied, 7-Eleven is still liable to the Plaintiffs by either inducing W&C to infringe the Copyrighted Software, or by acting in concert with W&C with a common design to infringe the Copyrighted Software.
- 60. To the extent W&C was using the Copyrighted Software following the execution of the APA, which is not admitted but expressly denied, W&C's use of the Copyrighted Software fell outside of the permitted uses in the W&C Software Licenses. Under the W&C Software Licenses, W&C had no rights to permit third-party use, assign its rights, or use the Copyrighted Software for new business acquisitions.

- 61. 7-Eleven provided direction to W&C as to how the Copyrighted Software should be used following the execution of the APA to set up the new SEDCC distribution business. W&C's acts of copyright infringement would not have occurred without the direction and influence of 7-Eleven.
- 62. W&C's copyright infringing activities were orchestrated and coordinated by 7-Eleven. 7-Eleven acted in concert with W&C and in a common design to infringe the Copyrighted Software. The use of the Copyrighted Software outside the permitted uses of the W&C Software Licenses was pursuant to the APA and the TSA which were entered into between W&C and 7-Eleven Canada upon the direction of 7-Eleven Inc. 7-Eleven orchestrated and coordinated this common design for its own gain. While the Court approved the APA and the TSA, it did so without the knowledge of the Plaintiffs' allegations of copyright infringement (given that Digiflex had not been provided with any notice of the transaction), and without the knowledge of the effects that it would have on Mr. Mardukhi's moral rights.

#### **REMEDIES**

63. Based on the foregoing, 7-Eleven has made, and continues to make, a profit, while the Plaintiffs have suffered, and will continue to suffer, damages, until 7-Eleven is restrained by this Honourable Court.

### The Plaintiffs are entitled to all of 7-Eleven's Canadian retail profits earned since November 19, 2023

- 7-Eleven has admitted that the Copyrighted Software is vital and central to its business. 7-Eleven Inc.'s Director of Logistics has stated that if 7-Eleven Inc. did not have access to the Copyrighted Software, SEDCC's logistics business would come to a "complete halt" and result in "catastrophic disruption of 7-Eleven Canada's retail business across Canada". In other words, 7-Eleven has admitted that, but for its use of the Copyrighted Software, 7-Eleven Canada would not have made, and could not make, any profits from its Canadian retail business.
- 65. The Plaintiffs are entitled to an accounting of all of 7-Eleven's profits from its Canadian retail business from the closing date of the APA (November 19, 2023) and continuing until the earliest date of either: (i) the date that 7-Eleven executes a software license with Digiflex to use the Copyrighted Software; or (ii) the date when Digiflex ceases to provide 7-Eleven with access to the Copyrighted Software.
- 66. The Plaintiffs claim all of 7-Eleven's Canadian retail profits wherever they may lie. 7-Eleven Inc., 7-Eleven Canada and SEDCC have acted in concert and have undertaken steps to transfer profits as between them, in an attempt to shield profits made by 7-Eleven Canada and SEDCC. 7-Eleven Inc. approved 7-Eleven Canada's and SEDCC's actions related to the unauthorized use of the Copyrighted Software.

### The Plaintiffs are entitled to damages in the form of lost license and maintenance fees

67. In addition to an accounting of 7-Eleven's profits, the Plaintiffs are also entitled to the damages they have suffered due to 7-Eleven's infringing acts, pursuant to s. 34(1) and s. 35(1) of the *Act*. The Plaintiffs claim the payment of 7-Eleven's outstanding license fee and maintenance fees, with interest.

### The Plaintiffs are entitled to punitive damages

- 68. 7-Eleven's infringing activities have been, and will continue to be, intentional, high-handed, and with knowledge of the Plaintiffs rights, all in the pursuit of higher profits.
- 69. 7-Eleven is, and was, at all material times aware, knew or was willfully blind to the fact that copyright subsisted in the Copyrighted Software and that the Plaintiffs have exclusive rights over the Copyrighted Software.
- 70. 7-Eleven knew, or should have known, that if 7-Eleven wanted to use the Copyrighted Software, an assignment of the W&C Software Licenses would be necessary. 7-Eleven instead carries on using the Copyrighted Software without a license, attempting to hide behind the CCAA process and a company that no longer exists. 7-Eleven's actions are disingenuous and do not advance the goals of the CCAA regime. The CCAA process is meant to protect large insolvent companies and their creditors. 7-Eleven is neither.
- 71. Further, 7-Eleven has exploited the power imbalance between itself and the Plaintiffs. 7-Eleven is a global multi-billion-dollar company and has used its extensive resources to exploit a small Canadian software company. 7-Eleven has lied to Mr. Mardukhi, refused to negotiate with him in good faith, and has threatened to put him in prison. These are unprecedented facts which warrant a significant sum of punitive damages.

### Mr. Mardukhi is entitled to remedies for the infringement of his moral rights

- 72. Separate and apart from the remedies owed to the Plaintiffs as a result of 7-Eleven's infringement of the Copyrighted Software, Mr. Mardukhi is also entitled to an injunction, damages, accounts, delivery up, and other remedies, pursuant to s. 34(2) of the *Act*.
- 73. The Plaintiffs rely on sections 2, 3, 13(3), (4) and (6), 14.1, 27(1), 28.1, 28.2, 34, 35 and 38 of the Act.
- 74. This action is not proceeding as a simplified action.

The Plaintiffs propose that this matter be tried in Calgary, Canada. 75.

DATED at Calgary, Alberta on November 6, 2025

Per:

BURNET, DUCKWORTH & PALMER LLP

525 8 Ave SW, #2400 Calgary, AB T2P 1G1

Chelsea Nimmo enimmo@bdplaw.com

Bruna Kalinoski bkalinoski@bdplaw.com

Solicitors for the Plaintiff

I HEREBY CERTIFY that the above document is a true copy of the original issued out of the Court on

06-NOV-2025

Dated 06-NOV-2025

Abbie Abe Abe Date: 2025.11.06 13:48:42-08'00'

This is Exhibit "**D**", referred to in the Affidavit of Jennifer Allen, affirmed before me on the 12th day of November, 2025.

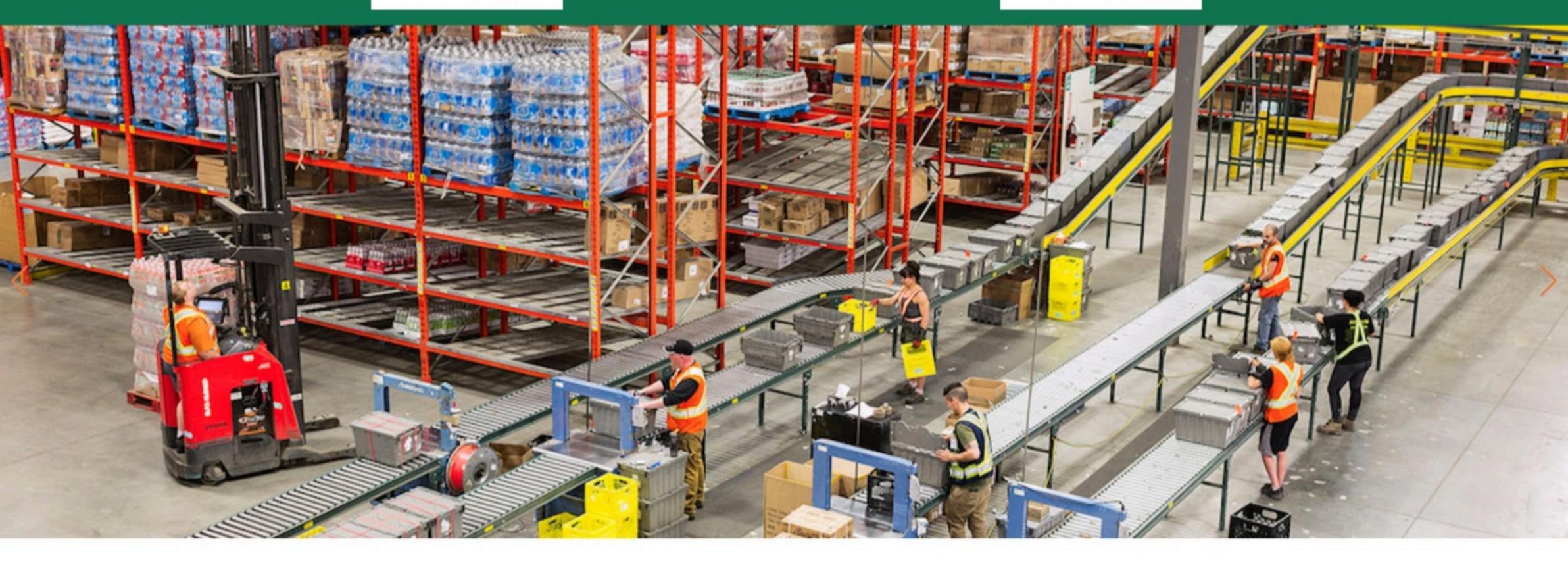
A Commissioner of Oaths in and for the Province of Alberta

AISIA ANNE ROBERTS
A Commissioner For Oaths
In and for the Province of Alberta
My Commission Expires September 20, 2028



### **Customer Login**

### **Teammate Login**



# **Under Construction - Coming Soon**

7-Eleven Distribution Canada Corp.
Central Office

5445 - 8 ST. NE Calgary, AB | T2K 5R9

Phone (403) 275-7360

Fax (403) 275-3921

Toll Free (800) 661-1504

**Quick Links** 

Customer Login

Teammate Login

Supply Chains Act

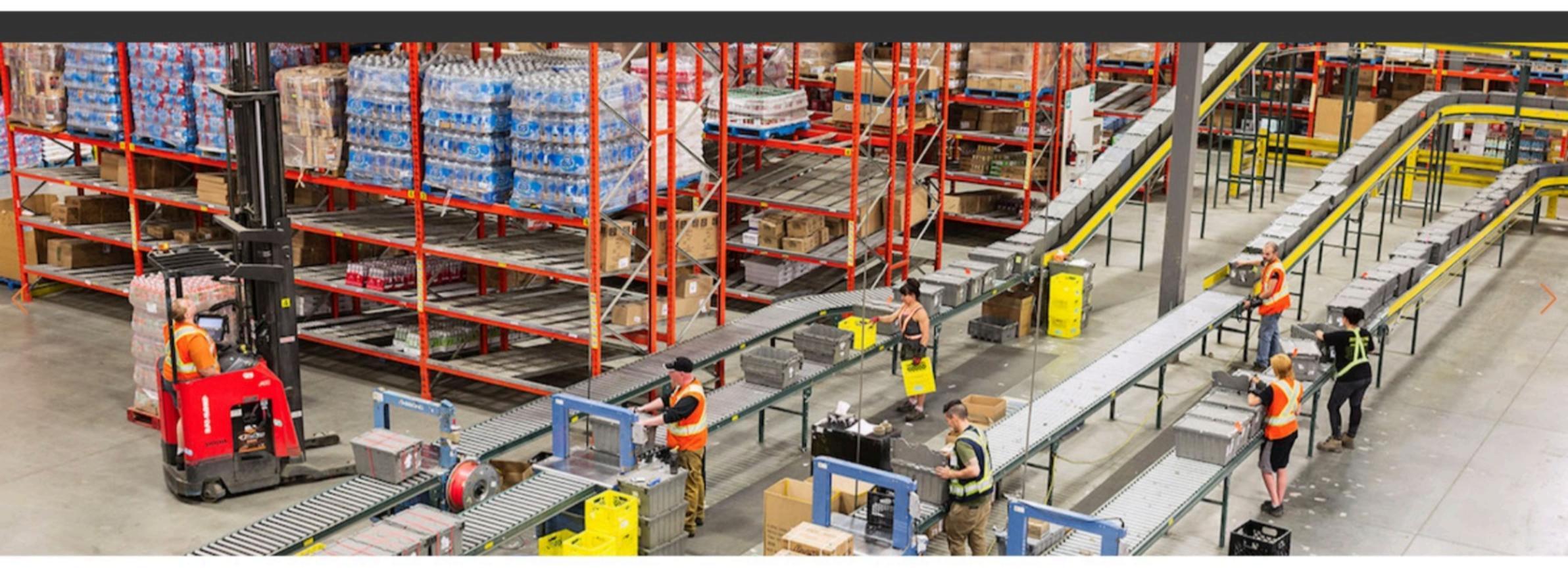
This is Exhibit "E", referred to in the Affidavit of Jennifer Allen, affirmed before me on the 12th day of November, 2025.

A Commissioner of Oaths in and for the Province of Alberta

AISIA ANNE ROBERTS

A Commissioner For Oaths In and for the Province of Alberta Phy Commission Expires September 28, 2928



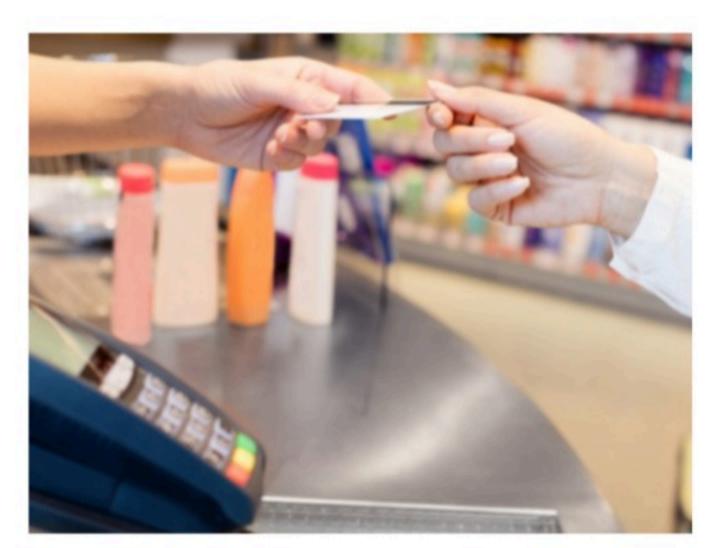


# Welcome to Wallace & Carey

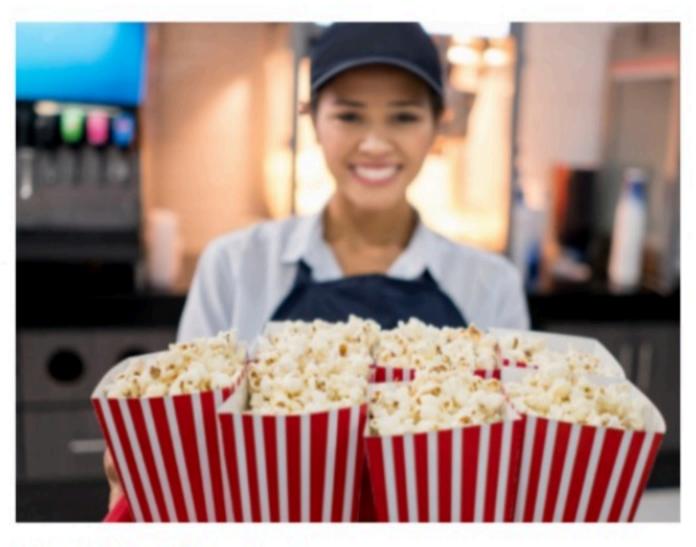
As one of the nation's leading distribution and logistics companies, we service more than 7,000 customer locations across the country including some of the largest retail and theatre chains, along with Canada's most successful independent businesses.

The Wallace & Carey team provides innovative, efficient, courteous, and cost-effective service. With more than 1,000 deliveries a day, adding up to millions of delivered items each year, we work hard to make sure our customers get what they need when they need it, and we get it right the first time!

## Who We Are



Convenience / Grocery / Foodservice



**Entertainment / Theaters** 



Third Party Supply Chain

Wallace and Carey

**Central Office** 

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**Quick Links** 

Bill S-211 Statement